













BUILDING A FUTURE TOGETHER

4 YEAR CORPORATE BUSINESS PLAN 2016/17 - 2019/20













MESSAGE FROM THE CHIEF EXECUTIVE OFFICER

Welcome to the City of Wanneroo's Corporate Business Plan 2016/17-2019/20. Updated

on an annual basis, this Plan is essentially a four-year contract with the community detailing how we will deliver on the commitments set out in our longer term Strategic Community Plan 2013/14-2022/23.

The City is striving to achieve excellence by delivering the services, facilities, and infrastructure our community expects in the most effective and efficient manner. To achieve this, we are partnering with other agencies and taking advantage of opportunities that regional and State alliances present for the City's local employment, economic prosperity and community wellbeing.

We have a large and growing community that is culturally and linguistically diverse. The City of Wanneroo is growing at an increasingly rapid pace and this growth is expected to continue for the next 50 years. With more than 198,000 residents living in the City, we continue to welcome on average 7,000 new residents each year. This presents both opportunities and challenges for the region and our City when it comes to employment creation; building infrastructure; and meeting the evolving needs of our fast-growing community.

As a council we remain committed to our vision of Building a Future Together to achieve the community's aspirations for:

- a healthy and sustainable natural and built environment;
- healthy, safe, vibrant and active communities;

- progressive, connected communities that enable economic growth and employment; and
- working with others to ensure the best use of our resources.

For the City to deliver on our vision of growing together - now more than ever - it is important that all three tiers of government come together and invest in employment - generating infrastructure that will unlock the investment potential of our region. The City will be strongly advocating on behalf of our community over the next 12 months, with a particular focus on the rail line to Yanchep and the freeway extension to Romeo Road.

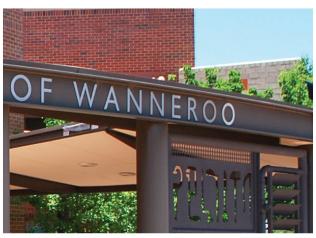
The revised Corporate Business Plan describes the City's role as a service provider and identifies our priorities over the four-year period 2016/17–2019/20. The Plan also details the City's Capital Works Program for 2016/17 with a budget of more than \$75m to develop roads, sports facilities, community buildings and parks and open spaces to meet the needs of our growing communities.

I would like to thank all our Elected Members for their input to the development of this Corporate Business Plan; and on behalf of everyone at the City, I look forward to another successful year of Building a Future Together.

Daniel Simms
Chief Executive Officer - City of Wanneroo













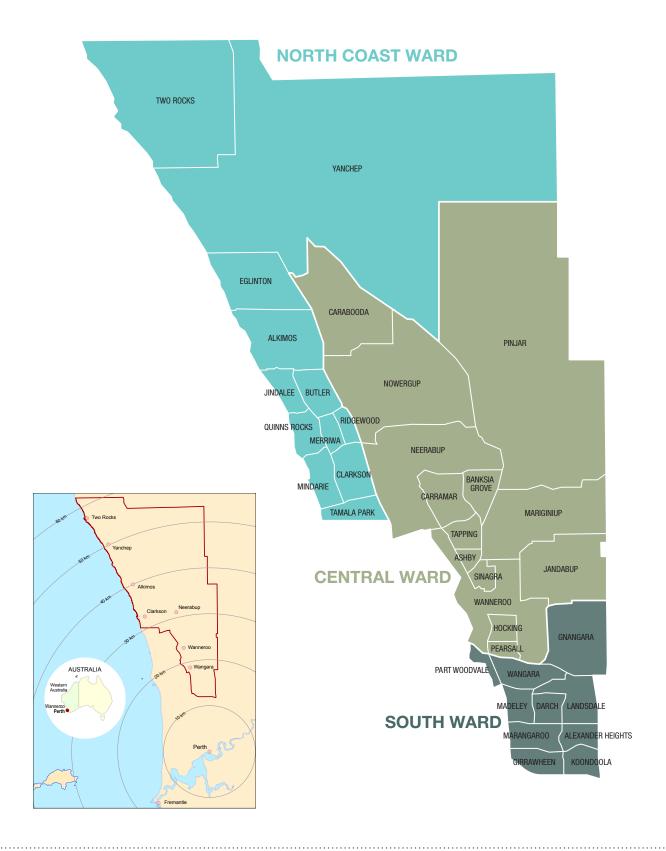
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INTRODUCTION

OVERVIEW OF THE CITY OF WANNEROO

The City of Wanneroo is a rapidly expanding local government located on the northern edge of the Greater Perth Metropolitan Area. With 32 kilometres of coastline and 36 suburbs, the City lies between 12 and 62 kilometres north of the Perth Central Business District.



