



CITY OF WANNEROO
ANNUAL REPORT
**COMMUNITY
SNAPSHOT**
2015/2016



INTRODUCTION



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OUR THEME

The theme for the 2015/16 Annual Report is: ***economic enabling infrastructure***.

How has the City supported the theme of ‘economic enabling infrastructure’ in 2015/16?

Infrastructure which supports and enables jobs, business and industry growth is critical to building a sustainable region. The City of Wanneroo plays an essential role in building the physical infrastructure required to enable economic growth as well as facilitating economic development through our ability to influence and coordinate.

Economic enabling infrastructure is critical in order to attract investment; specifically timely and adequate investment in hard infrastructure such as roads, rail, telecommunications facilities. Equally the City can promote investment in soft infrastructure including activities related to business support, education and training, advocacy and partnerships. The City has been successful in undertaking a number of initiatives throughout 2015/16 to enhance investment attraction.

Infrastructure

In 2015/16 work commenced to construct an additional lane in each direction on Connolly Drive. This work will be completed in 2016/17 in anticipation of increased traffic when the Mitchell Freeway extension to Hester Avenue is completed. Another notable improvement is the Lenore Road realignment and upgrade which was completed in May 2016, ahead of schedule.

Advocacy

The City's inaugural Advocacy campaign, in the lead up to the 2016 Federal election, was a major success. The focus of the campaign was to seek funding commitment to the extension of the Mitchell Freeway and heavy rail to Yanchep. City of Wanneroo residents topped the entire nation in support of this campaign – highlighting the community's ownership of this issue.

The City has also been strongly involved in advocating for prioritised roll-out of the National Broadband Network (NBN) in our area, particularly our main employment areas with a focus on the Wangara Industrial Estate.

The City has been heavily involved throughout 2015/16 in advocacy campaigns to enhance funding security for key infrastructure needs.

Economic Development

Without the City's involvement in economic development, our local economy will be constrained by market forces so that local employment and business services will meet only the direct demands of local residents.

In June 2016 the City adopted an Economic Development Strategy & Action Plan 2016-2021, setting the direction for local economic development over the next five years. The strategy aims to consolidate support for local business and enhance the City's focus on transformational initiatives to stimulate major investment (public and private), drive economic growth and diversify our economic base. Finalisation of this strategy was listed as an action in the City's Corporate Business Plan 2015/16-2018/19 (CBP). In addition, as part of the City's major structural realignment a new Advocacy and Economic Development Team has been created to drive the critical focus on creation of local jobs in the City.

The City's commitment to local job creation is already evident through Council's decision in 2015/16 to develop the City's landholdings at Neerabup Industrial Area as a Strategic Employment Centre.

Community and stakeholder engagement conducted as part of reviewing the City's Strategic Community Plan consistently identified the need to continue to prioritise strategies that focus on economic growth and development.

ABOUT THIS REPORT

The City has prepared a comprehensive Annual Report detailing Council's performance towards achieving the strategic objectives in the Strategic Community Plan. This Community Report is a concise version of the Annual Report and provides you with a summary of achievements for 2015/16.

More detail on the City's performance, can be found in the City's Annual Report 2015/16 which is available from Council's website at www.wanneroo.wa.gov.au or viewed at Council's Customer Service Centre and the City's Libraries.

OUR PURPOSE

The City's objectives and actions to achieve our vision and further improve services and facilities are described in our Corporate Business Plan 2015/16 – 2018/19. The Corporate Business Plan 2015/16 – 2018/19 and associated Budget 2015/16 are reported on in this document.

THE CITY OF WANNEROO'S VISION AND VALUES:

Vision: "Building a future together."

Values: How we deliver enhanced services to the community:

- Communication** We practise clear and timely exchange of information and feedback.
- Continuous Improvement** We build capacity by improving our systems and processes.
- Innovation** We add creativity and excitement to the workplace and projects we undertake.
- Integrity** We behave in an honest, open, respectful and accountable manner.
- Teamwork** We build functional relationships and work collaboratively to achieve common goals.
- Valuing Our People** We are committed to providing a safe workplace and the development of a healthy, productive, flexible and skilled workforce to adequately resource the organisation.

Council strives to achieve this vision through the following four Pillars:

Environment

A healthy and sustainable natural and built environment.

Society

Healthy, safe, vibrant and active communities.

Economy

Progressive, connected communities that enable economic growth and employment.

Civic Leadership

Working with others to ensure the best use of our resources.



MAYOR'S MESSAGE

I am pleased to present the Annual Report Community Snapshot 2015/16.

The City of Wanneroo is one of the largest growing local governments in Australia, increasing at a rate of 20 new residents each day. This incredible growth brings energy and diversity to our City.

The community-focussed budget for 2015/16 resulted in Council investing more than \$81 million in critical infrastructure and facilities that will benefit not only the residents of today, but also those in the future.

For greater insight into the City of Wanneroo's strategic position and operational priorities, this annual report should be read in conjunction with the City's *Strategic Community Plan 2013-2023* and *Corporate Business Plan 2015/16-2018/19*.



2015/16 HIGHLIGHTS

There have been many highlights throughout the year, including:

- adoption of the City's Economic Development Strategy
- implementation of the priorities within the Tourism Strategy
- approval of Amendments 109 and 119 to the City's Local Housing Strategy which will recognise the conservation status of many of our local reserves and increase residential density in the City's southern suburbs respectively
- the City's first major advocacy campaign, 'Fund Our Future'
- adoption of a Climate Change Adaptation and Mitigation Strategy
- development of the City's bicycle plan – Cycle Wanneroo
- adoption of the Access and Inclusion Plan

The City has also made progress on key projects, including:

- construction of the Pearsall Hocking Community Centre
- construction of sporting ovals and other amenities at Yanchep Active Open Space
- design of new facilities at Kingsway Little Athletics Centre
- renewal of park facilities throughout the City including playgrounds and sporting facilities
- design of playground and community facilities for Quinns Mindarie Community Centre
- design and construction of sports amenities at Hudson Park, Girrawheen
- concept planning of the Southern Suburbs library at Kingsway
- construction of the Warradale nature playground
- landscape improvements to median strips throughout the City
- reconstruction and rehabilitation works to Old Yanchep Road to improve road safety between Pederick Road and Wattle Avenue
- construction of Salitage Park at Pearsall
- construction of the Koondoola Community Centre

CHALLENGES

There are many challenges facing the City, but the current economic climate is certainly one of the most confronting. Western Australia has experienced slower economic growth and increased unemployment, which in turn has had an impact on the City of Wanneroo.

Such economic conditions reflect particularly challenging times in developing a responsible budget which provides residents with the services and facilities they need while also keeping rate increases at a minimum. This is made all the more difficult due to increasing tariffs and cost-shifting from state government to local governments.

The City is also faced with a number of environmental challenges with coastal erosion being a major issue along the City's 32km length of coastline.

COMMUNICATION AND COMMUNITY ENGAGEMENT

The City is committed to fostering a culture of community engagement, providing residents and businesses with opportunities to be part of Council's decision-making process. This is important as everything the City does impacts on the local community we serve. Engagement is about developing a shared understanding, with Council listening to the community and the community learning about the various legal and budgetary factors that Council must consider when planning community facilities and services.

COMMUNITY HEALTH AND WELLBEING POLICY

The City's Community Health and Wellbeing Policy provides a framework for the provision of services, facilities and opportunities that encourage healthy and active communities. The City's 'Your Move' initiative, in conjunction with the Departments of Transport and Sport and Recreation engaged with tens of thousands of community members to work towards a healthier lifestyle in relation to activity and transport options. It was fantastic to see so many community members involved with this health focussed project.

