



Annual Report

2023|24

Alternative Formats

This report is available in alternative formats on request.

The City of Wanneroo is committed to building an inclusive and cohesive community that celebrates diversity by providing an environment where all people enjoy equal access to life's opportunities. This document is available in alternative formats and languages upon request. You can make a request by emailing **enquiries@wanneroo.wa.gov.au** or calling the City on **9405 5000**.

If you need to contact us in your own language you can contact us through the Translating and Interpreting Service on **13 14 50** and ask them to contact the City of Wanneroo on **9405 5000**. If you are deaf or have a hearing or speech impairment contact the City through the National Relay Service.

Noongar

Nidja bibool baal Noongar warayin kadak Mining
noonook koodakarn bibool noonook maar koorl
enquiries@wanneroo.wa.gov.au ka noonook
waangkan ngalany **9405 5000**.

Arabic

تاغل و طامن او غيصب بلطلا دن ع رفوتم ريقرتلا اذه
كسامتم عمتجم ءانبب وريين او منيدم هيديلب مزتلت .لهي دب
ريفوت ربع يفاقثلا عونثلاب يفتحي عيمجلل لاماشو
لوصحلا ضرغل ءواسملاب سانل عيمج اهي عمتمتي ءئيبي
دن ع رفوتم ريقرتلا اذه .فقتخمل ءايحلا صرف ىلع
بلط مديقت كنكلماب .لهي دب تاغل و طامن او غيصب بلطلا
ديرب لاسرل قيرط ن ع ريقرتلا اذه ن م دخن ىلع لوصحلل
ىل ينورتكلل **enquiries@wanneroo.wa.gov.au**
ىلع وريين او قنيديم هيديلب بتكم ىلع لاصتالا لالخ نم وا
،كتغلبل انب لاصتالا هاجب تنك اذ (٩٤٠٥٥٠٠٠) مقرلا
هي هفشلاو هي ريرحتلا قمجرتلا تامدخب لاصتالا كنكلماب
منيدم هيديلب لاصتالا بلط م ١٣١٤٥٠ مقرلا ىلع
وا مصأ تنك اذ (٩٤٠٥٥٠٠٠) مقرلا ىلع "Wanneroo" وريين او
لاصتالا كنكلماب ،قطنلا وا عمسل ي فعض نم يناعت
.هي طول قبوانملا قمخ قيرط ن ع وريين او قنيديم هيديلب

وريين او قنيديم هيديلب يونسل ريقرتلا عجار

Afrikaans

Alternatiewe Formate

Die Stad Wanneroo verbind ons daartoe om 'n
inklusiewe en samehorige gemeenskap te bou wat
diversiteit vier. Ons verskaf dus 'n omgewing waar
almal toegang tot gelyke lewensgeleenthede geniet.
Op versoek is hierdie dokument in alternatiewe
formate en tale beskikbaar. Om aan te vra, stuur
gerus 'n e-pos aan **enquiries@wanneroo.wa.gov.au**
of bel die Stad op **9405 5000**. As dit vir u nodig is
om ons in u eie taal te kontak, kan u die hulp van die
'Translating and Interpreting Services' (Vertaal- en
Vertolkdiens) versoek - **bel 13 14 50**. Vra vir hulle
om die Stad Wanneroo op **9405 5000** te bel. As u
totale hoorverlies of 'n spraakof hoorgebrek het,
kontak die Stad deur die National Relay-diens.

Italian

Formati Alternativi

La città di Wanneroo si impegna a costruire una comunità inclusiva e unita che valorizzi la diversità e lo fa offrendo un ambiente in cui tutte le persone abbiano pari accesso alle opportunità. Questo documento è disponibile in formati e lingue alternativi su richiesta. È possibile presentare richiesta inviando un'e-mail a enquiries@wanneroo.wa.gov.au oppure chiamando il comune al **9405 5000**. Coloro che hanno bisogno di contattarci utilizzando la propria lingua, possono farlo tramite il Translating and Interpreting Services al numero **13 14 50** e chiedendo all'operatore di contattare il Comune di Wanneroo al numero **9405 5000**. I non udenti o le persone con disturbi dell'udito o del linguaggio, possono contattarci attraverso il National Relay Service.

Visualizza il rapporto annuale della città di Wanneroo.

Vietnamese

Các Dạng thức Khác

Hội Đồng Thành phố Wanneroo cam kết xây dựng một đồng đồng không phân biệt, gắn bó, và tôn vinh tính đa dạng bằng cách cung cấp một môi trường mà ở đó mọi người đều có những cơ hội trong cuộc sống như nhau. Văn bản này có thể được cung cấp bằng các dạng thức và ngôn ngữ khác khi được yêu cầu. Quý vị có thể yêu cầu bằng cách gửi email về enquiries@wanneroo.wa.gov.au hoặc gọi cho Hội đồng qua số 9405 5000. Nếu cần liên lạc chúng tôi bằng ngôn ngữ của quý vị, quý vị có thể liên lạc qua Dịch vụ Thông Phiên Dịch (TIS) qua số **13 14 50** và yêu cầu họ liên lạc cho Hội đồng Thành phố Wanneroo qua số 9405 5000. Nếu bị điếc hoặc có khuyết tật thính giác hay nói hãy liên lạc Hội đồng TP qua Dịch vụ Tiếp Âm Quốc Gia.

Xem Bản Báo Cáo Thường Niên của Thành phố Wanneroo.

Macedonian

Разни форми

Општина Wanneroo се залага да гради вклучителна и сплотена заедница што ја слави разноликоста преку создавање на опкружување во кое сите луѓе уживаат еднаков пристап до животните можности. Овој документ може да се добие во разни форми и на разни јазици ако вие го побарате тоа. Барање може да доставите така што ќе пратите електронска порака на enquiries@wanneroo.wa.gov.au или ќе се јавите во Општината на 9405 5000. Ако треба да стапите во контакт со нас на вашиот мајчин јазик, може да ни се јавите преку Преведувачката служба (Translating and Interpreting Services) на **13 14 50** и да ги замолите нив да се јават во Општина Wanneroo на **9405 5000**. Ако сте глуви или имате оштетен слух или говор, јавете се во Општината преку Националната служба за поврзување (National Relay Service).