The population of the City of Wanneroo has seen significant growth in recent years with an average annual increase of more than 6% over the past decade. By 2036, the City's population is expected to more than double with over 350,000 people expected. An additional 2,875 new dwellings will be required per year to accommodate this population increase, and more than 50,000 additional jobs will be needed.

ACTUAL AND PROJECTED ESTIMATED RESIDENT POPULATION FOR THE CITY OF WANNEROO (1996-2036):



The City's population is also culturally and linguistically diverse. Of the estimated 195,000 residents, approximately 40% were born overseas and 18% speak a language other than English at home. The age profile of the City is likewise diverse, with older, more established suburbs home to ageing populations, and newer areas in the north of the City home to young families.

KEY CHALLENGES FACING THE CITY

The current economic climate is a key challenge for the City of Wanneroo. The slowing down of economic growth and increased unemployment in Western Australia has an impact on residents of the City, particularly considering the population is forecast to grow to more than 350,000 by 2036.

In setting out the priorities of the *Corporate Business Plan*, the Council has taken into account such challenges as local employment opportunities, housing affordability and strategic industry development.

High levels of growth in the community also mean that the levels of diversity in terms of age, background, religion, ethnicity and disability are continually changing. With this in mind, it remains a challenge for the City to ensure the provision of quality services to every member of the community; and this has been a key challenge in setting the priorities of the *Corporate Business Plan*.

With regard to environmental challenges, the City's proximity to bushland, wetlands and the coastline mean that such challenges as coastal erosion and rising sea levels are likely to have a significant impact on the community.

Water usage and quality too is likely to be an ongoing challenge as a result of decreasing rainfall impacting the supply of drinking water in the Greater Perth Metropolitan Area. These key environmental challenges have influenced priority setting in the *Corporate Business Plan*.

ELECTED MEMBERS

The City of Wanneroo is represented by 15 Elected Members across three wards; Central, North Coast and South. The City's Elected Members are responsible for setting policies about the provision of services and determining how Council money is spent.



Tracey Roberts JP Mayor

Central Ward - Ashby, Banksia Grove, Carabooda, Carramar, Hocking, Jandabup, Mariginiup, Neerabup, Nowergup, Pearsall, Pinjar, Sinagra, Tapping, Wanneroo



Cr Dianne Guise Deputy Mayor



Cr Dot Newton JP



Cr Frank Cvitan JP



Cr Samantha Fenn

North Coast Ward - Alkimos, Butler, Clarkson, Eglington, Jindalee, Merriwa, Mindarie, Quinns Rocks, Ridgewood, Tamala Park, Two Rocks, Yanchep



Cr Glynis Parker



Cr Linda Aitken JP



Cr Natalie Sangalli



Cr Russell Driver



Cr Sabine Winton

South Ward - Alexander Heights, Darch, Girrawheen, Gnangara, Koondoola, Landsdale, Madeley, Marangaroo, Wangara, Woodvale (part)



Cr Brett Treby



Cr Denis Hayden



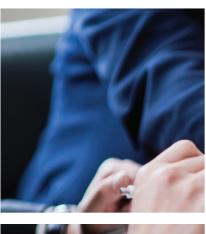
Cr Domenic Zappa



Cr Hugh Nguyen



Cr Lara Simpkins JP











EXECUTIVE LEADERSHIP TEAM

The City of Wanneroo's organisational structure comprises four directorates: Community and Place; Assets; Corporate Strategy and Performance, and Planning and Sustainability. The leaders of each directorate make up the Executive Leadership Team which is led by the Chief Executive Officer, Daniel Simms. The Chief Executive Officer is directly accountable to the Council elected by Wanneroo residents.



Daniel Simms
Chief Executive
Officer



Noelene Jennings
Corporate
Strategy and
Performance



Harminder Singh Assets

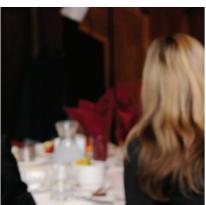


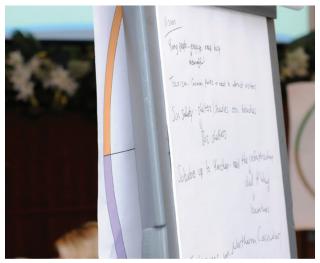
Fiona Hodges
Community and
Place



Mark Dickson
(Acting)
Planning and
Sustainability













INTEGRATED PLANNING AND REPORTING

I FGISLATIVE REQUIREMENTS

In 2011, the Western Australian Department of Local Government introduced its *Integrated Planning* and *Reporting Framework* to standardise and guide strategic and corporate business planning across all local governments. In order to fulfil the statutory obligations of section 5.56 of the *Local Government Act 1995*, local governments are required to 'plan for the future' with the development of a 10-Year Strategic Community Plan and a 4-Year Corporate Business Plan (this document).