SUSTAINABILITY

The City is committed to ensuring a healthy and sustainable natural and built environment. We are consistently investigating ways to conserve water, reduce waste and generally operate in an environmentally friendly way. During 2015/16 the City continued its investment in sustainability by installing additional solar panels at Aquamotion, Clarkson Library and Kingsway Indoor Stadium. This will ensure that the City can maximise the amount of solar power generated at these high energy-use community facilities.

LOOKING AHEAD

Major new sporting, community and civic facilities are central to one of the City's largest ever capital works programs, recently announced as part of the 2016/17 budget. The Wanneroo community will receive a massive \$92 million boost, with \$75.54 million in new funds coupled with the \$16.8 million of works carried over from 2015/16.

THANK YOU

I extend a sincere thank you to the residents, community groups, local businesses and volunteers of the City of Wanneroo. Your contribution to our vibrant and diverse City is very much appreciated and by working together we all help to make it a wonderful place in which to live.

I would like to thank all of the Councillors for their support and commitment to the City over the past year. I would also like to thank our Chief Executive Officer, Mr Daniel Simms, his Executive Team and all the staff at the City of Wanneroo whom I affectionately refer to as "Team Wanneroo".

Our City is full of potential and I am honoured to be part of a team that continues to work towards a better tomorrow for future generations.

Tracey Roberts

Tracey Roberts JP
Mayor



CEO'S MESSAGE

With our population exceeding more than 198,000 in this past financial year, the continued growth of our City has presented exciting opportunities and challenges in delivering significantly increased services for our customers and stakeholders.



We continue to measure levels of satisfaction with our services through regular community and business surveys. With above local government industry average results and high levels of satisfaction with our performance we constantly seek to understand and respond to the community's needs and expectations.

A significant focus for the Leadership team throughout 2015/16 has been the change management and phased implementation of a new organisation structure. The new structure was developed to add value to our customers' experience, following extensive consultation with the workforce, and through the Executive's consideration of a number of other significant influences within the economy; industry; community; and internally within the City over the past few years.

The City has demonstrated its focus and commitment to strong economic development through the adoption of the City's Economic Development Strategy in June 2016. The Strategy aims to solidify support for local businesses and enhance the City's focus on transformative initiatives to stimulate major investment, drive economic growth and diversify our economic base. The strategy recognises the need for a sharp focus on strategic partnerships and alliances to provide adequate and well-timed funding and project initiation as well as the delivery of supportive infrastructure.

Advocating strongly for its residents and other stakeholders to improve key transport infrastructure, the City has worked collaboratively with state and federal government and its major landholders. Participation in the "Fund Our Future" campaign through the National Growth Areas Alliance focussed on seeking commitment by the federal government to develop a fund to support outer metropolitan growth councils to meet their growth challenges. The City of Wanneroo engaged local residents and

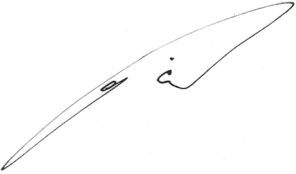
community spokespeople to generate the highest number of emails sent to politicians in the nation. Work was also started on the City's campaign called Connect Wanneroo, designed to seek a commitment for the road (Mitchell Freeway extension to Romeo Road) and rail (Yanchep extension) for the State election.

The City's Corporate Business Plan details how we will deliver on the commitments set out in our longer term Strategic Community Plan. Of the 80 operational actions listed for delivery, 69% were either completed or on target for the year. The first stage of our new Project Management Framework was implemented from 1 July 2015 which has helped in the achievement of a higher completion rate of projects and more importantly a much clearer understanding of project progress.

Significant actions included key road infrastructure improvements such as the Lenore Road, Wesco Road and Flynn Drive upgrades and realignments. New and enhanced community facilities included upgrading Kingsway Olympic Sports Clubrooms, a multipurpose room extension to Oldham Park, new Kingsway Baseball Clubrooms and the construction of a regional skate park facility at Wanneroo Showgrounds. The provision of parks for the community included the development of Cheltondale Park and the significant upgrading of Curtis Park.

The City has budgeted for long term financial sustainability and despite increasing costs has delivered on a balanced budget, providing vital community services and progressing much-needed capital projects. The Australian Business Excellence Framework has been adopted to assess management systems and improve the organisation's performance. The Framework is used as a guide to assist with prioritising improvement efforts to deliver even better value to our community.

I would like to acknowledge and thank the Mayor and Councillors for their vision and leadership, together with the dedication and support of the City's Executive and staff in delivering outstanding services.



Daniel Simms
Chief Executive Officer

OUR CITY



198,000
people



53,000
jobs



40%
born overseas



Over
11,600
local businesses

32

average
age



1.9
children/family

Mindarie
Marina

CITY PROFILE

The City of Wanneroo is a rapidly expanding local government located on the northern edge of the Greater Perth Metropolitan area, approximately 12km from the Perth CBD at its nearest point and 62km at its furthest point.

Our City covers an area of 684km², has 32 kilometres of coastline and is made up of 36 suburbs. It is one of Western Australia's fastest growing local government authorities and has consistently been chosen by many as a preferred place to live and do business.

The City literally has something for everyone; from coastal plains to wetlands, from market gardens to residential homes, from thick bushland to urban development.

For businesses, Wanneroo is a place of opportunity, with the Clarkson and Wanneroo secondary centres providing strong retail and associated employment opportunities, and the Wangara Industrial Area providing a hub for office headquarters, showrooms and manufacturing.

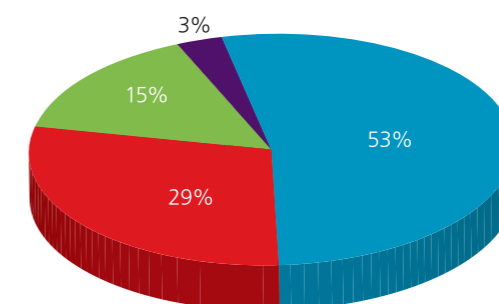
Future growth will see new lifestyle and business opportunities in the rapidly growing coastal corridor and major emerging activity centres at Alkimos, Neerabup and Yanchep.

HISTORY

First recognised as a Roads District in 1902, the Wanneroo District held its first elections and Road Board Meeting in January 1903. In 1961, the Wanneroo Roads Board became the Shire of Wanneroo and in 1985, the City of Wanneroo.

In 1998, the City was divided into the Shire of Wanneroo and the City of Joondalup, and in 1999, the Shire of Wanneroo again attained the status of a City.

CITY OF WANNEROO LAND AREA



- regional reserves (365.3km²)
- urban (198.9km²)
- rural (101.6km²)
- industrial (17.3km²)

KEY FEATURES



545
parks and open
space areas totalling
2,564 hectares



38
sports grounds



4
libraries



24
community centres



2
recreation centres



1,605km
of roads and
1,208km
of pathways

THE YEAR IN REVIEW

Important events in the City 2015/16

During 2015/16, the City hosted, sponsored and supported many varied events. These included major community, sporting, arts and music events.