Погледнете го Годишниот извештај на Општина Wanneroo.



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Introduction



Acknowledgement of Country

Kaya (hello) and Wandjoo (welcome) to Wanneroo.

The City of Wanneroo acknowledges the Traditional Custodians of the land we are working on, the Whadjuk people. We would like to pay respect to the Elders of the Noongar nation, past, present and future, who have walked and cared for the land, and we acknowledge and respect their continuing culture and the contributions made to the life of this City and this region.

The City is committed to honouring the Australian Aboriginal peoples' unique cultural and spiritual relationships with the land, waters and seas and their rich contribution to the community.

The area encompassed by the City has a significant Aboriginal cultural history and an active community. Welcome to Country and an Acknowledgement of Country at events recognise the unique position of Aboriginal people in Wanneroo's culture and history. They enable the wider community to share in Aboriginal culture and heritage and facilitate improved relationships between Aboriginal and non-Aboriginal people.

To acknowledge and show respect for the Whadjuk history, culture and our shared future, the Welcome to Country is conducted at all official major City events such as events celebrating Aboriginal and Torres Strait Islander peoples and culture, opening of new significant buildings or other infrastructure and opening of major exhibitions and annual art awards.

Wanneroo kaadatj Noongar moort
Noongar boodja-k Wadjak boodja-k.
Ngalak kaadatj Noongar nedingar wer
birdiya, barn boodja-k wer kaaradj
boodja-k koora koora wer yeyi.
Ngalak kaadatj baalabang malayin
wer nakolak baalap yang ngalany-al





Welcome to the Annual Report for 2023|24



The City of Wanneroo (the City) is proud to present its annual report for the financial year to 30 June 2024. This report outlines the City's financial and operational performance for the year against the key projects, goals, and priorities of our Strategic Community Plan 2021–31 (SCP), the Corporate Business Plan 2023/24 to 2026/27 (CBP) and the annual budget.

The *Local Government Act 1995* (WA) (LGA) requires local governments to produce an annual report by 31 December each year.

The City goes beyond statutory requirements by producing a report that is comprehensive and engaging, detailing a wide range of activities undertaken and services delivered. We view this report as an important tool to inform key stakeholders about our achievements and challenges as well as our plans for the coming year.



The report also provides a platform to inform and engage our employees with information on how well we have performed over the year, how their efforts have contributed to achieving our vision, and what to expect in the coming year.

This report is divided into the following main sections:

- information about the City and our strategic direction
- an overview of our performance highlights and challenges
- information about the City's Council and governance
- our detailed performance results aligned to the 7 goals in our Strategic Community Plan
- information about our organisation
- financial report and detailed financial statements.

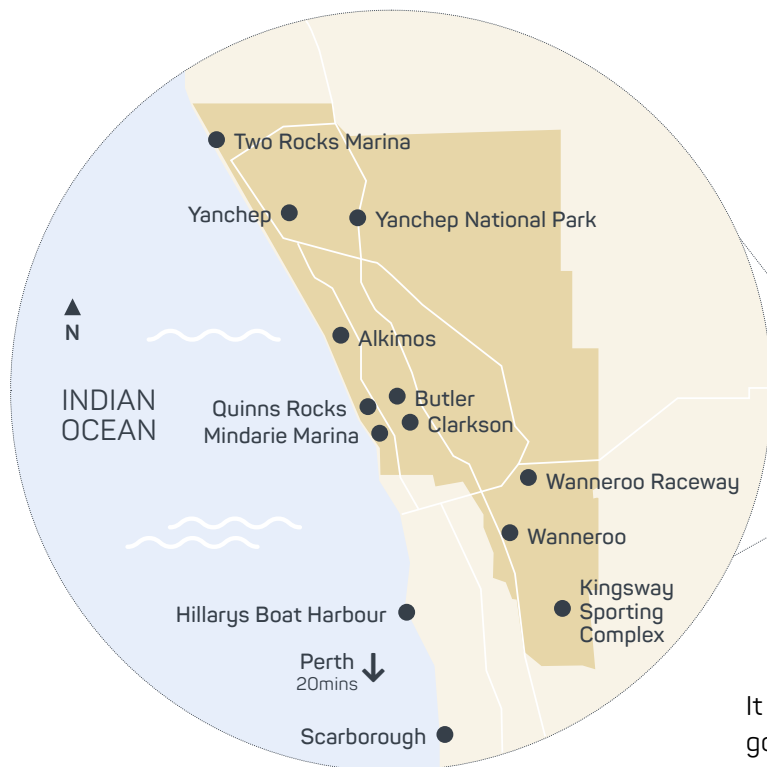
The City hopes this report helps you understand our operations. Your feedback is appreciated to help us improve our reporting so that it is even better in the future. For further information and to provide feedback, please contact our Customer Relations Centre by email at enquiries@wanneroo.wa.gov.au

Key terms, notations and abbreviations are explained as they are introduced and are listed at the back of this report (page 217).

Our City

The City of Wanneroo lies on the north-eastern urban corridor of the Perth metropolitan area, about 12km from the Perth CBD at its nearest point and 62km at its farthest point.

The City is bounded by the Shire of Gingin in the north, the shire of Chittering and the city of Swan in the east, the cities of Stirling and Joondalup in the south, and the Indian Ocean to the west.



It is one of WA's largest and fastest growing local government areas, chosen by many people as a preferred place to live and do business.

The City is characterised by a diverse mix of urban, rural and industrial land uses, as well as significant areas of natural bushland and state forest, including Yanchep National Park, Neerabup National Park and Yellagonga Regional Park. A natural wetland system runs through the district, dominated by the pristine Lake Joondalup that separates the City of Wanneroo from the City of Joondalup. Urban land is predominantly residential, although two commercial centres – the established industrial centre of Wangara and the emerging Neerabup Industrial Area – provide jobs and services.



The City delivers a range of services and facilities that cater for everyone, including:

- hundreds of parks and open spaces to play and explore
- a stretch of beautiful coastline, including Yanchep Lagoon
- many playgrounds for children of all ages
- 4 libraries, an art gallery and a regional museum
- major recreation centres, including Aquamotion and Kingsway Indoor Stadium
- multiple skate parks and BMX tracks
- netball, tennis, basketball, badminton, soccer, and volleyball courts
- several youth centres and community centres
- 2 golf courses
- lawn bowls facilities.



