



# Local Emergency Management Arrangements




## 1. DISCLAIMER

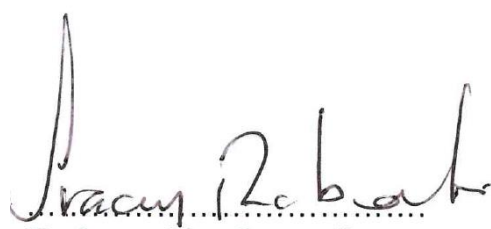
The *Local Emergency Management Arrangements* have been produced by the City of Wanneroo in good faith, and are derived from sources believed to be reliable and accurate at the time of publication. Nevertheless, the reliability and accuracy of information cannot be guaranteed and the City of Wanneroo expressly disclaims any liability for any act or omission done or not done in reliance of the information and for any consequences whether direct or indirect arising from such omission.

## 2. AUTHORITY

These arrangements have been produced and issued under the authority of S. 41(1) of the *Emergency Management Act 2005*, endorsed by the City of Wanneroo/City of Joondalup Local Emergency Management Committee and has been tabled with the District Emergency Management Committee.

  
.....  
**Chairperson**  
**Wanneroo-Joondalup LEMC**  
**City of Wanneroo**  
**Cr Dot Newton, JP**

..20<sup>th</sup> July 2017.  
.....  
Date

  
.....  
**Endorsed by Council**  
**City of Wanneroo Mayor**  
**Tracey Roberts, JP**

29<sup>th</sup> September 2017  
.....  
Date

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## 4. DISTRIBUTION

Distribution List	
Organisation	# Copies
Australian Red Cross	1
Department of Biodiversity, Conservation and Attractions (DBCA) – Wanneroo	1
City of Bayswater	1
City of Joondalup	1
City of Stirling	1
City of Swan	1
Town of Bassendean	1
Shire of Kalamunda	1
Shire of Mundaring	1
Department of Communities	1
Department of Education - Student Services (Joondalup)	1
Department of Transport (Hillarys Marina)	1
District Emergency Management Committee (DEMC) – North West Metropolitan	1
DFES – Department of Fire and Emergency Services	1
DFES SES – Wanneroo	1
DFES Fire Rescue Services (Joondalup)	1
Joondalup Health Campus	1
Local Emergency Management Committee (LEMC) - City of Wanneroo/City of Joondalup	1
Library – Wanneroo	1
Library – Girrawheen	1
Library – Clarkson	1
Library – Yanchep/Two Rocks	1
Path Transit (Joondalup)	1
Police – Wanneroo	1
Police – Hillarys	1
Police – Joondalup	1
Police – Warwick	1
Police – Clarkson	1
Police – Yanchep	1
Police – Ballajura	1
Public Transport Authority/Transperth Train Operations - Joondalup	1
State Emergency Management Committee (SEMC) of Western Australia - Secretary	1
St John Ambulance Service	1

## 5. AMENDMENT RECORD

No.	Date	Amendment Details	Author & date
1	Nov 2004	Draft Plan	11/2004
2	Oct 2007	Review	10/2007
3	Mar 2011	Redraft	RG 03/2011
4	April 2011	Review	RG 04/2011
5	Nov 2011	Amend Emergency Contact Numbers	RG 11/2011
6	Dec 2011	Review	RG 12/2011
7	Feb 2012	Review and Amend	RG 02/2012
8	August 2012	Review and Amend (Emergency Management Risk Register)	RG 08/2012
9	January 2013	Amend – Contacts	RG 01/2013
10	June 2013	Review and Amend – Contacts, Acronyms, CPFS Plans	RG 06/2013
11	October 2013	Review and Amend	RG 11/10/2013
12	December 2014	Review and Amend	RG 16/12/2014
13	February 2015	Review and Amend	RG 02/2015
14	August 2015	Amend Emergency Contact Numbers	RG /08/2015
15	October 2015	Review and Amend	MD 10/2015
16	February 2016	Amend Emergency Contacts and Flowchart	MD 02/2016
17	May 2016	Amend Contacts & Emergency Flowchart	RG 05/2016
18	July 2016	Amend Contacts & Emergency Flowchart	RG /07/2016
19	September 2016	Amend Contacts & Emergency Flowchart	BK 30/09/2016
20	February 2017	Amend Aged Care Facilities Location Map & Contact details	MD 27/02/17
21	July 2017	5 Year Legislative Requirement - Full Review	RG 07/ 2017
22	August 2018	Amend Contacts & Emergency Flowchart	RG 29/08/2018
23	March 2019	Review and Amend	RG 13/03/2019
24	November 2019	Amend Emergency Animal Welfare Support Plan, Operational Recovery Plan Section 3 – Organisational Structure	SC 20/11/2019
25	February 2020	Update State Support Plan – Animal Welfare in Emergencies	SC 27/02/20
26	March 2020	Updated Agreements, Understanding and Commitments; Evacuation and Welfare; Annexure 2 – Schools and Day Care Centres	SC 10/03/20
27	March 2020	COW Pandemic planning	SC 30/03/20
29	November 2020	Add COVID19 Evacuation Centre Capacity Limits – Addendum	SC 16/11/2020
31	December 2020	Relocate Map of Localities and Ward Boundaries, Map of District Evacuation Routes	SC 29/12/2020
32	May 2021	Update Map of Emergency Evacuation Centres, list of Evacuation Welfare Centres	SC 13/05/2021



No.	Date	Amendment Details	Author & date
33	Nov 2021	Residential Aged Care Centres, Retirement/Lifestyle Villages, Disability Support Services. New version of Aged Care Emergency Arrangements.	SC 01/10/2021
34	Nov 2021	Amend Contacts & Emergency Flowchart	SC 05/11/2021
35	Nov 2021	Update Local Emergency Welfare Plan; Update Wanneroo Welfare Centres Sub Plan & Checklists	SC 30/11/2021
36	Dec 2021	Update Map of Localities and Ward Boundaries; Update Emergency Resource Register	SC 13/12/2021
37	Mar 2022	Amend Contacts & Emergency Flowchart	SC 18/03/2022
38	June 2022	Update Emergency Resource Register	SC 03/06/2022
39	July 2022	Amend Contacts	SC 29/07/2022
40	Sept 2022	Update Emergency Flowchart / Insert CSEM Telephone List	SC 29/09/2022
41	Oct 2022	Include Human Epidemic / Pandemic under Description of Emergencies Likely to Occur and Risk Register	SC 03/10/2022
42	Oct 2022	Review and amend Area Covered, Community Demographics, Emergency Resource Register. Update Emergency Flowchart. Delete and update references to Westplans.	SC 27/10/2022

## 6. FEEDBACK / CONTACT

Suggestions and comments from the community and stakeholders can help improve these arrangements and subsequent amendments.

Feedback can include:

- What you do and or do not like about the arrangements;
- Unclear or incorrect expression;
- Out of date information or practices;
- Inadequacies; and
- Errors, omissions or suggested improvements.

To forward feedback, copy the relevant section, mark the proposed changes and forward to:

**Chairperson**

**City of Wanneroo/Joondalup Local Emergency Management Committee**

**City of Wanneroo**

**Locked Bag 1**

**WANNEROO WA 6946**

## 7. GLOSSARY OF TERMS

Terminology used throughout this document shall have the meaning as prescribed in either Section 3 of the *Emergency Management Act 2005* or as defined in the State EM Glossary or the WA Emergency Management Guide.

**District:** means an area of the state that is declared to be a district under Section 2.1 *Local Government Act 1995*.

**Municipality:** means the district of the local government.

*General acronyms used in these arrangements*

AIIMS	Australasian Interagency Incident Management System
BFS	Bush Fire Service
CEO	Chief Executive Officer
CESM/CBFCO	Community Emergency Services Manager/Chief Bush Fire Control Officer
COWLEMG	City of Wanneroo Local Emergency Management Group
COW	City of Wanneroo
COJ	City of Joondalup
CSEM	Community Safety and Emergency Management
DC	Department of Communities
DBCA	Department of Biodiversity, Conservation and Attractions
DEMC	District Emergency Management Committee
DoH WA	Department of Health Western Australian
ECC	Emergency Coordination Centre
EM	Emergency Management
DFES	Department of Fire and Emergency Services
ERM	Emergency Risk Management
FRS	Fire and Rescue Service
HMA	Hazard Management Agency
ISG	Incident Support Group
LEC	Local Emergency Coordinator
LEMA	Local Emergency Management Arrangements
LEMC	Local Emergency Management Committee
LGA	Local Government Authority
LRC	Local Recovery Coordinator
LRCC	Local Recovery Coordination Group
OEM	Office of Emergency Management
SEC	State Emergency Coordinator
SEMC	State Emergency Management Committee
SES	State Emergency Service
SEWS	Standard Emergency Warning Signal
SOP	Standard Operating Procedures
VBFB	Volunteer Bush Fire Brigade
VMRS	Volunteer Marine and Rescue Service
WAPOL	Western Australian Police
VBFB	Volunteer Bush Fire Brigade



# **PART 1**

## **Introduction**



## **8. PART ONE - INTRODUCTION**

### **8.1 COMMUNITY CONSULTATION**

In 2017 the City of Wanneroo conducted an internal review of the Emergency Risks within the district and the revised risk register has been incorporated into these Arrangements.

A full review of the City's risk assessment process is scheduled for the second half of 2017. This review will be conducted in partnership with the State Emergency Management (EM) Committee Business Unit utilising the new state risk assessment process. Outcomes from the revised risk assessment will be included in this document upon completion.

### **8.2 DOCUMENT AVAILABILITY**

Copies of these arrangements can be found:

- City of Wanneroo website: [www.wanneroo.wa.gov.au](http://www.wanneroo.wa.gov.au) ;
- City of Wanneroo Administration Building, 23 Dundobar Road, Wanneroo;
- Stakeholder and LEMC agencies and organizations;
- Adjoining local governments;
- City of Wanneroo Libraries – Wanneroo, Girrawheen, Clarkson, Yanchep/Two Rocks;
- Related Committees;
- DFES Regional Office Joondalup;
- DFES Metropolitan Operations, Cockburn; and
- District Emergency Management Committee.

### **8.3 AREA COVERED**

The City of Wanneroo lies within the Perth Metropolitan area and has a population of approximately 216,450 with over 78,055 dwellings. The City covers an area of 687 km<sup>2</sup> and is located approximately 22km from Perth CBD.

The City consists of the following 36 suburbs:

Alexander Heights, Alimos, Ashby, Banksia Grove, Butler, Carabooda, Carramar, Clarkson, Darch, Eglinton, Girrawheen, Gnangara, Hocking, Jandabup, Jindalee, Koondoola, Landsdale, Madeley, Marangaroo, Mariginiup, Merriwa, Mindarie, Neerabup, Nowergup, Pearsall, Pinjar, Quinns Rocks, Ridgewood, Sinagra, Tamala Park, Tapping, Two Rocks, Wangara, Wanneroo, Woodvale, Yanchep.

#### **8.3.1 Administration Centres**

City of Wanneroo Administration Centre  
23 Dundobar Road  
WANNEROO  
Phone: (08) 9405 5000 - After Hours: 1300 13 83 93

Ashby Operations Centre  
1204 Wanneroo Road  
ASHBY  
Phone: (08) 9405 5000 - After Hours: 1300 13 83 93 - Fax: (08) 9405 5498

### 8.3.2 Surrounding Local Authorities

City of Joondalup	(to the south-west)
City of Stirling	(to the south)
City of Swan	(to the south-east)
Shire of Gingin	(to the north)
Shire of Chittering	(to the east)

### 8.3.3 Access

#### **Major Transport Arteries:**

Mitchell Freeway, Marmion Avenue and Wanneroo Road.

#### **Primary Roads:**

Gnangara Road, Marangaroo Drive, Mirrabooka Avenue, Alexander Drive, Ocean Reef Road, Pinjar Road, Joondalup Drive, Hester Avenue, Connolly Drive, *Yanchep Beach Road*, *Two Rocks Road*, *Breakwater Drive*.

#### **Rail Link:**

Clarkson and Butler stations are located within the City of Wanneroo, however several stations including Currambine, Joondalup and Edgewater are close to the City's boundaries, linking the City by rail to Perth.

### 8.3.4 Physical Attributes

The City of Wanneroo has 32km of coastline running from Two Rocks to Tamala Park (north to south). There are substantial areas of bushland including national parks and forest reserves, as well as extensive agricultural, rural and semi-rural areas mainly to the north and north-east. Coastal areas (west) and the south of the City are largely urban.

#### **Zoned Land Use:**

Rural (Rural and Rural - Water Protection):	89.9 km <sup>2</sup>
Regional Reservations (State Forest & Parks and Recreation:	414.6km <sup>2</sup>
Industrial:	18.3 km <sup>2</sup>
Urban (Urban & Urban Deferred):	136.8 km <sup>2</sup>

#### **Wetlands/Lakes:**

The eastern shore of Lake Joondalup, Lake Neerabup, Lake Nowergup, Lake Carabooda, Loch McNess, Lake Gnangara, Badgerup Lake, Lake Jandabup, Lake Mariginiup, Lake Adams, Lake Pinjar.

#### **Regional Reserves:**

Badgerup Reserve, Kingsway Reserve, Koondoola Regional Bushland, Neerabup National Park, Yanchep National Park, Yellagonga Regional Park.

## 8.4 AIM

The aim of the City of Wanneroo Local Emergency Management Arrangements (LEMA) is to detail emergency management arrangements and ensure an understanding between agencies and stakeholders involved in managing emergencies within the City of Wanneroo.

## 8.5 PURPOSE

In accordance with the *Emergency Management Act 2005*, the purpose of the LEMA is to set out:

- the City of Wanneroo's policies for emergency management;
- roles and responsibilities of public authorities and other persons involved in emergency management in the City of Wanneroo;
- provisions about the coordination of emergency operations and activities relating to emergency management performed by the persons mentioned in paragraph (b);
- a description of emergencies that are likely to occur in the City of Wanneroo;
- strategies and priorities for emergency management in the City of Wanneroo;
- other matters about emergency management in the City of Wanneroo prescribed by the regulations; and
- other matters about emergency management the City considers appropriate (Section 41(2) of the *EM Act 2005*).

## 8.6 SCOPE

These arrangements are to ensure there are suitable plans in place to deal with the identified emergencies should they arise. It is not the intent of this document to detail the procedures for HMA's in dealing with an emergency. These should be detailed in the HMA's individual plan. Furthermore these arrangements:

- apply to the local government district of the City of Wanneroo;
- covers areas where City of Wanneroo provides support to Hazard Management Agencies in the event of an incident;
- details City of Wanneroo capacity to provide resources in support of an emergency, while still maintaining business continuity;
- serve as a guideline to be used at the local level. Incidents may arise that require action or assistance from district, state or federal level; and
- describes the City of Wanneroo responsibilities in relation to recovery management.

## 9. RELATED DOCUMENTS AND ARRANGEMENTS

The City of Wanneroo has no specific policies in place for emergency management.

### 9.1 EXISTING STRATEGIES, PLANS AND ARRANGEMENTS

#### 9.1.1 Local Strategies and Plans

*Table 1: Local strategies and plans*

Document	Owner	Location	Date
Urban Forest Strategy	City of Wanneroo	City of Wanneroo Administration Centre	2022
Local Emergency Welfare Plan	Department of Communities	Joondalup District Office	2021
Wanneroo Welfare Centres Sub Plan & Checklists	Department of Communities	Joondalup District Office	2021
Coastal Management Plan	City of Wanneroo	City of Wanneroo Administration Office	2021

Document	Owner	Location	Date
Residential Aged Care Emergency Arrangements	City of Wanneroo	City of Wanneroo Administration Centre	2021
Climate Change Adaption and Mitigation Strategy	City of Wanneroo	City of Wanneroo Administration Centre	2020/21 – 2025/26
Pandemic Plan	City of Wanneroo	City of Wanneroo Administration Centre	2020
Yellagonga Regional Park Management Plan	City of Wanneroo	City of Wanneroo Administration Centre	2020
Aquamotion Emergency Response and Evacuation Plan	City of Wanneroo	City of Wanneroo Administration Centre	2019
Emergency Animal Welfare Support Plan	City of Wanneroo	City of Wanneroo Administration Centre	2019
Local Recovery Plan	City of Wanneroo	City of Wanneroo Administration Centre	2017
Operational Recovery Plan	City of Wanneroo	City of Wanneroo Administration Centre	2017
Environmental Health Plan	City of Wanneroo	City of Wanneroo	2017-2018
Yellagonga Regional Park – Fire Response Plan	DFES	DFES	2013
Barbagallo Raceway Risk Management Plan	Barbagallo Raceway	City of Wanneroo Administration Centre	2011

## 9.2 AGREEMENTS, UNDERSTANDINGS AND COMMITMENTS

In the event of an emergency, additional support may be sought from neighbouring or other local governments that may be able to offer assistance through providing additional resources.

*Table 2: Agreements, understandings & commitments*

Document	Owner	Location	Date
Partnering Agreement – Metropolitan North & East Recovery Group (Mutual Aid during recovery).	<ul style="list-style-type: none"> <li>• City of Wanneroo</li> <li>• City of Joondalup</li> <li>• City of Stirling</li> <li>• City of Bayswater</li> <li>• City of Swan</li> <li>• Town of Bassendean</li> <li>• Shire of Mundaring</li> <li>• Shire of Kalamunda</li> </ul>	City of Wanneroo Administration Centre	2018



Memorandum of Understanding – Aged Care Sector Support Network within City of Wanneroo	<ul style="list-style-type: none"> <li>• Bethanie Beachside</li> <li>• Brightwater Care</li> <li>• Italian Aged Care</li> <li>• Jacaranda Lodge</li> <li>• John Bryant</li> <li>• Tuart and Karri Lodge</li> <li>• Vivian Bullwinkel Lodge</li> <li>• Regents Gardens Lake Joondalup</li> <li>• Wanneroo Community Nursing Group</li> </ul>	City of Wanneroo Administration Centre	2021
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The City of Wanneroo may activate the Partnering Agreement – Metropolitan North & East Recovery Group (Mutual Aid during Recovery) and engage the services of a neighbouring local government (or external contractor) to undertake eligible Disaster Recovery Funding Arrangements – Western Australia (DRFA-WA) activities within the City of Wanneroo jurisdiction (e.g. clean-up activities).

Claims submitted for reimbursement will be reviewed the same as if City of Wanneroo engages an external contractor. Therefore City of Wanneroo should apply the same level of governance and assurance with procurement and payment processes, including obtaining quotes to ensure costs are known prior to undertaking any work and incurring any costs. Examples of eligible costs may include:

#### Accommodation

- Full 'reasonable' cost recovery which is inclusive of accommodation and meals costs. **Alcohol however is ineligible for reimbursement.**

#### Vehicle

- If Local Government 'A' provides a vehicle with their Parks Maintenance crew to the impacted Local Government 'B', the rates charged by Local Government 'A' should be on a cost recovery basis only. **The Local Government vehicle owner cannot charge a rate that includes a profit margin.** Alternatively, the impacted Local Government 'B' can be reimbursed for hire car costs from an external provider (but only for the time the Local Government 'A' crew are undertaking the work).

#### Equipment

- **The purchase of equipment such as a chainsaw or post driver is ineligible** (as this is not a consumable item and has a life beyond the particular event); and
- Hire of such equipment, or the replacement of parts such as the chainsaw chain and cost of oil and petrol however, is eligible.

#### Pruning

- This must be necessary, and as a direct result of the event; and
- Pruning to remove damaged branches / limbs for example is eligible, whereas **'general' parks maintenance pruning is ineligible.**

In general, when using own resources, City of Wanneroo:

- can claim costs including:
  - salaries / wages costs for 'works' or 'depot' staff who undertake eligible activities (including ordinary and overtime hours); and
  - use of internal plant and equipment.
- **cannot claim costs for:**
  - salaries / wages costs for 'office' staff who prepare the DRFA-WA claims for submission.

The information / documentation City of Wanneroo should provide when submitting a claim for use of own resources includes:

- Signed timesheets of 'works / depot' staff stating ordinary and overtime hours only related to eligible activities; documented on the timesheet and supported by a statement signed by the relevant Director (for 'office' staff, only overtime costs can be claimed (not ordinary hours);
- Payslips from the City of Wanneroo payroll system showing the actual staff costs or general ledger reports identifying individual employees and the relevant costs; and
- Operating costs for internal plant and equipment ensuring the use demonstrates cost effectiveness supported by a schedule of rates for wet / dry hire of City of Wanneroo plant and equipment.

## **9.3 SPECIAL CONSIDERATIONS**

### **9.3.1 After-Hours, Weekends and Public Holidays**

It should be noted that the business hours of the City of Wanneroo, are from Monday to Friday 08:30 to 17:00 hours, however the Ashby Operations Centre located at 1204 Wanneroo Road, Ashby is operational from 06:00 hours.

In order to access CoW services and resources after hours, on weekends and public holidays, the utilisation of relevant emergency contact phone numbers will be required. These numbers are located and clearly outlined in the COW Emergency Contacts Directories.

### **9.3.2 Children**

The City of Wanneroo has a high proportion of children and young people; with 19% of its population aged from 0 to 11 years and over 28% aged 0 to 17. During an emergency event, children will have unique physiological, psychological, developmental and educational needs. Department of Communities, Children and Family Services Coordinator and Deputy are available to provide advice and information to ensure the best outcomes for children when their families and communities are affected by an emergency.

During an emergency, the City of Wanneroo will liaise with the Department of Communities Emergency Services Unit Duty Officer, for further advice and assistance. A breakdown of the community demographics for the City of Wanneroo is provided at *Annexure 1*.

### **9.3.3 Linguistically Diverse**

The City of Wanneroo comprises a multicultural population with large variety of languages being spoken in the home, including those from Asia, Europe and the Middle East.

During an emergency event, where language may become a communication barrier, a Telephone Interpreter Service (24 hours) may be utilised to provide or receive information. A breakdown of the top ten (10) countries of birth found in the City is provided at *Annexure 1*.

### 9.3.4 Remote Areas

Of the 684 square kilometres of area covered by the City of Wanneroo, the majority of the population and development exists in the southern half. There are areas that lie to the north and northeast, which in relation to emergency management may be described as being remote.

Understandably, these areas have limited capabilities regarding emergency management. Without the readily accessible resources that accompany urbanisation, difficulty may be experienced in managing the risks faced by a community. For example, a community may have to rely on local volunteer emergency services during the early stages of a major emergency before additional support can be deployed on location. Remote areas within the City have been identified as being vulnerable to hazards faced by the community.

### 9.3.5 Severe Weather Conditions

During periods where severe wind or flash flooding is impacting the community, the City of Wanneroo's resources may be depleted due to additional deployment requirements. This would include resources such as available staff, vehicles and equipment. This circumstance is most likely to occur during the winter; however severe thunderstorms and the effect of cyclonic weather conditions from the north-west of the state are not uncommon during the summer months.

### 9.3.6 Barbagallo Raceway

Established in 1927 the WA Sporting Car Club (WASCC) is the largest car club in WA and the longest established promoter of circuit car racing in Australia. The WASCC is the leaseholder and operator of Barbagallo Raceway, located on Wattle Avenue, Neerabup. The Club organises and conducts all four wheel motor racing events at the Raceway, including the V8 Supercars and national and club level race meetings. Due to the popularity of some events, traffic congestion may be experienced on roads surrounding the Barbagallo Raceway, both during access to and egress from the venue.

## 10. RESOURCES

The Hazard Management Agency (HMA) is responsible for the determination of resources required to combat the hazards for which they have responsibility. The City of Wanneroo has conducted a broad analysis of resources available within the City of Wanneroo and collated these in the City of Wanneroo Emergency Resources Register located in the Emergency Contacts Directory and the Plant and Equipment Register. Both documents shall be reviewed and updated quarterly. They include information pertaining to:

- HMA, combat and support agencies;
- Specialised services;
- Local Government staff and volunteers;
- Emergency Evacuation Centres;
- CoW facilities (building etc.);
- Operational plant machinery;
- Transport vehicles; and
- Various plant equipment.