2015

JULY

- Eden Beach Farmers Markets
- Citizenship Ceremony
- Express Citizenship Ceremonies
- Pioneers Lunch

AUGUST

- Eden Beach Farmers Markets
- Citizenship Ceremony
- Vietnam Veterans Day Commemorative Service (Quinns Rocks Sports Club)
- Vietnam Veterans Day Commemorative Event (Yanchep National Park Memorial)

SEPTEMBER

- Eden Beach Farmers Markets
- Citizenship Ceremony
- Heritage and Library Services Volunteers Appreciation Dinner
- Merchant Navy Day Commemorative Event (Yanchep Sports and Social Club Memorial)
- Battle for Australia Day commemorative Event (Yanchep Sports and Social Club Memorial)

OCTOBER

- Eden Beach Farmers Markets
- Living & Leisure Expo - Dogs Breakfast
- Race in your Rates
- Citizenship Ceremony
- Corporate Charity Golf Day
- Cancer Council Relay for Life Event

NOVEMBER

- Wanneroo Show
- Eden Beach Farmers Markets
- City of Wanneroo Presents: WAYJO
- Citizenship Ceremony
- Spring in the Grove
- Westcoast Songfest
- Stage Performance of Oliver Twist (Phil Renkin Centre Two Rocks)
- Remembrance Day Memorial Service & Free Sausage Sizzle Lunch (Cambrai Village Merriwa)
- Remembrance Day Commemorative Service (Quinns Rocks Sports Club)
- Remembrance Day Commemorative Event (Yanchep National Park Memorial)
- Remembrance Day Commemorative Service (Wanneroo Memorial Park)

DECEMBER

- Eden Beach Farmers Markets
- Girradoola Community Christmas Celebration
- Wanneroo Community Carols by Candlelight
- Quinns Beach Primary School Community Carols Night
- Somerly Carols in the Park
- Carols in the Park (Two Rocks)
- Wanneroo Christmas Lunch
- Community Christmas Carols event, Warradale Reserve, Landsdale



2016

JANUARY

- Eden Beach Farmers Markets
- Australia Day Citizenship Ceremony
- Australia Day Breakfast in the Park (Wanneroo Showgrounds)
- Australia Day Breakfast (Phil Renkin Centre, Two Rocks)
- Phoenix Calisthenics Club Have a Go and Family Fun Day (Margaret Cockman Pavilion)
- Australia Day Breakfast, Hudson Park, Girrawheen

FEBRUARY

- Eden Beach Farmers Markets
- Live in the Amphitheatre
- Citizenship Ceremony
- Community Services and Conservation Volunteers Appreciation Dinner
- Sunset markets, Two Rocks

MARCH

- Toast to the Coast
- Eden Beach Farmers Markets
- Retro Rewind
- Citizenship Ceremony
- Landsdale Neighbour Day 2016
- International Women's Day, Addison Park

APRIL

- Eden Beach Farmers Market
- Global Beats & Eats
- Citizenship Ceremony
- Anzac Day March and Service at Wanneroo Memorial Park
- Anzac Day Dawn Service and Gunfire Breakfast (Cambrai Village, Merriwa)
- Anzac Day Commemorative Service (Quinns Rocks Sports Club)
- Anzac Day Commemorative Event (Yanchep National Park Memorial and Yanchep Sports and Social Club Memorial)

MAY

- V8 Supercars Championship
- V8 Supercars Gala Dinner
- Citizenship Ceremony
- West Australian Folk Federation Urban Folk Day (Wanneroo Showgrounds)

JUNE

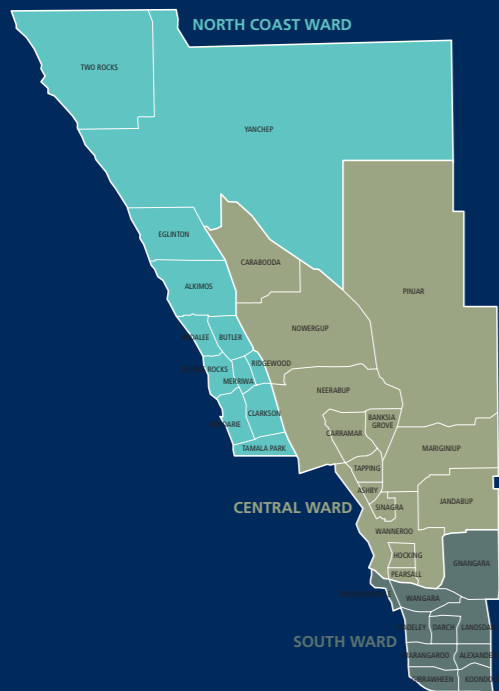
- Emergency Services Volunteers Appreciation Dinner
- Citizenship Ceremony





GOVERNANCE

OUR COUNCILLORS AND COUNCIL WARDS



The Council of the City of Wanneroo consists of a popularly elected Mayor and 14 Councillors. The City is divided into three wards – South Ward, Central Ward and North Coast Ward – with representative Councillors elected to their respective wards.

The 15 Elected Members are the elected representatives of all residents and ratepayers within the City. Elected Members form the Council of the City of Wanneroo and are responsible for setting the strategic direction for the municipality, policy development, identifying service standards and monitoring performance across the organisation.



Mayor Tracey Roberts JP

Mayor Roberts was first elected to Council in 2003 and served as a Councillor through to 2011. During this time she was elected to the position of Deputy Mayor in 2009 and in 2011 was elected to the position of Mayor of the City of Wanneroo. Mayor Roberts was re-elected as Mayor in October 2015.

South Ward



Cr Denis Hayden
Elected Councillor in 2011 and has served continuously as Councillor since that time



Cr Hugh Nguyen
Elected Councillor in 2013



Cr Lara Simpkins JP
Elected Councillor in 2015



Cr Brett Treby
Elected Councillor in 1999 to the Shire of Wanneroo which later became the City of Wanneroo and has served continuously as Councillor since that time



Cr Domenic Zappa
Elected Councillor in 2013

Central Ward



**Deputy Mayor
Cr Dianne Guise**
Elected Councillor in 2009 and has served continuously on Council since that time. Elected Deputy Mayor in 2015



Cr Frank Cvitan JP
Elected Councillor in 1999 to the Shire of Wanneroo which later became the City of Wanneroo. Served as Councillor from 1999 to 2009 and again from 2011



Cr Samantha Fenn
Elected Councillor in 2015



Cr Dot Newton JP
Elected Councillor in 2001 and has served continuously on Council since that time. Elected Deputy Mayor from 2013- 2015

North Coast Ward



Cr Linda Aitken
Elected Councillor in 2013



Cr Russell Driver
Elected Councillor in 2011 and has served continuously as Councillor since that time



Cr Glynis Parker
Elected Councillor in 2013



Cr Natalie Sangalli
Elected Councillor in 2015



Cr Sabine Winton
Elected Councillor in 2013



Advocacy:
Tri Cities

ADVOCACY

The City of Wanneroo is a strong advocate in the interests of our community. Council has adopted four advocacy priorities:

1. **Roads:** delivery of major regional road transport infrastructure;
2. **Rail:** expansion of the northern suburbs rail network;
3. **Reserves:** active regional open space – reservation, land acquisition and development; and
4. **Region:** collaborative planning for major regional economic growth and in 2016 Agribusiness was added as a regional priority by Council.

The challenges of growth in the City and broader region highlight the need for collaboration and partnerships to develop on these community identified priorities.

What is Advocacy?

The City defines advocacy as a proactive, whole of community, strategic approach aiming to influence decisions within State and Federal political spheres and government agencies, in a way that recognises and prioritises the needs of our local community.

The City's Advocacy Plan ensures that advocacy for major infrastructure projects is coordinated, collaborative, effective and maximises the potential for these projects to attract Federal and State Government funding.