Our community in numbers

Population

235,994

Population 2024

437,016

Population forecast 2046



41

% of people
born overseas



35

Median age
of residents



39

% of couples
with children



21

% of people who
speak a language
other than English



1.9%

Aboriginal and
Torres Strait Islander
population

Infrastructure assets

655

parks and gardens, totalling



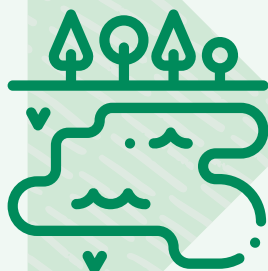
53

active parks comprising golf courses, sporting complexes and sports grounds



1,750

kilometres of road



2,697

hectares



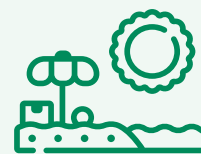
157

conservation reserves such as bushland and wetlands



1,405

kilometres of pathway



535

hectares of foreshore

Community facilities



316

playgrounds
(66 nature play)



4

libraries



2

recreation centres



29

community centres



3

museums



1

aquatic facility



History

The City of Wanneroo has a significant Aboriginal cultural history. In Noongar Boodjar (Country), there are 14 language groups. The Country of two of these groups, the Whadjuk and Yued peoples, meets in the northern part of the City.

The original spelling of the area was 'Wanneru', named for the Noongar word for women's digging sticks 'wanna'. As recently confirmed by local Noongar women, Wanneroo can be translated to 'wanneru': dance of the digging sticks.

At the time of early European settlement, the Whadjuk people were divided by the Swan River into resident groups, each with their own territory. These were described by Aboriginal leader Yagan in 1832 in an interview with Robert Lyon, who was a settler and advocate for Aboriginal rights and welfare:

- Beeliar – led by Midgegooroo, father of Yagan, were south of the Swan River and south-west of the Canning River.
- Beeloo – led by Munday, were south of the Swan and north-east of the Canning to the Helena River.
- Mooro – led by Yellagonga, were north of the Swan River and east to 'Ellen's Brook'.
- 'Mountain tribe' (Noongar name unknown) – led by Weeip, were in the Darling Range (north-east of Beeloo and east of Mooro).

Source: Green, Neville (1984), *Broken spears: Aborigines and Europeans in the Southwest of Australia*

The Wanneroo region was part of Mooro Country, the district of the important Whadjuk Noongar Elder and leader Yellagonga. Water was central to Yellagonga's group, for both their survival and spiritual connection to the land. The group moved around the coastal plain according to the six Noongar seasons, sharing traditions and customs. Their deep understanding of the land and climate allowed them to live well on animals, fish, insects and plants. Wanneroo, with its abundant food sources on the shores of the lakes, was an important environment for Noongar families. Wanneroo's lakes, caves and coastline are part of Dreaming stories that remain important to Noongar people today. Many Dreaming stories explain how local landforms and animals came to be created.

Wanneroo gained its first permanent European settlers when James Cockman completed a wattle and daub house in early 1851, and his wife Mary Ann joined him from Perth. In 1853, they bought the 45 acres (18ha) that made up the Cockman property from George Shenton and grew vegetables and feed crops for their dairy cattle and pigs. They later built Cockman House, a rough limestone house that still exists today. It is a rare type of dwelling, and its historical significance has been recognised with State Heritage status.



Like the Noongar people, the new settlers used the natural resources of the 'lakes districts' to sustain them. By 1872, a pastoral and farming community had evolved. Sixty European families were living around the lakes and along the vital north-south route. Known as the Wanneroo Road, this route followed the chain of lakes north.

The Wanneroo Road Board was established as a Roads District in 1902 and held its first meeting and election for chairman in January 1903. Along with the British intake, a wave of migration following the First World War saw migrants from southern European countries such as Italy, Macedonia and Yugoslavia establish market gardening, wine and lime-making industries in the district.

A larger wave of immigration followed the Second World War as Australia actively sought to attract British and European migrants. Many of these new arrivals were sponsored by established migrants from the previous wave. Names such as Ariti, Conti, Jambanis and Villanova became synonymous with Wanneroo.

The area developed slowly as a farming district through the first half of the 20th century. Soon, urbanisation began to have an effect. In 1961, the Wanneroo Road Board became the Shire of Wanneroo as the area grew and demand for local government services increased.

The 1970s and 1980s brought the next big migrant influx as refugees from Vietnam established small businesses and market garden holdings in the district. Many of these small businesses and market gardens have developed into significant enterprises that continue to this day.

In 1985, the shire became the City of Wanneroo, and in 1998 the city was divided into the Shire of Wanneroo and the City of Joondalup. On 1 July 1999, Wanneroo regained its city status. The inaugural Council of the new City of Wanneroo was elected on 11 December 1999, with a mayor and 14 ward councillors.



The population of the City at the time of gazettal in 1902 was 100 men, women and children, growing to 1,100 in 1950; 8,000 in 1970; and 80,000 in 2001, with an estimated resident population of 235,994 in 2024.

The area is rich in history and is proud of its heritage, with several historic buildings and sites including:

- Buckingham House and Old Wanneroo School House
- Cockman House
- Cooper's Lime Kilns
- Fisherman's Hollow
- King Neptune statue (Two Rocks)
- Leeman's Landing
- Lime Kilns – Emerald Reserve
- Mary Lindsay Homestead
- Perry's Paddock
- Wanneroo Showgrounds
- Wanneroo War Memorial
- Yanchep National Park
- Yanchep War Memorial (Yanchep National Park)
- Yellagonga Regional Park.

Message from the Mayor & CEO

From the Mayor

It is my pleasure to present the City of Wanneroo Annual Report for 2023/24.

As we approach the first anniversary of the devastating Mariginiup bushfire, it is timely to reflect on the impact the event had on so many in our community. Burning through 1,900 hectares, 18 homes were lost and dozens more houses, businesses and farms suffered extensive damage, as well as taking an immense toll on local wildlife.

