

The Compass Beach House

Welcome to Compass Beach House:

Prior to arrival you will have confirmed that you have read the Code of Conduct and will have received a code for the lock box which contains a front door key and a remote control for the roller door. A copy of the Code of Conduct is included within the **House Manual**. The key provided opens the front door and the side door in the garage.

Suggestion: to keep keys safe in the lock box when coming to and from the property. You are the only one with the code (changes each booking)

Departure: On the day of your departure (10am) please ensure you have checked all rooms for your belongings, we greatly appreciate it if everything is turned off (lights, AC etc.) and dishes washed / put away.

Pool and Spa:

- Please ensure all 3 switches are turned off at night and before you depart;
- Pool maintenance comes fortnightly (usually on a Friday) he will let himself in down the side gate of the house and will yell out to let himself known;
- Spa is not heated;
- Pool toys have been provided;
- It is recommended to use water based sunscreen whilst in the pool; and
- Switches to turn on the bubbles / water feature and pool lights are above the sink on the deck.

Entertainment:

- Regular phone reception can be hit or miss sometimes best reception connection is by the pool fence.
- Internet – FREE WIFI: NAME: Telstra EDA9A7 Password: 4emuuqna5
- WIFI Modem is on the office desk near the big shell light.
- TV – There is Free to Air TV and Telstra TV available.
- For Telstra TV use the TV remote to select input HDMI3 (ensure Telstra TV is on by pressing the home button on the Telstra TV remote)
- Each bedroom has a TV
- Kids toys / games are available in the labelled cabinet in the alfresco area.

Arcade Machine:

- Turn on at the wall
- Wait for machine to boot up press blue button once for game menu to come up then use the joystick to scroll through the games,
- On the front of the machine press the Blue button to select a game
- Press the green button to add credits
- Press the red button to exit back to the games list.

The Galley:

- Fridge / pantry items- left food / drink can be used at your convenience, expiry dates are checked.
- Crockery, pots / pans, appliances including slow cooker / toasty machine / blender you will find on either side of the sink with the big bay windows.
- Oven - please use foil on cooking trays/grill.

- Oven – oven on- furthest dial on the right for fan heat. Then press middle alarm/ timer button for heat and adjust desired cooking time.
- Please do not leave open food items on the kitchen bench as it may attract ants.

Reticulation / Lawn:

- Please do not park on the lawn as our reticulation comes on early in the morning and some of the lawn will then miss out.
- We have a lawn mower man each week or fortnight to maintain the front yard.

BBQ & Outdoor Gas heater:

- Gas bottles are usually provided on the property for the BBQ and outdoor heater. In such case it runs out within your stay you can refill the bottles for approx. \$20-30 at the local service station.
- Please use these heating / cooling systems safely
- Cleaning of the BBQ after use is greatly appreciated.

Safety:

- Fire blankets are provided in the draw next to the oven stove and by the bbq
- In an emergency dial 000 for police assistance call 131 444
- Yanchep police station is located on 110 Yanchep beach road 95629300
- Fire station 9561 1788
- Please be safe whilst operating any heating element
- All children must be supervised in the pool.

Coffee Machine:

- Delongi coffee machine in the wall- turn machine on and allow to heat up.
- Please always leave silver jug in the outlet so it can rinse when needed (or it will overflow the drip tray)
- When prompted to:
- Fill tank: right hand side of spout use two finger to pull out canister. Refill at sink
- Empty grounds container: slide draw back open flap on the left side of spout and remove small container with used coffee grounds- dispose and rinse then replace.
- Fill coffee bean: pull machine forward towards you, top left side is where bean to be added. Coffee beans are kept In the cupboard to left of the machine.

Baby:

- A high chair & porta cot is available.
- Cot & clean linen is in the linen cupboard.
- After use please place in washing machine for cleaner to put on cycle.

Linen:

Upon departure It is much appreciated if all white linen/towels only are stripped and left in a bundle on the floor for the cleaner to collect.

Laundry service:

On some weeks on a Wednesday it is a pick up / drop off for linen, laundry & cleaning services will do a changeover with blue bags from the front deck. Please do not move these blue dirty linen bags.

Local Attractions:

Sun, Sea & Surf- The Lagoon beach, Café Restaurant, beautiful swimming beach, reef, patrolled surf beach, playground, surf club

Yanchep National Park, Historic Inn, Crystal caves, Lake, wildlife hikes and much more, please check out all activities available online.

King Neptune statue, Two Rocks Marina, Tavern with ocean views

Sun City Golf Course

Oceans 27 Shorehaven, Alkimos shipwreck, BBQ's, café, restaurant

Brochures available for local food and entertainment services

Any questions please don't hesitate to contact me on:

thecompassbeachhouse@hotmail.com

It is important that the Code of Conduct is followed to avoid additional cleaning costs or penalties.

COMPASS BEACH HOUSE - CODE OF CONDUCT

Prior to your stay you will be required to confirm that you have read the Code of Conduct and are aware of the penalties for non-compliance.

Parking on Premises:

Car park bays are available in driveway and have been indicated through the use of a sign. Parking in the street, verge or adjoining properties is not permitted. **Penalty for parking outside of the allocated bays may result in the vehicle being towed.**

Noise Curfew & Behaviour:

Please keep noise to a minimum between **10pm - 9am**. Respectful behaviour towards neighbours **at all times**, only positive communication is to be had with our neighbours.

- Please respect the residential amenity, security of the property and neighbours;
- All guests must control and be responsible for visitors and ensure they follow the House Rules;
- Visitors are to be kept to a maximum of 4 with a total of 10 people permitted at the house at any one time.
- All guests are to notify the host of any disruption as soon as practicable.
- All guests must not create any noise between 10pm-9am or be offensive to neighbours in any way
- Compass Beach House is **NOT** under any circumstances a **party house**. **Breach of this code will result in immediate eviction.**
- Anti - social behaviour will not be tolerated and will be dealt within an hour of receiving the complaint.

Waste Management:

Please place all rubbish in general / recycle bins (yellow/green) provided
Bins will be put on verge by the property manager or the cleaner and will be put back after they have been emptied – (Collection is on Wednesdays).

Fire safety:

2 fire blankets are provided, one by the BBQ and the other in draw cupboard in kitchen next to stove, any fire emergency call 000

Please make sure all gas is switched off after cooking use.

The emergency evacuation plan is located next to the front door. Please ensure that you and any visitors read and understand the plan.

Pool & Spa:

- All children must be supervised at all times;
- Please ensure all water features are turned off before 10pm; and
- **Pool and Spa is not to be used after 10pm**

Additional Visitors:

Guests are to notify the property manager of any visitors attending the property and the visitors contact details provided to the property manager prior to the visitor attending the property.

The number of guests sleeping at the property is limited to 6. **For each additional guest staying overnight a penalty of \$50 per night per guest will be charged.**

A total of 10 people are permitted on site during the day including 6 guests and 4 visitors.

Pets:

Pets are **not permitted** at the compass beach house. **Breach of this rule will result in immediate eviction.**

Complaints:

The surrounding neighbours have the contact details of the owners who can be contacted 24 hours a day of any complaints relating to a guest staying at the property. The property manager will address this complaint within one hour of receiving it. If it becomes a police matter the owner has the right to request the removal of any guest.

If a guest feels threatened, unsafe or has an issue at the property at any time may contact the property manager who will be present within an hour.

Alternatively, In the event of an emergency call 000.

If guests have any issues with the property they MUST only contact the property managers – [REDACTED]. **Any issues will be dealt with immediately.**

Non-compliance with the Code of Conduct will result in loss of bond or eviction. Any additional costs will be covered by the guests.