The Current Environment

The current needs of the City were revealed during the extensive public consultation completed as part of the City's Strategic Community Plan review, when residents identified the need to:

- Match infrastructure provision with growth;
- Generate more local jobs;
- Improve public transport;
- Facilitate community connectedness;
- Increase sport and recreation opportunities; and
- Reduce traffic congestion by having more and better roads.

ECONOMIC DEVELOPMENT

'Economy' is one of the four pillars within the City's Strategic Community Plan, with the community indicating the City of Wanneroo should aspire to 'progressive, connected communities that enable economic growth and employment'.

The City's Economic Development Strategy and Action Plan 'Strategic Economic Growth' 2016-2021 was adopted by the Council on 28 June 2016. This sets the direction for local economic development over the next five years. The Strategy aims to support local business and enhance the City's focus on transformational initiatives to stimulate major investment (public and private), drive economic growth and diversify our economic base.

With a population of 198,000 it is crucial to create more local jobs for the rapidly growing Wanneroo community.

On average 1,600 new jobs are created within the City each year however with our increasing population we need to be adding another 2,800 jobs annually, which is a significant challenge.

The Council has adopted five economic development program areas and four transformational focus areas as part of the Economic Development Strategy:

Programs

1. Industry diversification
2. Employment locations
3. Investment attraction and advocacy
4. Business support and workforce development
5. Regional economic development

Focus Areas

- Neerabup Industrial Area – strategic economic development of the City's land
- Advanced manufacturing and engineering
- Clean technology
- Agribusiness

What is Economic Development?

The City is focussed on regional and strategic significant infrastructure and economic development initiatives which enable economic growth and employment opportunities within the community. Ultimately the City is aiming to facilitate the creation of almost 50,000 local jobs to meet the State Government's 60% employment self-sufficiency target for the region by 2031.

The Current Environment

To date, the City's local economy has organically grown and developed, responding to market forces. Our economy is heavily reliant on the construction, manufacturing and retail industries and predominately serves the local population. While we have seen an increase of 20,000 local jobs over the past 10 years, this has not kept up with the rapid population growth that is forecast to continue over the next 50 years. Our local economy needs to evolve from the provision of mostly population driven employment to a more diverse range of employment opportunities.

Four key challenges need to be addressed in order for the City's local economy to grow and evolve into a thriving and diverse economy:

1. Jobs: the number and diversity of local jobs;
2. Land: retention and optimisation of land for employment purposes;
3. Infrastructure: provision of strategic infrastructure to service major employment nodes – specifically including transport and telecommunications;
4. Investment: the need to attract major public and private investment into the City.



OUR ORGANISATION






The City of Wanneroo’s workforce of 1,005 as at 30 June 2016 (853 full time equivalent) is one of its most valuable resources. Our employees individually and collectively contribute to delivering services and working towards achievement of the City’s strategic objectives.

The City delivers more than 100 different services to a community of over 198,000 residents. Successful delivery of these services relies on employing highly capable and committed people from a diverse range of career disciplines and professions. Employees have access to a range of opportunities to support them in achieving their professional and personal goals, and to ensure they continue to develop their capability to not only meet current but also future operational requirements.

The Organisational Structure

The City of Wanneroo’s organisational structure is made up of the Office of the CEO and four directorates: Community and Place; Corporate Strategy and Performance; Assets; and Planning and Sustainability.

The Leadership Team includes the Executive Leadership Team (ELT) and the Operational Management Team (OMT). The following details the structure of ELT as at 30 June 2016.

 <p>Daniel Simms Chief Executive Officer</p>	<p>Starting date: 11 September 2008</p> <p>Degree: Bachelor of Applied Science and a Graduate Diploma in Business in Local Government Management from Deakin University.</p> <p>Daniel has extensive experience in local government in both metropolitan and regional Western Australia working across many disciplines including planning and development, finance and administration, governance and strategic planning.</p>	<p>Services:</p> <ul style="list-style-type: none">• Advocacy and Economic Development• Governance and Legal
 <p>Noelene Jennings Director Corporate Strategy & Performance</p>	<p>Starting Date: 7 July 2014</p> <p>Degree: Bachelor of Science from The University of WA, Graduate Diploma in Computing from Curtin University and a Master of Commerce (Industrial Relations) from The University of WA.</p> <p>With over 20 years in senior leadership roles in state and local government, Noelene has also been an Australian Business Excellence Evaluator since 2000.</p>	<p>Services:</p> <ul style="list-style-type: none">• Customer & Information Services• Contracts & Procurement• Council & Corporate Support• People & Culture• Property Services• Strategic & Business Planning• Strategic Finance• Transactional Finance
 <p>Mark Dickson A/Director Planning & Sustainability</p>	<p>Starting date: 11 September 2006</p> <p>Degree: Bachelor of Arts Honours in Urban & Regional Planning, Bachelor of Town Planning, and Post Graduate Diploma in Management Studies.</p> <p>Mark has 15 years’ experience in senior leadership positions and over 23 years in local government.</p>	<p>Services:</p> <ul style="list-style-type: none">• Approval Services• City Growth• Health and Compliance• Land Development
 <p>Fiona Hodges Director Community & Place</p>	<p>Starting date: 1 December 2014</p> <p>Degree: Bachelor of Education from Rusden College and Diploma AICD Company Directors Course.</p> <p>Fiona has more than 15 years’ experience as a senior leader in the local government sector.</p>	<p>Services:</p> <ul style="list-style-type: none">• Communications, Marketing & Events• Community Facilities• Community Safety & Emergency Management• Community Services• Cultural Development• Place Strengthening
 <p>Harminder Singh Director Assets</p>	<p>Starting date: 1 July 1996</p> <p>Degree: Bachelor of Civil Engineering from Punjab University, India and Master of Technology (Civil engineering) from college of Agricultural Engineering, Punjab Agricultural University, India.</p> <p>Harminder has been employed at the City over the past 20 years, including leadership positions for the last 9 years.</p>	<p>Services:</p> <ul style="list-style-type: none">• Asset Maintenance• Infrastructure Capital Works• Parks & Conservation Management• Strategic Asset Management• Waste Services

OUR PERFORMANCE

Achievements, challenges and future projects listed within each pillar and strategic objective:

ENVIRONMENT

Aspiration: A healthy and sustainable natural and built environment



- Strategic Objectives:**
- Environmentally Friendly
 - Conserve Water
 - Reduce, Reuse, Recycle Waste

ECONOMY

Aspiration: Progressive, connected communities that enable economic growth and employment



- Strategic Objectives:**
- Local Jobs
 - Growing Business
 - Easy to get around
 - Smart Communities

SOCIETY

Aspiration: Healthy, safe, vibrant and active communities



- Strategic Objectives:**
- Great Places and Quality Lifestyle
 - Healthy and Active People
 - Safe Communities

CIVIC LEADERSHIP

Aspiration: Working with others to ensure the best use of our resources



- Strategic Objectives:**
- Listening and Leading
 - Working with Others
 - A Strong and Progressive Organisation

ENVIRONMENT

ACHIEVEMENTS

- A long-term approach for Two Rocks erosion management has been determined.
- Part 1 of the Coastal Hazard Risk Management Adaptation Plan has been completed and a new Climate Change Adaptation and Mitigation Strategy was developed and adopted.
- Installation of a weather station to the irrigation central control at Kingsway Sporting Complex.
- Installation of dosing injection units to the existing irrigation systems at Kingsway Sporting Complex and Scenic Park.
- A five-year Strategic Waste Management Plan was developed.
- The City has agreed to participate in the re-use initiative of the Garage Sale Trail.