But through the devastation, we also saw the absolute best of community spirit. Locals banded together to support those who were under threat or displaced. Hundreds of firefighters worked tirelessly to control the fire and minimise damage. The City of Wanneroo worked closely with the Department of Fire and Emergency Services and the Western Australian Police Force to communicate advice and information.

Since then, we have continued to work with affected community members throughout recovery and rebuilding, helping them to access vital services, information and funding.

It was heartening to see the City's organisational purpose - 'to create a strong community with local opportunities to participate, be active, feel secure, contribute and belong' - shine through at this challenging time, and continue to do so throughout the year.

There are many major achievements from 2023/24 to celebrate, starting with our community facilities. Clarkson Youth Hub had a major upgrade, construction of new sports facilities at Halesworth Park, Butler continued, and significant progress was made on the Alkimos aquatic and recreation centre project and Dordaak Kepup library and youth innovation hub in Landsdale.



Our Wanneroo Regional Gallery is attracting exciting exhibitions that draw in large crowds to our town centre. More than 12,000 people visited the Brickman Cities LEGO Exhibition, and the Andy Warhol: Icons exhibition remains on show as part of the National Gallery of Australia's Sharing the National Collection Initiative.

We are greening our City, giving out 12,000 plants as part of our 'Wannagrow' program alone, for residents to plant in gardens and verges. We are committed to addressing climate change and helping to reduce our environmental impact, with other sustainable initiatives such as the three-bin system, replacing floodlighting with LED lights and embracing hybrid and electric vehicles.

As our population of more than 230,000 people continues to grow, we are working collaboratively with all levels of government and key stakeholders to ensure the requirements of our community are being met.

This is only possible with the dedication and hard work of City staff - many of whom are residents themselves - as well as Councillors and volunteers. I thank them all for their valued commitment and contributions in making the City of Wanneroo the vibrant, connected place it is today.

Linda Aitken
Mayor



From the CEO

As one of the largest and fastest growing local governments in Australia, the City of Wanneroo is striking the right balance between responsible spending in a challenging economic climate, while continuing to invest in the needs of our expanding community.

Mindful of cost-of-living pressures impacting local people, our annual budget demonstrated our commitment to agile financial planning and prioritising essential services, amenities and infrastructure projects, now and into the future.

In 2023/24 we made our community safer with \$55.2 million spent on roads, pathways and streetlighting and \$24.6 million on community health, safety and emergency. Our City was made more vibrant with \$41.1 million on parks and playgrounds, \$35.4 million on sports facilities, \$14.9 million on community facilities and \$11.9 million on libraries, museum and heritage. We strengthened our commitment to becoming more sustainable, with \$31.4 million spent on waste and recycling and \$17.9 million on foreshore management and conservation.

We also actively partnered with all levels of government to bring priority projects to our community in a timely manner. With State and Federal elections in 2025, we are continuing to advocate for projects that will benefit the people who live, work and visit our City, from better transport and community amenities to securing a hospital in Yanchep.

While we have navigated economic pressure, labour shortages and ongoing housing concerns, the achievements from the past year far outweigh the challenges. Key milestones have been reached on major developments and we spent more than \$64 million on capital works projects.

We were honoured to receive several awards and nominations, highlighting our innovation and excellence across a range of business areas. We are taking strides in our Smart City journey, using technology and innovative solutions, while showcasing efforts in waste reduction, energy efficiency and green spaces.

All of these achievements align with the City's strategic goals and vision of being connected, safe and sustainable, and I would like to acknowledge the diligence of our staff and Council Members for making this possible. In my first year with the City of Wanneroo, it has been a privilege to work with such a dedicated team who are committed to the community and to delivering high-quality services.

Looking ahead, the City of Wanneroo will continue to lead the way as a progressive, transparent local government, with our community remaining the top priority.

Bill Parker
Chief Executive Officer



Our strategic direction

In June 2021, the City adopted a new Strategic Community Plan (SCP). The SCP 2021–31 is the third version of its kind to be developed by the City. This plan was created after an extensive and unprecedented stakeholder engagement process that was heavily impacted by the COVID-19 pandemic.

The SCP is the City's most important planning document. It sits under the custodianship of the Council, providing direction for the future of the City and defining our shared vision, purpose, goals and priorities for the next decade.

In the 2023/24 Annual Report, we report on our strategic and operational progress, providing to the community full transparency of the work undertaken and the progress achieved.



Our Shared Community Vision

'A welcoming community, connected through local opportunities.'

Our community's passionate views about the future of the City form the heart of our shared vision for the future. Our community wants the City to be a place that:

- is welcoming to all people
- provides the necessary connections for people to live and work locally
- provides the necessary connections for people to participate in the community
- builds a wider sense of belonging.

The vision provides the organisation with a sense of purpose and direction, while helping to create a sense of commonality and coherence in services and activities. The development of the vision also enabled the City to generate a clear organisational purpose.

Our purpose

'To create a strong community with local opportunities to participate, be active, feel secure, contribute and belong.'

The City's organisational purpose articulates why we do what we do, why we exist and what our cause is. This purpose statement provides a clear message about the expectations the City has in working towards achieving the vision for the future.

The organisational purpose helps to unify our employees and assist them in understanding the City's organisational direction.



The City has seven strategic goals that were developed in conjunction with the community through extensive stakeholder engagement.

These strategic goals incorporate the aspirations of the community and represent a clear future direction for the City over the lifetime of the SCP.

The seven strategic goals are supported by 33 strategic priorities that provide operational direction for the City's administration to focus resources. An in-depth description of these priorities can be found in the SCP. The City's strategic goals are:

Our strategic goals



Goal 1: An inclusive and accessible City with places and spaces that embrace all



Goal 2: A City with rich cultural histories, where people can visit and enjoy unique experiences



Goal 3: A vibrant, innovative City with local opportunities for work, business and investment



Goal 4: A sustainable City that balances the relationship between urban growth and the environment



Goal 5: A well-planned, safe and resilient City that is easy to travel around and provides a connection between people and places



Goal 6: A future focused City that advocates, engages and partners to progress the priorities of the community



Goal 7: A well-governed and managed City that makes informed decisions, provides strong community leadership and valued customer-focused services.



Our Values

The values provide a foundation for the City, distinguish us and guide our actions to deliver results.

Our values guide our behaviours and provide the boundaries within which we interact with stakeholders and customers.