In accordance with the *Local Government (Administration) Regulations 1996*, a Corporate Business Plan is required to:

- a) Set out, consistently with any relevant priorities set out in the strategic community plan for the district, a local government's priorities for dealing with the objectives and aspirations of the community in the district;
- b) Govern a local government's internal business planning by expressing a local government's priorities by reference to operations that are within the capacity of the local government's resources;
- c) Develop and integrate matters relating to resources, including asset management, workforce planning and long-term financial planning.

The City of Wanneroo Corporate Business Plan 2016/17 - 2019/20 aims to fulfil these obligations whilst also demonstrating leadership and best practice in operational planning within the local government industry.

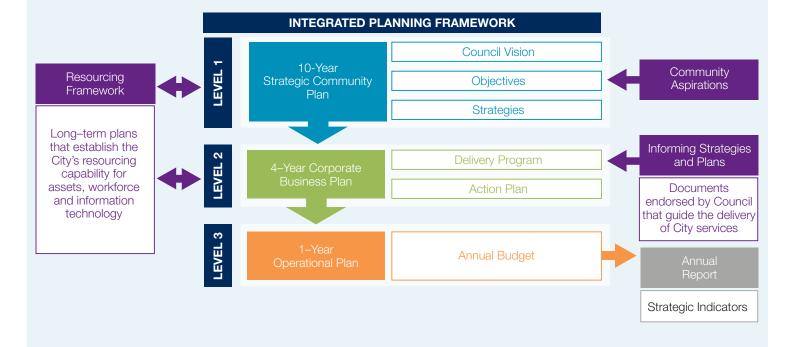
INTEGRATED PLANNING FRAMEWORK

The City of Wanneroo *Integrated Planning and Reporting Framework* encompasses a strategic and business planning system that aims to deliver accountable and measurable linkages between Council's long-term vision and aspirations and practical service delivery.

This integrated approach ensures effective delivery of the City's strategic intentions through a suite of four strategic and operational planning documents and associated performance reporting.

The Framework takes into consideration the legislative requirements and reflects good practice integrated planning and reporting.

THE CITY OF WANNEROO'S INTEGRATED PLANNING AND REPORTING FRAMEWORK



STRATEGIC COMMUNITY PLAN

The City of Wanneroo *Strategic Community Plan 2013/14 - 2022/23* is the Council's long-term plan that captures the aspirations of the community and describes the City's strategic objectives. It is the key document for Council to track and report back to the community on the City's progress.

As part of the development of the *Strategic Community Plan* the City conducted extensive community and Elected Member consultation. A strong, long-term Council vision was developed and adopted from this process:

Building a future together

This vision is delivered through a series of key objectives and strategies that are grouped under the four pillars of: Environment, Society, Economy and Civic Leadership. The community aspirations and key objectives for each pillar are shown below.

	Aspiration:	Objective 1.1 Environmentally friendly
ENVIRONMENT	A healthy and sustainable natural and	Objective 1.2 Conserve water
	built environment	Objective 1.3 Reduce, reuse, recycle waste
		Objective 2.1 Great places and quality lifestyle
SOCIETY Healt	Aspiration: Healthy, safe, vibrant and active communities	Objective 2.2 Healthy and active people
		Objective 2.3 Safe communities
		Objective 3.1 Local jobs
FOOLONAY	Aspiration: Progressive, connected communities that enable	Objective 3.2 Growing business
ECONOMY	economic growth and employment	Objective 3.3 Easy to get around
		Objective 3.4 Smart communities
		Objective 4.1 Listening and leading
CIVIC LEADERSHIP	Aspiration: Working with others to ensure the best use of our resources	Objective 4.2 Working with others
	3	Objective 4.3 A strong and progressive organisation

CORPORATE BUSINESS PLAN

The City of Wanneroo Corporate Business Plan (this document) contains the same key objectives and strategies as the Strategic Community Plan, with the addition of specific priorities the City will focus on over the next four years. This Plan ensures the City will deliver services in line with Council priorities as informed by community aspirations.

In order to effectively activate the objectives set out in the *Strategic Community Plan*, the *Corporate Business Plan* priorities are listed within their applicable Pillars. The Plan also draws together the projects listed in the 20-year Capital Works Program and various other informing strategies.

The Plan provides a medium-term view of the City's operational priorities and activities which works to inform the annual planning and budgeting process.

OPERATIONAL PLAN

The Operational Plan is an annual sub-set of the *Corporate Business Plan*. It lists the activities to be delivered by the City during the year. This Plan captures the lower-level actions under each priority of the *Corporate Business Plan* and provides detail around the quarterly milestones for reporting purposes.