88

dog bag dispensers installed within 27 parks, foreshores and dog beaches



193kg

waste sent to landfill per person



14,000

tube stock plants planted in conservation reserves



Landscape improvements with
650
new trees planted



1.16%
increase in waste being recycled



36,112KL
decrease in water consumption



57%
of total waste diverted from landfill



Conservation Reserve



Tree Planting Program



City of Wanneroo Waste Truck

CHALLENGES

- The City has a challenge ahead to ensure its assets and the community are prepared for the potential impacts of climate change. Effective adaptation planning is needed to reduce the expected impacts, consequences and risks associated with climate change.
- Availability of ground water for irrigation purposes continues to present challenges in developing and maintaining quality parks in the northern growth corridor. The reduced water allocations in these areas impact on turf and vegetation quality.
- Western Australian Waste Strategy targets of 65% diversion rate from landfill by 2020.
- The decommissioning of Wangara Recycling Centre.

FUTURE PROJECTS

- Manage coastal erosion at Quinns Rocks.
- Manage coastal infrastructure assets and contaminated sites at Pinjar and Wangara.
- Develop a Coastal Hazard Risk Management Adaptation Plan part 2, a Coastal Assets Policy and a Strategic Environmental Plan.
- Implement Part 2 of the Coastal Management Plan and the Climate Change Adaptation and Mitigation Strategy.
- Investigate and develop an Energy Precinct at Neerabup Business Area.
- Reduce the City's energy usage through an Energy Reduction Plan.
- Delivery of the conservation Reserves, Environmental Offset and Foreshore Management Capital works Sub-Program.
- Delivery of the Stormwater Drainage and Parks Rehabilitation Capital Works Sub-Program.
- Adopt and implement a Strategic Waste Management Plan and deliver the Waste Management Capital Works Sub-Program.

SOCIETY

ACHIEVEMENTS

- Council adopted a revised Local Planning Policy 4.3: Public Open Space and the City’s Active Reserves Master Planning report was endorsed by Council for public comment.
- A draft Streetscapes Policy has been completed.
- The final approval of Amendment No. 109 to District Planning Scheme No 2, was published in the Government Gazette.
- Live, Work Play: Wanneroo Recollections, was released in November 2015. Written and designed by City staff, the book showcases treasures from the Wanneroo Regional Museum.
- Completion and opening of the new Koondoola Community Centre, Kingsway Baseball Clubrooms and the Kingsway Olympic Clubrooms upgrades.
- Completion of the Oldham Reserve Multi-Purpose Room extension.
- Completion of building modifications and upgrades to Kingsway Indoor Stadium including redevelopment of kitchen, installation of basketball facilities, roadside signage, upgraded storage facilities, air conditioning in rooms, and CCTV facilities.
- Kingsway Indoor Stadium hosted the INBA Body Building Event and the Bevan Badminton Tournament - 2016 Australasian under 17 National Championships.
- Construction of the new community facility at Pearsall is in progress.
- Stage 1 of the development of the Mary Lindsay Homestead Building and public open space, including car parking has commenced during 2015/16.
- Construction of Fishermans Hollow Toilet Change Block was awarded during June 2016.
- Works are in progress at the Wanneroo Showgrounds Skate Park and scheduled for completion in August 2016.
- Implementation of a centralised floodlight control system trial at the Wanneroo Showgrounds.
- Installation of swipe card functionality and CCTV at major community centres.
- The City hosted Western Australia’s biggest citizenship ceremony on Australia Day 2016.
- The City finalised Amendment No. 119 to District Planning Scheme No. 2.
- Part of the City’s Local Housing Strategy has now been implemented with the approval of Scheme Amendment No. 119.
- Partnering with Edith Cowan University’s ‘Pregnancy to Parenting’ clinic.
- It’s All About Play initiative completed.
- Council endorsement of a new service model for financial counselling services.
- Refocus of Adult Day Centres to wellness and enablement for customers.
- Successful grant application to develop Age Friendly Strategy for Wanneroo.
- Initiated discussions with service provider agencies and completed provision of office fitout to support a new integrated community services hub in Girrawheen.
- Consultation completed for the development of the Youth Service Strategy.
- Renewed partnership with Edmond Rice and Youth Futures to deliver services for young people.
- Two Community Funding rounds were completed during 2015/16, provided approximately \$90k to various community groups across the City for activities and events that contribute to the growth and enrichment of community life in the City.
- The Community Skills Bank concept was borne from the increasing number of enquiries received by the Wanneroo Volunteer Centre from community members wanting to volunteer in a variety of ways. The Community Skills Bank is a place where community members can learn a skill, share a skill, link in to other opportunities and share experiences and passions.
- A celebration event was held in December 2015 to acknowledge the outcomes of year one of the Public Health Plan.



19,501
 number of attendees
 at community events



Kingsway Indoor
 Stadium junior clinic
 attendances increased by
107%



Aquamotion LGIS/
 Royal Life Saving Safety
 Assessment Score of
98.34%



- Seven of the 21 Public Health Plan actions were completed during the 2015/16 financial year.
- Launch of the RAC E-bike Trial in partnership with RAC and the Department of Transport.
- Two successful Asset Based Community Development initiatives, known as ‘Wannabeinspired’ events, were delivered.
- Adoption of the City’s first Access and Inclusion Plan.
- Reconciliation Action Plan Actions - various programs have been undertaken including Art and Dance workshops with local students, Aboriginal Dreamtime Storytime in City of Wanneroo Libraries, participation in Jamie’s Ministry of Food program and, stories to local schools from an Aboriginal elder.
- As part of the City’s Reconciliation Action Plan (RAP) the City hosted an Aboriginal cultural awareness training session for staff.
- Working in partnership with North West Metro Regional Managers Forum to commence a focus group on targeting improved outcomes for youth at risk.
- Commenced work with the City of Joondalup for development of a joint regional strategy to tackle homelessness.
- Out of nine black spot submissions, the City was successful in securing State and Federal Government funding for eight.
- Conducted Bush Fire Awareness Community Fun Day in October 2015.
- The City was commended for the fire prevention and hazard reduction burning program.
- Joint District Emergency Management Exercise held in June 2016.
- Implementation of a Residential Aged Care Emergency Arrangements for Emergency Evacuation and Reception of Residents between Aged Care Facilities. Memorandum of Understanding subsequently adopted by Aged Care and Independent Aged Care Facilities throughout the City, forming an integral part of the local emergency management arrangements.
- Successful inclusion into Memorandum of Understanding between the City and the Minister for Police of the provision of a coordinated State CCTV network.
- Implementation of coastal Rangers during the summer months.

