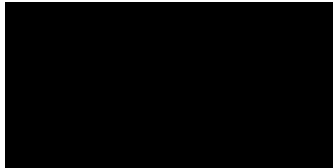


Thorny Devil Distillers Pty Ltd
t/a Lizard Dragon Distillers
Unit 1 & 5 / 49 Boranup Ave
Clarkson WA 6030



Dear 

Thorny Devil Distillers is applying for a "Change of Use" for the property located at Unit 1 & 5 / 49 Boranup Ave, Clarkson.

The current use is for a wholesale liquor license, distribution, tasting and sales. The change of use will only add (distilling of spirits) and everything else will remain the same.

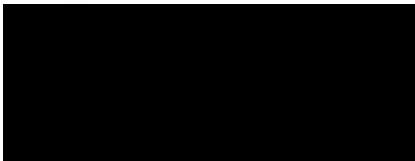
Other units surrounding the site include builders, fencing and printing companies, office space etc.

We intend to operate 7 days per week between 10am – 10pm excluding Christmas Day and Good Friday. Currently the company employs 1 full-time and 1 part-time staff.

There is no noise from the operation of machinery or daily operations.

If you require any further information, please call or email.

Regards



**Code of Conduct &
Management Plan**

Licensee	Thorny Devil Distillers Pty Ltd trading as Lizard Dragon Distillers
Approved Manager	Mr Rodney Booth
Liquor Licence No.	

Objectives of Management Plan and Interpretation

This Management Plan contains details of the means by which Thorny Devil Distillers (the Licensee) intends to implement the provisions of the Licensee's *House Policy* and *Code of Conduct*, and the strategies and procedures which Thorny Devil Distillers will put and keep in place at the Premises to adopt and reinforce the principles of responsible service of liquor, pursuant to the Director of Liquor Licensing's *Policy Guideline on Harm Minimisation* dated 28 August 2000 and its amendments 31 October 2014 insofar as it relates to operating a Producers Licence.

House Management Policy

It is the aim of Thorny Devil Distillers in adopting the provisions of this Management Plan and the principles of responsible service of liquor, to minimise incidents of harm or ill health that may be caused to people or any group of people due to the use of liquor within the Premises.

Management accepts that the minimising of harm not only applies to our patrons but also to the residents of homes located within the vicinity of the Premises and to others who are also members of our local community.

A Training Register and Incident Register will be maintained at the premises and available for inspection.

Training and Responsible Service of Alcohol

The Licensee (or representative) and Approved Manager will be accredited through the completion of the mandatory liquor licensing training.

It is our policy to train all our service staff in responsible server practices. This will formally be achieved by completing in-house and RSA training provided to each staff member.

Our management team has also been trained in responsible service practices and will always support the service staff in their duties and responsibilities under the Liquor Control Act 1988 regarding harm minimisation.

Staff are encouraged to be alert for the signs of intoxication of patrons.

Glasses of tap water are available, free of charge, upon request at all times.

Licensee

The Licensee/at least one director of the Licensee is required to attend and successfully complete an accredited training course in Management of Licensed Premises (52735WA) inclusive of Responsible Service of Liquor (SITHFAB002).

Approved Manager

The Approved Manager is required to attend and successfully complete an accredited training course in Management of Licensed Premises (52735WA) inclusive of Responsible Service of Liquor (SITHFAB002).

Duty Managers

Practical encouragement will be given, and opportunities offered to the Duty Manager/s to attend or participate in accredited training courses.

Bar Staff

All staff on appointment will be required to obtain a Responsible Service of Alcohol Certificate. Management can advise on where this course may be undertaken.

Ongoing Training

There will be regular meetings and training sessions convened by Management involving all staff. Training will be provided by in-house personnel, outside experts and others and will cover all matters relating to the responsible service of liquor and its implementation within the premises.

Noise Management

Noise limits will be managed in line with existing government planning criteria.

External

L_{Aeq}(Day) of 60 dB(A); and
L_{Aeq}(Night) of 55 dB(A).

Internal

L_{Aeq}(Day) of 40 dB(A)

An effective sound meter control device will be installed and will activate when noise levels within the licenced area exceed agreed parameters for a period of more than 2 secs.

Waste Management

Contractor has been engaged to collect rubbish on a weekly basis.

Code of Conduct

1. Customer Service

There is a firm commitment by Management to provide a well-run and friendly licensed premises. Whilst respecting the rights of individuals, patrons may be expected to feel confident that the sale of liquor and the provision of other services at Thorny Devil Distillers will be provided by staff who are professional in their manner and who understand their responsibilities under the law as it applies to the sale of liquor.