Details of identified resources are provided in the City of Wanneroo Resource Register at [\[Part 4\]](#).

## **10.1 FINANCIAL ARRANGEMENTS**

The provision of the State EM Policy 5.12 - Funding for Emergency Response and the State EM Plan 5.4 - Funding for Emergency Responses, outlines the responsibility for meeting costs associated with an emergency.

## **10.2 AUTHORITY TO INCUR EXPENSE BY THE CITY OF WANNEROO**

Where possible this should be discussed with the Chief Executive Officer or his/her nominated senior officer. The decision maker must:

- have appropriate authority; and
- be able to make a quick decision.

# 11. ROLES AND RESPONSIBILITIES

## 11.1 LOCAL ROLES AND RESPONSIBILITIES

Table 4: Local roles and responsibilities

Local Role	Description of responsibilities
Local Government	The responsibility of the City of Wanneroo is defined in Section 36 of the <i>EM Act 2005</i> .
Local Emergency Coordinator	The responsibilities of the LEC are defined in Section 36 of the <i>EM Act 2005</i> . There are 4 WAPOL subdistricts (Wanneroo, Clarkson, Yanchep and Warwick) within the COW and therefore 4 LECs. In the event of an emergency, the LEC may request the assistance of the WAPOL North West District – Joondalup Emergency Management Officer
Local Recovery Coordinator	To ensure the development and maintenance of effective recovery management arrangements for the local government. In conjunction with the Local Recovery Coordination Group to implement a post incident recovery action plan and manage the recovery phase of the incident.
LG Welfare Liaison Officer	During an evacuation where a local government facility is utilised by Department of Communities provide advice, information and resources regarding the operation of the facility.
LG Liaison Officer (to the ISG/IMT)	During a major emergency the liaison officer attends ISG meetings to represent the local government, provides local knowledge input and provides details contained in the LEMA.
Local Government – Incident Management	<ul style="list-style-type: none"> <li>• Ensure planning and preparation for emergencies is undertaken;</li> <li>• Implement procedures that assist the community and emergency services deal with incidents;</li> <li>• Ensure that all personnel with emergency planning and preparation, response and recovery responsibilities are properly trained in their role;</li> <li>• Keep appropriate records of incidents that have occurred to ensure continual improvement of the City's emergency response capability;</li> <li>• Liaise with the incident controller [provide liaison officer];</li> <li>• Participate in the ISG and provide local support; and</li> <li>• Where an identified evacuation centre is a building owned and operated by local government, provide a liaison officer to support the Department of Communities - CPFS.</li> </ul>

## 11.2 CITY OF WANNEROO LOCAL EMERGENCY MANAGEMENT GROUP (COWLEMG):

In order to facilitate the undertaking of its emergency management responsibilities, the City of Wanneroo has established the COWLEMG. Where appropriate the COWLEMG members (as identified on the City of Wanneroo/s Local Emergency Activation Flowchart) will convene when the scale of an emergency dictates the requirement for the provision of any of the functions the Group may be responsible to perform.

*Refer to Part 3 (Annexure 2) – City of Wanneroo Local Emergency Activation Flowchart comprising endorsed COWLEMG composition*

### 11.3 LEMC ROLES AND RESPONSIBILITIES

The City of Wanneroo, in partnership with the City of Joondalup have established a Local Emergency Management Committee (LEMC) under Section 38(1) of the *EM Act 2005* to oversee, plan and test the LEMA.

The LEMC includes representatives from agencies, organisations and community groups that are relevant to the identified risks and emergency management arrangements for the community.

The LEMC is not an operational committee but rather the organisation established by the local government to assist in the development of local emergency management arrangements for its district.

The LEMC plays a pivotal role in assisting our communities become more prepared for major emergencies by:

- Developing, enhancing and testing preparedness planning from a multi-agency perspective having local knowledge of hazards, demographic and geographic issues; they provide advice to Hazard Management Agencies to develop effective localised hazard plans;
- Providing a multi-agency forum to analyse and treat local risk; and
- Providing a forum for multi-agency stakeholders to share issues and learnings to ensure continuous improvement.

Local Role	Description of Responsibilities
LEMC Chair	Provide leadership and support to the LEMC to ensure effective meetings
LEMC Executive Officer	Provide executive support to the LEMC by: <ul style="list-style-type: none"> <li>• Provide and secretarial support including:               <ul style="list-style-type: none"> <li>- Meeting agenda;</li> <li>- Minutes and action lists;</li> <li>- Correspondence;</li> <li>- Committee membership contact register.</li> </ul> </li> <li>• Coordinated the development and submission of committee documents in accordance with legislative policy requirements including:               <ul style="list-style-type: none"> <li>- Annual Report;</li> <li>- Annual Business Plan;</li> <li>- Local Emergency Management Arrangements.</li> </ul> </li> <li>• Facilitate the provision of relevant emergency management advice to the Chair and Committee as required; and</li> </ul>

Local Role	Description of Responsibilities
	<ul style="list-style-type: none"> <li>Participate as a member of sub-committees and working groups as required.</li> </ul>

The LEMC membership must include at least one local representative and the local Emergency coordinator. Relevant government agencies and other statutory authorities will nominate their representatives to be members of the LEMC.

A list of the Joondalup/Wanneroo LEMC membership is provided at [Part 4](#).

## 11.4 AGENCY ROLES AND RESPONSIBILITIES

In the event of an emergency, the local government will need to liaise with a range of state agencies who will be involved in the operational aspects of the emergency. The following table summarises the key roles.

Local Role	Description of responsibilities
Hazard Management Agency	<p>A Hazard Management Agency is 'to be a public authority or other person who or which, because of that agencies functions under any written law or specialised knowledge, expertise and resources, is responsible for emergency management, or the prescribed emergency management aspect, in the area prescribed of the hazard for which it is prescribed.' [EM Act 2005 s4].</p> <p>The Hazard Management Agencies are prescribed in the EM Regulations 2006. Their function is to:</p> <ul style="list-style-type: none"> <li>Undertake responsibilities where prescribed for these aspects [EM Regulations];</li> <li>Appoint Hazard Management Officers [s55 EM Act 2005]</li> <li>Declare / revoke emergency situation [s 50 &amp; 53 EM Act 2005];</li> <li>Coordinate the development of relevant State Hazard Plans [State EM Policy Section 1.5]; and</li> <li>Ensure effective transition to recovery by local government.</li> </ul>
Controlling Agency	<p>A Controlling Agency is an agency nominated to control the response activities to a specific type of emergency.</p> <p>The function of a Controlling Agency is to:</p> <ul style="list-style-type: none"> <li>Undertake all responsibilities as prescribed in Agency specific legislation for Prevention and Preparedness;</li> <li>Control all aspects of the response to an incident; and</li> <li>During Recovery the Controlling Agency will ensure effective transition to recovery.</li> </ul>
Combat Agency	<p>A Combat Agency as prescribed under subsection (1) of the EM Act 2005 is to be a public authority or other person who or which, because of the agency's functions under any written law or specialised knowledge, expertise and resources, is responsible for performing an emergency management activity prescribed by regulations in relation to that agency.</p>
Support Organisation	<p>A public authority or other person who or which, because of the agency's functions under any written law or specialised knowledge, expertise and resources is responsible for providing support functions in relation to that agency. [State EM Glossary].</p>

Local Role	Description of responsibilities
Public Authority	<p>A Public Authority is established under Section 3 and prescribed by Regulation. Under Section 35, the SEMC may designate an area of the state and give responsibility for that Section to a Public Authority as though they were a local government. In this case the Public Authority acts as a local government in respect of the roles, responsibilities and powers of a local government. To date, the Rottneest Island Authority is the only agency that has been classed as a 'Public Authority'.</p>



## 12. MANAGING RISK

### 12.1 EMERGENCY RISK MANAGEMENT

Risk management is a critical component of the emergency risk management process. Building a sound understanding of the hazards and risks likely to impact the community enable the City of Wanneroo and its LEMC to work together to implement treatments. This process helps to build the capacity and resilience of the community and organisations which enable them to better prepare for, respond to and recover from a major emergency. The process and mandate for the City to undertake risk management is detailed in State EM Policy Section 3.2.

The City of Wanneroo has undertaken a comprehensive Emergency Risk Assessment and the priority risks are addressed in these arrangements.

### 12.2 DESCRIPTION OF EMERGENCIES LIKELY TO OCCUR

The hazards assessed in detail were earthquake, fire, heatwave, rail transport incident and severe storm. The inclusion of these hazards does not exclude the need for emergency responders to consider the impact of the other hazards on the community and have mitigation strategies in place.

Currently, the City is committing to safeguarding the health of City employees, customers and the community by ensuing contingency plans are in place, which include provisions for the COVID-19 pandemic. Special consideration has been noted for the inclusion of human epidemic/pandemic, which will be included in future risk management processes and treatment strategies documented.

*Table 5 below lists the hazards identified as likely to cause an emergency within the City of Wanneroo:*

Hazard	Controlling Agency	HMA	Local Combat Role	Local Support Role	State Hazard Plan
<b>Fire</b>	City of Wanneroo	DFES	CoW Bushfire Brigades	City of Wanneroo	Fire
	Department of Biodiversity, Conservation & Attractions		Department of Biodiversity, Conservation & Attractions	Department of Communities - CPFS	
	DFES		DFES	DFES	
<b>Storm</b>	DFES	DFES	DFES	WA Police	Storm
<b>Heatwave</b>	Department of Health	Department of Health	Joondalup Health Campus		Heatwave
<b>Earthquake</b>	DFES	DFES	CoW	Department of Health	Earthquake
<b>Rail Crash</b>	Public Transport Authority	PTA	WA Police		Crash Emergency
		Brookfield Rail			
<b>Human Epidemic / Pandemic</b>	Department of Health	Department of Health	Joondalup Health Campus		Human Biosecurity

The City of Wanneroo Emergency Risk Register Summary is provided at [Annexure 3](#).

### 12.3 EMERGENCY MANAGEMENT STRATEGIES AND PRIORITIES

The following describes the priorities and strategies adopted for the treatment of hazards likely to occur within the City.

*Table 6: Local EM strategies and priorities:*

Priority	Strategy
1	Ongoing fire mitigation activities on its estate and the community through risk reduction burns, mechanical work, spraying / weeding, firebreak inspections, support to volunteer bushfire brigades and community education programs.
2	Maintenance of comprehensive Local Recovery Arrangements to support the community following an emergency.
3.	Pre winter program of works to prevent impact of severe storms including tree pruning, drainage maintenance and community education programs.
4.	Identification and provision of community facilities for use as evacuation / welfare centres during and following an emergency.

## 13. COORDINATION OF EMERGENCY OPERATIONS

It is recognised that the Hazard Management Agencies, Control Agencies and Combat Agencies may require local government resources and assistance in emergency management. The City of Wanneroo is committed to providing assistance/support if the required resources are available through the Incident Support Group (ISG).

## 14. INCIDENT SUPPORT GROUP (ISG)

The ISG is convened by the Controlling Agency appointed Incident Controller to assist in the overall coordination of services and information during a major incident. Coordination is achieved through clear identification of priorities by agencies sharing information and resources.

The role of the ISG is to provide support to the incident management team. The ISG is a group of people represented by different agencies who may have involvement in the incident.

### 14.1 TRIGGERS FOR AN ISG

The triggers for an ISG are defined in State EM Policy Statement 5.2.2 and State EM Plan Section 5.1. These are:

- a. where an incident is designated as a level 2 or higher; and
- b. multiple agencies need to be coordinated.

### 14.2 MEMBERSHIP OF AN ISG

The ISG is made up of agencies' representatives that provide support to the Controlling Agency. Emergency Management Agencies may be called on to be liaison officers on the ISG.

The recovery coordinator should be a member of the ISG from the onset, to ensure consistency of information flow, situational awareness and handover to recovery.

The representation on this group may change regularly depending upon the nature of the incident, agencies involved and the consequences caused by the emergency.

Agencies supplying staff for the ISG must ensure that the representative(s) have the authority to commit resources and/or direct tasks.

### 14.3 FREQUENCY OF MEETINGS

The frequency of meetings will be determined by the Incident Controller and will generally depend on the nature and complexity of the incident. As a minimum, there should be at least one meeting per incident. Coordination is achieved through clear identification of priorities and objectives by agencies sharing information and resources.

### 14.4 LOCATION OF ISG MEETINGS

The ISG meets during an emergency and provides a focal point for a coordinated approach. The following table identifies suitable locations where it can meet within the district in preferred order.

Facility contact details are located in the [City Of Wanneroo Emergency Resource Register \[Part 4\]](#).

*Table 7: Identified Incident Support Group Locations:*

Facility Name	Address
Quinns Rocks Volunteer Bush Fire Brigade Station	Hidden Valley Retreat Clarkson
City of Wanneroo Ashby Operations Centre	1204 Wanneroo Road Ashby
Wanneroo Police Station	1 Friars Drive Sinagra
North West Metropolitan District Police Office	1st Floor, 5 Davidson Terrace Joondalup

## 15. MEDIA MANAGEMENT AND PUBLIC INFORMATION

Communities threatened or impacted by emergencies have an urgent and vital need for information and direction. Such communities require adequate, timely information and instructions in order to be aware of the emergency and take appropriate actions to safeguard life and property. The provision of this information is the responsibility of the Controlling Agency.

Controlling Agencies manage public information as part of their standard operating procedures. During the response to an emergency, responsibility for the management of the emergency public information function rests with the Controlling Agency, in consultation with the Hazard Management Agency.

The City's Chief Bush Fire Control Officer (or Incident Controller) is the media spokesperson for Level 1 fire-related incidents which are under the management of the City of Wanneroo only during the response phase.

The Mayor is the City of Wanneroo's media spokesperson (as detailed in the *Local Government Act 1995*) during the "recovery" phase and will provide clear, relevant and targeted information to assist the community build their own capacity.

Recovery communications refers to the practice of sending, gathering, managing and evaluating information in the recovery stage following an emergency incident. Communication

in recovery is about continuing dialogue with the affected community that started during the response phase.

The community needs a great deal of information, but they may not know what they want or need and are often unable to act on information they are provided based on high levels of stress and anxiety. Ongoing dialogue is essential for understanding the diverse needs of the affected community and providing them support during recovery.

The Local Recovery Coordinator or Local Government Liaison Officer will form part of the ISG and will be briefed on communication issues during the emergency from the Hazard Management Agency.

## 15.1 PUBLIC WARNING SYSTEMS

During significant incidents the Controlling Agency utilises a range of public mediums to provide information and warnings to the community under threat. No single method will ever meet all the requirements of the situation and agencies should utilise those mediums most suitable to both the incident and the community affected. Some of the systems which may be used include Emergency Alert, ABC Radio, DFES and the City of Wanneroo public web sites.

### 15.1.1 Emergency Alert

**'Emergency Alert'** is a National warning system utilised by the state. It is a telephony based emergency warning system that allows the Incident Controller to send both voice and text based emergency warning messages to landline and mobile telephones with a service address (landline) or location (mobile) within a designated area based on location and urgency.

Click on the link for further details - <http://www.emergencyalert.gov.au/>

### 15.1.2 Standard Emergency Warning Signal (SEWS)

The Standard Emergency Warning Signal (SEWS) is a distinctive siren sound to alert the community to the broadcast of an urgent safety message relating to a major emergency or disaster.

The signal is intended for use as an alert signal to be played on public media such as radio, television, public address systems and mobile sirens it aims to draw listeners' attention to the emergency warning that follows.

People are strongly advised to become familiar with the sound.

SEWS broadcasts are authorised by the Department of Fire and Emergency Services (DFES) or the Regional Director of the Bureau of Meteorology (BoM) for weather and flood related events.

The Controlling Agency may also utilise the Standard Emergency Warning Signal (SEWS) as an audio prefix to emergency warnings as described in the State EM Plan Section 5.3.1 and State EM Response Procedure 3. 8.1.3.

SEWS is only used in emerging situations of extreme danger, when there is a need to warn people that they need to take urgent and immediate action to reduce the potential for loss to life or property from emergency events.

When deciding to issue SEWS, The authorities will consider the following four (4) factors:

1. Possible loss of life or a major threat to a large number of properties or the large scale environment;
2. Impact is expected within 12 hours or is occurring at the time;
3. A large number of people need to be warned; and
4. One or more incidents are classified as destructive.

### **15.1.3 Local Public Communication Systems**

There are no specific local emergency warning systems utilised within the City of Wanneroo. Sources of public information and emergency warnings available within the City are:

#### ***DFES Public Information***

- Emergency WA website – [www.emergency.wa.gov.au](http://www.emergency.wa.gov.au)
- DFES website – [www.dfes.wa.gov.au/alerts](http://www.dfes.wa.gov.au/alerts)
- DFES recorded emergency information line – 1300 657 209
- SES assistance – 132 500
- For fire or life threatening emergencies – 000

#### ***ABC Radio***

***Local ABC radio – Call Sign 6WF, Frequency 720 AM Perth***

#### ***City of Wanneroo***

<https://www.facebook.com/CityofWanneroo>; or  
<https://twitter.com/CityofWanneroo>

## **16. FINANCIAL ARRANGEMENTS**

State EM Policy Section 5.12, State EM Plan Section 5.4 and 6.10 and State EM Recovery Procedures 6.7 outlines the responsibilities for funding during multi-agency emergencies. While recognising the above, the City of Wanneroo is committed to expending such necessary funds within its budgetary constraints as required to ensure the safety of its residents and visitors.

The City provides an annual budget allocation for the provision of support during emergencies. The Chief Executive Officer is to be approached immediately an emergency event requiring additional resourcing by the City of Wanneroo occurs to ensure the desired level of support is achieved.

## 17. EVACUATION AND WELFARE

### 17.1 EVACUATION

Evacuation is a risk management strategy which may need to be implemented, particularly in regards to cyclones, flooding and bush fires. The decision to evacuate will be based on an assessment of the nature and extent of the hazard, the anticipated speed of onset, the number and category of people to be evacuated, evacuation priorities and the availability of resources.

These considerations should focus on providing all the needs of those being evacuated to ensure their safety and on-going welfare.

The HMA will make decisions on evacuation and ensure that community members have appropriate information to make an informed decision as to whether to stay or go during an emergency.

The responsibility for managing evacuation rests with the HMA. The HMA is responsible for planning, communicating and effecting the evacuation and ensuring the welfare of the evacuees is maintained. The HMA is also responsible for ensuring the safe return of evacuees. These aspects also incorporate the financial costs associated with the evacuation unless prior arrangements have been made.

Schools, hospitals, nursing homes, child care facilities etc. should each have separate emergency evacuation plans, which show where their populations will assemble for transportation. It is important that this information is captured for an overall understanding of where people will be congregating in an emergency.

In most cases the WA Police may be the "combat agency" for carrying out the evacuation and they may use the assistance of other agencies such as the DFES.

Whenever evacuation is being considered the Controlling Agency must consult with the City of Wanneroo and the Department of Communities (DC) during the planning stages. This is because DC and local governments have responsibility under state arrangements to maintain the welfare of evacuees under the State Emergency Welfare Plan.

#### 17.1.1 Special Needs Groups

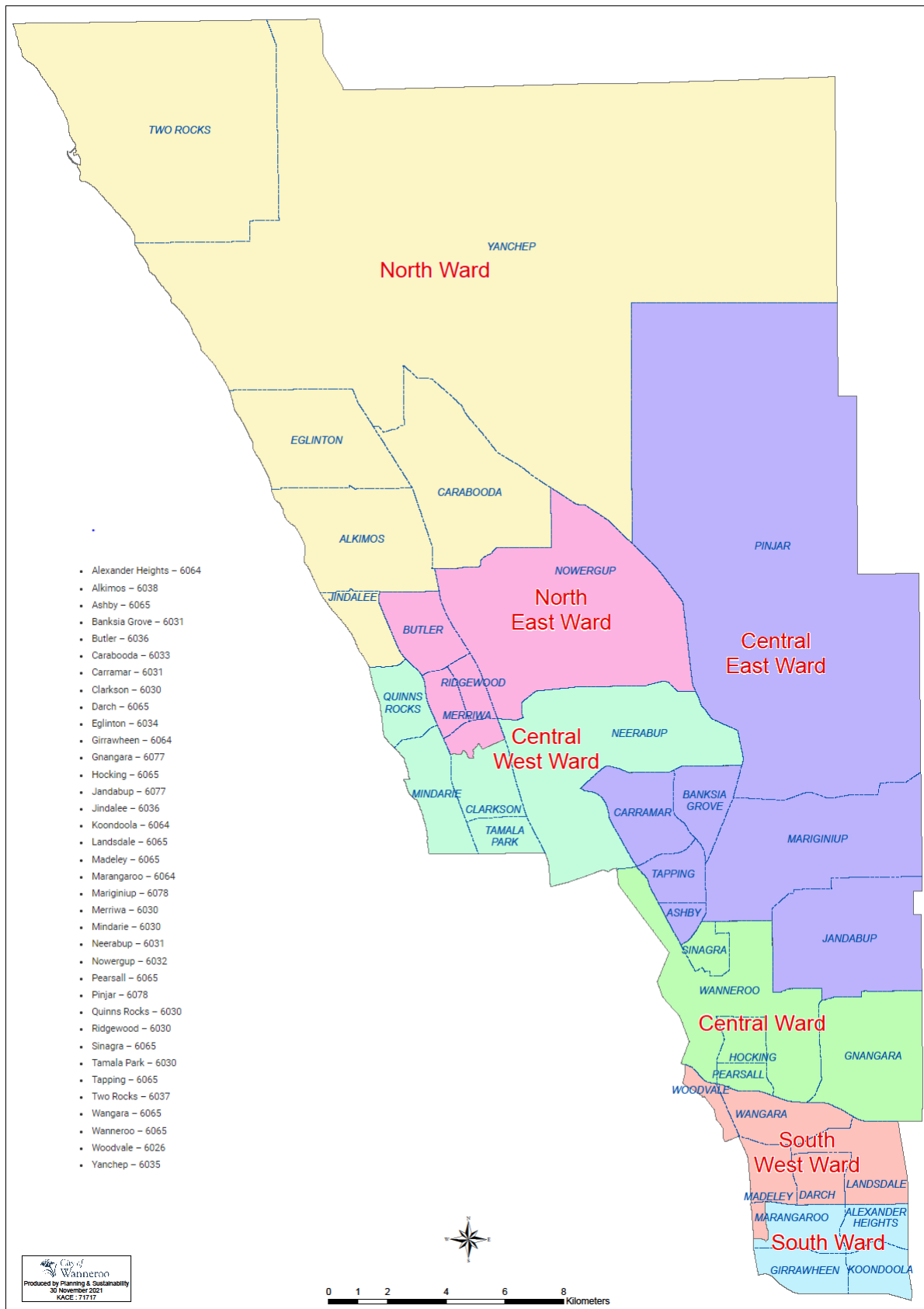
There are eleven (11) Residential Aged Care Centres listed within the City of Wanneroo. There are thirteen (13) Retirement / Lifestyle Villages listed and two (2) Disability Support Services.

Whenever evacuation is being considered, the Residential Aged Care Emergency Arrangements should be referred to [\[Annexure 4\]](#).