CHALLENGES

- State Government release of draft North West Corridor Sub Regional Framework, Perth and Peel Green Growth Plan, and the Planning and Development (Local Planning Scheme) Regulations 2015 has a major impact on the preparation of the City's draft Local Planning Scheme No. 3 and Local Planning Strategy.
- New legislation that has come into effect including the implementation of regulations under the Planning and Development Act and separate regulations for planning in bushfire prone areas. Both of these new regulations have introduced significant changes to various statutory procedures to the manner in which applications are dealt with while also maintaining business continuity.
- Maintaining adequate presence at community centres to ensure successful activation of local places.
- Federal Government restructuring of the funding model for disability services (NDIS) and aged care.
- State Government reduction and restructuring of funding model for financial counselling services.
- Determining the role of Youth Services within a local government environment in a growth region where external services are lacking to align with new youth strategy for the City. The City is currently reviewing the service model in line with feedback received from community and stakeholder engagement to draft a new youth strategy.
- A total of 731 non-compliant swimming pools were identified in an infra-red audit. As at 30 June 2016, 59% of the unauthorised swimming pools were resolved. It is anticipated that 100% of the unauthorised swimming pools will either be removed or authorised by December 2016.
- The introduction of the revised AS1926.1- 2012 for swimming pool barrier compliance.
- Implementation of mobile working approach by rangers was delayed due to technical issues that are in the process of being resolved.
- CCTV Strategy 2016-2020 developed to draft stage, looking to amalgamate and integrate various functions into a coordinated implementation plan.
- Two Rocks Volunteer Bush Fire Brigade Station upgrades to alleviate OSH related issues. Proposed outstanding works (ablution and decontamination area) currently in consideration.



More than 500
volunteers donated over
100,000
hours to community
programs



40
public buildings
inspected



10,556
households
participated in Your
Move Wanneroo



1,894
development
applications
determined



633
food premises
inspected



954
food premises
within the City

FUTURE PROJECTS

- Progress planning for East Wanneroo.
- Deliver a Place Strengthening Community Strategy, Early Childhood Development Strategy, Access and Inclusion Plan and a Reconciliation Action Plan.
- Plan for library services provision.
- Consider future delivery of services at Wanneroo Aquamotion and Kingsway Indoor Centre.
- Investigate the options for managing the City's Animals Local Law.
- Design and construct: sports amenities building and carpark at Riverlinks Park Clarkson; Yanchep District sports amenities building; Yanchep Surf Life Saving Club; Yanchep District Playing Fields; Quinns Mindarie Community Centre; Mary Lindsay Homestead building and public open space including car parking; Quinns Rocks Caravan Park site.
- Delivery of Passive Park Development, Community Buildings and Street Landscaping Capital Works sub-Programs.
- Promote and manage volunteering opportunities in the City.
- Deliver community funding opportunities.
- Develop and deliver a Community Facility Planning Framework.
- Deliver the Sports Facilities, Parks Furniture and Golf Courses Capital Works Sub-programs.
- Yanchep Active Open Space Oval Groundworks.
- Deliver safety initiatives and programs in the community.
- Explore partnership models for emergency management.
- Deliver the Community Safety Capital Works Sub-Program.
- Installation of a shark barrier at Quinns Rocks.



4,074
pool
inspections



5,634
building
applications
approved



146
building
occupancy permit
inspections/issued



103,263
Home and Community
Care services delivered



631
youth programs
delivered



3
new bike repair
stations



800
Your Move Wanneroo
wayfinding signs



11
schools engaged in
TravelSmart program

ECONOMY

ACHIEVEMENTS

- The Economic Development Strategy and Action Plan 2016–2021 was endorsed by Council.
- The Hybrid Co-Working Space Trial at Enterprise House joint initiative between City of Wanneroo and Wanneroo Business Association was approved by Council and launched on 27 April 2016.
- The City supported ECU Enactus Students to develop and run two community based projects.
- The inaugural Wanneroo Business Expo was held at the Wanneroo Library and Cultural Centre (WLCC) in June 2016.
- The City has begun working with local agricultural growers, WA Food Growers Association, Department of Agriculture and the Department of Water to investigate mechanisms and opportunities to improve water use efficiencies in our agricultural industry.
- The City developed and launched the Biz@Wanneroo app.
- The deed of agreement with the Wanneroo Business Association was signed and executed.
- The City is a proud sponsor of the Wanneroo Agricultural Show, Western Australia’s largest regional show.
- Council voted to develop the City’s landholdings at Neerabup Industrial Area as a Strategic Employment Centre.
- Payment to the Department of Parks and Wildlife for the purchase of offset land for Neerabup Industrial Area was arranged in June 2016.
- A subdivision application was submitted to the Western Australia Planning Commission to create a reserve for conservation offset at Neerabup Industrial Area.
- Wangara Industrial Area – An environmental/geotechnical consultant was appointed.
- The City is currently finalising a short-term lease for Wangara Zone 4 with Great Lakes Community Resources.
- The City participated in its first television tourism promotional initiative ‘Wanneroo Weekender’.
- Council approved the design for the new City of Wanneroo entry statements.
- Construction of the access road Yanchep Active Open Space (Marmion Avenue Extension); duelling and extension of Connolly Drive; upgrade of Old Yanchep Road (stage 1) are in progress.
- Completion of stage 1 of the realignment of Flynn Drive; Lenore Road; Marmion Avenue/Lagoon Drive/Peony Boulevard; reconstruction and realignment of Wesco Road, Nowergup.
- Library self-service units were successfully installed at Wanneroo and Yanchep kiosks.
- Public PCs in the libraries were updated.
- A project to introduce Radio Frequency Identification technology (RFID) was successfully completed.
- Library visits increased by 10% with an impressive 30% increase at the refurbished Girrawheen Library and library memberships increased by 7.4%.



CHALLENGES

- Increasing local unemployment (March 2016 8.67% in City up from March 2015 6.07%).
- Low jobs growth rate - current jobs growth approximately 1,600/year; target 2,800/year to support growing population.
- Low employment self-sufficiency (ESS) current 43%; target by 2031 requires 43,000 jobs to achieve State Government’s 60% ESS (WA Department of Planning, Directions 2031 and Beyond).
- Availability of sufficient land for employment purposes.
- Private investment for business establishment and growth.
- Provision of major freight and passenger transport infrastructure.
- Strategic transport connections.
- Following an Agency Expenditure Review (AER) undertaken by the State Government’s Department of Treasury in respect of the State Library of Western Australia (SLWA), \$1.7m was lost for library services - reduction to the public library materials budget for the purchase of new stock for public libraries; the courier van service that delivers inter-library loans to libraries, previously funded 50/50 by State and local governments, reduced from a five day/week to two day/week service.
- High-speed telecommunications infrastructure.

FUTURE PROJECTS

- Deliver a strategy to create local and regional employment opportunities.
- Develop initiatives that deliver investment attraction.
- Develop Neerabup Business Area.
- Deliver strategic land management and planning.
- Deliver support for local business.
- Deliver the Investment Projects Capital Works Sub-Program.
- Implement strategic transport planning.
- Deliver the Traffic Treatments, Bus Shelters, Roads and Pathways and Trails Capital Works Sub-Program.
- Stage 2 of Old Yanchep Road Upgrade Works.
- Construct dual carriageway from Marmion Avenue to Lukin Drive and Butler Boulevard.
- Upgrade Neerabup road (Marmion Avenue to Connolly Drive).
- Connolly Drive Extension and Dualling continues.
- Develop a community cultural plan to coordinate learning communities, arts, culture and heritage programs.
- Detail development and tender documentation for the new Southern suburbs Library.