Values are linked to our vision, culture and strategy. The values define our organisation to employees, stakeholders and customers, and remind staff of the preferred way of achieving our desired outcomes.

- **Customer Focused**
Delivering service excellence
- **Improvement**
Finding simpler, smarter and better ways of working
- **Accountability**
Accepting responsibility and meeting commitments, on time and to standards
- **Collaboration**
Together we are stronger
- **Respect**
Trusting others and being trustworthy

Our Business Principles

The City has four key principles, identified by key stakeholders through the development of the SCP, that serve as the foundation of our operational delivery.

These principles are at the forefront of all our operational planning and budgeting, to maximise the effectiveness and efficiency of the organisation and the services we provide.

These four principles are fundamental to the success of the City in the future, and will continue to be the basis of our decision-making.

- **Principle 1 - Sustainability**

The City achieves sustainability by balancing performance with its contribution towards social, economic, environmental and governance outcomes for the community.

- **Principle 2 - Value for money**

The City will strive to achieve value for money for our stakeholders through the effective, efficient and equitable use of public funds to create and maximise community value.

- **Principle 3 - Use of technology for improvement**

The City will appropriately plan for and use modern technologies to provide for the more efficient delivery of services and to provide improved community outcomes.

- **Principle 4 - Diverse, engaged, safe and capable workforce**

The City will continue to effectively lead and build a high-performing and engaged workforce, by strengthening the diversity, capability and agility of our people, to deliver organisational objectives for improved community outcomes.

Our Integrated Planning Framework

The City's Integrated Planning and Reporting Framework (IPRF) guides our planning processes to ensure clear alignment to, and delivery of, the aspirations and priorities identified by our community.

Risk is managed in accordance with the appetite for risk, as determined by the Council. To ensure robust risk management at all levels of planning and decision making, risks are assessed at the strategic, corporate, operational and project levels.

The City's IPRF is also aligned to legislative requirements for local governments in Western Australia as per the *Local Government (Administration) Regulations 1996*.





Our Key Planning Documents

The City has three key planning levels within the IPRF that provide the core for the planning that takes place within the organisation.

Two of the three levels are legislatively required by the *Local Government (Administration) Regulations 1996*.

The following describes the plans that sit within the three levels of planning and their roles within the organisation.

Strategic Community Plan (Level 1)

The SCP is a legislated 10-year plan, also known as the City's 'Plan for the Future'.

This plan is the Council's key strategic document that represents the community's long-term vision, goals and priorities. It undergoes a major review every four years and incorporates community and stakeholder consultation and engagement.

The SCP 2021–2031 can be found on our website at wanneroo.wa.gov.au

Corporate Business Plan (Level 2)

The Corporate Business Plan (CBP) is also a legislated document and defines 4 years of priorities, services, projects and programs that the City will implement to realise the goals of the City's SCP 2021–2031.

The CBP 2023/24 to 2026/27 is supported by several resourcing plans to enable implementation and provide guidance for the organisation and transparency to both stakeholders and the community.

The current and previous versions of the CBP can be found at wanneroo.wa.gov.au

Annual service unit operational plans (Level 3)

The City also develops annual service unit operational plans for each service unit within the organisation that provide a clear link between service delivery and the annual budget.

These plans provide in-depth planning for the implementation of year one of the CBP and detail services, projects, allocation of staff and finalised operational budgets. The plans provide clear accountability for delivery and flow through into employees' performance and development reviews.

City services and activities

The City provides a wide range of services and activities to the local community, from library services to waste management and land use planning. These services meet local needs and support the priorities of the strategic plan. We also deliver a range of internal functions that support and strengthen service delivery. Here is an overview of all services the City provides:



Goal 1: An inclusive and accessible City with places and spaces that embrace all

- Community recreation programs and facilities
- Place management
- Community development
- Library services



Goal 2: A City with rich cultural histories, where people can visit and enjoy unique experiences

- Museum, heritage and arts
- Tourism promotion



Goal 3: A vibrant, innovative City with local opportunities for work, business and investment

- Economic development



Goal 4: A sustainable City that balances the relationship between urban growth and the environment

- Environmental management
- Parks and conservation areas
- Waste management



Goal 5: A well-planned, safe and resilient City that is easy to travel around and provides a connection between people and places

- Public health
- Community safety
- Emergency management
- Future land use planning
- Planning and building approvals
- Planning and building compliance
- Transport and drainage



Goal 6: A future focused City that advocates, engages and partners to progress the priorities of the community

- Advocacy



Goal 7: A well-governed and managed City that makes informed decisions, provides strong community leadership and valued customer focused services.

- Leadership, strategy and governance
- Customer and stakeholder delivery
- Results and sustainable performance

The City also delivers specific operating and capital works actions. Some of these actions are key drivers of ongoing service delivery. Others are one-off actions to meet the aspirations and objectives in the SCP.



How we become a more sustainable city

As set out in goal 4 of our Strategic Community Plan, we are committed to playing a leading role in addressing climate change and reducing greenhouse gas emissions. We also encourage and support our community to do the same.

To help reduce our environmental impacts, we have endorsed a Climate Change Adaptation and Mitigation Strategy, an Urban Forest Strategy, and a Smart City Strategy.

Other sustainable initiatives and actions include the introduction of a three-bin system, installation of solar photovoltaic systems on City-owned buildings, replacement of floodlighting with LED lights, an increase in annual tree plantings and embracing hybrid and electric alternatives for our vehicles.

Below is an overview of activities that are currently underway to reduce our carbon footprint and embrace and promote new technology.

Urban Forest Strategy

We have proudly endorsed an Urban Forest Strategy, a key document in setting our goals for protecting, retaining and improving canopy cover and vegetation over the next 20 years.

The strategy outlines our commitment to work with the community and key stakeholders, including the State Government, to protect our existing canopy and vegetation, while increasing new canopy cover.

This will help us achieve our canopy coverage goals and reduce the impacts of these heat islands, ensuring our urban forest is preserved and protected for future generations.

Tree planting program

We are committed to creating greener neighbourhoods and playing a role in combatting climate change. Planting trees is therefore one of the key actions in our Urban Forest Strategy.