The following information, which will assist with the planning of evacuations within the City of Wanneroo, can be found in the Annexures of this plan:

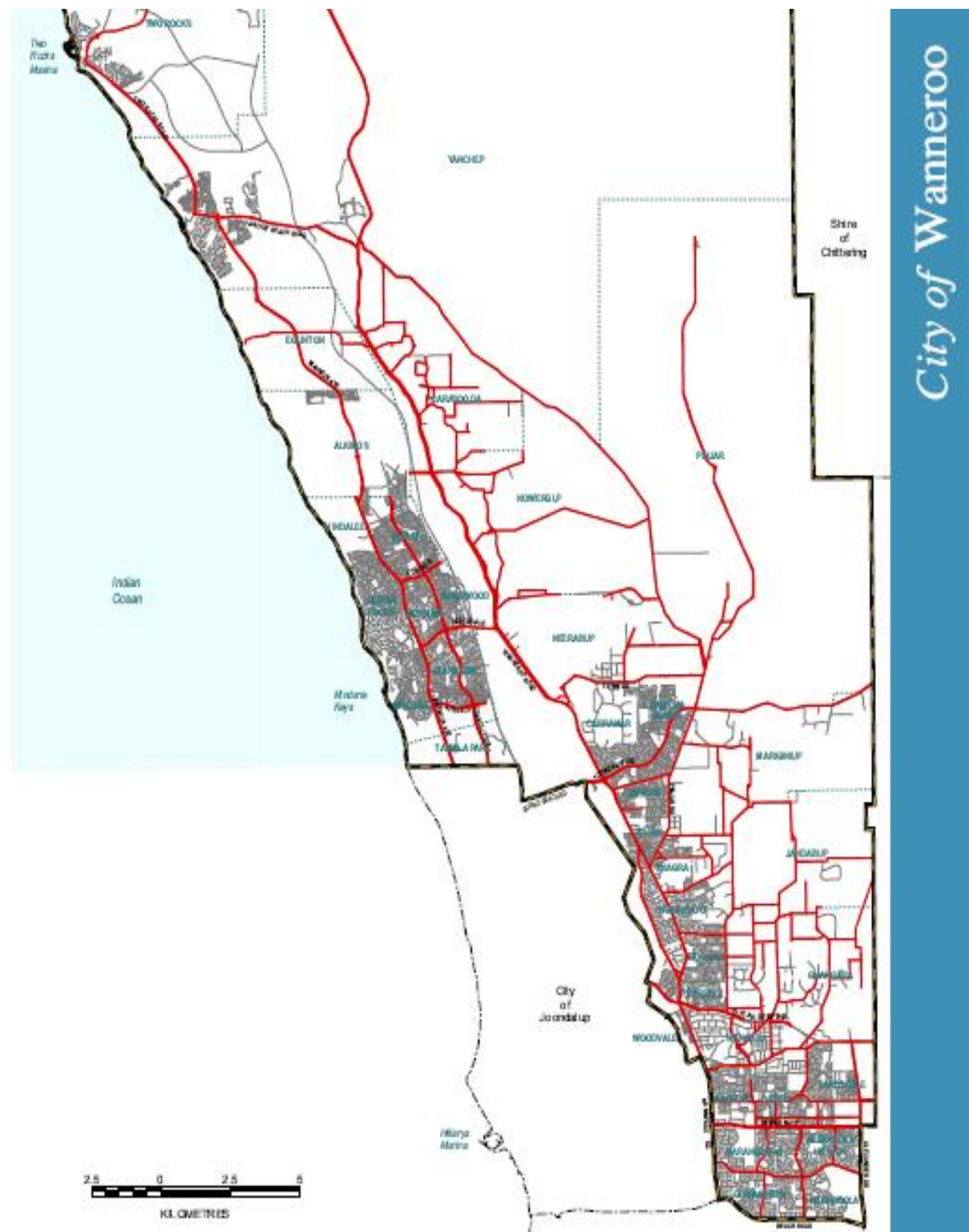
- Linguistically Diverse communities;
- Suburb Population Statistics;
- Residential Aged Care Centres;
- Retirement / Lifestyle Villages;
- Disability Support Services;
- Primary and Secondary Schools and Day Care Centres; and
- Emergency Animal Welfare Support Plan.

## 17.1.2 Map of Localities and Ward Boundaries



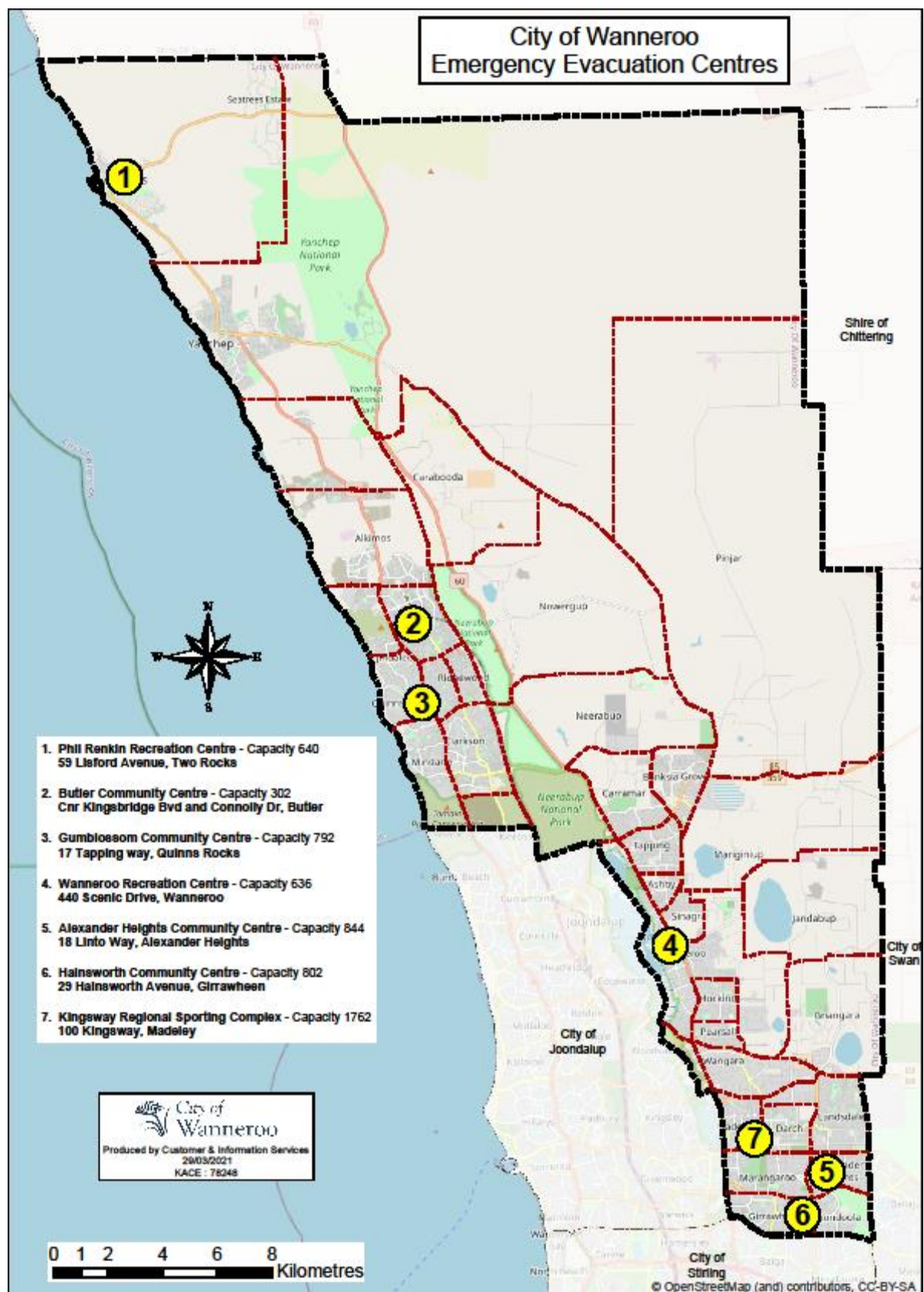


### 17.1.3 Map of District Evacuation Routes





#### 17.1.4 Map of Evacuation Centres in the City of Wanneroo



## 17.2 WELFARE

The Department of Communities (DC) have the role of managing welfare. Welfare can be described as “the provision of both physical and psychological needs of a community affected by an emergency”. This includes the functional areas of personal services, accommodation, financial assistance, registration and enquiry services, personal requisites and emergency catering. Welfare activities are the responsibility of the DC who will coordinate resources and undertake functions as found in the support plans.

- State Emergency Welfare Plan;
- DC Joondalup District Local Emergency Welfare Plan for the provision of welfare support for City of Wanneroo and City of Joondalup; and
- Wanneroo Welfare Centres Sub Plan & Checklists.

### 17.2.1 Local Welfare Coordinator

The Local Welfare Coordinator is appointed by the DC District Director to:

- Establish, chair and manage the activities of the Local Welfare Emergency Committee (LWEC), where determined appropriate by the District Director;
- Prepare, promulgate, test and maintain the Local Welfare Plans;
- Represent Department of Communities and the emergency welfare function on the Local Emergency Management Committee and Local Recovery Coordination Group;
- Establish and maintain the Local Welfare Emergency Coordination Centre;
- Ensure personnel and organisations are trained and exercised in their welfare responsibilities;
- Coordinate the provision of emergency welfare services during response and recovery phases of an emergency; and
- Represent Department of Communities on the Incident Management Group when required.

### 17.2.2 Local Welfare Liaison Officer

The City of Wanneroo has appointed the Director Community and Place as Local Welfare Liaison Officer. This role will provide assistance to the Local Welfare Centre, including the management of emergency evacuation centres such as building opening, closing, security and maintenance. The Local Welfare Liaison Officer will liaise with the Communities Emergency Services Coordinator from the Department of Communities.

### 17.2.3 Local Welfare Plan

The Department of Communities shall appoint a Senior District Emergency Services Officer (SDESO) to prepare local welfare management plans. The Local Welfare Support Plan is provided at [Annexure 6](#).

### 17.2.4 Welfare Centres

The City of Wanneroo and the Department of Communities have identified those community facilities owned and operated by the City suitable for use as Welfare Centres. A list of these facilities detailing capacity and duration of stay is provided in the **City of Wanneroo Resource Register** at *Part 4*.

### 17.2.5 Register-Find-Reunite

When a large scale emergency occurs and people are evacuated or become displaced, one of the areas the Department of Communities has responsibility for is recording who has been displaced and placing the information onto a state or national Register. This primarily allows friends or relatives to locate each other but also has many further applications. Because of the nature of the work involved the Department of Communities have arrangements with the Red Cross to assist with the registration process.

### 17.2.6 Management of Animals (including assistance animals)

There are many property owners and residents throughout City of Wanneroo that own and/or manage livestock, horses and other large animals. There are also a number of boarding kennels and catteries that may require special consideration during an emergency.

Community members transporting, accommodating/boarding and caring for animals during emergencies including owners/managers of livestock operations, agistment centres and boarding kennels and catteries may require additional assistance if and when their personal emergency plans and private arrangements become insufficient.

The City of Wanneroo Rangers will work in close cooperation with other agencies and stakeholders, including the Department of Primary Industries and Regional Development and the Department of Communities, on animal welfare matters arising from evacuation emergency and shall agree on the distribution of duties, depending on resources available in each instance. If required the Animal Care Centre will open after hours and be staffed by Rangers during an emergency. Further details can be found in the City of Wanneroo Emergency Animal Welfare Support Plan at [Annexure 5](#).

Emergency management planning must include special arrangements for animals as per the State Emergency Welfare Plan 2.3.6 – Animals in Welfare Centres. For health and safety reasons no animals, pets, are permitted in welfare/evacuation centres with the exception only for assistance animals, for example, guide dogs, hearing dogs and disability aid dogs.

Commercial operations which house large number of animals such as poultry will be included in post Impact Statements and recovery operations.

Further information regarding Emergency Animal Welfare is included in the Support Plan [Annexure 5](#).

## 18. EXERCISING, REVIEWING AND REPORTING

### 18.1 THE AIM OF EXERCISING

The aim of any exercise conducted by the LEMC is to assess the LEMA, not a HMA's response to an incident as this is a HMA responsibility. Testing the LEMA is as important as writing them. The arrangements are intended to be a blueprint for the COW's response and recovery from a significant emergency and they must be verified for accuracy and functionality. The benefits of the testing include:

- Determining the effectiveness of the arrangements;
- Bringing together all relevant people and giving them knowledge of and confidence in each other;
- Providing the opportunity to promote the arrangements and educate the community;
- Providing an opportunity for testing participating agencies' operational procedures and skills in simulated emergency conditions while testing the ability of the agencies to work together on common tasks; and
- Improving the arrangements in accordance with results found from debriefing the testing.

### 18.2 FREQUENCY OF EXERCISES

State EM Policy [S4.8 – *Exercising*], requires the LEMC to exercise their arrangements every year to ensure they remain up to date and accurate. The City of Wanneroo will exercise these arrangements at least annually either alone or in partnership with the City of Joondalup.

### 18.3 TYPES OF EXERCISES

The following are three commonly used exercise styles:

- *Discussion Exercises* include orientation exercise, agency presentations, hypothetical and syndicate progressive exercises. Discussion exercises are low cost and usually involve few players;
- *Functional Exercises* are closely related to discussion exercises, but normally take place in an operational environment and require participants to actually perform the functions of their roles. They are commonly known as *Tabletop Exercises*; and
- *Field Exercises* involve the deployment of personnel to a simulated incident or emergency. Field exercises can often follow a series of discussion or functional exercises.

### 18.4 REPORTING OF EXERCISES

Exercises shall be reported to the North Metropolitan DEMC via the LEMC Annual Report as detailed in State EM Policy [S7.1.3 – *Annual Reporting*].

The City of Wanneroo/City of Joondalup LEMC on behalf of both the Cities has established the following testing, exercising and reviewing policy.

- Two (2) emergency management exercises aligned to priority local emergency risks shall be targeted annually (one for each City). The exercise shall be planned, directed and conducted by an appropriate sub-committee of the COW/COJ LEMC;
- The LEMC Executive Officer (appointed local government officer) shall retain the details of emergency exercises undertaken, which shall be incorporated into the LEMC annual report to the North Metropolitan DEMC; and

- A COW local government officer in cooperation with the COW/COJ LEMC shall undertake the review of these emergency management arrangements in order to update relevant information and accommodate changing circumstances.

## **19. REVIEW OF LOCAL EMERGENCY MANAGEMENT ARRANGEMENTS**

These Local Emergency Management Arrangements shall be reviewed in accordance with State EM Policy Section 2.5 and amended or replaced whenever the local government considers it appropriate (*Section 42 EM Act*). The review will be conducted in accordance with State EM Policy Section 2.5 as follows:

- Contact lists are reviewed and updated quarterly;
- A review is conducted after training that exercises the arrangements;
- An entire review is undertaken every five (5) years, as risks might vary due to climate, environment and population changes; and
- Circumstances may require more frequent reviews.

### **19.1 REVIEW OF LEMC POSITIONS**

The membership of the LEMC shall be reviewed annually to ensure relevancy to the Committee, however members (*depending on their relevancy*) may be added or removed as required.

### **19.2 REVIEWING LOCAL RESOURCES REGISTER**

The City's Resources Register [*Part 4*] shall be reviewed at least annually however amendments can be made as changes to type, availability or contact details occur.

## **20. ANNUAL REPORTING**

The annual report of the LEMC is to be completed and submitted to the DEMC within two (2) weeks of the end of the financial year for which the annual report is prepared. The LEMC is required to submit a signed hard copy of the annual report to the Executive Officer of the DEMC.

The information provided by the LEMC annual report is collated into the SEMC Annual Report which is tabled in Parliament. The SEMC issues the annual report template.

# **PART 1 ANNEXURES**

## 21. ANNEXURE 1 –COMMUNITY DEMOGRAPHICS

### 21.1 LINGUISTICALLY DIVERSE

Australian Bureau of Statistics, Census of Population and Housing for City of Wanneroo (2016)

CITY OF WANNEROO Country of Birth - Top 10 overseas birthplaces		
Enumerated data	number	%
United Kingdom	31,250	14.9
New Zealand	7,173	3.4
South Africa	6,791	3.2
India	4,238	2.0
Vietnam	3,670	1.8
Philippines	2,763	1.3
Ireland	2,023	1.0
Zimbabwe	1,597	0.8
Malaysia	1,491	0.7
Burma (Myanmar)	1,406	0.7
Speaks English Only	156,289	74.7
Speaks another language, and English well or very well	37,834	18.1
Speaks another language , and English not well or not at all	6,390	3.1
Not stated	8,596	4.1
<b>Total Population</b>	<b>209,109</b>	<b>1.0</b>



## 21.2 SUBURB POPULATION STATISTICS (FROM 2016 CENSUS)

Suburb	0 - 4	5 - 11	12 - 17	18 - 24	25 - 34	35 - 49	50 - 59	60 - 69	70 - 84	85+	Total
Alexander Heights	478	770	658	836	1,019	1,609	1,294	719	479	64	7,926
Alkimos	713	706	401	673	1,604	1,370	469	222	98	3	6,259
Ashby	239	243	148	206	413	564	255	215	338	45	2,666
Banksia Grove	1,059	1,115	761	966	2,323	2,002	690	314	102	12	9,344
Butler	1,251	1,686	1,353	1,373	2,272	3,197	1,082	625	416	48	13,303
Carramar	489	896	739	681	853	1,773	904	514	266	18	7,133
Clarkson	1,107	1,271	944	1,521	2,607	2,896	1,388	796	417	18	12,965
Darch	565	898	845	630	850	1,969	710	370	270	4	7,111
Eglinton	190	180	113	218	473	330	95	51	25	0	1,675
Girrawheen	658	891	656	848	1,412	1,771	940	868	617	51	8,712
Gnangara - Jandabup - Mariginiup	77	162	199	214	198	338	429	371	227	26	2,241
Hocking	542	721	448	486	914	1,508	621	438	229	21	5,928
Jindalee	201	259	273	261	355	629	333	151	54	0	2,516
Koondoola	317	449	315	429	588	784	442	397	291	26	4,038
Landsdale	1,041	1,285	1,123	1,215	2,174	2,864	1,430	684	375	23	12,214
Madeley - Wangara - Woodvale	453	693	434	492	871	1,506	660	572	508	138	6,327
Marangaroo	662	947	862	1,077	1,451	2,199	1,357	1,030	747	213	10,545
Merriwa	423	533	434	460	775	964	500	373	732	300	5,494
Mindarie - Tamala Park	267	734	884	751	422	1,830	1,289	651	563	109	7,500
Neerabup - Pinjar - Nowergup - Carabooda	40	70	66	87	68	192	145	92	56	3	819
Pearsall	306	384	242	399	795	868	403	304	124	9	3,834
Quinns Rocks	540	1,008	932	815	913	2,249	1,185	639	351	60	8,692
Ridgewood	411	525	405	472	685	973	406	309	402	51	4,639
Sinagra	311	284	154	234	621	576	231	144	80	19	2,654
Tapping	821	1,325	888	785	1,332	2,485	874	525	360	32	9,427
Two Rocks	216	317	208	205	377	614	400	342	279	21	2,979
Wanneroo	782	968	749	1,066	1,725	2,265	1,537	1,417	1,126	340	11,975
Yanchep	804	1,041	663	685	1,361	1,929	933	723	620	133	8,892



## 21.3 RESIDENTIAL AGED CARE CENTRES

Facility Name	Address	Phone Number	Features	# Respite Beds	Dementia Needs	High Care Needs	Low Care Needs	Total
Aegis Anchorage	340 Anchorage Dr MINDARIE	(08) 9400 1000	Ageing in Place, Booked Respite Program, Extra Services, High Care Needs, Low Care Needs, Admissions, Secure Dementia Care, Secure Garden	2 (High Care)		56	46	102
Aegis Shorehaven	49 Scotthorn Dr ALKIMOS	(08) 9544 3200	High Care Needs, Low Care Needs, Secure Dementia Care					134
Bethanie Beachside	629 Two Rocks Rd YANCHEP	(08) 9562 6000	Ageing in Place, Double Rooms, Facility Owned Pets, High Care Needs, Low Care Admissions, Secure Dementia Care, Secure Garden		80	140	20	160
Brightwater Aged Care Madeley	95 Imperial Circuit MADELEY	(08) 9202 2800	Ageing in Place, Booked Respite Program, High Care Needs, Low Care Needs, Secure Dementia Care, Secure Garden	1	25	73	11	110
Villa Terenzio	33 Kent Road MARANGAROO	(08) 9247 0888	High Care Needs, Aging in Place, Ethnicity Specific: <i>Italian</i> , Secure Dementia Care		44	106	31	181
Jacaranda Lodge Wanneroo	55 Belgrade Rd WANNEROO	(08) 9306 2311	High Care Needs, Low Care Needs, Secure Dementia Care		15	50		65
Juniper John Bryant	95 Rawlinson Dr MARANGAROO	(08) 6240 4200	Ageing in Place, Secure Dementia Care, High Care Needs		42	42		42
RAAFA Karri & Tuart Lodge	19 Hughie Edwards Dr MERRIWA	(08) 9400 3800	Ageing in Place, High Care Needs, Secure Dementia Care			110		110
RAAFA Vivian Bullwinkle	85 Hester Ave MERRIWA	(08) 9206 6000	Ageing in Place, Booked Respite Program, High Care Needs	1 (High/Low Care)		77	2	79
Regents Gardens Residential Resort Lake Joondalup	33 Drovers Place WANNEROO	(08) 9400 2800	Ageing in Place, Booked Respite Program, Double Rooms, Extra Services, High Care Needs, Secure Garden, Dementia Care	1 (High Care)	85	100		100
Wanneroo Community Nursing Home	9 Amos Rd WANNEROO	(08) 9306 2088	Ageing in Place, Booked Respite Program, High Care Needs, Secure Dementia Care		22	43		65

## 21.4 RETIREMENT /LIFESTYLE VILLAGES

Facility Name	Address	Phone Number	Features	Number of Units
Belgrade Park Retirement Village	55 Belgrade Rd WANNEROO	(08) 9306 3666	Over 55's lifestyle and retirement living.	192
Bethanie Beachside Retirement Village	80 Lindsay Beach Blvd YANCHEP	(08) 9562 6000	Lifestyle and retirement living.	45
Brightwater Retirement Living Kingsway Court	6 Countess Link MADELEY	(08) 9209 6800	Over 55's lifestyle and retirement living.	168
Fairway Villages The Green	Lakelands Country Club Clubhouse Lane GNANGARA	1300 499 435	Over 55's lifestyle and retirement living.	290
Harbourside Village	7 Honiara Way MINDARIE	(08) 9407 8188 1800 550 550	Lifestyle and retirement living.	88
Casa Cabrini Retirement Village	33 Kent Rd MARANGAROO	(08) 9247 0888	Retirement living.	11
Lake Joondalup Lifestyle Village	1140 Wanneroo Road ASHBY	(08) 9406 2000	Lifestyle and retirement living.	310
Lakelands Lifestyle Village	289 Sydney Rd GNANGARA WA	(08) 9405 1212	Over 55's lifestyle and retirement living.	102
Pineview Lifestyle Village	48 Ashley Road TAPPING	(08) 9404 5011	Lifestyle and retirement living.	132
RAAFA Retirement Living Cambrai Living	85 Hester Ave MERRIWA	(08) 9304 5000	Lifestyle and retirement living.	273
RAAFA Retirement Living Merriwa Estate	19 Hughie Edwards Dr MERRIWA	(08) 9400 3400	Lifestyle and retirement living.	240
Regents Gardens Lake Joondalup The Bungalows	8 Regents Garden Blvd WANNEROO	(08) 6007 3101	Lifestyle and retirement living.	62
The Rise by Teman	76 Ridgewood Blvd RIDGEWOOD	1800 836 262 (08) 9304 6166	Over 55's lifestyle and retirement living.	240

## 21.5 DISABILITY SUPPORT SERVICES

Facility Name	Address	Phone Number	Features	Number of Units
Brightwater Marangaroo Transitional Accommodation Program	38 Brookland Cres MARANGAROO	(08) 9362 9200	Transitional Accommodation Program (Disability) – from Hospital to Home	23 beds across 4 houses
Sunflower Care Services	22 Dartford Cres MARANGAROO	(08) 9343 1986	Supported Accommodation & Respite for Intellectually Disabled People.	10 (High /Low care respite beds)