RESOURCING FRAMEWORK

Strategies within the Resourcing Framework are the City of Wanneroo documents that outline the City's long-term sustainability planning. Resourcing Strategies are informed by the priorities and key objectives of the *Strategic Community Plan* and support the implementation of the *Corporate Business Plan*.

The City currently has the following Resourcing Strategies:

Long-Term Financial Plan

This will provide an outline of the financial position of the City over the next 20 years. It plans for the City's long-term financial sustainability and allows early identification of financial issues and their longer-term impacts.

Strategic Asset Management Plan

Describes how the City's assets will meet the service delivery needs of the community into the future. It plans for the long-term sustainable management of assets based on a 'whole of life' and 'whole of organisation' approach.

Strategic Workforce Plan

This will provide an outline of the City's workforce requirements and workforce strategies needed to deliver services into the future. It will plan for the long-term delivery of current and future operations of the organisation.

SERVICES PROVIDED BY THE CITY

The City of Wanneroo provides a wide range of services to the local community. These services are important to meet local community needs and supporting the priorities of the *Strategic Community Plan*. The City also delivers a range of internal functions that act to support and strengthen service delivery.

The services and functions described below have been listed under the programs prescribed in the *Local Government (Financial Management) Regulations 1996*. In addition to these services, the City also delivers specific operating and capital works actions and projects. Some of these are key drivers to support service delivery planning, and others are one-off actions to meet the priorities and objectives of the *Strategic Community Plan*.

COMMUNITY AMENITY

Tree planting and maintenance; coastal and foreshore maintenance; conservation maintenance; domestic waste and recycling collection; bulk collections; illegal dumping control; local water management; urban water management.

GOVERNANCE

Strategic planning and performance monitoring and reporting; customer services and complaints management; community engagement; civic participation; Elected Member support; Freedom of Information and public disclosure information: local government elections management; compliance returns management; legal support; enterprise risk management; support for decision-making processes; information technology; human resources and workforce planning; project management; marketing and communications.

RECREATION AND CULTURE

Parks and reserves maintenance; golf course maintenance; community facilities management; building maintenance; museum, art public art and community history collections; exhibitions; libraries; leisure and aquatic centres; club development programs; recreation planning and management; youth recreation activities; events management.

ECONOMIC SERVICES

Local and regional economic development; tourism destination marketing; investment attraction; business support; advocacy.

HEALTH

Food safety and premise inspections; immunisation services and promotion; communicable disease notification; hairdressing and skin penetration monitoring; smoking in public places monitoring; pest control; air handling and water systems monitoring; squalid premises monitoring; effluent and liquid waste disposal monitoring; pesticide use and disposal monitoring; water, air and noise pollution monitoring; offensive trades; pet food establishments monitoring.

TRANSPORT

Transport planning; roads and car park maintenance; transport and traffic asset management; fleet asset management; street and parks naming; street cleaning; workshop operations stores; traffic treatments; pathways and cycleways maintenance; community transport.

GENERAL PURPOSE FUNDING

Financial accounting; accounting management; budgeting; grant funding management; levying and collecting rates and charges; compliance returns; financial investments.

EDUCATION AND WELFARE

Volunteer development; community funding; education and lifelong learning programs; youth services; home and community care services; collaboration with external service providers; early childhood development.

LAW, ORDER AND PUBLIC SAFETY

Community safety and crime prevention; ranger services; security patrols; graffiti removal; animal control; asbestos handling; liquor licencing support; local law enforcement; littering control; swimming pool inspections; closed-circuit television maintenance and monitoring; bushfire protection; animal care centre management; emergency management; parking enforcement.

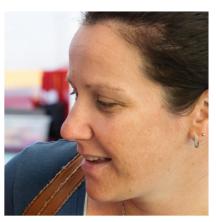
OTHER PROPERTY SERVICES

Building inspections; building approvals; planning and development advice; strategic urban planning; planning compliance and enforcement; contribution schemes management; sub-divisions and clearance; cartography services; land development; subdivision engineering approvals; heritage sites; property leasing; land development; Crown and freehold land acquisition; administration and disposal, engineering technical support; civil infrastructure design and maintenance; place strengthening.











FOUR-YEAR PRIORITIES

The four-year priorities for the *Corporate Business Plan 2016/17 - 2019/20* are shown in the following pages. In order to demonstrate their linkages to the key objectives set out in the *Strategic Community Plan*, the *Corporate Business Plan* priorities are listed within their applicable Pillars.

The four-year priorities have been kept at a high-level and more detailed actions relating to year one (2016/17) will be captured as actions and quarterly milestones in the Operational Plan. It is against these milestones that quarterly progress reports will be provided to the Council and community to improve transparency and accountability.