The *Liquor control Act 1988* requires staff at this Premises to sell liquor on the licensed premises at any time that the Premises are open for trade unless they have reasonable cause to refuse to sell liquor to a particular person. Refusal of service is necessary at times and is obligatory in certain circumstances. For example, it is obligatory to:

- Refuse to sell or supply liquor to a drunken person.
- Not allow a drunken person to consume liquor on licensed premises.
- Not allow violent, quarrelsome, disorderly, or indecent behaviour to take place on licensed premises.
- Not permit drunkenness on licensed premises.
- Refuse to sell or supply liquor to a juvenile or refuse to allow a juvenile to remain on licensed premises (see the section on *Juveniles* in this Management Plan).

To identify and emphasise the professionalism and commitment of staff the following staff dress code and conduct will be adopted.

Dress Code

- Staff are to be always neat and tidy.
- Whilst it is not a requirement of staff to wear name badges whilst on duty, staff are expected to introduce themselves to patrons and converse in a polite and friendly manner.

Conduct

- Staff will always carry out their duties in a friendly and professional manner.
- Staff will not drink liquor whilst they are on duty.
- Staff will discourage any activity by patrons that may lead to the irresponsible consumption of liquor eg shooters, jugs of spirit mixers.
- Staff will not perform any act or engage in any activity that is immodest or lewd.

2. Refusal of Service

Refusal of service to a patron in appropriate circumstances is a fundamental aspect of the responsible service of liquor.

Staff will be expected, for the purpose of the responsible service of liquor, to identify at an early-stage patrons whose behaviour may appear to be affected by liquor. Staff who consider that a patron is drunk or suspect that a person may be drunk should bring the matter to the attention of a supervisor prior to the refusal of service.

3. Juveniles

The *Liquor control Act 1988* prohibits juveniles being present on licensed premises except in certain circumstances. A juvenile will only be permitted to be present on the Premises if:

- The juvenile is at all times accompanied by and under the supervision of a responsible parent or guardian.

Management undertakes that it will support staff refusing service to and/or denying a patron access to the Premises, and will facilitate that patron's removal from the Premises, if the staff member has reason to believe that the patron is a juvenile. The Licensee, Approved Manager and staff will have reason to remove a patron from the Premises whom they suspect to be juvenile if that patron cannot produce acceptable ID verifying their age, or if the patron is confirmed to be a juvenile and does not fall within one of the exceptions listed above.

An acceptable ID will only include the following documents:

- A current Australian driver's licence with a photograph.
- A current passport with a photograph; or
- A proof of *Age Card* as specified in Regulation 18B of the *Liquor control regulations 1989*.

Management will display appropriate signage on the Premises which explains the law in respect of juveniles being on licensed premises.

The Licensee, Approved Manager and a staff member or agent of the Licensee is an "authorised person" under the *Liquor control Act 1988* and as such is authorised to ask a suspected juvenile to produce evidence of their age. If the juvenile does not satisfy the Licensee, Approved Manager, staff member or agent as to their age, or if the ID produced is not acceptable, the staff member is legally entitled to ask the suspected juvenile to leave the Premises.

Staff must not:

- Sell or supply liquor to juveniles either on or off the Premises.
- Permit a juvenile to consume liquor on the premises; or
- Permit liquor to be sold or supplied to a juvenile on the Premises.

4. Creating a safe Environment

Thorny Devil Distillers is committed to the responsibility of the Management and staff to ensure that our premises and community are respected and maintained to a high standard of health and safety.

The creation of a safe environment within the Premises and the local neighbourhood is a commitment of Management.

Within the Premises patrons are entitled to feel safe and relaxed. Patrons should not be made to feel uncomfortable, embarrassed, or threatened by the behaviour of other patrons. It is one of the aims of Management in adopting responsible service practices at the Premises to create an environment at the Premises where the safety and enjoyment of patrons of the Premises can be maximised as far as may be possible.

LIZARD DRAGON DISTILLERS HOUSE POLICY

We strive to deliver the very best of friendly and helpful service.

We promote safe and responsible drinking ensuring patrons, staff and customers are protected.

Water is freely available.

We follow RSA guidelines under the Liquor Control act of 1988.

We maintain an Incident Register and all RSA training records on site and all staff are required to complete RSA training prior to starting their first shift.

Maximum Patrons: 40

Operating Hours: 7 days/week 10.00am to 10.00pm (close Xmas day)

Licensee's duties

The business is conducted under licence, and the Licensee is fully responsible. The operation of the business will be personally supervised and managed by a natural person, in accordance with the granted licence.