## 22. ANNEXURE 2 – SCHOOLS AND DAY CARE

### 22.1 PRIMARY SCHOOLS

PRIMARY SCHOOLS	ADDRESS	PHONE NUMBER
Alinjarra Primary School	33 Northumberland Avenue, Alexander Heights	9342 3388
Ashdale Primary School	51 Ashdale Boulevard, Darch	9406 6999
Alkimos Baptist College	60 Seagrove Boulevard, Merriwa	9406 8189
Alkimos Primary School	340 Benenden Ave, Alkimos	9562 9800
Alkimos Beach Primary School	200 Leatherback Boulevard, Alkimos	9561 7200
St. John Paul II Catholic Primary School	6 Kurrajong Boulevard, Banksia Grove	9303 7101
Banksia Grove Primary School	14 Viridian Drive, Banksia Grove	9404 6244
Brighton Catholic Primary School	1051 Connolly Drive, Butler	9562 9500
Burbridge Primary School	46 Burbridge Avenue, Koondoola	9342 1633
Butler Primary School	26 Camborne Park Way, Butler	9562 1804
Carnaby Rise Primary School	Pomodora Avenue, Landsdale	6401 8100
Carramar Primary School	71 Houghton Drive, Carramar	9405 0600
Clarkson Primary School	16 Aldersea Circle, Clarkson	9305 1800
East Butler Primary School	7 Amersham Crescent, Butler	9562 4344
East Wanneroo Primary School	32 High Road, Wanneroo	9405 1139
Emmanuel Christian School	4 Salcott Road, Girrawheen	9342 7377
Grandis Primary School	220 Grandis Blvd, Banksia Grove	9233 6500
Hudson Park Primary School	23 Arnos Way, Girrawheen	9342 4300
Hocking Primary School	50 Gungurru Avenue, Hocking	9404 8373
John Butler Primary College	Halesworth Parade, Butler	9561 4300
Kingsway Christian College	157 Kingsway, Darch	9302 8777
Koondoola Primary School	50 Burbridge Avenue, Koondoola	9343 1044
Landsdale Primary School	19 Warradale Terrace, Landsdale	9302 4100
Landsdale Christian School	77 Queensway, Landsdale	9309 1830
Madeley Primary School	Martindale Avenue, Madeley	9302 3611
Marangaroo Primary School	88 Giralt Road, Marangaroo	9343 2055
Merriwa Primary School	67 Baltimore Parade, Merriwa	6206 2340
Merriwa Education Support Centre	67 Baltimore Parade, Merriwa	6206 2330
Mindarie Primary School	90 Rothesay Heights, Mindarie	9407 1100
Neerabup Primary School	14 Viridian Drive, Banksia Grove	
Northshore Christian Grammar School	50 Scotthorn Drive, Alkimos	1300 388 905
Mindarie Primary School	90 Rothersay Heights, Mindarie	9407 1100
Our Lady Of Mercy Primary School	55 Hudson Avenue, Girrawheen	9207 7677
Pearsall Primary School	Willespie Drive, Pearsall	9405 7845
Peter Moyes Anglican School	29 Elliston Parade, Mindarie	9304 5588
Quinns Beach Primary School	5 James Cook Avenue, Quinns Rocks	9561 7400
Quinns Rocks Primary School	6 Rees Drive, Quinns Rocks	6206 5200

Quinns Baptist College	8 Salerno Drive, Mindarie	9305 8882
Rawlinson Primary School	27 Rawlinson Drive, Marangaroo	9247 9000
Roseworth Primary School	30 Stebbing Way, Girrawheen	6240 4000
Roseworth Education Support Centre	30 Stebbing Way, Girrawheen	6240 4040
Spring Hill Primary School	50 Spring Hill, Tapping	9404 5178
St Stephens School Tapping	50 St Stephens Crescent, Tapping	9306 7100
Tapping Primary School	87 St Stephens Crescent, Tapping	9404 6033
Somerly Primary School	15 Somerly Drive, Clarkson	6206 4200
St Andrews Catholic Primary School	60 Victorsen Parade, Clarkson	9407 8000
St Anthony's Primary School	7 Servite Terrace, Sinagra	9303 7500
St Elizabeth's Catholic Primary School	30 Ranworth Rd, Hocking	9303 7600
St James Anglican School	2 Graceful Blvd, Alkimos	6336 8330
St. John Paul II Catholic Primary School	6 Kurrajong Blvd, Banksia Grove	9303 7101
Two Rocks Primary School	51 Resolute Drive, Two Rocks	9561 6888
Wanneroo Primary School	15 Shaw Road, Wanneroo	9306 0500
Waddington Primary School	15 Henniker Way, Koondoola	9342 7511
Yanchep Lagoon Primary School	15 Primary Road, Yanchep	9561 1155
Yanchep Beach Primary School	100 Lindsay Boulevard, Yanchep	9561 6080

## 22.2 SECONDARY SCHOOLS

SECONDARY SCHOOLS	ADDRESS	PHONE NUMBER
Alkimos Baptist College	60 Seagrove Boulevard, Merriwa	9406 8189
Ashdale Secondary College	75 Westport Parade, Darch	9302 7100
Atlantis Beach Baptist College	Breakwater Drive, Two Rocks	9544 3000
Butler College	15 McCormack Boulevard, Butler	9561 4200
Clarkson Community High School	16 Walyunga Boulevard, Clarkson	9400 1777
Girrawheen Senior High School	39 Calvert Way, Girrawheen	9247 0555
Irene McCormack Catholic College	18 Bradman Drive, Butler	9562 2400
Joseph Banks Secondary College	40 Joseph Banks Boulevard, Banksia Grove	9303 7400
Mercy College	26 Mirrabooka Avenue, Koondoola	9247 9247
Mindarie Senior College	14 Elliston Parade, Mindarie	9304 5800
Peter Moyes Anglican School	29 Elliston Parade, Quinns Rocks	9304 5588
Quinns Baptist College	8 Salerno Drive, Mindarie	9305 8808
St Stephens School Tapping	50 St Stephens Crescent, Tapping	9306 7100
Wanneroo Secondary College	56 Quarkum Street, Wanneroo	9206 6555
Yanchep Secondary College	21 Ravensbourne Street, Yanchep	9562 8000
Yanchep District High School	Now called Yanchep Lagoon PS (see above)	

## 22.3 DAY CARE CENTRES

DAY CARE CENTRES	ADDRESS	PHONE NUMBER
Alexander Heights Early Learning Centre	95 Azelia Street, Alexander Heights	9247 3491
Alkimos Beach Early Learning	10 Turnstone Street, Alkimos	0411 164 332
Alkimos School of Early Learning	44 Santorini Prom, Alkimos	9541 0950
Atlantis Childcare Ocean Keys	61 Ocean Keys Boulevard, Clarkson	9407 9911 ext 1
Atlantis Child Care Centre - Yanchep	93 Lindsay Beach Bvd, Yanchep	9561 1180
Atlantis Preschool Centre – Yanchep	60 St Ives Dr, Yanchep	9561 5393
Bloom Early Education - Jindalee	6 Cockleshell Brace, Jindalee	9562 1900
Bloom Early Education - Yanchep	61 Lagoon Drive, Yanchep	9561 5909
Buggles Childcare – Butler	Unit 1, Lukin Centre, 2 Catviva Approach, Butler	1300 441 441
Busy Bees on Ashdale	15 Ashdale Boulevard, Darch	9303 9507
Busy Bees at Quinns Beach	218 Santa Barbara Pde, Quinns Rocks	9562 7560
Care for Kids School of Early Learning - Banksia Grove	2 Glasshouse Drive, Banksia Grove	9361 7413
Care for Kids School of Early Learning – Clarkson	34 Ladera Drive, Clarkson	9408 5966 9284 7060
Clarkson Early Learning Centre	22 Ainsbury Parade, Clarkson	9305 7307
Clarkson Safe n Sound Daycare	2 Dewar Mews, Clarkson	9407 7606
Compass Early Learning Centre	869 Connolly Drive, Merriwa	9144 9800
Cuddles Early Learning & Childcare - Two Rocks	Gift Way, Two Rocks	9554 0870
Drovers Little Learners	Shop 2 / 1387 Wanneroo Road, Wanneroo	0447 371 068
Goodstart Early Learning - Banksia Grove	10 Vididian Drive, Banksia Grove	9404 7337
Goodstart Early Learning - Darch	83 Furniss Road, Darch	9302 5044
Goodstart Early Learning - Clarkson	60 Burnett Drive, Clarkson	9407 9644
Goodstart Early Learning - Girrawheen	2 Wade Court, Girrawheen	9343 4711
Goodstart Early Learning - Madeley	17 Kingsway Road, Madeley	9309 3855
Goodstart Early Learning - Merriwa	16 Hughie Edwards Drive, Merriwa	9305 8633
Goodstart Early Learning - Mindarie	14 Rothesay Heights, Mindarie	9407 7447
Goodstart Early Learning - Sinagra	12 Cetara Chase, Sinagra	9405 8122
Goodstart Early Learning Centre - Tapping	58 Clarkson Ave, Tapping	9306 2711
Great Beginnings - Alkimos	3/3 Bulwark Avenue, Alkimos	9562 5466
Great Beginnings - Butler	14 Marchwood Boulevard, Butler	9562 5744
Great Beginnings - East Wanneroo	42 Scott Road, East Wanneroo	9206 0426
Great Beginnings - Marangaroo	2 Parin Road, Marangaroo	1800 517 086
Great Beginnings - Quinns Rocks	14 Duncombe Grove, Quinns Rocks	9562 3397
Great Beginnings - Wanneroo	32 Mulwarrie Circle, Wanneroo	9306 9420
Happy Hands Early Learning Centre	63 Houghton Drive, Carramar	9206 0144

<b>DAY CARE CENTRES</b>	<b>ADDRESS</b>	<b>PHONE NUMBER</b>
Hocking Stars Early Learning Centre	1 Turin Entrance, Hocking	9206 2002
Keiki Early Learning - Alkimos	12 Longstaff Avenue, Alkimos	6500 2700
Keiki Early Learning - Mindarie Keys	18 Anchorage Drive, Mindarie	9407 9388
Keiki Early Learning Mindarie Primary – Outside School Hours Care & Three Plus School Readiness	Mindarie Primary School 90 Rothesay Heights, Mindarie	0448 588 166
Kids Inn Childcare - Ashby	24 Korovin Drive, Ashby	9206 3243
Kidz Biz Early Learning Centre – Wanneroo	3 Keane Street, Wanneroo	9306 5557
Koondoola Community Kindergarden	20 Burbridge Ave, Koondoola	9342 3676
Landsdale Early Learning and Enrichment	215 Landsdale Road, Landsdale	6305 0999
Little Buckets - Butler	Lot 3045 Butler Boulevard, Butler	9563 1313
Little Buckets - Ridgewood	48 Feakle Bend, Ridgewood	9304 4476
Little Dimples Early Learning Centre	40 Backshall Place, Wanneroo	9306 3444
Little Peoples Place Early Learning Centre - Banksia Grove	1 Fairywren Street, Banksia Grove	9306 1088
Marangaroo Child Care Centre	11 Bradford Place, Marangaroo	9343 6629
Mercycare Early Learning Service Banksia Grove	300 Joseph Banks Boulevard, Banksia Grove	6298 9852
Mercycare Early Learning Centre – Landsdale	127 The Broadview, Landsdale Shopping forum, Landsdale	9302 2087
Mercycare Early Learning Service – Merriwa	1 Seagrove Boulevard, Merriwa	9305 7527
Milestones Early Learning - Quinns Rocks	9/10 Mindarie Drive, Quinns Rocks	9305 9320
Mini Bambini Early Learning	3 Messina Drive, Sinagra	0478 083 079
Montessori Early Childhood Centre	12 Jenolan Way, Merriwa	9304 6222
Nido Early School - Banksia Grove	1001 Joondalup Drive, Banksia Grove	9206 5822
Nido Early Learning - Hocking	176 Nicholas Road, Hocking	9306 4316
Nido Early Learning - Kingsway	168 Wanneroo Road, Madeley	6117 5099
Nido Early School - Yanchep	29 Morwell Street, Yanchep	6244 4500
Play's Kool - Marangaroo	Shop 38/64 Newpark Shopping Centre, cnr Balgonie Ave and Marangaroo Drive Marangaroo	9343 4393
Pearsall Child Care Centre	45 Ashbrook Ave, Pearsall	9206 5388
YMCA WA - Ashdale Early Learning Centre	44 Westport Parade, Darch	9303 9264 9473 8480



## 23. ANNEXURE 3 – RISK REGISTER

The City of Wanneroo Emergency Risk Register is a stand-alone document which supports the LEMA and includes all identified risks associated with the hazards assessed and their risk level. Those risks which were rated as having an extreme or high risk level and achieved a treatment priority of 1 or 2 (requires treatment) include identified treatment strategies. The implementation of treatment strategies are the responsibility of the HMA, Support Organisations and the City. It is important to remember that risk statements that were assessed as medium and low will still have significant impact on parts of the community, in particular, the vulnerable members within the community. These risks will continue to be monitored annually for changes.

### HAZARD RISK SUMMARY

#### 23.1 FIRE

##### HAZARD: FIRE

##### Cause:

- Lightning strike;
- Arson;
- Unauthorised burning, authorised fires becoming uncontrollable; and
- Fire initiated by mechanical fault, technological failure (pole top fires, etc.).

##### Impacts:

- Loss of life and/or serious injury;
- Threats to the safety and wellbeing of the community;
- Displacement of community members;
- Environment damage – Flora and fauna, ecologically sensitive areas (wetlands, coast fringe);
- Disruption to essential services and critical infrastructure;
- Loss/ damage to private and commercial buildings (incl. contents); and
- Loss/ damage to City assets (e.g. buildings, playground equipment).

Responsibility	
<b>Prevention</b>	<ul style="list-style-type: none"> <li>• DFES as the Hazard Management Agency (HMA);</li> <li>• Agencies / Organisations responsible for bush fire risk areas;</li> <li>• City of Wanneroo; and</li> <li>• Community members (land &amp; home owners).</li> </ul>
<b>Preparedness</b>	<ul style="list-style-type: none"> <li>• DFES as HMA;</li> <li>• Agencies / Organisations responsible for bush fire risk areas;</li> <li>• City of Wanneroo; and</li> <li>• Community members.</li> </ul>
<b>Response</b>	<ul style="list-style-type: none"> <li>• DFES as HMA;</li> <li>• Agencies / Organisations responsible for bush fire risk areas (Biodiversity, Conservation and Attractions);</li> <li>• Combat Support Agencies (WAPOL, Communities); and</li> <li>• City of Wanneroo.</li> </ul>
<b>Recovery</b>	<ul style="list-style-type: none"> <li>• City of Wanneroo;</li> <li>• Local Recovery Coordinator (LRC);</li> <li>• Local Recovery Coordination Group;</li> <li>• WA Government (WANDRRA); and</li> <li>• Welfare support groups &amp; organisations.</li> </ul>
<b>Potential Consequences</b>	<ul style="list-style-type: none"> <li>• Loss of life and serious injury to community members and responders;</li> <li>• General community health issues associated with displacement and trauma;</li> <li>• Damage to private and commercial infrastructure causing economic loss;</li> <li>• Damage to the environment (Flora &amp; Fauna);</li> <li>• Displacement of persons (short term &amp; long term);</li> <li>• Financial losses to private and commercial interests;</li> <li>• Disruption to essential services and the delivery of their core business;</li> <li>• City of Joondalup responsible for recovery efforts;</li> <li>• Loss of community confidence in public administration;</li> <li>• Personal hardship – loss of personal effects, employment and income avenues; and</li> <li>• Impact on transport network through damage - restricted access to community services.</li> </ul>



## 23.2 STORM

### HAZARD: STORM

#### Cause:

A slow moving cold weather front producing a severe thunderstorm warning. The weather front includes zones of severe activity, including dangerous winds, large hail, heavy rainfall and flash flooding.

#### Impacts:

- Damage to private and commercial dwellings/ buildings;
- Impact on people – displacement;
- Demands on emergency responders – capacity to manage surge demand;
- Environmental damage – flooding, coastal erosion, damage to wetland areas; and
- Financial impost – cost to insurance industry, private expenses (repair costs).

Responsibility	
Prevention	<ul style="list-style-type: none"> <li>• DFES;</li> <li>• Bureau of Meteorology (BoM); and</li> <li>• City of Wanneroo (CoW);</li> </ul>
Preparedness	<ul style="list-style-type: none"> <li>• DFES as the designated HMA for Storm;</li> <li>• COW for mitigation strategies to City Assets;</li> <li>• Community members; and</li> <li>• All forms of media outlets.</li> </ul>
Response	<ul style="list-style-type: none"> <li>• DFES;</li> <li>• SES as the designated Combat Agency;</li> <li>• Bureau of Meteorology;</li> <li>• Department of Communities; and</li> <li>• Utility services (power, water &amp; transport).</li> </ul>
Recovery	<ul style="list-style-type: none"> <li>• City of Wanneroo;</li> <li>• Local Recovery Coordinator (LRC);</li> <li>• Local Recovery Coordination Group;</li> <li>• WA Government (WANDRRA); and</li> <li>• Welfare support groups &amp; organisations.</li> </ul>
Potential Consequences	<ul style="list-style-type: none"> <li>• Loss of life and serious injury to community members and responders;</li> <li>• Damage to private and commercial infrastructure causing economic loss;</li> <li>• Damage to the environment (Flora &amp; Fauna);</li> <li>• Displacement of persons (short term);</li> <li>• Financial losses to private and commercial interests;</li> <li>• Disruption to essential services and the delivery of their core business;</li> <li>• City of Wanneroo responsible for recovery efforts;</li> <li>• Loss of community confidence in public administration;</li> <li>• Personal hardship – loss of personal effects, employment and income avenues;</li> <li>• Impact on transport network through damage - restricted access to community services;</li> <li>• Loss of/ structural damage to community infrastructure – public buildings, drainage systems, transport networks – heat related issues;</li> <li>• Wide spread power cuts to private dwellings and commercial industry;</li> <li>• Disruption to the business sector – lost productivity and economic losses through loss of power and absenteeism; and</li> <li>• Medical facilities unable to cope with increased demand.</li> </ul>

## 23.3 HEATWAVE

### HAZARD: HEATWAVE

#### Cause:

A heatwave is a period of abnormally and uncomfortably hot weather, which could impact on human health, infrastructure and services. The contributing factors to the impact of a heatwave event are: maximum daily temperature and the minimum night time temperature, duration of the high temperatures, humidity and air quality, urban and rural design of buildings (dwellings) and local acclimatisation. Heatwaves have killed more people than any other natural hazard experienced in Australia.

#### Impacts:

- Cause death(s) or serious illness (heat related);
- Damage to critical infrastructure such as roads, railways and bridges;
- Impacts industries, both economically and functionally, through damage to infrastructure and power supply outages;
- Disruption to normal business, absenteeism, health impacts and loss of tourism may result in significant economic loss; and
- Disruption of normal support services, community activities and reduction in the community wellbeing.

Responsibility	
<b>Prevention</b>	<ul style="list-style-type: none"> <li>• Department of Health (DoH);</li> <li>• State Health Coordinator (SHC);</li> <li>• Bureau of Meteorology (BoM);</li> <li>• Government and private industry; and</li> <li>• City of Wanneroo (COW).</li> </ul>
<b>Preparedness</b>	<ul style="list-style-type: none"> <li>• SHC as the HMA (within WA Health);</li> <li>• City of Wanneroo;</li> <li>• Community members; and</li> <li>• All forms of media outlets.</li> </ul>
<b>Response</b>	<ul style="list-style-type: none"> <li>• Bureau of Meteorology;</li> <li>• WA Health;</li> <li>• Department of Communities; and</li> <li>• Utility services (power, water and transport).</li> </ul>
<b>Recovery</b>	<ul style="list-style-type: none"> <li>• COW assigned responsibility for community recovery; and</li> <li>• Local Recovery Coordination Group.</li> </ul>
<b>Potential Consequences</b>	<ul style="list-style-type: none"> <li>• Loss of life or serious illness (heat related) within community;</li> <li>• Loss of structural damage to community infrastructure – public buildings, drainage systems, transport networks – heat related issues;</li> <li>• Wide spread power cuts to private dwellings and commercial industry;</li> <li>• Disruption to the business sector – lost productivity and economic losses through loss of power and absenteeism;</li> <li>• Medical facilities unable to cope with increased demand; and</li> <li>• Increase in the level of criminal and anti-social behaviour caused by the breakdown of community resilience.</li> </ul>

## 23.4 EARTHQUAKE

### HAZARD: EARTHQUAKE

#### Cause:

An earthquake is the sudden release of stress built up within the earth's crust. Most earthquakes occur along plate boundaries. However, areas within plates, such as Australia, do experience occasional large intraplate earthquakes. Western Australia has a long history of this type of event and earthquakes of magnitude 4 or less (on the Richter scale) are reasonably common (for example, 1968 Meckering 6.9 and in 2010 Kalgoorlie 5.0).

#### Impacts:

- Damage to buildings and infrastructure from shaking and movement along fault lines;
- Fire is common after an earthquake, especially when gas or downed power lines are present;
- Rock fall, landslides and toppling of masonry can be triggered;
- Injury and death are possible from the all above; and
- Disruption of normal services.

Responsibility	
<b>Prevention</b>	<ul style="list-style-type: none"> <li>• Department of Fire and Emergency Services (DFES); and</li> <li>• City of Wanneroo;</li> </ul>
<b>Preparedness</b>	<ul style="list-style-type: none"> <li>• DFES as the designated Hazard Management Agency (HMA);</li> <li>• Geoscience Australia;</li> <li>• Community members;</li> <li>• The City of Wanneroo for mitigation strategies to City Assets;</li> </ul>
<b>Response</b>	<ul style="list-style-type: none"> <li>• DFES;</li> <li>• State Emergency Services (SES) as the designated Combat Agency;</li> <li>• Geoscience Australia;</li> <li>• Department of Communities;</li> <li>• State Emergency Coordination Group (SECG);</li> <li>• Defence Aid to the Civil Community; and</li> <li>• Utility services (power, water &amp; transport).</li> </ul>
<b>Recovery</b>	<ul style="list-style-type: none"> <li>• City of Wanneroo;</li> <li>• Local Recovery Coordinator (LRC);</li> <li>• Local Recovery Coordination Group;</li> <li>• WA Government (WANDRRA);</li> <li>• Insurance Industry;</li> <li>• Building Industry;</li> <li>• WANDRRA;</li> <li>• Defence Aid to the Civil Community; and</li> <li>• Welfare support groups &amp; organisations.</li> </ul>
<b>Potential Consequences</b>	<ul style="list-style-type: none"> <li>• Loss of life and serious injury to community members and responders;</li> <li>• Damage to private and commercial infrastructure causing economic loss;</li> <li>• Damage to the environment (Flora &amp; Fauna);</li> <li>• Displacement of persons (short term);</li> <li>• Financial losses to private and commercial interests;</li> <li>• Disruption to essential services and the delivery of their core business;</li> <li>• City of Wanneroo responsible for recovery efforts;</li> <li>• Loss of community confidence in public administration;</li> <li>• Personal hardship – loss of personal effects, employment and income avenues;</li> <li>• Impact on transport network through damage - restricted access to community services;</li> <li>• Loss of structural damage to community infrastructure – public buildings, drainage systems, transport networks – heat related issues;</li> <li>• Wide spread power cuts to private dwellings and commercial industry;</li> <li>• Disruption to the business sector – lost productivity and economic losses through loss of power and absenteeism;</li> <li>• The challenge to manage the quantity of waste resulting from building demolition; and</li> <li>• Medical facilities unable to cope with increased demand.</li> </ul>

## 23.5 RAIL CRASH

### HAZARD: RAIL CRASH

#### Cause:

The Public Transport Authority (PTA) operates approximately 180 kilometres of rail network including a Transperth metropolitan passenger service that passes through the City of Wanneroo district. The electrified narrow-gauge rail system consists of two rail lines (north – south bound) and there are two rail stations within the City – Clarkson and Butler.

A rail incident may result from derailment caused by mechanical failure within the carriage, fault in the rail system, collision between other rolling stock or road vehicles, vandalism or terrorist activity and power loss to the electric system.