Note that many of the priorities are relevant to more than one *Strategic Community Plan* key objective and strategy. With this in mind, priorities have been listed within the key objective that is deemed most relevant, with all other related strategies listed alongside. All key objectives and strategies for each of the Pillars from the *Strategic Community Plan* are detailed before the priorities for reference purposes.

ENVIRONMENT

A HEALTHY AND SUSTAINABLE NATURAL AND BUILT ENVIRONMENT

Key objectives	Strategies
1.1 Environmentally friendly	1.1.1 Ensure healthy beaches, waterways and bushland
	1.1.2 Minimise contamination
	1.1.3 Improve energy efficiency
	1.1.4 Conserve the best of our environment
	1.1.5 Minimise impacts of climate change
	1.1.6 Encourage environmentally friendly development
1.2 Conserve water	1.2.1 Use water wisely
	1.2.2 Encourage water collection and reuse
1.3 Reduce, reuse, recycle waste	1.3.1 Improve waste sorting collecting and processing
	1.3.2 Develop regional waste processing services
	1.3.3 Minimise waste

Key objective 1.1: Environmentally friendly

Pric	rity	Related strategies	2016/17	2017/18	2018/19	2019/20	Responsible directorate
1	Manage coastal erosion at Quinns Rocks	1.1.1, 1.1.5, 1.1.6					Assets
2	Manage coastal infrastructure assets	1.1.1, 1.1.5					Assets
3	Develop a Coastal Hazard Risk Management Adaptation Plan	1.1.1, 1.1.5					Planning and Sustainability
4	Develop the Coastal Assets Policy	1.1.1, 1.1.6					Planning and Sustainability
5	Deliver a Part 2 Coastal Management Plan	1.1.1					Planning and Sustainability
6	Manage contaminated sites at Pinjar and Wangara	1.1.2					Corporate Strategy and Performance
7	Investigate and develop Energy Precinct at Neerabup Business Area	1.1.3, 1.1.5					Corporate Strategy and Performance
8	Reduce the City's energy usage through an <i>Energy Reduction Plan</i>	1.1.3					Planning and Sustainability
9	Develop a Strategic Environmental Plan	1.1.4, 1.1.6					Planning and Sustainability
10	Implement a Climate Change Adaptation and Mitigation Strategy	1.1.4, 1.1.5, 1.1.6					Planning and Sustainability

Key objective 1.3: Reduce, reuse, recycle waste

Prid	ority	Related strategies	2016/17	2017/18	2018/19	2019/20	Responsible directorate
11	Adopt and implement a Strategic Waste Management Plan	1.3.1, 1.3.2, 1.3.3					Assets









SOCIETY

HEALTHY, SAFE, VIBRANT AND ACTIVE COMMUNITIES

Key objectives	Strategies					
2.1 Great places and quality lifestyle	2.1.1 Create places people are proud of and want to live in					
	2.1.2 Celebrate our cultural diversity and promote our distinctive identity					
	2.1.3 Provide a range of quality facilities and services					
2.2 Healthy and active people	2.2.1 Support and celebrate our community					
	2.2.2 Create opportunities that encourage people to be active and healthy					
	2.2.3 Provide physical environments that encourage healthy activity					
2.3 Safe communities	2.3.1 Promote a sense of safety in the community					
	2.3.2 Be prepared for potential local emergencies					

Key objective 2.1: Great places and quality lifestyles

Prior	ity	Related strategies	2016/17	2017/18	2018/19	2019/20	Responsible directorate
12	Progress planning for East Wanneroo	2.1.1					Planning and Sustainability
13	Plan for support of community wellbeing across the City	2.1.1, 2.1.3, 2.2.1, 2.2.2, 2.2.3	•	•	•	•	Community and Place
14	Manage golf courses	2.1.1, 2.1.3			•	•	Corporate Strategy and Performance
15	Deliver a <i>Place Strengthening</i> Community Strategy	2.1.1, 2.2.1, 4.1.2, 4.2.1			•		Community and Place
16	Deliver urban planning	2.1.1					Planning and Sustainability
17	Develop a community cultural plan to coordinate learning communities, arts, culture and heritage programs	2.1.2, 2.1.3, 2.2.1, 2.2.2, 2.2.3, 3.4.1, 3.4.3	•	•	•	•	Community and Place
18	Deliver the Early Childhood Development Strategy	2.1.1, 2.1.2, 2.1.3					Community and Place
19	Deliver the Access and Inclusion Plan	2.1.1, 2.1.3, 2.2.1, 2.2.2, 2.2.3	•	•	•	•	Community and Place
20	Deliver the Reconciliation Action Plan	2.1.2			•		Community and Place
21	Plan for library services provision	2.1.3					Community and Place
22	Develop Quinns Rocks Caravan Park site	2.1.1		•	•	•	Corporate Strategy and Performance
23	Consider future delivery of services at Wanneroo Aquamotion and Kingsway Indoor Centre	2.1.1, 2.1.3, 2.2.3	•	•	•		Community and Place
24	Investigate the options for managing the City's <i>Animals Local Law</i>	2.1.3	•				Community and Place