Licensee must maintain a training register for each person employed on the premises.

Refusal of Service of Alcohol

Licensee's and their staff may refuse service to patrons under the following guidelines:

- The person is unduly intoxicated
- The person is a minor
- The safety of the patron or others is in jeopardy (from the consumption of alcohol)

Removal of Person

An authorised person for the premises may require a person to leave the premises if:

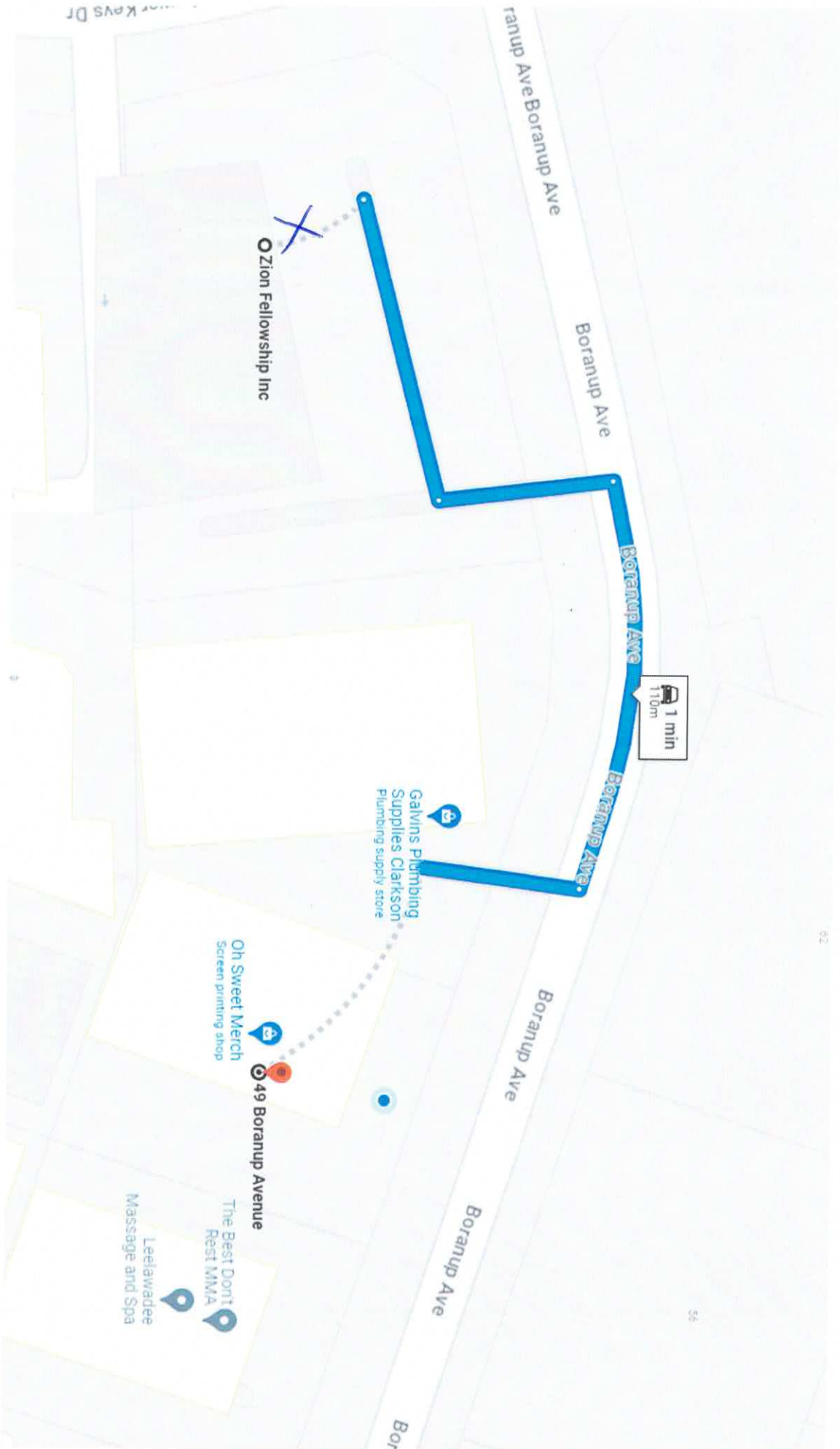
- The person is unduly intoxicated, disorderly; or the person is creating a disturbance
- The person is placing themselves or others in jeopardy

False Representation of Age to Purchase Alcohol

A person must not falsely represent themselves to have attained 18 years of age for a wrongful purpose. If a false document is used, the authorised person must confiscate the ID and present it to the WA Liquor authority.