#### Impacts:

- Loss of life and serious injury;
- Damage to rail network system and infrastructure;
- Disruption to transport system resulting in absenteeism, traffic congestion, economic loss and reduced productivity; and
- Loss of confidence in the public transport system.

Responsibility	
<b>Prevention</b>	<ul style="list-style-type: none"> <li>• The Public Transport Authority is the HMA;</li> <li>• WA Police (Controlling Agency during an emergency where agreed); and</li> <li>• Preparing, reviewing and exercising State Hazard Plan – PTA Rail Crash.</li> </ul>
<b>Preparedness</b>	<ul style="list-style-type: none"> <li>• Public Transport Authority;</li> <li>• WA Police; and</li> <li>• Support Agencies/ Organisations.</li> </ul>
<b>Response</b>	<ul style="list-style-type: none"> <li>• PTA responsible for response operations (HMA);</li> <li>• WAPOL (delegated as Control Agency);</li> <li>• Main Roads Department;</li> <li>• City of Wanneroo; and</li> <li>• WA Health – Joondalup Health Campus.</li> </ul>
<b>Recovery</b>	<ul style="list-style-type: none"> <li>• PTA;</li> <li>• City of Wanneroo; and</li> <li>• Support organisations (counselling, welfare support).</li> </ul>
<b>Potential Consequences</b>	<ul style="list-style-type: none"> <li>• Significant loss of life and serious injuries;</li> <li>• Damage to rail infrastructure including rolling stock and rail control systems;</li> <li>• Collateral damage to infrastructure adjacent to the rail network (road systems, bridges, underpasses);</li> <li>• Short and long-term disruption to traffic flow resulting in congestion – delays and increased travel times;</li> <li>• Short term surge on health services impacting on the ability of the hospital system to deal with demand;</li> <li>• Loss of confidence in the public transport system causing economic loss to the government; and</li> <li>• Medical facilities unable to cope with increased demand.</li> </ul>

## 23.6 HUMAN EPIDEMIC / PANDEMIC

### HAZARD: HUMAN EPIDEMIC / PANDEMIC

#### Cause:

Pandemics are often, but not always, caused by influenza viruses. An influenza pandemic occurs when a new influenza virus subtype emerges, to which there is little or no immunity. In the absence of immunity, the new subtype can spread rapidly worldwide to become a pandemic, potentially causing high numbers of cases of severe disease and deaths. The pandemic strain eventually becomes one of the seasonal influenza viruses.

#### Impacts:

- Impact on people – may cause death or chronic illness;
- Widespread impact on normal community activities including travel and public gatherings;
- Financial impacts to the local economy due to absenteeism, health impacts and loss of tourism;
- Local government's ability to deliver essential services to the community will be impacted;
- Disruption of normal support services, community activities and reduction in community wellbeing;
- Emergency services ability to respond to incidences will be impacted;
- Added pressure on local public health system; and
- Will restrict the maintenance of essential services

Responsibility	
Prevention	<ul style="list-style-type: none"> <li>• Government of Western Australia - Western Australian Government Pandemic Plan &amp; State Hazard Plan – Human Biosecurity;</li> <li>• Department of Health;</li> <li>• Department of Communities – State Support Plan Emergency Welfare;</li> <li>• Department of Primary Industries and Regional Development – State Hazard Plan Animal and Plant Biosecurity ;</li> <li>• City of Wanneroo – LEMA including risk management planning &amp; Business Continuity Planning; and</li> <li>• Local hospitals and health services – Local Pandemic Plans.</li> </ul>
Preparedness	<ul style="list-style-type: none"> <li>• Government of Western Australia – Structured risk management processes;</li> <li>• Department of Health – Immunisation program &amp; community education;</li> <li>• Department of Communities – Advice and support for higher risk communities;</li> <li>• Department of Primary Industries and Regional Development;</li> <li>• City of Wanneroo – LEMC &amp; Crisis Management Team; and</li> <li>• Local hospitals and health services.</li> </ul>
Response	<ul style="list-style-type: none"> <li>• Department of Health – HMA &amp; SHICC;</li> <li>• Department of Communities – coordinate welfare related resources and assistance;</li> <li>• Department of Primary Industries and Regional Development – transmissible infectious diseases;</li> <li>• WA Police - State Emergency Coordinator and law enforcement;</li> <li>• City of Wanneroo – provide Environmental Health Officers and provide local resources &amp; activate Crisis Management Team;</li> <li>• Local hospitals and health services – deliver public health services; and</li> <li>• Utility services (power, water and transport) – manage continuity of supply.</li> </ul>
Recovery	<ul style="list-style-type: none"> <li>• Government of Western Australia – supporting state and local recovery efforts;</li> <li>• City of Wanneroo assigned responsibility for community recovery, and activate Crisis Management Team;</li> <li>• Local Recovery Coordination Group – manages recovery efforts;</li> <li>• Disaster Relief Funding Arrangements Western Australia; and</li> <li>• Welfare support groups &amp; organisations.</li> </ul>
Potential Consequences	<ul style="list-style-type: none"> <li>• Loss of life and serious illness within community;</li> <li>• Overloading of the health system – local and state;</li> <li>• Personal hardship – social isolation, loss of employment and income avenues;</li> <li>• Disruption to the business sector – lost productivity and economic losses through absenteeism</li> <li>• Escalation of lawlessness;</li> <li>• Disruption to essential services including schools, childcare and shopping centres;</li> <li>• Food shortages;</li> <li>• Public transport restricted or closed;</li> <li>• Reduction of local government and state government essential services; and</li> <li>• Loss of utilities due to absenteeism impacting dwellings and commercial industry.</li> </ul>

## **24. ANNEXURE 4 – AGED CARE EMERGENCY ARRANGEMENTS**

A copy of these Arrangements are held by the City of Wanneroo. The PDF is a copy of the full Residential Aged Care Emergency Arrangements. Below is the Memorandum of Understanding between the Aged Care Sector Network within the City of Wanneroo.



City of  
Wanneroo

### **MEMORANDUM OF UNDERSTANDING**

**Aged Care Sector Network  
Within  
The City of Wanneroo**

**THE PROVISION OF MUTUAL AID FOR RECOVERY  
DURING EMERGENCIES**

**JUNE 2021**

## 24.1 DISCLAIMER

This document should be read in conjunction with the ***Residential Aged Care Emergency Arrangements for the Emergency Evacuation and Reception of Residents Between Aged Care Facilities***. The arrangements will be between the Aged Care Providers within the City of Wanneroo. The City of Wanneroo holds no responsibility as to the implementation or use of the ***Memorandum of Understanding (MOU) or the Residential Aged Care Emergency Arrangements for the Emergency Evacuation and Reception of Residents Between Aged Care Facilities***. The City of Wanneroo is responsible only for the maintenance of these documents.

The City of Wanneroo advises Aged Care providers to implement or use these existing Residential Aged Care Emergency Arrangements in conjunction with the latest COVID-19 health/safety precautions provided by the Department of Health WA.

## ACRONYMS

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CEO	Chief Executive Officer
DC	Department of Communities
FM	Facility Manager
HMA	Hazard Management Agency
IC	Incident Controller
IMT	Incident Management Team
LEMA	Local Emergency Management Arrangements
LEMC	Local Emergency Management Committee
LEC	Local Emergency Coordinator
MOU	Memorandum of Understanding



## 24.2 PURPOSE

The Aged Care Sector Network Memorandum of Understanding (forms part of the Residential Aged Care Emergency Arrangements, a sub plan of the City's LEMA) aims to provide a practical support and resource sharing network agreement in the event of a **declared disaster** situation in and around the City of Wanneroo where the impact requires evacuation of residents for a period of up to **12 hours**. Parties to this agreement will provide (within their capacity) available assistance on request to any other aged care facility in the City of Wanneroo in the event of an emergency situation.

The purpose of this mutual aid evacuation plan is to minimise the risk to frail elderly residents living in Aged Care Facilities from identified hazards and provide valuable support to staff and residents to ensure continuity of care and an effective/efficient post event return to their community.

The Australian Government provides for "*Quality of Care Principles 2014*". These principles set out the responsibilities of approved providers in providing care and services for residential and home care. The principles specify the care and services that an approved provider of residential care is to provide, set out the Accreditation Standards that must be met by a residential care service to achieve accreditation, specify the care and services that an approved provider of home care is to provide, and set out the Home Care Standards that a home care provider is expected to meet as a part of quality review.

Standard 4 – services and supports for daily living states:

*"The organisation provides safe and effective services and supports for daily living that optimise the consumer's independence, health, well-being and quality of life."*

## 24.3 PARTNERING OBJECTIVES

This Memorandum of Understanding is for the purpose of mutual aid between the parties to the Agreement to undertake the following subject to assessing the impact of the said request for mutual aid on the ability of the Aged Care Facility to assist:

- 2.1 To provide a safe and timely evacuation process;
- 2.2 To ensure minimal impact upon the aged care community;
- 2.3 To ensure effective warning and information systems are established;
- 2.4 To provide for the care and welfare of the aged care community throughout all evacuation management stages;
- 2.5 To ensure any financial impact is minimised; and
- 2.6 To fulfil the facilities responsibilities for the continuing care of residents as required under the *Aged Care Act 1997*.

#### **24.4 IMPLEMENTATION OF THE EMERGENCY PLAN**

The decision to evacuate will be made by the Incident Management Team's (IMT) Incident Controller (IC) of the Hazard Management Agency (HMA) that is designated to respond to the emergency in accordance with the City of Wanneroo Local Emergency Management Arrangements (LEMA). The implementation of the LEMA in the event of an emergency that requires evacuation of residents from the facility will be coordinated by the IMT who will also determine the receiving facility or facilities and liaise with the persons outlined in the City of Wanneroo Residential Aged Care Emergency Arrangements.

For the purpose of this Agreement, support will generally be required for up to a twelve (12) hour period (maximum twenty four [24] hours).

#### **24.5 FINANCIAL ARRANGEMENTS**

Both the state and Commonwealth Department of Health expect the aged care sector to manage the costs of an emergency situation within the subsidy income already provided as well as their own insurance.

Parties to this Agreement will provide cooperation and support by way of equipment and other resources as required and available to other Aged Care Facilities in the City of Wanneroo for the period required up to a maximum of 24 hours or to an agreed time.

All matters relating to recompense of costs will be agreed to by the evacuating residential facility and the receiving residential facility.

#### **24.6 INSURANCE**

It is expected that the required insurance specification for the Aged Care Sector covers for staff and residents being transferred to other facilities in the event of an emergency situation. The cover is provided through building and contents, workers compensation, business continuity, public liability and professional indemnity insurances.

#### **24.7 AGED CARE FACILITIES NETWORK RESOURCES**

The City of Wanneroo will maintain the Aged Care Sector Network database and update on an annual basis. The City of Wanneroo Residential Aged Care Emergency Arrangements for the Emergency Evacuation and Reception of Residents between Aged Care Facilities will form a sub-plan of the City's LEMA.

## **24.8 AGED CARE FACILITY EMERGENCY PLANS**

Each facility will provide an instant identification method that includes critical health information on residents and identifies their facility. Any staff provided by the sending facility will identify themselves on the arrival at the receiving facility. The sending facility shall agree to release all necessary information, for example, medical records and contact records (relatives, carers, general practitioners) to the receiving facility to ensure continuity of care for residents and their carers. Normal confidentiality procedures of the aged care sector will be maintained. Control of the public information available to the media will be redirected to the police. WA Health Department will provide personal details of residents as required to the relevant agencies and emergency services in the event of an emergency.

## **24.9 SUPPORT FOR STAFF PRE AND – POST EVENT**

Each aged care facility will determine their own process for debriefing and the support of staff after an event and may request further assistance from the City of Wanneroo recovery plan as required.

The City of Wanneroo aged care sector network will undertake a debriefing and review of the arrangements plan after any event where the procedures have been activated.

## **24.10 ACCREDITATION REQUIREMENTS**

The Aged Care Sector is expected to fulfil their responsibilities for the continuing care of residents as required under the *Aged Care Act 1997*.

## **24.11 DURATION AND AMENDMENT**

This Agreement shall not be altered or modified in any respect except by the agreement of all parties in writing.

This Agreement will be reviewed annually to ensure it is current and appropriate to the needs of all parties. The annual review will also determine if each signatory wishes to extend or terminate their involvement.

This document is not legally binding or enforceable. It is a statement of cooperation between the signatories in the event of an emergency situation and as such, individuals may withdraw, in writing at any time without prejudice or penalty.

## 24.12 AGED CARE SECTOR NETWORK

(As at 1 June 2021)

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### Facility Name

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Bethanie Beachside  
629 Two Rocks Road  
YANCHEP

Brightwater Aged Care Madeley  
95 Imperial Circuit  
MADELEY

Italian Community  
Villa Terenzio  
33 Kent Road  
MARANGAROO

Jacaranda Lodge Wanneroo  
55 Belgrade Road  
WANNEROO

Juniper John Bryant  
95 Rawlinson Dr  
MARANGAROO

RAAFA Tuart and Karri Lodge  
19 Hughie Edwards Drive  
MERRIWA

RAAFA Vivian Bullwinkel Lodge  
85 Hester Avenue  
MERRIWA

Regents Gardens Residential Resort  
Lake Joondalup  
33 Drovers Place  
WANNEROO

Wanneroo Community Nursing Home  
9 Amos Road  
WANNEROO

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## 24.13 INDEPENDENT LIVING AGED CARE SECTOR

### (As at 1 June 2021)

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#### Facility Name

Belgrade Park Retirement Village  
55 Belgrade Rd  
WANNEROO

Bethanie Beachside Retirement Village  
80 Lindsay Beach Boulevard  
YANCHEP

Brightwater Retirement Living Kingsway  
Court  
6 Countess Link  
MADELEY

Italian Community Casa Cabrini  
33 Kent Road  
MARANGAROO

RAAFA Retirement Living  
Cambrai Village  
85 Hester Avenue  
MERRIWA

RAAFA Retirement Living  
Merriwa Estate  
19 Hughie Edwards Drive  
MERRIWA

Regents Gardens Lake Joondalup  
The Bungalows  
8 Regents Garden Blvd  
WANNEROO

The Rise by Teman  
76 Ridgewood Blvd  
RIDGEWOOD

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## 24.14 DISABILITY SUPPORT SERVICES

(As at 1 June 2021)

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**Facility Name**

Brightwater Marangaroo Transitional Accommodation Program 38 Brookland Cres MARANGAROO
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#### **24.15 SIGNATORIES - SECTION 1**

**This information is restricted. For further details, please contact the City of Wanneroo Emergency Management team:**

**Telephone: 9405 5000**

## **24.16 SIGNATORIES - SECTION 2**

**This information is restricted. For further details, please contact the City of Wanneroo Emergency Management team:**

**Telephone: 9405 5000**



#### **24.17 SIGNATORIES - SECTION 3**

**This information is restricted. For further details, please contact the City of Wanneroo Emergency Management team:**

**Telephone: 9405 5000**

## 25. ANNEXURE 5 – EMERGENCY ANIMAL WELFARE SUPPORT PLAN

(Currently under review – November 2022)



### EMERGENCY ANIMAL WELFARE SUPPORT PLAN



#### 25.1 AMENDMENT RECORD

Amendment		Details	Amended By
No.	Date		Initials
1	Mar 2011	Review	RG 03/2011
2	Dec 2013	Review	RG 12/2013
3	Mar 2019	Review	RG 03/2019
4	Nov 2019	Update veterinary clinics and Pet Food Suppliers.	SC 11/2019
5			
6			
7			
8			
9			
10			

## 25.2 GENERAL

Animals have intrinsic value - As sentient beings, animals suffer in disasters from injury, pain, hunger, thirst, fear and distress. The World Organisation of Animal Health defines animal welfare in the following way:

*“Animal welfare means how an animal is coping with the conditions in which it lives. An animal is in a good state of welfare if it is healthy, comfortable, well nourished, safe, able to express innate behaviour, and if it is not suffering from unpleasant states such as pain, fear and distress”.*

Owners or carers of an animal should plan for emergency disasters for their animals. Planning considerations should include:

- If it is likely the animal will be evacuated or remain onsite;
- If transportation is adequate and available to relocate the animal, under potential logistical constraints (i.e. road closures, window or safe evacuation);
- If suitable areas and adequate provisions are available for animals left on a property to minimise the risk of harm (i.e. area at lowest risk of hazard impact, sufficient food and water access for prolonged absence);
- If animals and their owners or carer can be identified (i.e. companion animal microchipping, National Livestock Identification System); and
- If they are prepared for self-sufficient recovery and for how long.

The City's Animal Welfare Plan is to be used in conjunction with the City of Wanneroo Local Emergency Management Arrangements (LEMA) as well as the State Support Plan – Animal Welfare in Emergencies:

<https://www.wa.gov.au/StateSupportPlanAnimalWelfareinEmergencies.pdf>

The Animal Welfare Plan should be implemented whenever a disaster affects the City of Wanneroo including the Animal Care Centre and where animal welfare is compromised. The main objectives of the plan are to:

- Provide immediate welfare for distressed animals;
- Ensure animals that are loose are impounded for their safety, the safety of road users and rescue crews; and
- Provide an alternative refuge for the animals for collection by their owners at an appropriate time. *(Refer Appendix A – Form to record Evacuation Points).*

The City of Wanneroo Rangers will work in close cooperation with the other stakeholders on animal welfare matters arising out of the evacuation emergency and shall agree on the distribution of duties, depending on resources available in each instance.

### 25.3 ANIMAL WELFARE TEAM - EMERGENCY ANIMAL WELFARE CONTROL CENTRE

The Animal Welfare Team (AWT) includes all persons assisting with animal welfare. The AWT will include the City's Coordinator Community Safety, rangers, community safety services and emergency management employees as required, and may include the Department of Primary Industries and Regional Development, RSPCA officers, veterinarians, state emergency service or volunteer bush fire brigade personnel and any other person accepted by management to assist in an emergency disaster.

In an emergency/disaster the Department of Communities is responsible for the provision of welfare support services including managing the welfare/evacuation centres that the City provides. In addition emergency management planning must consider special arrangements for animals as per the State Emergency Welfare Plan 2.3.6 – Animals in Welfare Centres. For health and safety reasons no animals, pets, are permitted in welfare/evacuation centres with the exception only of assistance animals, for example, guide dogs, hearing dogs and disability aid dogs.

If required the Animal Care Centre located at 1204 Wanneroo Road, Ashby will open after hours and be staffed by Rangers during emergency activations.

The Animal Welfare Team will work from a central location to receive calls, dispatch officers to jobs and keep a log of personnel/resources in the field. The City of Wanneroo Local Emergency Recovery Coordination Centre located at Ashby Operations Centre, Building 1, 1204 Wanneroo Road, Ashby will be activated for this purpose.

Should Ashby Operations Centre be inoperable due to damage during the course of an emergency, a decision will be made to appoint the Local Emergency Recovery Coordination Centre to:

- Quinns Rocks Fire Station  
14 Hidden Valley Retreat  
CLARKSON; or  
or
- City of Wanneroo Civic Centre  
23 Dundobar Road  
WANNEROO

### 25.4 DOMESTIC ANIMAL SHELTER

When the need arises, an emergency shelter shall be set up to temporarily house domestic animals brought in or the animals will be transported to local boarding kennels, veterinary clinic or the RSPCA (refer to list of agreed businesses below). The appointed Animal Welfare Centre Coordinator shall ensure the appointed Animal Welfare Team:

- (a) Keep a register of animals that need to be evacuated from the Animal Care Centre and/or animals brought in (type of animal, breed, colour, sex, animal registration number, where and when found and physical condition of animal);  
*(Refer Appendix B – Animal Registration Log)*
- (b) Secure/confine animals to such an area where it is not likely to injure itself or be injured by other animals;

- (c) Ensure arrangements are made for animals to be fed, watered and their facilities are regularly cleaned;
  - (d) Report any apparent injury or illness to a veterinarian, if necessary, for treatment or euthanising as soon as practical. Animals suffering from contagious illness shall be segregated to prevent infection of other animals; and
  - (e) Upon release of the animal, record the date and time and obtain the details of the owner (name, address and contact telephone numbers).
- (Refer Appendix C – Individual Animal Registration Form)*

Should the City's Animal Care Centre be inoperable due to damage from the disaster, the Community Safety and Emergency Management team will consider establishing a temporary replacement facility or temporarily re-home the animals at one of the facilities listed below until the emergency period is over. The shelter may or may not be within the City's boundaries. Possibilities include Boarding Kennels, the RSPCA shelter in Malaga or other veterinary clinics.

