



## MAYOR'S MESSAGE

Mayor Tracey Roberts JP

The impacts of COVID-19 has presented challenges for us all and it has influenced the way we work, shop, educate our children, socialise and recreate.

However, it is through your resilience

and community minded spirit, that we are here today making positive progress towards 'flattening the curve' in Western Australia.

I have great pride in the way our residents have united by showing genuine care and empathy towards our vulnerable community members, including offering help and assistance during these tough times. You have also kept our community spirit alive and provided hope through gestures of encouraging messages and activities.

I have heard so many wonderful stories of local residents and children participating in the rainbow trail, leaving messages of encouragement, paying-it-forward, thank you notes, drawing pictures, displaying teddies from their windows and dressing up for the bin isolation challenge. I have even heard of a street bingo game being played in Madeley!

The social isolation rules have not stopped neighbours from connecting with one another. I particularly love seeing residents sharing a cuppa

from their front verges and I strongly encourage all these great activities to continue as they have a huge impact on our physical and mental wellbeing. We have been sharing many of these great stories on our City's social media channels and I look forward to seeing many more.

You have shown that together we are stronger and we will reunite as a thriving community. Keep safe and take care of yourself and one another.

## Community support and connection

There have been ongoing community support and outreach programs offered to our residents and vulnerable community members during the pandemic.

The City continues to undertake welfare checks across its vulnerable and aged community members with contact made with over 575 residents, 141 community groups and over 1,200 emails sent to networks and resident databases.

This support will be provided by the City to those who have expressed concern or a desire for us to keep

checking-in.

The City's dedicated support hotline 9405 5600 is here to help and can be contacted Monday to Friday 8.30am-5pm.

The City's friendly neighbour postcards are now available for download from the City's website or from many City of Wanneroo shopping centres, pharmacies and doctors surgeries. The initiative has received great feedback from the Red Cross who welcomed the program and acknowledged the postcards as a means of compassion

and providing an opportunity for our community to help each other through gestures big and small.

A new printing service has been launched so residents without access to a printer can still access important documents such as visa applications or Centrelink paperwork. Residents can email their documents to [cityprinting@wanneroo.wa.gov.au](mailto:cityprinting@wanneroo.wa.gov.au) and collect printed copies from any of the City's libraries.

The Call and Collect library service has had a positive start and received great feedback from locals, with many calling it a "wonderful service".



Colourful rainbow chalk drawing at Salitage Park.

The City has proudly distributed over 657 bags filled with more than 3,285 books and audio resources to local residents.