43km
of pathways
constructed



41km
of roads
constructed



465,699
visits at the
4 libraries

CIVIC LEADERSHIP

ACHIEVEMENTS

- The City participated in its first major advocacy campaign 'Fund Our Future' through the National Growth Areas Alliance in the lead up to the Federal Election on 2 July 2016.
- The Connect Wanneroo campaign is designed for the March 2017 election of State Government however the community was introduced to this agenda in the 2015/16 financial year.
- A Tri-Cities (Wanneroo, Joondalup and Stirling) Mayor and CEO visit to Canberra occurred in February 2016.
- The City of Wanneroo hosted a State Government 'Community Cabinet Meeting' in September 2015.
- Expansion of online services.
- Delivered online kit to welcome new residents.
- Undertook communication preferences survey to develop a greater understanding of community's views on how and when they wish to receive information from the City.
- Engagement of MercyCare as the anchor tenant to progress the Integrated Service Hub model in Merriwa.
- The Councillor and Mayoral election and induction was successfully completed during October 2015.
- The City undertook a comprehensive review of the Perth to Peel Region Green Growth Plan (GGP). A draft City of Wanneroo report was submitted to the Department of the Premier and Cabinet on the Council's findings with respect to the GGP. The City also assisted WALGA with preparation of a combined submission for the Growth Alliance Perth and Peel (GAPP) local authorities.
- Continued decline in workers' compensation claims costs and numbers.
- Strategic Health and Wellbeing program redeveloped with positive outcomes aligned with corporate focus
 - 240 primarily outdoor staff had skin screenings; 220 staff also attended skin awareness education sessions and 283 staff received flu vaccinations.
 - Introduction of a Fit to Waist Away exercise program.
 - All Leaders attended half day training raising awareness for mental health.
 - Drug and Alcohol Policy developed.
- New & improved electronic lodgement system for online Building Applications.
- A focussed review of the Councillor Customer Relationship Management process system was completed on 30 June 2016.
- 20 Employees have completed the 3 day ABEF course during 2015/16 financial year.
- 3 Internal ABEF workshops were held during May – June 2016.
- The City's Corporate Charity Gold Day raised nearly \$40,000 for chaplaincy services at public secondary schools.
- The Tri-Cities Mayors joined forces for a blood donation challenge. The City of Wanneroo took out the top spot in the corporate challenge with 51 employee donations helping to save up to 153 lives.
- A new leasing policy was adopted during 2015/16.
- The completion of the mid-year budget review took place and was endorsed by Council in March.
- Council adopted the 2015/16 Annual Budget on 28 June 2016.
- Implemented zero-based budgeting for the 2016/17 budget process.
- A contract management software solution (online system) was implemented during 2015/16.
- Implementation of an enhanced capability to accept online payments via the City's website.
- The Corporate Business Plan for 2016/17-2019/20 was adopted by Council on 28 June 2016.



57
engagement
programs conducted



119
formal compliments
received by the City



899,533
visits to the
City's website



CHALLENGES

- Amendments to the Local Government Act and Regulations (and interpretation) in respect of gift and travel contribution disclosure provisions.
- Strengthening the City's engagement with stakeholders.
- Improving transparency and accountability in decision making through the provision of effective and comprehensive information.
- External factors required consideration in the integrated planning and budgeting process, and included: the current economic climate, the falling Australian dollar, the Federal election and ongoing funding cuts, forecast Perth CPI at 2%; and the WA unemployment rate being at 6.3% - higher than the national average (5.8%).
- Ensuring communication from the City continues to be relevant and accessible to the community.

FUTURE PROJECTS

- Develop and deliver a Customer and Stakeholder Management Framework and an enhanced integrated planning and reporting process.
- Implement strategic procurement practices and initiatives to strengthen organisational capability and capacity.
- Finalise a review of local laws, review Elected Members Code of Conduct and deliver a Strategic Policy Framework.
- Improve the framework for strategic asset management in the City in line with the ISO 55001 standard.
- Facilitate public access to community geographic and information systems data.
- Implement a new enterprise software platform for the City.
- Develop the Information Communication Technology Strategy.
- Deliver the \$75.5 million capital works program.
- Wanneroo Civic Centre Extension.



55
Corporate Business Plan
actions were either
completed or on target



16
Citizenship
ceremonies held



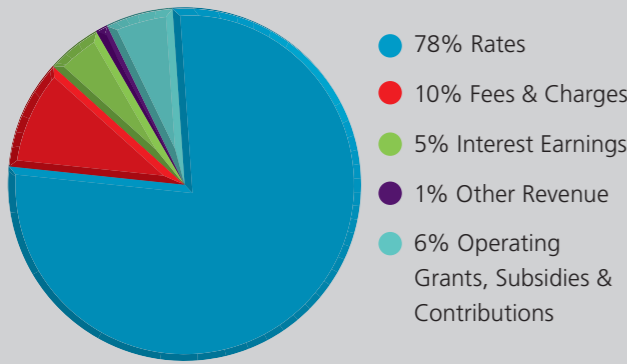
1,919
new Australian
citizens declared

FINANCIAL HEALTH OVERVIEW – 2015/16

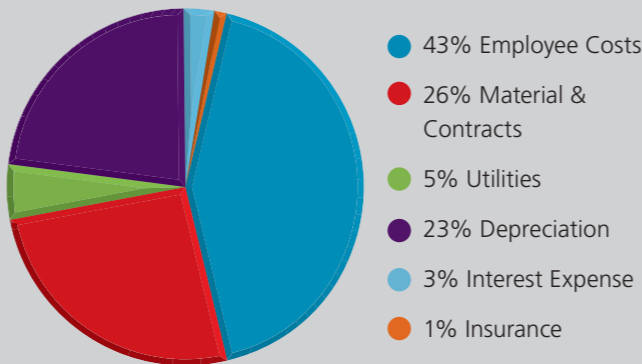
The City's financial results for 2015/16 were consistent with the performance achieved in the previous year and the performance budgeted for.

DESCRIPTION	2014/15 ACTUAL \$ MILLION	2015/16 ACTUAL \$ MILLION	VARIANCE TO 2014/15 %
Total Operating Revenue	166.6	170.9	2.6
Total Operating Expenses	159.3	163.0	2.3
Result from Operations	7.2	7.9	9.7
Total Assets	2,364.7	2,477.9	4.8
Total Liabilities	97.4	101.9	4.6
Net Assets	2,267.3	2,376.0	4.8
Total Cash & Investments	316.9	338.7	6.9

