34 ATTWOOD PLACE CLARKSON Short-term accommodation

Management Plan

- i The maximum number of guests is four.
 - No pets are permitted.
 - A maximum of four non-registered guests (visitors) are permitted between the hours of 11.00am and 9.00pm.
 - Bookings for registered guests will be between seven days and four weeks.
 - A guest register will be kept to record full names, addresses, phone numbers and check-in and check-out dates of all registered guests.
- ii Guests are required to behave in a manner that is peaceful and respectful of normal residential living within the suburb. This includes but is not limited to noise control, respect for the right of neighbours to live in peace, littering and motor vehicle movements as required by the laws of Western Australia.
- iii Check-in procedures will involve the presence of the owner and will be between 10.00am and 9.00pm.
 - Check-out procedures may involve the presence of the owner (however self check-out is possible) and will be between 10.00am and 3.00pm.
- iv Guests will be provided with garbage bags and instructions regarding the use of the wheelie bins including what items can and cannot go into those bins as required by the City of Wanneroo. Guests will also be instructed about when and where the wheelie bins are to be placed for collection.
- v House rules will be provided to guests at the booking stage and again upon arrival. Recovery costs may be pursued for any damage caused accidentally or wilfully and may be reported to the police.
- Complaints management: Complaints from neighbours can be made to the owners on . This number will be provided to near neighbours in writing. All prudent complaints will be investigated by the owners who may attend the property for this purpose. If the complaint is substantiated it will be immediately conveyed to guests by the owners either verbally or in writing at the earliest opportunity. Guests will be required forthwith to cease specified activities related to the complaint. Failure to cease such activities forthwith and without resumption will result in the owners taking immediate action to evict one or all of the guests. Evicted guests will not be entitled to any refund of the booking fee. Complaints involving the laws of Western Australia will/should be reported to the police.

HOUSE RULES

- It is not permitted to have more guests stay at the premises than has been agreed to during the booking procedure.
- Not more than four visitors may visit guests on the premises and only between the hours of 11.00am and 9.00pm.
- Parking is provided on the premises for two cars only. No parking is permitted at the kerbside because this is a turnaround point at the end of a cul-de-sac.
- 4. Normal rubbish is to be placed in garbage bags provided. When full the tops are to be tied and then deposited into the GREEN TOP rubbish bin. Recyclables such as cardboard, cans, plastic and glass are to be placed in the YELLOW TOP rubbish bin. These bins are usually emptied around 11.00am each Wednesday. Place bins on the edge of the lawn next to the kerb with the front facing the kerb early Wednesday morning.
- All neighbours are entitled to the quiet enjoyment of their own properties. Loud noises are not permitted from people under your control, electronic equipment or motor vehicles etc. Neighbours have my phone number and may report bad behaviour.
- Smoking is not permitted on the premises.
- Any illegal activity is not permitted on the premises.
- Do not touch or interfere with the alarm system.
- Do not allow doors or windows to be slammed or misused.
- Do not allow people to jump on furniture or generally misuse household items.
- Pets are not permitted on the premises.
- Check-in and check-out times are strictly as agreed to during the booking procedure.
- Any damage caused by abnormal behaviour or not following these rules will be at the expense of the guest involved in the booking procedure.
- Do not use the locked garden shed. (It contains a lawnmower, some tools and some poisons and is kept locked for safety of children).
- Do not use the cupboards above the fridge as they contain items belonging to the owner.
- 16. The owners of the property may visit the guests at any time during their stay to address any issues that may arise.
- Guests failing to comply with these rules may be evicted forthwith and will not be entitled to any refund of the booking fee.