We planted 3,500 trees as part of our annual verge tree-planting program and 20,000 tube stock this year to increase our overall tree canopy cover. Along with the aesthetic, habitat, and shade benefits, at maturity a tree can absorb up to 40kg of CO₂ every year.

Trees provide many benefits, from reducing greenhouse gases to improving air quality and increasing habitats for local and native fauna.





Smart City Strategy

We are taking strides to becoming a 'smart city' using the latest technologies and innovative solutions, as set out in our Smart City Strategy.

The strategy will help us leverage technology and data to improve our ability to deliver community services and harness local opportunities in innovative ways.

We will continue to work with developers and other partners to ensure smart initiatives and technology are incorporated wherever possible into new developments, facilities and amenities to future-proof the City.

Solar and LED technology

We have installed solar photovoltaic (PV) systems on several large City-owned buildings, including the Civic Centre, Wanneroo Aquamotion, Kingsway Indoor Stadium, libraries, and other smaller community buildings.

We installed technology to help us understand and monitor energy use at 2 City facilities, which allowed us to implement efficiency measures.

We also replaced normal lights with LED lights at floodlights across several sporting fields and car parks to reduce power use and enhance the sustainability of these facilities.

Three-bin system

In 2021/22, we rolled out the three-bin system as part of our commitment to reducing the volume of waste sent to landfill.

The roll out of the GO bins for organic waste has allowed us to transform green waste into high quality soil-enhancing products such as mulch and potting mix.

Since the rollout, we have been able to divert a large amount of refuse away from landfill, doing our part to help achieve WA's target of reducing waste to landfill by 70 per cent by 2025.

Electric vehicles

We are committed to sustainable transport and have been introducing electric vehicles and hybrid technologies to our fleet and further evaluating alternative fuel technologies in order to reduce our carbon footprint.

We are also replacing diesel waste trucks with lower-emission trucks and exploring hybrid and alternative fuel technologies for heavy vehicles.

Vale Margaret Cockman

We extend our deepest sympathies to the family and friends of Margaret Cockman OAM, who sadly passed away in July 2023. Margaret's immeasurable influence on the City and passion for helping the community was unmatched.



It was an honour to host a service for Margaret at the Civic Centre on Friday 11 August, providing the City of Wanneroo and Joondalup communities an opportunity to farewell Margaret.

A proud descendant of one of the City's founding families and a lifelong Wanneroo resident, Margaret's heart of service saw her dedicate more than five decades to working in local government.

Her passion and determination were driving forces behind the creation, and success, of many associations and community organisations in the City, including several groups that continue to operate today.

Margaret's long list of accomplishments included being awarded a Medal of the Order of Australia for her community work in 1990, and again in 2001 when she was awarded the Centenary Medal. In 1995, she was made a Freeman of the City of Wanneroo for her work in service of the community since 1946.

Margaret's determination and generosity were the cornerstones upon which the strong community spirit within the City was built.

Even before the City's official inception in 1999, Margaret was shaping our community as an important figure in local government and then as an active member of the community.

Margaret, the City is eternally grateful for your service. Your enduring legacy will continue to shape the City of Wanneroo for years to come.



Our performance highlights and challenges

This annual report explains how we're achieving the goals and priorities outlined in our Strategic Community Plan 2021–2031 (SCP), as well as our Corporate Business Plan 2023/24 to 2026/27 (CBP).

In this section we look at:

- our major achievements and challenges for this year
- the year ahead
- the awards and nominations we received
- how we are tracking with the implementation of our CBP
- what we used your rates for
- a summary of our financial performance.



Major achievements

Below are some of the major highlights of the City's 2023/24 year. More detailed information can be found in our performance section.

Clarkson Youth Hub

Our Clarkson Youth Hub received a significant upgrade. The \$1.6 million project includes a new games and activity area, function room, meeting rooms, kitchen spaces, accessible toilet facilities and office spaces.

Spaces are available to hire by youth organisations and service providers to deliver regular programs and services, as well as for one-off events and workshops. The Hub's main entrance has been relocated to better connect with Clarkson's popular pump track and skate park.

The project was funded with \$1 million from the Australian Government's Local Roads and Community Infrastructure Program, \$500,000 from Lotterywest and a City contribution.

Mindarie Breakwater

We completed the Mindarie Breakwater management works to make sure it is fit for purpose for the next 50 years. The upgrades strengthened and increased the size of the structure and included the installation of new car parking, drainage, footpaths, kerbs and vehicle safety barriers.

The project was supported by a \$3.3 million contribution from the Federal Government's Coastal and Estuarine Risk Mitigation Program.

Brickman Cities LEGO Exhibition

The world-famous Brickman Cities exhibition came to our Wanneroo Regional Gallery, giving people the chance to explore some of the world's greatest cities through LEGO® brick creations. The exhibition attracted over 12,000 visitors and generated more than \$160,000 in ticket and merchandise sales.

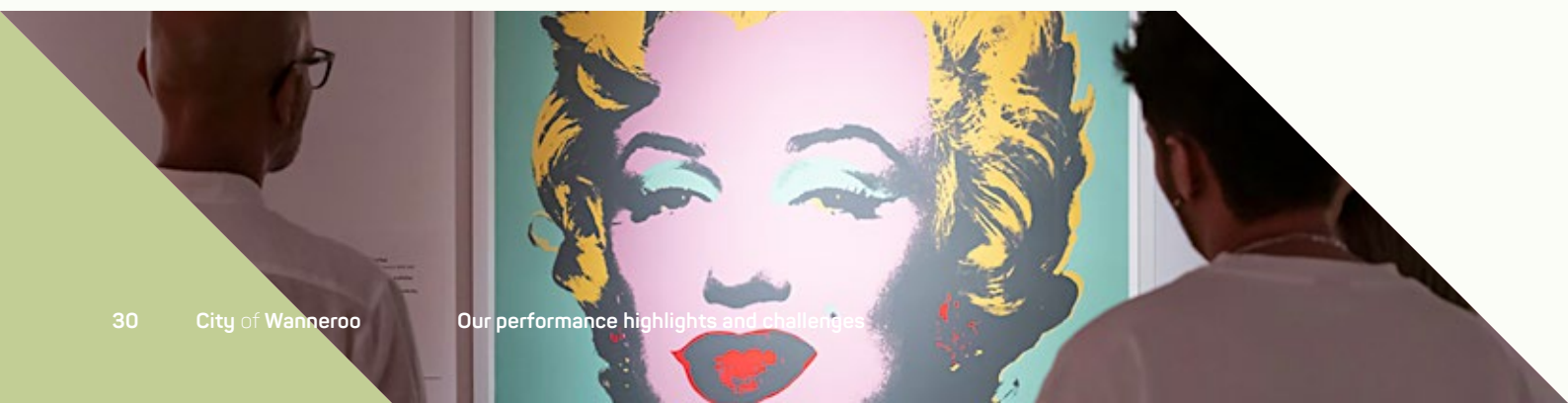
Andy Warhol: Icons exhibition

Iconic works by one of the most influential artists of the 20th century are on show at Wanneroo Regional Gallery as part of the National Gallery of Australia's Sharing the National Collection initiative.