Key objective 2.2: Healthy and active people

Priori	ty	Related strategies	2016/17	2017/18	2018/19	2019/20	Responsible directorate
25	Promote and manage volunteering opportunities in the City	2.2.1	•	•	•	•	Community and Place
26	Deliver community funding opportunities	2.2.1	•		•	•	Community and Place
27	Develop and deliver a Community Facility Planning Framework	2.1.1, 2.1.3, 2.2.2	•		•	•	Community and Place

Key objective 2.3: Safe communities

Prior	ity	Related strategies	2016/17	2017/18	2018/19	2019/20	Responsible directorate
28	Deliver safety initiatives and programs in the community	2.3.1, 2.3.2				•	Community and Place
29	Improve public health through planning and delivery of the <i>Public Health Plan</i>	2.1.1, 2.2.2, 2.2.3, 2.3.1	•	•	•	•	Community and Place
30	Explore partnership models for emergency management	2.3.1, 2.3.2					Community and Place













ECONOMY

PROGRESSIVE, CONNECTED COMMUNITIES THAT ENABLE ECONOMIC GROWTH AND EMPLOYMENT

Key objectives	Strategies				
3.1 Local jobs	3.1.1 Increase local employment				
	3.1.2 Attract employers				
	3.1.3 Support home based work				
3.2 Growing business	3.2.1 Identify, plan and protect land for business				
	3.2.2 Make it easier for businesses to operate and grow				
3.3 Easy to get around	3.3.1 Deliver major transport infrastructure				
	3.3.2 Develop local roads and paths				
	3.3.3 Improve public transport				
	3.3.4 Increase walking and cycling opportunities				
3.4 Smart communities	3.4.1 Provide better access to information and services				
	3.4.2 Encourage educational institutions and agencies to locate to the Cit				
	3.4.3 Promote early adoption of innovative technology by business and community				

Key objective 3.1: Local jobs

Prior	ity	Related strategies	2016/17	2017/18	2018/19	2019/20	Responsible directorate
31	Deliver a strategy to create local and regional employment opportunities	3.1.1, 3.1.2, 3.1.3	•				Office of the Chief Executive Officer

Key objective 3.2: Growing business

Prior	ity	Related strategies	2016/17	2017/18	2018/19	2019/20	Responsible directorate
32	Develop initiatives that deliver investment attraction	3.1.1, 3.1.2					Office of the Chief Executive Officer
33	Develop Neerabup Business Area	1.1.6, 3.1.2, 3.2.1					Corporate Strategy and Performance
34	Deliver strategic land management and planning	3.2.1					Corporate Strategy and Performance
35	Deliver support for local business	3.1.2					Office of the Chief Executive Officer

Key objective 3.3: Easy to get around

Priority		Related strategies	2016/17	2017/18	2018/19	2019/20	Responsible directorate
36	Implement strategic transport planning	3.3.1, 3.3.2, 3.3.3, 3.3.4					Planning and Sustainability









CIVIC LEADERSHIP

WORKING WITH OTHERS TO ENSURE THE BEST USE OF OUR RESOURCES

Key objectives	Strategies
4.1 Listening and leading	4.1.1 Support the City's elected members as leaders in the community
	4.1.2 Encourage community engagement
	4.1.3 Lead the delivery of the community vision
	4.1.4 Be strong advocates in the community's interests
4.2 Working with others	4.2.1 Build effective partnerships to deliver the community vision
	4.2.2 Drive the development of a regional governance framework
	4.2.3 Promote the development of a consolidated State Plan
4.3 A strong and progressive organisation	4.3.1 Drive continuous improvement and creative solutions
	4.3.2 Ensure our resources address our growth demands
	4.3.3 Diversify revenue resources
	4.3.4 Provide safe and supportive work environments
	4.3.5 Attract, develop and retain the best people to work for the City
	4.3.6 Govern in a transparent and accountable manner