Organisation	Contact	Additional Information
RSPCA WA	108 Malaga Dr MALAGA Telephone: 9209 9300 (Adoptions & shelter team) Inspectors: 1300 278 3589	Pound <ul style="list-style-type: none"> <li>· Mon-Fri: 10am-5pm</li> <li>· Sat, Sun, Public holidays (except Christmas Day, Boxing day &amp; Good Friday): 10am-4pm</li> <li>· Advice and support for all animals <i>when local arrangements have been exhausted</i></li> <li>· Ambulatory services</li> <li>· Humane euthanasia</li> </ul>
<b>VETERINARY CLINICS</b>		
The Animal Hospital at Murdoch University	Nyarrie Dr MURDOCH Telephone: 1300 652 494	<ul style="list-style-type: none"> <li>· 24 hour emergency and critical care</li> <li>· Livestock</li> <li>· Equine</li> <li>· Dogs, cats, small animals</li> <li>· Birds, fish, exotic pets</li> <li>· Dental</li> <li>· Ambulatory services</li> </ul>
Belvoir Equine Clinic	Lot 158 West Swan Rd BELHUS Telephone: 9296 6666	<ul style="list-style-type: none"> <li>· Mon-Fri: 8am-5pm</li> <li>· Sat: 9am-12 noon</li> <li>· 24 hour emergency</li> <li>· Equine</li> <li>· Ambulatory</li> </ul>
Brighton Vet	Shop 20A/5 Kingsbridge Blvd BUTLER Telephone: 9562 5555	<ul style="list-style-type: none"> <li>· Mon-Fri: 8am-6.30pm</li> <li>· Sat: 9am-12noon</li> <li>· Sun: 10am-11am</li> <li>· Dogs, cats</li> <li>· Wildlife (free)</li> <li>· Dental</li> </ul>

Organisation	Contact	Additional Information
Drovers Vet Hospital Contacts:	9/1937 Wanneroo Rd WANNEROO Telephone: 9306 3911	<ul style="list-style-type: none"> <li>· Mon-Fri: 8am-7pm</li> <li>· Sat &amp; Sun: 8am-5pm</li> <li>· Public holidays: 9am-1pm (Closed Christmas Day and Good Friday)</li> <li>· Dogs, cats, birds,</li> <li>· Wildlife (free)</li> <li>· Dental</li> <li>· Humane euthanasia</li> </ul>
Edgewater Veterinary Hospital	639 Wanneroo Rd WANNEROO Telephone: 9306 1160	<ul style="list-style-type: none"> <li>· Mon-Fri: 8am-6pm</li> <li>· Sat: 8am-12 noon</li> <li>· Livestock</li> <li>· Equine</li> <li>· Dogs, cats, birds, rabbits</li> <li>· Wildlife (free)</li> </ul>
Emergency Vet Hospital Wangara	1 Chokolich St WANGARA Telephone: 9200 4460	<ul style="list-style-type: none"> <li>· Mon-Fri: 5pm onwards</li> <li>· Sat &amp; Sun &amp; public holidays: Open 24 hours</li> <li>· Dogs, cats</li> </ul>
Kingsway Veterinary Centre	Kingsway Shopping Centre 168 Wanneroo Rd MADELEY Telephone: 9309 9993	<ul style="list-style-type: none"> <li>· Mon-Fri: 9am-7pm</li> <li>· Sat: 9am-4.30pm</li> <li>· Sun: 10am-12.30pm</li> <li>· Dogs, cats</li> <li>· Wildlife (free)</li> <li>· Dental</li> </ul>
Native Animal Rescue	170 Camboon Rd MALAGA Telephone: 9249 3434	<ul style="list-style-type: none"> <li>· Mon-Sun: 9am-5pm every day of the year</li> <li>· Wildlife (free)</li> </ul>
Perth Vet Emergency	Unit 3/162 Wanneroo Rd YOKINE Telephone: 1300 040 400	<ul style="list-style-type: none"> <li>· Mon-Fri: 6pm-8am</li> <li>· Sat &amp; Sun &amp; public holidays: 24 hour emergency care</li> <li>· Companion animals</li> <li>· Wildlife (free)</li> </ul>
The Unusual Pet Vets	59 Erindale Road BALCATTA Telephone: 9345 4644	<ul style="list-style-type: none"> <li>· Mon-Fri: 7am-6pm</li> <li>· Sat: 9am-5pm</li> <li>· Sun: 10am-4pm</li> <li>· Birds, fish, exotic pets</li> <li>· Wildlife (free)</li> </ul>
Valley Equine Veterinary Centre	7 Cathedral Ave UPPERSWAN Telephone: 9296 3884	<ul style="list-style-type: none"> <li>· 24 hours / 7 days a week emergency service</li> <li>· Equine</li> <li>· Dental</li> </ul>

Organisation	Contact	Additional Information
Vetwest Animal Hospital Clarkson	3/70 Pensacola Tce CLARKSON Telephone: 9404 1155	<ul style="list-style-type: none"> <li>· Mon-Fri: 7.30am-7pm</li> <li>· Sat &amp; Sun: 8am-5pm</li> <li>· Dogs, cats, birds, pocket pets</li> <li>· Wildlife (free)</li> <li>· Dental</li> <li>· Humane euthanasia</li> </ul>
Vetwest Animal Hospital Currambine	7/4 Hobsons Gate CURRAMBINE Telephone: 9404 1144	<ul style="list-style-type: none"> <li>· Mon-Fri: 7.30am-7pm</li> <li>· Sat &amp; Sun: 8am-5pm</li> <li>· Dogs, cats, birds, pocket pets</li> <li>· Wildlife (free)</li> <li>· Dental</li> <li>· Humane euthanasia</li> </ul>
Vetwest Animal Hospital Wanneroo	Cnr San Rosa & Wanneroo Rd WANNEROO Telephone: 9404 1177	<ul style="list-style-type: none"> <li>· Mon-Fri: 7.30am-7pm</li> <li>· Sat &amp; Sun: 8am-5pm</li> <li>· Dogs, cats, birds, pocket pets</li> <li>· Wildlife (free)</li> <li>· Dental</li> <li>· Humane euthanasia</li> </ul>
Vetwest Animal Hospital Whitfords	Unit 6/37 Endeavour Rd HILLARYS Telephone: 9404 1133	<ul style="list-style-type: none"> <li>· Mon-Fri: 7.30am-7pm</li> <li>· Sat &amp; Sun: 8am-5pm</li> <li>· Public holidays (except Christmas Day): 8am-5pm</li> <li>· Dogs, cats, birds, pocket pets</li> <li>· Wildlife (free)</li> <li>· Dental</li> <li>· Humane euthanasia</li> </ul>
WA Veterinary Emergency & Specialty	640 Beeliar Dr SUCCESS Telephone: 9412 5700	<ul style="list-style-type: none"> <li>· Mon-Fri: Evenings</li> <li>· Sat &amp; Sun &amp; public holidays: Open 24 hours</li> <li>· Dogs, cats</li> <li>· Dental</li> </ul>
Wanneroo Veterinary Hospital	923 Wanneroo Rd WANNEROO Telephone: 9405 1122	<ul style="list-style-type: none"> <li>· Mon-Fri: 7.30am-6.30pm</li> <li>· Sat: 8am-12.30pm</li> <li>· Sun: 9am-12 noon</li> <li>· Dogs, cats</li> <li>· Small wildlife (free)</li> <li>· Dental</li> </ul>
Wildcare Helpline Department of Biodiversity Conservation and Attractions	17 Dick Perry Ave KENSINGTON Helpline: 9474 9055	<ul style="list-style-type: none"> <li>· Wildlife (free) including native animals, dolphins, whales, seals, snakes</li> </ul>



Organisation	Contact	Additional Information
Yanchep Veterinary Clinic & Animal Hospital	156 Yanchep Beach Rd YANCHEP Telephone: 9561 2438	<ul style="list-style-type: none"> <li>· Mon-Fri: 8.30am-6pm</li> <li>· Sat: 9am-1pm</li> <li>· Companion animals</li> <li>· Wildlife (free)</li> <li>· Euthanasia &amp; cremation</li> </ul>
<b>BOARDING KENNELS</b>		
Australann Dog Boarding Kennels	Corner Hawkins & Ross Rd WANNEROO Telephone: 9405 1227	<ul style="list-style-type: none"> <li>· Mon-Fri: 10am-12noon and 4pm-5pm</li> <li>· Sat: 10am-12noon</li> <li>· Sun: 5pm-5.30pm</li> <li>· Small, medium, big dogs</li> </ul>
Bowbilla Boarding Kennels & Cattery	201A Mary St WANNEROO Telephone: 9405 1246	<ul style="list-style-type: none"> <li>· Dog and cat boarding</li> </ul>
Canine Country Club	290 Neaves Rd MARIGINIUP Telephone: 9306 1999	<ul style="list-style-type: none"> <li>· Mon-Fri: 9am-11am and 4pm-5pm</li> <li>· Sat: 8am-10am</li> <li>· Sun: 4pm-5pm</li> <li>· Dog and cat boarding</li> </ul>
Lake Adams Pet Resort	45 Adams Rd MARIGINIUP Telephone: 9306 2341	<ul style="list-style-type: none"> <li>· Mon-Sun: 9am-12noon</li> <li>· Pub Hols: 9am-10am &amp; 5pm-6pm (closed Christmas Day, Boxing day, New Year's Day, Australia Day, Easter Sunday)</li> <li>· Dog and cat boarding</li> </ul>
Northern Suburbs Pet Chalets	156 Neaves Rd MARIGINIUP Telephone: 0409 905 757	<ul style="list-style-type: none"> <li>· Mon,Tues,Thurs,Fri,Sat: 10am-12noon and 4pm-6pm</li> <li>· Sun &amp; Pub Hols: 4pm-6pm</li> <li>· (Closed Wednesdays)</li> <li>· Dogs of all breeds and sizes</li> </ul>
West Coast Pet Care Centre	49 Adams Rd MARIGINIUP Telephone: 7078 8145	Pet taxi pick up

## 25.5 RESCUE OF ANIMALS AND INJURED ANIMALS

The rescue of animals shall be coordinated by the City's Coordinator Community Safety and Senior Rangers.

If an animal is rescued and requires veterinary treatment, measures should be taken to provide the necessary treatment as soon as possible.

Where an authorised person deems that movement or prolonging the life of an injured animal will cause unreasonable stress or suffering, the authorised officer shall permit the humane destruction of the animal. Destruction of an animal in these circumstances will be undertaken by veterinarian, police officer or other qualified persons.

## 25.6 FOOD SUPPLIES

Animal food suppliers shall be contacted to obtain food. The preferred supplier at this stage is Better Pets and Gardens, 46 Prindiville Drive, Wangara, telephone number 9309 6300, however other food suppliers may need to be sought.

Note: The RSPCA may also be contacted for immediate assistance for food if required.

*Listed are Pet Food Suppliers:*

Supplier	Contact details:	Additional Information
<b>Preferred Supplier</b>		
Better Pets and Gardens	46 Prindiville Dr WANGARA Ph: 9309 6300	<ul style="list-style-type: none"> <li>Mon-Fri: 8am-5.30pm</li> <li>Sat: 8am-5pm</li> <li>Sun &amp; Pub Hols: 9am-5pm (Closed News Years Day, Good Friday, Christmas Day, Boxing Day)</li> </ul> Food and supplies for dogs, cats, birds, fish, small animals
<b>Other</b>		
Backyards to Barnyards	Unit 1 / 1 Dellamarta Rd WANGARA Ph: 9409 4500	<ul style="list-style-type: none"> <li>Mon-Fri: 8.30am-5pm</li> <li>Sat: 8.30am-3pm</li> </ul> Equestrian supplies, Stock feed, Pet supplies
City Farmers	17/61 Key Largo Drive CLARKSON Ph: 9408 5100	<ul style="list-style-type: none"> <li>Mon-Wed: 8.30am-6pm</li> <li>Thurs: 8.30am-7pm</li> <li>Fri: 8.30am-6pm</li> <li>Sat: 8.30am-5pm</li> <li>Sun: 11am-5pm</li> </ul> Dogs, cats, birds, fish, reptiles, small animals
City Farmers	3A Hobsons Gate (Cnr Marmion Ave), CURRAMBINE Ph: 9304 2722	<ul style="list-style-type: none"> <li>Mon-Wed: 8.30am-6pm</li> <li>Thurs: 8.30am-7pm</li> <li>Fri: 8.30am-6pm</li> <li>Sat: 8.30am-5pm</li> <li>Sun: 11am-5pm</li> </ul> Dogs, cats, birds, fish, reptiles, small animals
City Farmers	7 Honeybush Dr JOONDALUP Ph: 6430 5425	<ul style="list-style-type: none"> <li>Mon-Wed: 8.30am-6pm</li> <li>Thurs: 8.30am-7pm</li> <li>Fri: 8.30am-6pm</li> <li>Sat: 8.30am-5pm</li> <li>Sun: 11am-5pm</li> <li>Public holidays: 11am-5pm</li> </ul> Dogs, cats, birds, fish, reptiles, small animals
Europa Saddlery	412 Great Northern Hwy MIDDLE SWAN Ph: 9250 5000	<ul style="list-style-type: none"> <li>Mon-Fri: 8.30am-5.30pm</li> <li>Sat: 8.30am-5pm</li> <li>Sun: 9am-4.30pm</li> </ul> Equestrian supplies and saddlery

Supplier	Contact details:	Additional Information
Ocean Keys Pets	Cnr Ocean Keys Boulevard & Marmion Ave, Clarkson Telephone: 9407 7670	<ul style="list-style-type: none"> <li>· Mon-Fri: 9am-5.30pm</li> <li>· Sat: 9am-5pm</li> <li>· Sun: 10am-4pm</li> </ul> Pet supplies for small animals (not reptiles)

## 25.7 FEES AND CHARGES

No fee or charges shall be imposed for animals cared for during an emergency, provided the animals are collected within two (2) weeks after the emergency disaster has passed.

## 25.8 REQUEST FOR ASSISTANCE

When deemed necessary the Coordinator Community Safety can request assistance from veterinarians or anyone with special animal care knowledge. This includes requests to other local governments for assistance from other Rangers.

The Coordinator Community Safety may also make requests to other departments within the City for use of specialist vehicles if deemed necessary to assist with evacuation. Work Crews may also be called for assistance via the correct channels for specialist equipment such as chainsaws for the rescue of trapped animals.

*(Refer Appendix D – Task/Resource Request Form)*

*NB: Appendix D can be utilised to track costs involved.*

## 25.9 END OF EMERGENCY

When the emergency is deemed to be over or downgraded to the extent that the City believes there are sufficient resources to handle the evacuated animals, the Coordinator Community Safety shall release any additional agencies assisting the City.

*(Refer Appendix E – Guide for list of equipment for Evacuation Centre.)*

## 25.10 APPENDIX A: RECORD OF EVACUATION POINTS

### Event and Location

Used to create a list of possible evacuation points such as showgrounds, boarding kennels, pound, ovals, etc. Are portable yards required/available?

Name of Facility	Facilities (water, troughs, fencing etc.)	Capacity (number & animal description)	Telephone Contact Numbers	Address	Contact Person

## 25.11 APPENDIX B: ANIMAL REGISTRATION LOG

Page No: \_\_\_\_\_

EVENT AND LOCATION: \_\_\_\_\_ Date: \_\_\_\_\_

Officer Name: \_\_\_\_\_

Entry No.	No. Stock	Species	Description	Owner	Address	Phone	Comment
1.							
2.							
3.							
4.							
5.							
6.							
7.							
8.							
9.							
10.							
11.							

## 25.12 APPENDIX C: INDIVIDUAL ANIMAL REGISTRATION FORM

EVENT AND LOCATION:

DATE:

ENTRY NO:

Part A: OWNER DETAILS							
Name:						Phone:	
Address:						Mobile:	
Alternative contact details:							
Name of current veterinarian:							
Part B: ANIMAL DETAILS							
No	Animal Name	Type Dog, Horse, Pig, etc.	Breed	Description Colour	Collar/Tag	Tag No.	Comments
1							
2							
3							
4							

Animal/s received from (name):

Name	Date	Signature (owner/agent)
Part C: EMERGENCY HOUSING CONTACT DETAILS		
Name:		Phone:
Address Animal Located:		Mobile:
Part D: ANIMAL RELOCATION DETAILS		
Relocated to:		Phone:
Address:		Mobile:
Animals received by (Name):		Signature
Date:		
Part E: RETURN OR COLLECTION DETAILS		
Name:		Phone:
Address:		Mobile:
Animals received by (Name):		Signature
Date:		

## 25.13 APPENDIX D: TASK/RESOURCE REQUEST FORM

TASK/RESOURCE REQUEST FORM	
<b>JOB NUMBER:</b>	
<b>1. PERSON MARKING REQUEST</b>	
Name:	Title: Phone:
<b>2. REQUEST DETAILS</b>	
Detailed description of Task/Resource:	
Location (where is the task to be completed/resource destination):	
Date & Time (time for completion of task/resource to be delivered)	
Date:	Start Time: am/pm Finish Time: am/pm
Contact Person (the person to whom those undertaking the task will go/will receive the resource):	
Name:	Phone Number:
<b>3. ACTION DETAILS</b>	
Referred to (the person who will take action on the request):	
Name:	Phone Number:
Referral Date & Time:	
Date:	Time: am/pm
<b>ESTIMATED COST \$</b>	
Approved (approval of task/resource):	
Service Unit Manager:	
Name (print): -----	Signature:-----
Title: -----	
<b>4. COMMENTS (e.g. Circumstances/Action Taken)</b>	
<b>5. COMPLETION DETAILS</b>	
Name:	(person who reports task completed/resource delivered)
Date:	Time: am/pm
Purchase/resourced from:	
<b>FINAL COST: \$</b>	

## 25.14 APPENDIX E: EQUIPMENT LIST FOR EVACUATION CENTRE (GUIDE)

ITEM	NUMBER/DESCRIPTION
Contact Lists/Map	3 x Lists of contacts Maps
Forms	Individual Animal Registration Form <b>(Appendix B)</b>  Record of Evacuation Points <b>(Appendix C)</b>  Animal Registration Log <b>(Appendix A)</b>
Electrical	Extension Cords, 4 outlet power board
Miscellaneous	Dog chains Identification Tags Food Water Bowls Emergency Food Supply. Carpet Wire Netting Pallets Cages may also be useful to construct temporary shelters Identify possible equipment needed to hold large animals (horses, cattle) such as horse floats, yards, panels, etc.



## **26. ANNEXURE 6 - DEPARTMENT OF COMMUNITIES LOCAL WELFARE SUPPORT PLAN FOR THE CITY OF WANNEROO**

**This information is restricted. For further details, please contact the City of Wanneroo  
Emergency Management team:**

**Telephone: 9405 5000**

## **27. ANNEXURE 7 – DEPARTMENT OF COMMUNITIES LOCAL WELFARE SUB-PLAN & CHECKLISTS FOR THE CITY OF WANNEROO**

**This information is restricted. For further details, please contact the City of Wanneroo Emergency Management team:**

**Telephone: 9405 5000**

## 28. ANNEXURE 8 – LEMC MEMBERSHIP LIST

Organisation	Position
City of Wanneroo	Elected Member
	Director Community and Place (or delegate)
	Manager Community Safety and Emergency Management
	Emergency Management Specialist
	Coordinator Health Services
City of Joondalup	Elected Member
	Director Infrastructure Services
	Emergency Management Officer
	Principal Environmental Health Officer
WA Police	Emergency Management Officer
	Inspector North West Metropolitan District;
	Local Emergency Coordinators (OIC's Wanneroo, Joondalup, Warwick, Hillarys, Ballajura, Clarkson, Warwick and Yanchep Police Stations)
	Emergency Management Officer
Department of Fire and Emergency Services	Fire and Rescue Service District Manager
	Community Emergency Services Manager/Chief Bush Fire Control Officer
	State Emergency Service Wanneroo/Joondalup Local Manager
Department of Communities	District Emergency Services Officer Joondalup
	District Local Welfare Coordinator
Department of Biodiversity, Conservation and Attractions (Parks & Wildlife Service)	Fire Operations Officer
Department of Fire and Emergency Services	District Emergency Management Advisor – Metropolitan
<b>Additional key Stakeholders</b>	
Edith Cowan University	
WA Police Academy	
North Metropolitan TAFE	Joondalup Campus
Joondalup Health Campus	
Red Cross	
Hillarys Boat Harbour	
Coastal Emergency Group	

LEMC contact details are provided in the [City of Wanneroo Resources Register \[Part 4\]](#).



## PART 2

# City of Wanneroo Local Recovery Plan



## 29. PART TWO – CITY OF WANNEROO LOCAL RECOVERY PLAN

### 29.1 AUTHORITY

This *Local Recovery Plan* (the Plan) has been prepared in accordance with Section 41(4) of the *EM Act 2005* (WA) and forms part of the Local Emergency Management Arrangements (LEMA) for the City of Wanneroo. This plan has been endorsed by the City of Wanneroo / City of Joondalup Local Emergency Management Committee. It has been tabled for information and comment with the District Emergency Management Committee. This plan has been approved by the City of Wanneroo Council.

### 29.2 PURPOSE

The purpose of this plan is to describe the arrangements for effectively managing recovery at a local level, including accountability and responsibility.

### 29.3 OBJECTIVES

The objectives of the *Plan* are to:

- Establish a basis for the coordination of recovery activities at the local level;
- Promote effective liaison between all Hazard Management Agencies (HMA), emergency services and supporting agencies, which may become involved in recovery; and
- Provide a framework for recovery operations.

### 29.4 SCOPE

The scope of this Plan is limited to the boundaries of the City of Wanneroo and forms a part of its LEMA. It details the recovery plan for the community.

### 29.5 THE RECOVERY PROCESS

Recovery is defined as the coordinated support given to emergency affected communities in the reconstruction and restoration of physical infrastructure, the environment and community, psychosocial and economic wellbeing.

### 29.6 AIM OF RECOVERY

The aim of recovery is to restore, as quickly as possible, quality of life to an affected area so that it is able to continue to function as part of the wider community.

### 29.7 PRINCIPLES OF RECOVERY

The City's recovery activities are underpinned by the National Principles for Disaster Recovery:

- ✓ Understand the **CONTEXT** Successful recovery is based on an understanding of the community context.
- ✓ Recognising **COMPLEXITY** Successful recovery acknowledges the complex and dynamic nature of emergencies and communities.
- ✓ Using **COMMUNITY-LED** approaches: Successful recovery is responsive and flexible, engaging communities and empowering them to move forward.

- ✓ Ensuring **COORDINATION** of all activities: Successful recovery requires a planned, coordinated and adaptive approach, based on continuing assessment of impacts and needs.
- ✓ Employing effective **COMMUNICATION**: Successful recovery is built on effective communication with affected communities and other stakeholders.
- ✓ Acknowledges and building **CAPACITY**: Successful recovery recognises supports and builds on individual, community and organisational capacity and resilience.

## 30. RELATED DOCUMENTS AND ARRANGEMENTS

### 30.1 AGREEMENTS, UNDERSTANDINGS AND COMMITMENTS

*Table 1: Agreements, understandings & commitments*

Document	Owner	Location	Date
Partnering Agreement – Metropolitan North & East Recovery Group (Mutual Aid during recovery).	<ul style="list-style-type: none"> <li>• City of Wanneroo</li> <li>• City of Joondalup</li> <li>• City of Stirling</li> <li>• City of Bayswater</li> <li>• City of Swan</li> <li>• Town of Bassendean</li> <li>• Shire of Mundaring</li> <li>• Shire of Kalamunda</li> </ul>	City of Wanneroo Administration Centre	2018
Memorandum of Understanding – Aged Care Sector Support Network within City of Wanneroo	<ul style="list-style-type: none"> <li>• Aegis Anchorage</li> <li>• Bethanie Beachside</li> <li>• Brightwater Care</li> <li>• Italian Aged Care</li> <li>• Jacaranda Lodge</li> <li>• John Bryant</li> <li>• Tuart and Karri Lodge</li> <li>• Vivian Bullwinkel Lodge</li> <li>• Wanneroo Community Nursing Group</li> </ul>	City of Wanneroo Administration Centre	2015

## 31. IMPACT STATEMENT

Under the State EM Recovery Procedure 4, it is a requirement for the respective HMA/Controlling Agency to coordinate the completion of a Comprehensive Impact Assessment (CIA) for Level three emergencies and Level Two emergencies where recovery activities are required prior to the cessation of the response phase of an emergency.

A recent review of the CIA found the document to be complex and found that it would be replaced with a new document called an Impact Statement (IS) to create greater efficiencies and streamline the IS process.

The Impact Statement (IS) is conducted by the HMA during the response phase of the operation to determine the Type, Severity and extent of damage caused to the community.

The IS provides the Local and State Recovery Coordination Groups with the information to determine the priorities for recovery planning and the level of resourcing which is required.

## 32. RESOURCES

The City of Wanneroo maintains a comprehensive Resource Register. This register contains a wide range of information including, but not limited to:

- Key contacts;
- Local government equipment;
- Hire equipment providers;
- Identified evacuation and welfare centres;
- Service providers;
- Schools;
- Child Care Centres;
- Nursing homes; and
- Health care providers.

The Resource Register is update on a bi-annual basis and is provided at *[Part 4]*.

### 32.1 FINANCIAL ARRANGEMENTS

The City of Wanneroo has arrangements in place through the Local Government Insurance Scheme to insure its assets.

Where possible, state government resources and services will be provided in accordance with a public authority's existing statutory and contractual responsibilities, policies or plans. Any recommendations for the implementation of financial assistance measures outside existing policies must be submitted to the Premier for consideration.

The State EM Policy Section 6 and State EM Plan Section 6 outline the states recovery funding arrangements. Relief programs include:

- **Disaster Recovery Funding Arrangements – Western Australia (DRFA-WA)**  
Through DFRA-WA, the state government provides a range of relief measures to assist communities recover from eligible natural disaster events (i.e. bushfire, cyclone, earthquake, flood, landslide, meteorite strike, storm, storm surge, tornado and tsunami) and terrorist acts. DFES is the state's administrator of the DRFA-WA;
- **Department of Human Services Centrelink**  
In an emergency, Centrelink will ensure that payments to its existing clients in the area affected by the emergency are not disrupted. In addition, it can often provide financial assistance to any person whose livelihood has been affected by the emergency. Centrelink is represented on the State Emergency Welfare Committee and, where possible, should be invited to join the Local Recovery Coordination Group;
- **Public Appeals - Lord Mayor's Distress Relief Fund (LMDRF)**  
The LMDRF was established in 1961 to provide relief of personal hardship and distress arising from natural disasters occurring within Western Australia. The perpetual fund is a registered charitable body and has approval of the Australian Taxation Office for tax deductibility of contributions. All donations of ash resulting from a public appeal should be directed to the LMDRF in accordance with State EM Recovery Procedure 1;
- **Volunteers and Donations**  
Where possible, all offers of, or requests for, volunteer assistance with recovery activities should be coordinated through the local recovery coordinating group to avoid duplication of effort. Appeals for donations of physical items such as food and furniture should be

discouraged unless specifically requested through the local recovery coordinating group. Spontaneous volunteers and spontaneous donations of goods and services should also be coordinated and managed through the Local Recovery Coordination Group.