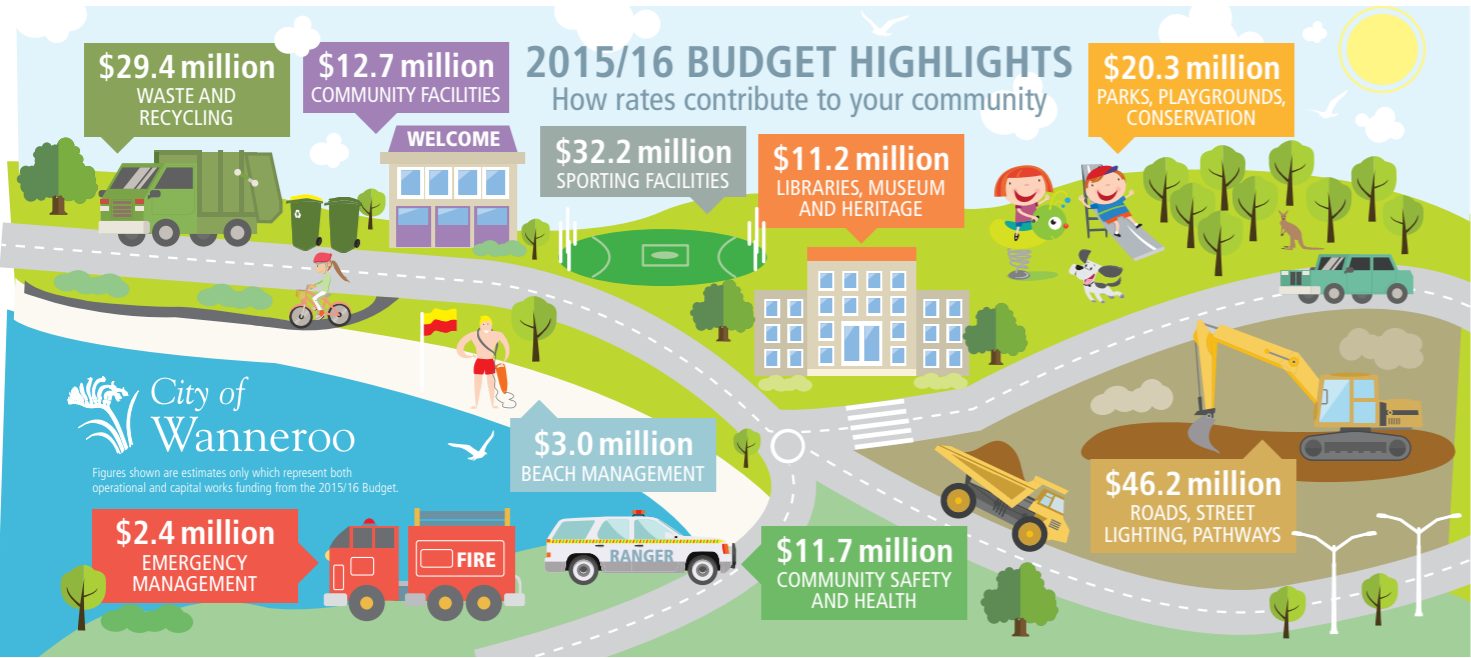
OPERATING REVENUE: WHERE OUR MONEY CAME FROM



OPERATING EXPENSES: WHERE OUR MONEY WENT



BUDGET HIGHLIGHTS FOR 2015/16



The 2015/16 financial results for the City reflect a strong and sustainable level of investment against community-focussed services and assets. These results reflect the City's commitment to ensuring fairness and equity across all wards, while also being financially responsible in order to minimise impact on ratepayers.

SOME PROJECTS COMPLETED DURING 2015/16 INCLUDED:



Shade Sail Program 2015/16

Installation of shade structures at existing playgrounds (Ferrara, Peridot, Anthony Waring and Edgar Griffiths Park).



Curtis Park Upgrade



Develop Passive Park: Cheltondale Park, Madeley



\$51.4
million was spent
on capital works



\$163
million operating
expenses



Hainsworth Park

Parks Assets Renewal Program 2015/16

An exercise area and dual use pathway around Paloma Park delivered a boost for local fitness enthusiasts and other park users. This is aligned with the Active Reserves Masterplan and working with Healthy and Inclusive communities to develop a fitness program for the community.



Wanneroo showgrounds

Wanneroo Showgrounds: Construction of Regional Skate Park Facility and Youth Precinct Upgrade



Yanchep Surf Club Construction

New Surf Club for Yanchep (Phase 1)



Koondoola Community Centre

New Design of Koondoola Community Centre Built for Bright Future



Kingsway Baseball Clubrooms

Completion of the Kingsway baseball/softball clubroom.



Pearsall Hocking Community Centre

Construction of the Pearsall Hocking Community Centre



Paloma Park

Paloma Park Exercise Area



Lenore Road

Lenore Road Realignment/Upgrade – Stage 2

Awards and nominations received by the City during 2015/16

The City of Wanneroo received the following awards during 2015/16, recognising the excellent contributions our staff make to the community.



Australasian Reporting Awards for the 2014/15 Annual Report

The City received a gold award for its Annual Report 2014/15 and was a finalist for the Best First Time Entry at the Australasian Reporting Awards gala event held in Sydney.



Annual Master Builders Association Awards

The City was recognised by the Master Builders Association for 'Best Practice in Local Government'.



Parks and Leisure Western Australia Awards of Excellence

The City received the 'Inclusive and Connected Communities Award' at the 2016 Parks and Leisure Australia Awards of Excellence through the Department of Sport and Recreation for its 'Your Move' program. The City was also a finalist in the 2016 Parks and Leisure Awards of Excellence for its events Live in the Amphitheatre, Living and Leisure Expo Featuring Dogs Breakfast and Global Beats and Eats.



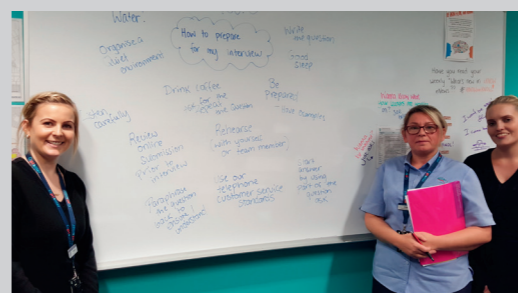
Premier's Awards Nomination for Environmental Achievement

The City was honoured at the 2015 Premier's Awards for Excellence in Public Sector Management in October when it was chosen as a finalist in the 'Managing the Environment' category.



Travelsmart Awards

City of Wanneroo Road Safety and TravelSmart Officer Ryan Gibson, took out the TravelSmart Local Government Champion award presented by the Department of Transport for his outstanding success in championing active transport throughout the City. He was also a finalist in the Achieve category for his role in the 'Your Move' Wanneroo program.



Auscontact Awards

Three of the City's Customer Relations Centre employees were nominated for the upcoming 2016 Auscontact Association Awards.



Local Government Road Safety Awards

Wanneroo was recognised for its contribution to road safety at the Local Government Road Safety Awards presented by the WA Local Government Association (Roadwise Program) and Institute of Public Works Engineering Australia.



WA Architecture Awards

The City was a finalist in the Public Architecture category for Koondoola Community Centre which was presented by the Australia Institute of Architects.



Best Swim School

The City was a winner of the National Best Swim School for Staff Development for Wanneroo Aquamotion's Swim School and was also named the Western Australian Recognised Swim Centre of the Year 2016 by AUSTSWIM. This award was presented by Swim Australia and the Australian Swimming Coaches and Teachers Association.



Heritage Awards

Cockman House was nominated as a finalist in this year's WA Heritage Awards. The City's education program and interpretive approach at Cockman House was recognised for its successful innovative approach to engaging young audiences.

CONNECTING WITH OUR COMMUNITY

Effectively connecting with the community is key to the success of any local government, and as a listening council, this is something the City of Wanneroo takes great pride in. The City consults, engages and communicates with residents and businesses on programs and issues to reach the best community outcomes. In addition, the City promotes local issues and advocates on the community's behalf to attract support from other tiers of government.

Open discussion with the community ensures Council governs strategically and effectively. The City communicates to residents through a fortnightly advertorial, *Link*, in local newspapers, a quarterly magazine *What's Happening*, Mayor's monthly radio interviews, 'Meet the Mayor' sessions, media releases, advertising, e-newsletters, community safety guide, community events, the City's website, social media platforms and the annual report. Each edition of *What's Happening* reaches more than 77,000 households and gives the community a snapshot of events, programs and progress in each ward.

The City's website and social media platforms provide important information resources for the community, helping residents to connect and interact with Council. These platforms continue to attract an increasing number of visitors each year. The City also keeps the community up to date via Twitter where issues including road closures, prescribed burns or events can be communicated quickly. Social media is a vital tool which enables residents to share ideas and give feedback to the City to improve overall customer service.

The City strives to keep the region's culturally and linguistically diverse community actively involved, fully informed and connected to the world around them through a range of communications and events.



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www.wanneroo.wa.gov.au



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