The partnership between the galleries will see over 50 iconic works by pop art pioneer, Andy Warhol, shared with the Wanneroo Regional Gallery over 2 years. Andy Warhol: Icons opened at the Wanneroo Regional Gallery on 6 March 2024.

24/7 Aquamotion gym

Our Aquamotion gym is now available 24/7, so our residents can get fit at any time of the day or night. Aquamotion also acquired 25 top-tier new cardio training machines and made its facility safer by updating its CCTV. Aquamotion also boasts a full suite of gym equipment, swimming pools, group fitness classes and personal training.





Alkimos Aquatic and Recreation Centre

We made significant progress with one of our key projects, the Alkimos Aquatic and Recreation Centre (AARC).

- In August 2023 we acquired a 3.5-hectare site in the Alkimos Town Centre. We signed land acquisition documents with Development WA for the site, which is located just 50 metres from the Alkimos train and bus stations.
- Council endorsed the schematic design at its December 2023 meeting.
- Council gave approval to advertise the business plan for the facility at its February meeting.
- Council accepted \$25 million in funding for the project from the Federal Government's Priority Community Infrastructure Program.

New sport facilities Halesworth Park

Work on the construction of a new sporting pavilion and a storage facility at Halesworth Park in Butler is completed. The \$9.3 million project will provide local sporting clubs with new change rooms, multipurpose rooms, universal access toilets, first aid rooms, bathrooms, kitchens, kiosks and improved storage.

Wannagrow plants for our residents

We gave out more than 12,000 plants from 85 different species to hundreds of residents in one weekend. Part of our Wannagrow program, households could pick up to 20 plants at the Ashby depot and Landsdale Farm over one special weekend in June 2024. These plants were planted in gardens and verges across the City and will help green our community and reduce the urban heat effect.



Splendid Park floodlighting

Night games and training are now possible for sporting clubs based at Splendid Park in Yanchep. We completed floodlighting construction at both the AFL and soccer ovals, allowing local clubs to host night games, as well as fundraisers such as family nights. The upgrade frees up more match and training slots and helps keep up with the significant increase in grassroots participation from junior players.



2024 School Leadership Program

On 30 April 2024 we held the School Leadership Forum, which marked the launch of the School Leadership Program 2024. The Forum was co-facilitated by Youth Leadership Academy Australia, who are as passionate as our Childhood and Youth Services team when it comes to empowering young people to become change makers in the community.

Sponsorship with CORE Innovation Hub

We have signed a sponsorship agreement with CORE Innovation Hub, putting Neerabup Industrial Area at the forefront of technological innovation in the state.

The partnership will support the activation of the Australian Automation and Robotics Precinct (AARP), a purpose-built facility for testing, research, development and training in automation, robotics systems and equipment, remote operations and net zero technologies.

Managed by the State Government through DevelopmentWA and operated by CORE Innovation Hub, the 51-hectare precinct now provides local, national, and global companies with access to one of the biggest testing and development facilities in the world.





Our Challenges

As a local government we play a crucial role in shaping our communities and providing essential services. However, we also grapple with a range of significant challenges while aiming to realise the goals and priorities in our Strategic Community Plan and key projects in our Corporate Business Plan.

Below is an overview of the social, economic, and environmental challenges that had an impact on us during the 2023/24 year and that will continue to impact us in future years.

Community and stakeholder relationships

Over time, the role of local government has changed. The needs and expectations of our community and other stakeholders are constantly evolving. As a local government, we must make sure that our services and infrastructure meet the current and future needs of our community, while operating within our resource constraints.

How are we addressing this?

We recently adopted a Community Engagement Policy. The purpose of our policy is to understand and respond to the needs in our community and develop meaningful relationships that will benefit our community. We regularly engage with our community and other stakeholders and encourage participation by people who live in, work in, visit, or support the City. The policy is supported by a community engagement framework that is based on an international best practice model and ensures that our community's feedback and concerns are acknowledged, considered, and available for decision making.

Climate change and extreme weather

Climate change poses significant challenges for our community as it grapples with changing conditions. As a City we are continuously evolving our strategies, policies and services to address the climate change risks and acknowledge opportunities on how to address or mitigate its effects.

How are we addressing this?

The City is committed to addressing climate change, and a detailed overview of what we are doing can be found in the 'How we become a more sustainable city' section on page 26.

Local housing planning

Australia is currently experiencing a housing crisis. We are seeing increased mortgage rates and rental prices. This, combined with the increased cost of living for other household bills such as utilities and groceries, can have a detrimental effect on our community's quality of life. Declining housing affordability is also putting people at risk of losing their homes and experiencing homelessness.

How are we addressing this?

We have a Local Planning Strategy that guides the planning process for our local housing. We also aim to address the effects the housing crisis has on our community through our Community Development Plan and our Regional Homelessness Plan. We have also added community wellbeing to our advocacy agenda.

Economic Growth

Insufficient economic development in our City can result in limited opportunities to create local employment opportunities, impacting on our vision to create sustainable communities where people can work live, work and participate locally.

How are we addressing this?

While the City acknowledges that our influence on this is limited, we have put in place plans and strategies to guide economic growth within the City. Our revised Economic Development Strategy 2022–2032 is a key framework to enable good economic and employment outcomes, including the focus areas of business support, tourism, investment attraction, planning, advocacy and leadership, innovation, and sustainability. Additionally, land use planning will play an important role in growing and strengthening our economy and we are currently developing a local planning strategy that will play an important role in facilitating economic development.