Key objective 4.1: Listening and leading

Priori	ity	Related strategies	2016/17	2017/18	2018/19	2019/20	Responsible directorate
37	Deliver timely and coordinated communications to the community	4.1.2					Community and Place
38	Deliver good governance systems enabling community representation	4.1.1					Corporate Strategy and Performance
39	Develop and deliver <i>Customer</i> and <i>Stakeholder Management</i> Framework	4.1.2, 4.2.1					Corporate Strategy and Performance
40	Develop and deliver enhanced integrated planning and reporting	4.3.1, 4.3.2, 4.3.6					Corporate Strategy and Performance
41	Measure and evaluate community and business satisfaction with the City	4.1.2, 4.1.3, 4.2.1					Corporate Strategy and Performance
42	Advocate on behalf of community and business	3.4.1, 4.1.4					Office of the Chief Executive Officer

Key objective 4.3: A strong and progressive organisation

Priori	ty	Related strategies	2016/17	2017/18	2018/19	2019/20	Responsible directorate
43	Implement strategic procurement practices	4.3.1, 4.3.5					Corporate Strategy and Performance
44	Implement initiatives to strengthen organisational capability and capacity	4.3.1, 4.3.2, 4.3.4, 4.3.5, 4.3.6					Corporate Strategy and Performance
45	Conduct a review of local laws	4.3.6					Office of the Chief Executive Officer
46	Review Elected Members Code of Conduct	4.3.6					Office of the Chief Executive Officer
47	Deliver a <i>Strategic Policy Framework</i>	4.3.6					Office of the Chief Executive Officer
48	Improve the framework for strategic asset management in the City in line with the ISO 55001 standard	4.3.2	•	•	•	•	Assets
49	Facilitate public access to community geographic and information systems data	4.3.1					Corporate Strategy and Performance
50	Implement a new enterprise software platform for the City	4.3.1					Corporate Strategy and Performance
51	Develop the Information Communication Technology Strategy	4.3.1					Corporate Strategy and Performance













CAPITAL WORKS PROGRAM FOR 2016/17

Every year the City reviews the capital works program to provide for the upgrade and renewal of existing assets and the creation of new assets. The City is currently developing a 20-year capital works program designed to effectively balance the challenges and expectations of our growing communities and ensure financial sustainability in the strategic management of assets.

The City delivers its capital works program through 23 main sub-programs, which support the aspirations and objectives of the *Strategic Community Plan*, as illustrated in the tables below.

TOP PROJECTS

The City has identified 16 top projects to be delivered in 2016/17.

To be considered a top project, a project must meet one or both of the following criteria:

- Community or Council significance
- Significant financial cost

The top 16 projects for 2016/17 are listed below their related capital works sub-programs within each strategic pillar.

ENVIRONMENT

The following capital works sub-programs relating to the pillar Environment will be delivered in 2016/17:

Capital works sub-program	Related strategies	Responsible directorate
Conservation reserves	1.1.1, 1.1.4, 1.1.5	Assets
Environmental offset	1.1.6	Assets
Foreshore management	1.1.1, 1.1.4, 1.1.5, 2.2.2, 2.3.1	Assets
Investment projects	1.1.1, 1.1.2, 2.1.3, 4.3.3	Corporate Strategy and Performance
Parks rehabilitation	1.2.1	Assets
Stormwater drainage	1.2.1, 1.2.2	Assets
Waste management	1.3.1	Assets

Top projects

The following capital works projects have been identified as significant for 2016/17:

PMO17018	Design and installation of a shark barrier at Quinns Beach (Quinns Rocks)
PMO1523	Long-term coastal management works at Quinns Beach (Quinns Rocks)

SOCIETY

The following capital works sub-programs relating to the pillar Society will be delivered in 2016/17:

Capital works sub-program	Related strategies	Responsible directorate
Golf courses	2.1.3, 2.2.2	Corporate Strategy and Performance
Passive park development	2.1.1, 2.1.3, 2.2.2, 2.2.3	Community and Place
Street landscaping	2.1.1, 2.2.3	Assets
Community buildings	2.1.1, 2.1.3, 2.2.2, 2.2.3	Assets
Sports facilities	2.1.1, 2.1.3, 2.2.2, 2.2.3	Community and Place
Parks furniture	2.1.1, 2.1.3, 2.2.1, 2.2.2, 2.2.3	Community and Place
Street lighting	2.3.1	Assets
Community safety	2.3.1	Community and Place

Top projects

The following capital works projects have been identified as significant for 2016/17:

Construction of a community centre at Quinns Mindarie Surf Lifesaving Club (Mindarie)
Construction of Yanchep Surf Lifesaving Club clubrooms and car park (Yanchep)
Stage 2 construction of car park, hydraulic services and Western Power upgrade at Mary Lindsay Homestead (Yanchep)
Stage 2 development of public open space at Mary Lindsay Homestead (Yanchep)
Development of additional playing fields at Yanchep Active Open Space (Yanchep)
Construction of Yanchep District Sports Amenities Building (Yanchep)
Construction of sports amenities and car park at Riverlinks Park (Clarkson)