Further information can be found in the State Emergency Management Plan at:  
[www.wa.gov.au/State-Emergency-Management-Plan.pdf](http://www.wa.gov.au/State-Emergency-Management-Plan.pdf)

## 33. ROLES AND RESPONSIBILITIES

The roles and responsibilities of those involved in recovery are outlined below.

### 33.1 LOCAL RECOVERY COORDINATOR

The City of Wanneroo Manager Community Safety and Emergency Management has been appointed as the Local Recovery Coordinator in accordance with the *EM Act 2005*, S 41, (4). Where the primary appointee is unavailable when an emergency disaster occurs the Emergency Management Specialist will act as the Deputy Local Emergency Management Coordinator to act in the role.

[ref: **PART 4 - City of Wanneroo Resource Register**].

#### 33.1.1 Role

The Local Recovery Coordinator is responsible for the development and implementation of the recovery arrangements for the local government.

#### 33.1.2 Functions

The functions of the Local Recovery Coordinator are:

- Ensure the Local Recovery Plan is established;
- Liaise with the Controlling Agency, including attending the Incident Support Group (ISG) and Operations Area Support Group meetings where appropriate;
- Assess the community recovery requirements for each event, in conjunction with the HMA, Local Emergency Coordinator (LEC) and other responsible agencies;
- Provide advice to the Mayor and the Chief Executive Officer (CEO) on the requirement to convene the Local Recovery Coordination Group (LRCG) and to provide to the LRCG if convened;
- Ensure the functions of the Executive Officer are undertaken for the LRCG;
- Assess the LRCG requirements for the restoration of services and facilities with the assistance of the responsible agencies where appropriate;
- Determine the resources required for the recovery process in consultation with the LRCG;
- Coordinate local level recovery activities for a particular event, in accordance with plans, strategies and policies determined by the LRCG;
- Monitor the progress of recovery and provide periodic reports to the LRCG and the State Recovery Coordination Group, if established;
- Liaise with the State Recovery Coordinator on issues where state level support is required or where there are problems with services from government agencies locally;
- Facilitate the acquisition and appropriate allocation of the resources necessary to ensure an effective recovery;
- Ensure the recovery activities are consistent with the principles of community engagement;
- Arrange for the conduct of an operational debriefing of all participating agencies and organisations as soon as possible after cessation of the arrangements; and



- Arrange for an evaluation of the effectiveness of the recovery activities in relation to the recovery plan, within 12 months of the emergency.

A copy of the Local Recovery Coordinator Role, Functions and Action Checklist is contained in the **City of Wanneroo Operational Recovery Plan** at *Part 3*.

### 33.2 LOCAL RECOVERY COORDINATION GROUP

The Local Recovery Coordination Group comprises a core membership of the following positions:

- Local Recovery Coordinator (LG);
- Deputy Recovery Coordinator (LG);
- Local Emergency Coordinator (WAPOL);
- Local Recovery Coordination Group Executive Officer (LG); and
- Local Welfare Officer Department of Communities (DC).

#### 33.2.1 Role

The Local Recovery Coordination Group is to coordinate and support local management of the recovery processes within the community.

#### 33.2.2 Functions

The functions of the Local Recovery Coordination Group are:

- Establishing subcommittees as required;
- Assessing requirements, based on the impact assessment, for recovery activities relating to the social, built, economic and natural wellbeing of the community with the assistance of the responsible agencies where appropriate;
- Developing an operational plan for the coordination of the recovery process for the event that:
  - Takes into account of the local government long term planning and goals;
  - includes an assessment of the recovery needs and determines which recovery functions are still required;
  - develops a timetable and identifies responsibilities for completing the major activities;
  - Considers the needs of youth, the aged, the disabled, and culturally and linguistically diverse (CALD) people;
  - Allows full community participation and access; and
  - Allows for the monitoring of progress of recovery;
- Overseeing the delivery of projects that support the social, built, economic and natural environments of recovery to ensure that they are community-owned and targeted to best support the recovery of impacted communities;
- Facilitating the recovery of services, public information, information exchange and resource acquisition;
- Providing advice to the state and local government/s to ensure that recovery programs and services meet the needs of the community;
- Negotiating the most effective use of available resources including the support of State and Commonwealth agencies; and
- Monitoring the progress of recovery, and receiving periodic reports from recovery agencies:
  - Ensuring a coordinated multi agency approach to community recovery;

- Providing a central point of communication and coordination for the actions of a wide range of recovery-related services and projects being progressed outside of the direct control of the Local Recovery Coordination Group; and
- Making appropriate recommendations, based on lessons learnt, to the LEMC to improve the community's recovery preparedness.

A copy of the Local Recovery Coordination Group Role, Functions and Action Checklist is contained in the **City of Wanneroo Operational Recovery Plan** at [Part 3].

### 33.3 LOCAL RECOVERY COORDINATION GROUP SUBCOMMITTEES (WHERE REQUIRED)

It may be appropriate to consider establishing one or more subcommittees to assist the Local Recovery Coordinator and Coordination group by addressing specific components of the recovery process.

Consideration will be given to establishing the following subcommittees, dependent on the nature and extent of the recovery:

Community	Social
Infrastructure	Built
Environment	Natural
Finance	Economic

A copy of the Local Recovery Coordination Group Subcommittee's Roles, Functions and Action Checklist is contained in the **City of Wanneroo Operational Recovery Plan** at [Part 3].

### 33.4 COMMUNICATION PLAN

During the response phase, the HMA has the task of managing communications in an emergency. The HMA officially hands this responsibility to the local government leading the recovery via the "Impact Statement", in the transition to the recovery management phase. Coordinating the affected community in recovery, including communications, rests with the local government. To support effective recovery, the City will provide regular, up to date information about the recovery effort and engage in constant ongoing dialogue using a community-led approach.

The City's Communications and Brand team will liaise with the relevant HMA and other agencies to ensure recovery information is up to date and concise.

Key groups who need to receive recovery information, the methods available and potential locations where information can be provided are details below:

Who needs information?	How – what communication methods will be used?	Where will the information be provided?
<ul style="list-style-type: none"> <li>• Affected community recovery workers</li> <li>• Vulnerable Groups</li> </ul>	<ul style="list-style-type: none"> <li>• Social Media</li> <li>• Twitter</li> <li>• Website</li> </ul>	<ul style="list-style-type: none"> <li>• City of Wanneroo Civic Centre, evacuation centres, community centres, libraries other relevant public meeting venues; and</li> <li>• Potential one-stop-shop</li> </ul>

# **PART 3**

## **Operational Recovery Plan**



## **34. OPERATIONAL RECOVERY PLAN**

**This information is restricted. For further details, please contact the City of Wanneroo Emergency Management team:**

**Telephone: 9405 5000**

# **PART 4**

## **Emergency Resource Register**



## **35. PART FOUR – EMERGENCY RESOURCE REGISTER**

### **35.1 LEMC CONTACT LIST**

**This information is restricted. For further details, please contact the City of Wanneroo Emergency Management team:**

**Telephone: 9405 5000**

### **35.2 DFES KEY CONTACTS**

**This information is restricted. For further details, please contact the City of Wanneroo Emergency Management team:**

**Telephone: 9405 5000**

### 35.3 POLICE STATIONS

COMPANY NAME	CONTACT TITLE	ADDRESS	SUBURB	STATE	POST CODE	PHONE
WA Police	Wanneroo Police Station	1 Friars Drive	Sinagra	WA	6065	9406 2222
WA Police	Clarkson Police Station	14 Ocean Keys Boulevard	Clarkson	WA	6030	9407 1000
WA Police	Yanchep Police Station	110 Yanchep Beach Road	Yanchep	WA	6035	9562 9300
WA Police	Warwick Police Station	37 Eddington Road	Warwick	WA	6024	9246 8333
WA Police	Joondalup Police Station	9 Reid Promenade	Joondalup	WA	6027	9400 0888
WA Police	Joondalup District Regional Office	Level 1, Reid Prom	Joondalup	WA	6027	9400 0826
WA Police	Hillarys Police Station	114 Flinders Avenue	Hillarys	WA	6025	9403 1000
WA Water Police		100 Harvest Rd	North Fremantle	WA	6159	9442 8600 24/7

#### 35.4 STATE EMERGENCY SERVICES

This information is restricted. For further details, please contact the City of Wanneroo Emergency Management team:

Telephone: 9405 5000

#### 35.5 VOLUNTEER BUSH FIRE BRIGADES

This information is restricted. For further details, please contact the City of Wanneroo Emergency Management team:

Telephone: 9405 5000

#### 35.6 VOLUNTEER MARINE RESCUE / SEA RESCUE

CONTACT	CONTACT	PHONE
Volunteer Marine Rescue Two Rocks		9442 8600 24/7 0488 615 777 A/H
Volunteer Marine Rescue Whitfords		9442 8600 24/7 9401 3757 A/H

#### 35.7 EMERGENCY COORDINATION CENTRES

This information is restricted. For further details, please contact the City of Wanneroo Emergency Management team:

Telephone: 9405 5000



### 35.8 EVACUATION WELFARE CENTRES

COMPANY NAME	CONTACT TITLE	ADDRESS	STATE	POST CODE	A/H CONTACT	CATEGORY	CAPACITY
City of Wanneroo	Alexander Heights Community Centre	Linto Way, Alexander Heights	WA	6064	1300 138 393 (Ranger Services)	2 & 3	844 max
City of Wanneroo	Butler Community Centre	Corner Connolly Drive & Kingsbridge Boulevard, Butler	WA	6036	1300 138 393 (Ranger Services)	2 & 3	302 max
City of Wanneroo	Gumblossom Community Centre	Tapping Way, Quinns Rocks	WA	6030	1300 138 393 (Ranger Services)	2 & 3	792 max
City of Wanneroo	Hainsworth Community Centre	29 Hainsworth Avenue, Girrawheen	WA	6064	1300 138 393 (Ranger Services)	2 & 3	802 max
City of Wanneroo	Kingsway Regional Sporting Complex	100 Kingsway, Madeley	WA	6065	1300 138 393 (Ranger Services)	2 & 3	1762 max
City of Wanneroo	Phil Renkin Leisure Centre	59 Lisford Avenue, Two Rocks	WA	6037	1300 138 393 (Ranger Services)	2 & 3	640 max
City of Wanneroo	Wanneroo Recreation Centre	440 Scenic Drive, Wanneroo	WA	6065	1300 138 393 (Ranger Services)	1	636 max

### 35.9 HAZARD MANAGEMENT AGENCIES/EMERGENCY SERVICES

HAZARD	AGENCY	BUSINESS CONTACT	EMERGENCY
Animal and Plant Biosecurity	Director General, Department of Primary Industry and Regional Development	(08) 9368 3333 NLIS Helpdesk:1300 926 547	Emergency: 9368 3688 Emergency Animal Disease: 1800 675 888 Exotic Plant Pest Hotline: 1800 084 881
Crash Emergency Air crash	Commissioner of Police, WA Police	131 444	Emergency: 000
Crash Emergency Rail crash – Freight	Head of Operations and Customer Management, Arc Infrastructure	(08) 9212 2800	Emergency: 1300 987 246
Crash Emergency Rail crash – Passenger	Managing Director, Public Transport Authority	(08) 9326 2000	9220 9999 24/7
Collapse	FES Commissioner, DFES	(08) 9395 9300	Emergency: 000
Cyclone	FES Commissioner, DFES	(08) 9395 9300	Emergency: 000
Earthquake	FES Commissioner, DFES	(08) 9395 9300	Emergency: 000
Energy Supply Disruption	Coordinator of Energy, Energy Policy WA	(08) 6551 4600	Emergency: 1800 678 198 A/H
Fire	FES Commissioner, DFES	(08) 9395 9300	Emergency: 000
Flood	FES Commissioner, DFES	(08) 9395 9300	Emergency: 000
HAZMAT	FES Commissioner, DFES	(08) 9395 9300	Emergency: 000
HAZMAT - Radiation Escape from a NPW	Commissioner of Police, WA Police	131 444	Emergency: 000
HAZMAT – SPRED	Commissioner of Police, WA Police	131 444	Emergency: 000

HAZARD	AGENCY	BUSINESS CONTACT	EMERGENCY
Heatwave	Chief Executive Officer, Department of Health	(08) 9346 5111	Emergency: 000
Hostile Act	Commissioner of Police, WA Police	131 444	Emergency: 000
Human Biosecurity	Chief Executive Officer, Department of Health	(08) 9346 5111	Emergency: 000
Maritime Environmental Emergency	Chief Executive officer, Department of Transport	13 11 56	Emergency: 9480 9924
Marine Transport Emergency	Chief Executive Officer, Department of Transport	13 11 56	Water Police: (08) 9442 8600 Emergency: 000
Marine Oil Pollution	Chief Executive Officer, Department of Transport	13 11 56	(08) 9480 9924 24/7
Search and Rescue Emergency	Commissioner of Police, WA Police	131 444	Emergency: 000
Terrorist Act	Commissioner of Police, WA Police	131 444	Emergency: 000
Storm	FES Commissioner, DFES	13 25 00	Emergency: 000
Tsunami	FES Commissioner, DFES	(08) 9395 9300	Emergency: 000

## 35.10 SUPPORT AGENCIES

**This information is restricted. For further details, please contact the City of Wanneroo Emergency Management team:**

**Telephone: 9405 5000**

### 35.11 ESSENTIAL SERVICES

AGENCY	CONTACT DETAILS
Alinta Energy	13 13 52 A/H
ATCO Gas Australia	Faults: 6163 5000 13 13 52 A/H
Kleenheat	13 21 80
National Broadband Network	1800 254 649
Optus	13 13 44
Synergy	13 13 54
Public Transport Authority	13 62 13 9220 9999
Telstra	Faults: 13 20 00 / 13 22 03
Water Corporation	Faults: 9420 2420 13 13 75 A/H Control Centre Ops: 1300 483 51 A/H
Western Power	13 13 51

## 35.12 PUBLIC INFORMATION

AGENCY	CONTACT DETAILS
Bureau of Meteorology	9263 2222 bom.wa.gov.au
BOM WA Coastal Marine	1300 659 223
BOM WA Land Weather Flood	1300 659 213
BOM WA Tropical Cyclone	1300 659 210
BOM Australian Tsunami Information	1300 878 6264 (1300 TSUNAMI)
DFES Public Information	Public Hotline: 13 33 37 (13 DFES) Emergency Information Hotline: 1300 657 209
Emergency (Life Threatening)	000 (mobile, fixed phones and payphones) 112 (international emergency number, most mobile and fixed phones) 106 (hearing or speech impairment – teletypewriter or textphone)
Emergency WA	emergency.wa.gov.au
SES Public Information	Public Hotline: 13 25 00 13 DFES (13 33 37) Emergency Information Hotline: 1300 657 209

### 35.13 LOCAL GOVERNMENTS

NAME	LOCATION	PHONE
Town of Bassendean	35 Old Perth Rd, Bassendean	9337 8000 3977 7480 A/H
City of Bayswater	61 Broun Ave, Morley	9272 0622 1300 360 333 A/H Rangers
Shire of Chittering	6177 Great Northern Highway, Bindoon	9576 4600 0427 699 701 A/H Rangers
Shire of Gingin	7 Brockman Street, Gingin	9575 5100 9575 5140 A/H Rangers
City of Joondalup	90 Boas Avenue, Joondalup	9400 4000 1300 655 860 A/H
City of Kalamunda	2 Railway Road, Kalamunda	9257 9999 9257 9999 A/H
Shire of Mundaring	7000 Great Eastern Hwy, Mundaring	9290 6666 9290 6666 A/H
City of Stirling	25 Cedric Street, Stirling	9205 8555 1300 365 356 A/H Rangers
City of Swan	2 Midland Square, Midland	9267 9267 9267 9267 A/H Rangers

### 35.14 MEDICAL

AMBULANCE	LOCATION	PHONE
St John Ambulance	Communications Centre	<b>Emergency only: 000</b>
General Enquiries		9334 1222
HEALTH DIRECT HOTLINE		
Health Direct Hotline		1800 022 222 A/H
WA POISONS INFORMATION CENTRE		
WA Poisons Information Centre		13 11 26 24/7
DOCTORS	LOCATION	PHONE
Brookside Medical Centre	981 Wanneroo Rd, Wanneroo	6500 1550
Clarkson Family Practice	1/19 Caloundra Rd, Clarkson	9408 6610
Dial-a-Doctor	T3/6 Hollosy Way, Ashby	9463 3288
Dial-a-Doctor	Home Visits	1300 030 030
Drover's Medical Centre	12/1397 Wanneroo Rd, Wanneroo	9306 2255
East Road Family Medical Centre	21 East Road, Hocking	9206 3000

DOCTORS	LOCATION	PHONE
Gateway Central Health	12 Conlan Ave, Wanneroo	9306 2333
Hocking Medical	176 Nicholas Rd, Hocking	9405 7800
Ocean Keys Family Practice	5 Ebb Way, Clarkson	9408 5400
Pearsall Medical & Dental Centre	4 / 155 Willespie Dr, Pearsall	9404 6234
Perth After Hours Medical Service	Home Visits	1300 000 362
Somerly Central Medical Centre	291 Ocean Keys Blvd, Clarkson	9408 5955
Wanneroo GP Super Clinic	L1 / 30 Dundobar Rd, Wanneroo	9306 1940
Wanneroo Total Health Care	2 / 876 Wanneroo Rd, Wanneroo	9405 1234
Yanchep Medical Centre	5 Village Row, Yanchep	9562 8100
AFTER HOURS PHARMACIES		
Chemist Warehouse	Ashby Village / 6 Hollosy Way, Ashby	6147 5441 Mon-Fri 8am-9pm Sat 8am-6pm Sun 10am-6pm
Pearsall Pharmacy	1/155 Willespie Dr, Pearsall	9206 5588 Everyday 8am – 9pm
Pharmacy 777	8/2 Captiva Approach, Butler	9562 1397 Everyday 7am – 9pm
Pharmacy 777	6 Jindalee Blv, Jindalee	9562 3790 Everyday 7am – 11pm



<b>AFTER HOURS PHARMACIES</b>		
Wangara Pharmacy	9/2 Prindiville Dr, Wangara	9200 4400 Everyday 7am – 11pm
Wanneroo Community Pharmacy	9 Conlan Ave, Wanneroo	9306 8868 Everyday 7am – 11pm
Wizard Pharmacy	15/101 Joondalup Dr, Banksia Grove	9206 1011 Mon-Fri 8am-8pm Sat 8am-5pm Sun 11am-5pm
Wizard Pharmacy	11-13/7 Cheriton Dr, Carramar	9404 5335 Mon-Fri 8am-9pm Sat/Sun 8am-7pm
Wizard Pharmacy	S4 Newpark SC / Templeton Cres, Girrawheen	9247 1688 Mon-Sun 8am-7pm
Yanchep Community Pharmacy	3 / 5 Village Row, Yanchep	9561 2888 Mon-Fri 8am-8pm Sat 8.30am-5.30pm Sun 9am-5pm
<b>COUNSELLING SERVICES</b>		
COW EAP Converge International		1300 687 327
Life Line		13 11 14
Mental Health Emergency Line		1300 555 788
Red Cross (Psychological First Aid)		9225 8888

### 35.15 PUBLIC HOSPITALS

HOSPITAL	LOCATION	PHONE
Fiona Stanley Hospital	11 Robin Warren Drive, Murdoch	6152 2222
Joondalup Health Campus	Corner Grand Boulevard & Shenton Avenue, Joondalup	9400 9400
King Edward Memorial Hospital	374 Bagot Road, Subiaco	6458 2222
Osborne Park Hospital	Osborne Place, Stirling	6457 8000
Perth Children's Hospital	15 Hospital Avenue, Nedlands	6456 2222
Royal Perth Hospital	Victoria Square, Perth	9224 2244
Sir Charles Gairdner	Hospital Avenue, Nedlands	6457 3333
St John of God Midland Public Hospital	1 Clayton Street, Midland	9462 4000
Swan District Hospital	1 / 2 Eveline Road, Middle Swan	9347 5244

### 35.16 PRIVATE HOSPITALS

HOSPITAL	LOCATION	PHONE
Abbotsford Private	61 / 69 Cambridge Street, West Leederville	9381 1833
Glengarry Private	53 Arnisdale Road, Duncraig	9447 0111
Hollywood Private	115 Monash Avenue, Nedlands	9346 6000
Joondalup Private	Lakeside Drive & Shenton Avenue, Joondalup	9400 9999
Mount Hospital	150 Mounts Bay Road, Perth	9327 1100
The Park Private	14 Alvan Street, Mt Lawley	6166 1000
South Perth Hospital	76 South Terrace, South Perth	9367 0222
St John of God Midland	1 Clayton Street, Midland	9462 4000
St John of God Mt Lawley	Corner Ellesmere Road & Thirlmere Road, Mount Lawley	9370 9222
St John of God Murdoch	Barry Marshall Parade, Murdoch	9438 9000
St John of God Subiaco	12 Salvado Road, Subiaco	9382 6111
Subiaco Private Hospital	9 / 1 Salvado Road, Subiaco	6555 6599
West Leederville Private Hospital	Level 3 / 2 McCourt Street, West Leederville	9463 5500

### 35.17 CHILD HEALTH CENTRES

COMPANY NAME	ADDRESS	SUBURB	PHONE
Ashdale Child Health Centre (YMCA)	44 Westport Parade	Darch	9303 2798
Banksia Grove Child Health Centre	14 Viridian Drive	Banksia Grove	9367 0964
Butler Child Health Centre	1 / 6 Jindalee Boulevard	Jindalee	9562 3756
Clarkson Child and Adolescent Mental Health	77 Renshaw Boulevard	Clarkson	9304 6200
Hudson Park Child Health Centre	23 Arnos Way	Girrawheen	9343 8659
Koondoola Child Development Centre	19 Meldrum Way	Koondoola	9342 3911
Landsdale Child Health Centre	31 Southmead Drive	Landsdale	9303 2591
Marangaroo Child Health Centre	46 Highclere Boulevard	Marangaroo	9342 1690
Merriwa Child Health Centre	16 Jenolan Way	Merriwa	9305 8471
Pearsall Child Health Centre	125 Willespie Drive	Pearsall	9405 9026
Quinns Rocks Child Health Centre	10 Mindarie Drive	Quinns Rocks	9305 2448
Roseworth Child Health Centre	1 Stoke Court	Girrawheen	9342 5061
Tapping Child Health Centre	14 Grasstree Bend	Banksia Grove	9405 9956

COMPANY NAME	ADDRESS	SUBURB	PHONE
Two Rocks Child Health Centre	Carfax Place	Two Rocks	1300 749 869
Wanneroo Child Health Centre	Suite 30, Level 3 ECU Health Centre, Dundobar Road	Wanneroo	9405 2217

### 35.18 COMMUNITY SERVICE PROVIDERS / NOT FOR PROFITS

AGENCY	CONTACT DETAILS
Country Women's Association	9321 6041
Financial Counselling WA	National Debt Helpline: 1800 007 007
Fostering Hope	0413 739 789 admin@fosteringhopeaustralia.org.au
Metropolitan Migrant Resource Centre	9345 5755
Salvation Army	13 72 58
Silverchain	General Enquiries: 1300 650 803 1300 300 122 A/H
Silverchain	9309 8000
Small Business Debt Helpline	1800 413 828
Volunteering WA	9482 4333

### 35.19 INTERPRETER SERVICES

LANGUAGE	CONTACT NAME	CONTACT DETAILS
Various	TIS National	13 14 50 tisnational.gov.au
Auslan	Access Plus WA	9441 2677

### 35.20 SENIOR CITIZENS CENTRES

NAME	LOCATION	CONTACT DETAILS
Wanneroo Senior Citizens Centre	23 Civic Drive, Wanneroo	9405 5000
Girrawheen/Koondoola Senior Citizens Centre	11 Patrick Court, Girrawheen	9405 5000
Alexander Heights Senior Citizens Club	18 Linto Way, Alexander Heights	9405 5000
Quinns Rocks Senior Citizens Centre	Gumblossom Community Centre 17 Tapping Way, Quinns Rocks	9405 5000