Thorny Devil Distillers Pty Ltd trading as Lizard Dragon Distillers

Licensee



Zion Fellowship

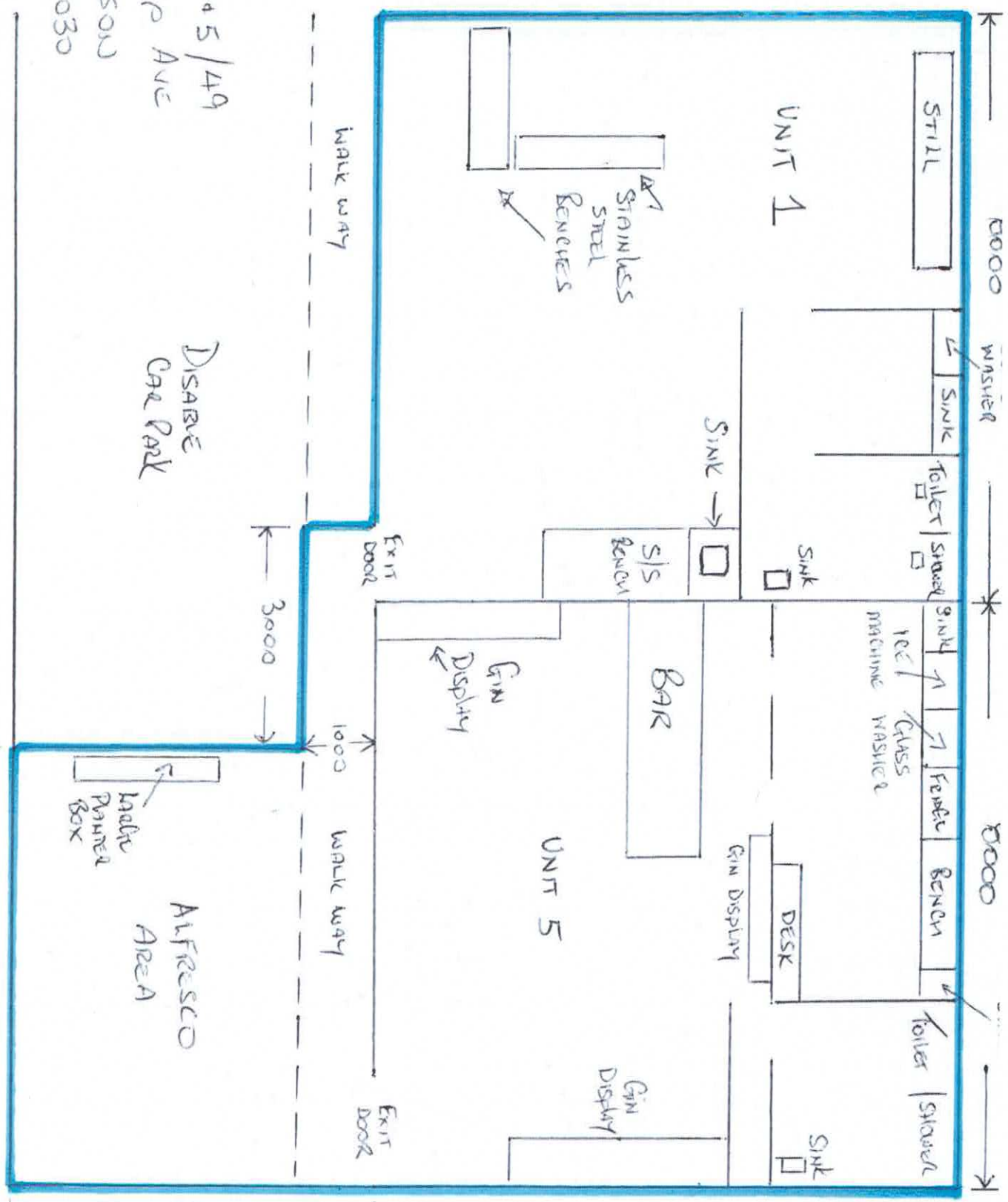
Approx 110 m

Roller Door

8000

UNIT 145/49
BODANUP AVE
CLACKSON
WA 6030

Scale 1:75



GARDEN BED

DISABLE
CAR PARK

PAINTED
BOX

ALFRESCO
AREA

GARDEN
BED
5000

GARDEN BED
6m

NEW
LICENSED
AREA