ECONOMY

The following capital works sub-programs relating to the pillar Economy will be delivered in 2016/17:

Capital works sub-program	Related strategies	Responsible directorate
Traffic treatments	2.3.1, 3.3.1, 3.3.2, 3.3.4	Assets
Bus shelters	3.3.3	Assets
Pathways and road reserves	3.3.2, 3.3.4	Assets
Roads	3.3.1, 3.3.2, 3.3.4	Assets

Top projects

The following capital works projects have been identified as significant for 2016/17:

PMO1502	Evaluate and plan a business park to generate investment and employment at Neerabup Industrial Area (Neerabup)
PMO1530	Construction of Connolly Drive dual carriageway between Hester Avenue and Lukin Drive (Merriwa)
PMO1531	Construction of Connolly Drive dual carriageway between Neerabup Road and Hester Avenue (Clarkson)
PMO16053	Construction of Neerabup Road dual carriageway between Marmion Avenue and Connolly Drive (Clarkson)
PMO16084	Stage 2 upgrade of Old Yanchep Road between Trandos Road and Wattle Avenue (Pinjar)
PMO16054	Construction of Marmion Avenue dual carriageway between Lukin Drive and Butler Boulevard (Jindalee)

CIVIC LEADERSHIP

The following capital works sub-programs relating to the pillar Civic leadership will be delivered in 2016/17:

Capital works sub-program	Related strategies	Responsible directorate
Other corporate items	4.3.2, 4.3.4	Assets
IT equipment and software	4.3.1, 4.3.2	Corporate Strategy and Performance
Fleet management	4.3.2, 4.3.4	Assets
Corporate buildings	4.3.1, 4.3.2, 4.3.4	Assets

Top projects

The following capital works project has been identified as significant for 2016/17:

PMO1517	Wanneroo Civic Centre extension and refurbishment (Wanneroo)

RISK MANAGEMENT

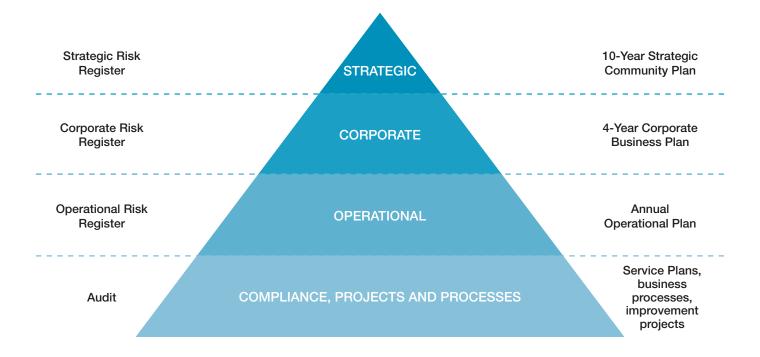
Effective enterprise risk management is key to achieving and maintaining the City's operational and strategic objectives. Risk management benefits the City and the community by enabling new opportunities to be explored and potential risks to be managed to minimise impact and reduce exposure.

The City's *Risk Management Methodology* identifies, prioritises and responds to risk management issues and was developed in accordance with the International Standard: ISO 31000 for risk management. Risk is managed in accordance with the appetite for risk, as determined by Council.

To ensure effective risk management at all levels of planning and decision-making, risks are assessed at the strategic, corporate, operational and project levels. These are regularly reviewed, monitored and, where appropriate, reported to the Audit and Risk Committee and the Executive. This ensures that adequate progress is made to address the prioritised risks and that effective management systems and controls are in place.

The City is committed to continuing to strengthen and respond to identified risks through strong leadership, responsible and ethical decision making, management and accountability, and performance reporting and improvement.

CITY OF WANNEROO ENTERPRISE RISK MANAGEMENT FRAMEWORK:



REPORTING AND REVIEW

The City of Wanneroo *Corporate Business Plan* is reviewed annually in conjunction with the annual budget, workforce planning and capital works program. Regular reporting is also carried-out to ensure the organisation's priorities and actions are clearly aligned and it is successfully delivering on its commitments.

Reporting to Council and the community on the Corporate Business Plan will be provided through:

- quarterly reports on performance against annual operational actions and milestones; and
- annual reports on performance against priorities of the *Corporate Business Plan* and measures of the *Strategic Community Plan*.

The next review of the *Corporate Business Plan* will be informed by the review of the *Strategic Community Plan*, which is currently underway and scheduled to be completed by October 2016.



In June 2016 the City of Wanneroo received a 'Gold Award' from the Australasian Reporting Awards for the 2014/15 Annual Report and was a finalist for the 'Best First Time Entry'.

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