### 35.21 CHRISTIAN ORGANISATIONS

ANGLICAN CHURCHES	CONTACT DETAILS
Mindarie	9304 5584
Wanneroo	9405 1325
Woodvale	9409 1387
Yanchep	0424 499 307
AUSTRALIAN CHRISTIAN CHURCHES	CONTACT DETAILS
Girrawheen Christian Power of Pentecost	0413 433 998
Girrawheen Encounter City Church	9343 1800
Wangara Reality Church	9309 9109
BAPTIST CHURCHES OF WA	CONTACT DETAILS
Darch	0451 168 343
Girrawheen	0409 292 762
Mindarie	0400 044 236
Wanneroo	9405 4335

Woodvale	9309 4044
<b>CATHOLIC CHURCHES</b>	<b>CONTACT DETAILS</b>
Clarkson	9407 7512
Girrawheen	9342 3562
Two Rocks	9561 2486
Wanneroo	9405 1110
Woodvale	9409 6291
<b>CHURCHES OF CHRIST</b>	<b>CONTACT DETAILS</b>
Merriwa	9403 1800
Wangara	9302 4047
<b>CHURCH OF JESUS CHRIST OF LATTER DAY SAINTS</b>	<b>CONTACT DETAILS</b>
Merriwa	0424 214 557
<b>SEVENTH DAY ADVENTIST CHURCH</b>	<b>CONTACT DETAILS</b>
Clarkson	9305 8040
<b>UNITING CHURCH OF AUSTRALIA</b>	<b>CONTACT DETAILS</b>



Wanneroo	9404 5205
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## 35.22 TEMPLES

BUDDHIST	CONTACT DETAILS
Buddhist Cultural Centre WA 19 Bradford Place, MARANGAROO	9343 3230
CHRISTIAN	CONTACT DETAILS
St Mark & St George Coptic Orthodox Church 238 Elliot Rd, Wanneroo	9206 5000
HINDU	CONTACT DETAILS
BAPS Swaminarayan Cultural Centre 3 Buckingham Dr, WANGARA	6319 2213
Shree Jalaram Mandal WA 6 Accomplish Way, Gngara	9248 8181
Shakktidhaam 58 Luisini Road, Wangara	0423 083 386
ISLAMIC	CONTACT DETAILS
Alhidayah Centre 29 Berriman Dr, Wangara	0426 262 645
Clarkson Musallah 27 Sarasota Pass, Clarkson	0412 033 225

### 35.23 LIBRARIES

NAME	LOCATION	PHONE
Wanneroo Library and Cultural Centre	3 Rocca Way, Wanneroo	9405 5940
Clarkson Library	27 Ocean Keys Boulevard, Clarkson	9407 1600
Girrawheen Library	6 Patrick Court, Girrawheen	9342 8844
Yanchep/Two Rocks Library	Lisford Avenue, Two Rocks	9561 1110

### 35.24 SPORTS STADIUMS

NAME	LOCATION	PHONE
Kingsway Sporting Complex	Spectator Drive & Sporting Drive, Madeley	9409 9548
HBF Arena	Kennedy Drive, Joondalup	9300 3355

### 35.25 CARAVAN PARKS

CONTACT	LOCATION	PHONE
Kingsway Tourist Park	Corner Wanneroo Road and Kingsway, Madeley	9409 9267
Ocean Reef Caravan Park	30 Mangano Place, Wanneroo	9309 2138
Wanneroo Caravan Park	18 Jacaranda Drive, Wanneroo	9405 1176

### 35.26 ANIMAL SERVICES KEY CONTACTS

ANIMAL SERVICES KEY CONTACTS	CONTACT DETAILS
Department of Primary Services and Regional Development (DPIRD)	Main line: 9368 3333 Animal Disease Hotline: 1800 675 888 Exotic Plant/Pest Hotline: 1800 084 881 NLIS Helpdesk: 1300 926 547
Native Animal Rescue 170 Camboon Rd, MALAGA	9249 3434 enquiries@ nativeanimalrescue.org.au
RSPCAWA 108 Malaga Dr MALAGA	General Enquiries: 9209 9309 Adoptions & shelter: 9209 9300 Inspectors: 1300 278 3589
Wanneroo Animal Care Centre 1204 Wanneroo Rd, ASHBY	9405 5000 1300 138 393 A/H
Wanneroo Trotting and Training Club	9405 5000
Wildcare Helpline (DBCA) 17 Dick Perry Ave, KENSINGTON	Helpline: 9474 9055

### 35.27 TEMPORARY RELOCATION AREAS FOR ANIMALS

LOCATION	CONTACT DETAILS
Nanovich Park – Wanneroo Trotting & Training Club , 139 Bemuni Road, Wanneroo	9405 5000
Wanneroo Showgrounds, Ariti Ave, Wanneroo	9405 5000

### 35.28 VETERINARY CLINICS

VETERINARY CLINIC	LOCATION	PHONE
The Animal Hospital	Murdoch University Nyarrie Dr, Murdoch	1300 652 494
Belvoir Equine Clinic	Lot 158 West Swan Road, Belhus	A/H: 9296 6666
Brighton Vet	20A / 5 Kingsbridge Boulevard, Butler	9562 5555
Drovers Vet Hospital	9 / 1937 Wanneroo Road, Wanneroo	9306 3911
Edgewater Veterinary Hospital	639 Wanneroo Road, Edgewater	9306 1160
Emergency Vet Hospital Wangara	1 Chokolich Street, Wangara	9200 4460
Kingsway Veterinary Centre	Kingsway Shopping Centre, 168 Wanneroo Road, Madeley	9309 9993
Perth Vet Emergency	Unit 3 / 162 Wanneroo Rd, Yokine	1300 040 400
The Unusual Pet Vets	59 Erindale Rd, Balcatta	9345 4644
Valley Equine Veterinary Centre	7 Cathedral Ave, Upperswan	9296 5200 / 9296 3884
Vetwest Animal Hospital Clarkson	3 / 70 Pensacola Terrace, Clarkson	9404 1155
Vetwest Animal Hospital Currambine	7 / 4 Hobsons Gate, Currambine	9404 1144
Vetwest Animal Hospital Wanneroo	Corner San Rosa & Wanneroo Road, Wanneroo	9404 1177

VETERINARY CLINIC	LOCATION	PHONE
Vetwest Animal Hospital	Unit 6 / 37 Endeavour Rd, Hillarys	9404 1133
WA Veterinary Emergency & Specialty	640 Beeliar Dr, Success	9412 5700
Wanneroo Veterinary Hospital	923 Wanneroo Road, Wanneroo	9405 1122
Yanchep Veterinary Clinic & Animal Hospital	156 Yanchep Beach Road, Yanchep	9561 2438

### 35.29 BOARDING KENNELS & CATTERIES

LOCATION	CONTACT DETAILS
Australann Dog Boarding Kennels Corner Hawkins & Ross Rd, WANNEROO	9405 1227
Bowbilla Boarding Kennels & Cattery 201A Mary St, WANNEROO	9405 1246
Canine Country Club 290 Neaves Rd, MARIGINIUP	9306 1999
Lake Adams Pet Resort 45 Adams Rd, MARIGINIUP	9306 2341
Northern Districts Cattery 160 Pinjar Rd, WANNEROO	9306 1312 / 9306 8300
Northern Suburbs Pet Chalets 156 Neaves Rd, MARIGINIUP	0409 905 757
Perth Pet Taxi Terry Butts, Operations Manager	0498 358 676 info@perthpettaxi.com.au
West Coast Pet Care Centre 49 Adams Rd, MARIGINIUP	7078 8145

### 35.30 PET & ANIMAL SUPPLIES

LOCATION	CONTACT DETAILS
Better Pets and Gardens 46 Prindiville Dr WANGARA	9309 6300
Backyards to Barnyards 1 / 1 Dellamarta Rd WANGARA	9409 4500
City Farmers 17/61 Key Largo Dr CLARKSON	9408 5100
City Farmers 3A Hobsons Gate CURRAMBINE	9304 2722
City Farmers 7 Honeybush Dr JOONDALUP	6430 5425
Europa Saddlery 412 Great Northern Hwy MIDDLES SWAN	9250 5000
Ocean Keys Pets Cnr Ocean Keys Blvd & Marmion Ave CLARKSON	9407 7670
Pet Stock Cnr Sundew Rise JOONDALUP	9301 1566
Wanneroo Stockfeeders 1 / 64 Callaway St WANGARA	9302 3844

### 35.31 CATERING

SUPPLIER	LOCATION	CONTACT DETAILS
Ashby Bar and Bistro	131 Pinjar Rd, ASHBY	9206 1966 theashbybarandbistro.com.au
Cafe Elixir	3 Rocca Way, WANNEROO	9404 5493 elixircafe.com.au
Domino Pizza	3/964 Wanneroo Rd, WANNEROO	9404 4000 dominos.com.au
Chicken Treat	973 Wanneroo Rd, WANNEROO	9306 1223 chickentreat.com.au
Foo Hua Chinese	2 / 9 Conlan Ave, WANNEROO	9405 3635 foohua.com.au
Hungry Jacks	957 Wanneroo Rd, WANNEROO	6404 3743 hungryjacks.com.au
KFC	F3 Lakeside Joondalup SC, JOONDALUP	9300 2325 kfc.com.au
Nandos	10 / 969 Wanneroo Road, WANNEROO	1300 626 367 nandow.com.au
McDonalds	Wanneroo Road, WANNEROO	9405 7433 mcdonalds.com.au
McDonalds	Lakeside SC Joondalup Dve, JOONDALUP	9300 1945 mcdonalds.com.au
McDonalds	Pinjar Rd, BANKSIA GROVE	9405 8885 mcdonalds.com.au

### 35.32 WATER SUPPLIERS

SUPPLIER	LOCATION	CONTACT DETAILS
Aussie Natural Springwater	21 Triumph Ave, WANGARA	9308 9400
Neverfail Springwater	261 Beringarra Ave, MALAGA	13 30 37

### 35.33 SUPERMARKETS

SUPPLIER	LOCATION	CONTACT DETAILS
ALDI	3 Jewel Way, BANKSIA GROVE	132 534
ALDI	Lot 2712 Butler Blvd, BUTLER	132 534
ALDI	Lot 5001 Delamere Ave, CURRUMBINE	132 534
ALDI	420 Joondalup Dve, JOONDALUP	132 534
ALDI	168 Wanneroo Rd, MADELEY	132 534
ALDI	Wanneroo Central, WANNEROO	132 534
ALDI	2 Kakadu Rd, YANCHEP	132 534
Coles	Joondalup Dve, BANKSIA GROVE	9406 2800
Coles	6 Kingsbridge Blvd, BUTLER	9562 0965



SUPPLIER	LOCATION	CONTACT DETAILS
Coles	36 Ocean Keys Blvd, CLARKSON	9407 7811
Coles	Lakeside Joondalup SC Joondalup Dve, JOONDALUP	9300 7200
Coles	950 Wanneroo Rd, WANNEROO	9306 7400
IGA	2 Graceful Blvd, ALKIMOS	9502 9737
IGA	104 Kingsbridge Blvd, BUTLER	6118 2666

### 35.34 DEPARTMENT STORES

SUPPLIER	LOCATION	CONTACT DETAILS
Anaconda	11 Injune Way, JOONDALUP	9308 7000
BCF	T65 / 75 Joondalup Dr, EDGEWATER	9301 4011
BCF	8 / 8 Butler Blvd, BUTLER	9554 0310
BIG W	Hepburn Ave, LANDSDALE	9303 7900
BIG W	420 Joondalup Dr, JOONDALUP	9303 7902
Bunnings	Cnr Sundew Rise & Joondalup Dr, JOONDALUP	9233 3500
Bunnings	22 Lower Keys Dr, CLARKSON	9408 7200

SUPPLIER	LOCATION	CONTACT DETAILS
Bunnings	200 Hartman Dr, LANDSDALE	6400 8000
Chemist Warehouse	181 Winton Rd, JOONDALUP	9301 2400
Chemist Warehouse	3/3 Wade Ct, GIRRAWHEEN	9342 1210
Chemist Warehouse	181 Winton Rd, JOONDALUP	9301 2400

### 35.35 TRANSPORT SERVICES

PROVIDER	TYPE AND CAPACITY	CONTACT DETAILS
<b>NON AMBULANT TRANSPORT SERVICES</b>		
Falck	<ul style="list-style-type: none"> <li>• Patient Transport Service</li> <li>• Single stretches</li> <li>• Ambulances</li> </ul>	9452 6500
National Patient Transport	<ul style="list-style-type: none"> <li>• Patient Transport Service</li> <li>• Single and double stretches</li> <li>• Ambulances</li> </ul>	1300 628 728 24/7
St John Ambulance	<ul style="list-style-type: none"> <li>• Ambulance</li> <li>• Patient Transport Service</li> <li>• Community Transport Service</li> <li>• Disability access</li> </ul>	Emergency: 000 9334 1234 9334 1300
Wilson Medic One	<ul style="list-style-type: none"> <li>• Patient Transport Service</li> <li>• Double stretches</li> <li>• Ambulances</li> <li>• Mini buses</li> </ul>	1300 262 000 24/7

### 35.36 BUS HIRE COMPANIES

PROVIDER	TYPE AND CAPACITY	CONTACT DETAILS
Adams Coachlines	<ul style="list-style-type: none"> <li>Multiple buses</li> <li>Seating ranging 14 to 56 seaters</li> <li>Disability access (24 hrs notice required)</li> </ul>	6270 6000
Black and White Taxi	<ul style="list-style-type: none"> <li>Multiple taxis and maxi-cabs</li> <li>Range of seating capacity</li> <li>Wheelchair access on request</li> </ul>	13 32 22 24/7
Bus Charters Perth	<ul style="list-style-type: none"> <li>Multiple buses</li> <li>Seating ranging from 12 to 54 seaters</li> </ul>	0416 494 133 A/H
Buswest	<ul style="list-style-type: none"> <li>Multiple buses</li> <li>Seating ranging from 12 to 63 seaters</li> <li>Wheelchair access &amp; kneeling for easy access</li> </ul>	9395 4444
City of Wanneroo	<ul style="list-style-type: none"> <li>1 x 8 seater with wheelchair hoist (standard C class licence)</li> <li>2 x 12 seater (standard C class licence)</li> <li>1 x 26 seater (LR or MR licence)</li> </ul>	9405 5000
Horizon West	<ul style="list-style-type: none"> <li>Multiple buses</li> <li>Seating ranging from 11 to 83 seaters</li> <li>Wheelchair access available</li> </ul>	9351 8980

### 35.37 COURIER & FREIGHT SERVICES

PROVIDER	TYPE	CONTACT DETAILS
Jet Couriers	<ul style="list-style-type: none"> <li>Parcels</li> <li>Larger freight</li> <li>Medical</li> </ul>	6240 6666 1800 438 538 A/H
Network Couriers	<ul style="list-style-type: none"> <li>Parcels</li> <li>Small freight</li> <li>Urgent deliveries</li> </ul>	9303 9990

PROVIDER	TYPE	CONTACT DETAILS
Pack & Send Joondalup	<ul style="list-style-type: none"> <li>• Parcels</li> <li>• Larger freight</li> <li>• Fragile items</li> </ul>	1300 668 000 9300 3599

### 35.38 TRAFFIC MANAGEMENT

PROVIDER	TYPE	CONTACT DETAILS
Advanced Traffic Management	<ul style="list-style-type: none"> <li>• Hire vehicles</li> <li>• Supply of personnel</li> <li>• Events</li> <li>• Emergency Response</li> </ul>	9274 6300 24/7

### 35.39 HIRE SERVICES

PROVIDER	TYPE	CONTACT DETAILS
Allclean Property Services	Cleaning interior/exterior, warehouses, production sites, machinery, loading bays, waste management	9354 1929
Binley Fencing	Crowd fencing, livestock fencing, dog bars, shade cloth, bracing supports	0425 168 555
Classic Hire	Building, earthmoving, traffic, lighting, toilets, power	9409 8870
Coates Hire	Building, Earthmoving, Traffic Management, Lighting, Toilets, Portable Buildings, Power	13 15 52
Fence Hire WA	Fence Hire	1300 438 336

### 35.40 FIRE RESPONSE RESOURCES

SUPPLIER	CONTACT DETAILS
<b>PPE, EQUIPMENT &amp; SUPPLIES</b>	
Blackwoods (Clothing, electrical, hygiene, cleaning, filled sandbags)	13 73 23
Stewart & Heaton Clothing Co Pty Ltd	6274 6700
Frontline Fire and Rescue	9444 9994
Interfire Agencies	6201 3170
Adform Engraving & Signs	9300 9722
Quality Press	6254 9999
<b>WATER CARRIERS - BULK</b>	
Bullsbrook Water Carriers (1st preference)	9571 2726
Kevin's Water Cartage (2nd preference)	9359 2773
D.J. MacCormick Contractors (3rd preference)	9493 3544
Classic Hire – 1,000L Water tanks	9409 8870
Fewster Transport Services (Water and waste)	9571 3825

SUPPLIER	CONTACT DETAILS
Fire Mitigation Services	0429 086 726
Vintage Road Haulage	9410 1726
<b>MOBILE REFUELLING AND MAINTENANCE</b>	
GenConnect	6202 0084 1300 436 206
WA Fuel Supplies	9468 7338
Bulkbags Australia (Bags, sacks, filled sandbags)	9414 1149

### **35.41 CSEM TEAM – TELEPHONE LIST**

**This information is restricted. For further details, please contact the City of Wanneroo Emergency Management team:**

**Telephone: 9405 5000**

#### **35.42 COW EMERGENCY NUMBERS FOR CITY SPORTS FLOODLIGHTING**

**This information is restricted. For further details, please contact the City of Wanneroo Emergency Management team:**

**Telephone: 9405 5000**



### **35.43 SWIPE CARD CONTROLS**

**This information is restricted. For further details, please contact the City of Wanneroo Emergency Management team:**

**Telephone: 9405 5000**

#### **35.44 CITY OF WANNEROO – PLANT AND EQUIPMENT**

**This information is restricted. For further details, please contact the City of Wanneroo Emergency Management team:**

**Telephone: 9405 5000**

## 37. ADDENDUM

### Evacuation Centre Capacity Limits when State EM Directions apply:

This addendum is included as part of the City of Wanneroo Local Emergency Management Arrangements.

Due to COVID19 restrictions, updated capacity numbers for the current nominated Evacuation Centres are listed below.

Health capacity refers to a stand up style gathering. Function capacity refers to a sit down gathering and makes allowances for tables and chairs.

ALEXANDER HEIGHT COMMUNITY CENTRE							
		Health Capacity	Function Capacity	Sqm (if known)	Capacity Phase 2 (Max 20)	Capacit Phase 3 (Max 100)	Capacity Phase 4 (per 2sqm)
Room 1	Main Hall	386	270	386	20	100	193
Room 2	Meeting Room	20	20	20	5	10	10
Room 3	Minor Hall	248	150	248	20	100	124
Room 4	Craft Room 1	20	20	20	5	10	10
Room 5	Craft Room 2	12	12	12	3	6	6
Room 6	Dining Room	138	120	138	5	69	69
Room 7	Games Room	20	20	20	5	10	10
Room 8	Kitchen				2	5	5
Room 9	Office				1		
<b>Maximum Capacity</b>		<b>844</b>	<b>612</b>		<b>66</b>	<b>310</b>	<b>427</b>

BUTLER COMMUNITY CENTRE							
		Health Capacity	Function Capacity	Sqm (if known)	Capacity Phase 2 (Max 20)	Capacity Phase 3 (Max 100)	Capacity Phase 4 (per 2 sqm)
Room 1	Activity Room 1 Multipurpose	70	60	75.25	18	30	37
Room 2	Function Room Activity Room 2	198	140	198.94	20	99	99
Room 3	Meeting	24	24	22.56	5	12	12
Room 4	Office 1	10	2		1	5	5
<b>Maximum Capacity</b>		<b>302</b>	<b>226</b>	<b>296.75</b>	<b>44</b>	<b>146</b>	<b>153</b>

GUMBLOSSOM COMMUNITY CENTRE							
		Health Capacity	Function Capacity	Sqm (if known)	Capacity Phase 2 (Max 20)	Capacity Phase 3 (Max 100)	Capacity Phase 4 (per 2 sqm)
Room 1	Activity Room 1 (leased)	60	60	60	15	30	30
Room 2	Activity Room 2 (leased)	60	60	60	15	30	30
Room 3	Craft Room Function Room	64	40	64	16	32	32
Room 4	Activity 3 & 4	109	85	111.39	20	54	54
Room 5	Games Room	60	N/A	60	15	30	30
Room 6	Hairdresser	4	4	4	2	2	2
Room 7	Lounge	35	30	35	8	17	17
Room 8	Sportshall Week 1 (19/02/20)	200	190	397.13	20	100	198
Room 8	Sportshall Week 2 (26/02/20)	200	190		20		
<b>Maximum Capacity</b>		<b>792</b>	<b>659</b>	<b>791.52</b>	<b>131</b>	<b>295</b>	<b>393</b>

HAINSWORTH COMMUNITY CENTRE							
		Health Capacity	Function Capacity	Sqm (if known)	Capacity Phase 2 (Max 20)	Capacity Phase 3 (Max 100)	Capacity Phase 4 (per 2 sqm)
Room 1	Community Youth Room 1	74	60	74	15	37	37
Room 2	Function Room 1	75	60	80.55	15	37	40
Room 3	Office 2	2	2	2	1	1	2
Room 4	Sports Hall	500	260	643.79	20	100	321
Room 5	Crèche	28	28	56.42	7	14	28
Room 6	Function Music Room 2	50	40	58.31	12	25	29
Room 7	Activity Room 2	25	25	25	5	12	12
Room 8	Community Room 2	25	25	56.36	5	12	28
Room 9	Activity Room 1	17	17	53.44	2	8	26
Room 10	Office 1	2	2		1	1	1
Room 11	Office 3	2	2		1	1	1
Room 12	Office 4	2	2		1	1	1
<b>Maximum Capacity</b>		<b>802</b>	<b>523</b>	<b>1079.87</b>	<b>85</b>	<b>249</b>	<b>526</b>

PHIL RENKIN CENTRE							
		Health Capacity	Function Capacity	Sqm (if known)	Capacity Phase 2 (Max 20)	Capacity Phase 3 (Max 100)	Capacity Phase 4 (per 2 sqm)
Room 1	Function Room	235	140	235	20	117	117
Room 2	Meeting Room	51	20	51	6	25	25
Room 3	Office leased	4	4	4	1	2	4
Room 4	Kitchen						
Room 5	Sports Hall	350	270	350	20	100	175
<b>Maximum Capacity</b>		<b>640</b>	<b>434</b>	<b>640</b>	<b>47</b>	<b>244</b>	<b>321</b>

WANNEROO RECREATION CENTRE (NORTH ZONE)							
		Health Capacity	Function Capacity	Sqm (if known)	Capacity Phase 2 (Max 20)	Capacity Phase 3 (Max 100)	Capacity Phase 4 (per 2 sqm)
Room 1	Activity Room 1	40	40	40	10	20	20
Room 2	Activity Room 2	50	40	50	10	25	25
Room 3	Adult Day Care Centre	Not Available Leased				15	
Room 4	Meeting Room	96	76	96	20	48	48
Room 5	Pottery Room	50	20	50	5	25	25
Room 6	Sports Hall	400	214	400	20	100	200
<b>Maximum Capacity</b>		<b>636</b>	<b>390</b>	<b>636</b>	<b>65</b>	<b>233</b>	<b>318</b>

KINGSWAY SPORTING COMPLEX (CURRENTLY NOT AN ENLISTED EVACUATION CENTRE)							
Room 1	Sports Hall	1100					800
Room 2	Crèche	11					
Room 3	Mezzanine	289					100
Room 4	Gymnasium	73					
Room 5	Function Room	289					100
<b>Maximum Capacity</b>		<b>1762</b>					<b>1000</b>