Labour and skills shortages

Due to strict border policies during COVID-19, Australia, and in particular Western Australia, experienced significant constraints on the growth of the workforce. We are still experiencing a shortage of skilled workers, which has led to challenges in attracting new and retaining existing employees with certain skillsets.

How are we addressing this?

We have a workforce strategy that reflects the current trends that impact the workforce such as labour shortages, digitisation, automation and remote working. In 2023/24 we continued to ensure that we have a high-performing and agile workforce so we can deliver excellent outcomes for our residents and other stakeholders.

The year ahead

In July 2024 the City adopted the 2024/25 budget, investing in a range of services and facilities to keep our community connected, safe and sustainable.

The balanced budget includes a significant capital works program and investment in a range of everyday services and facilities to benefit residents. Here are some of the key projects and programs that we will deliver in the 2024/25 year:

2024/25 budget highlights

Community recreation and facilities

Over the next 12 months, we will spend \$12.5 million to maintain our sporting facilities, pitches, fields, and grounds, ensuring the City's local clubs can keep kicking goals.

This includes \$5 million to upgrade the netball courts at Kingsway Regional Sporting Complex and complete works on floodlighting and the sports amenities building at Heath Park in Eglinton.

An \$875,000 investment will see Montrose Park tennis courts in Girrawheen receive a much needed revamp, including court resurfacing and new LED lighting and fencing.

Work will continue on the highly anticipated Alkimos aquatic and recreation centre project, with \$4.7 million to fund the detailed design and the start of construction later this year.

BMX enthusiasts will benefit from a \$685,000 upgrade to the pump track at McCoy Park in Quinns Rocks.

Parks and conservation areas

The City will spend a total of \$51.5 million to maintain, protect and enhance parks, coastlines, reserves, streetscapes and conservation areas.

We have allocated \$1.5 million to support upgrades to parks and playgrounds across the City.

This includes the City's first all-abilities playground at Riverlinks Park in Clarkson, which will provide a new play area with five themed spaces for children of all ages and abilities to enjoy, including mountain, jungle, town and country and desert.

Waste services

We've allocated \$32 million to continue providing residential waste services and strengthen efforts to reduce household waste and increase material recovery.

We recently rolled out a new bulk junk and greens collection service and we are also exploring improved options for recycling organic waste.

Community safety and emergency management

We're committing \$10.5 million to deliver ranger services, conduct safety patrols and further enhance our CCTV network to ensure our community feels safe. In 2024/25, \$150,000 will fund the CCTV Rebate Scheme, providing eligible ratepayers with a rebate of up to \$500 for installing or upgrading their home CCTV system.

This investment also supports emergency management and will help us implement a comprehensive bushfire risk management plan and provide continued support to those impacted by the Mariginiup fire.

Community development

We're investing \$9.5 million into developing physically, socially, economically and culturally healthy communities, ensuring everyone who lives in the City can connect, socialise and participate in local events, programs, and activities, regardless of age, background or ability.

The budget will fund youth services and school holiday programs delivered from our youth hubs, and support our youth outreach team in connecting with vulnerable young people.

Libraries, arts and culture

We've committed \$8 million to maintaining free programs, resources and activities to connect and inspire residents at our Yanchep/Two Rocks, Clarkson, Wanneroo and Girrawheen libraries.

A \$14.9 million investment will progress construction of the Dordaak Kepup Library and Youth Innovation Hub, with a \$6 million boost from the State Government.

Expected to open in late 2025, the state-of-the-art facility is set to offer everything from classic library elements, seniors activities and early childhood offerings, to youth innovation elements including STEAM programs and podcasting facilities.

Local roads

We'll spend \$38 million delivering major road upgrades and maintenance to help ease traffic congestion and improve safety across the City.

Roads and streetlighting in Neerabup Industrial Area (NIA) will be improved, with \$3.8 million set aside for important upgrades and maintenance works.



Capital works program highlights 2024|25



External awards and nominations

During 2023/24, we were honoured with various important awards and nominations. This recognition highlighted our innovative efforts in important areas and showed that we're leading the way in local government.

Australasian Reporting Awards

We have been recognised for our commitment to transparency with our eighth Gold Award at the 2024 Australasian Reporting Awards (ARAs).

The ARAs provide the benchmark for government and corporate reporting, with Gold Award winners regarded as producing model reports for other organisations to follow.

The Gold Award, in which we were recognised in the Public Administration – Local category, recognises our commitment to continuous improvement and effective communication, sensitivity and responsiveness to stakeholders, attention to detail and accuracy, and dedication to achieving and improving on standards.

Waterwise Recognition Awards

Wanneroo Aquamotion was named Platinum Waterwise Aquatic Centre of the Year at the 2024 Waterwise Recognition Awards.

The Water Corporation's annual awards recognise Western Australian local governments and aquatic centres for embedding waterwise principles into their operations.

Platinum Waterwise Aquatic Centre of the Year is awarded to the aquatic centre demonstrating innovation and achievements over and above best practice water management.

Showcase in Pixels 2023

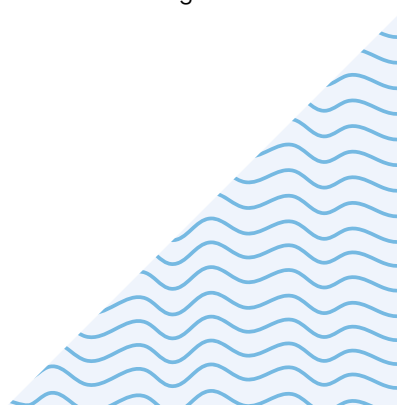
The City worked with local Girrawheen artist Merisa Bickerstaff who took on the theme of 'Local Futures' for the 2023 WALGA Showcase on Pixels Competition. All entries were displayed on the main digital screen in Yagan Square, Wellington Street in the Perth CBD in September.

Merisa's beautiful artwork, titled 'Turning pages to a future bright', represents the City of Wanneroo's lifestyle and prosperous chapters ahead, highlighting our coastline, heritage, local produce and café culture.

At the Annual WA Local Government Convention, award winners were announced, and Merisa's artwork was selected as a winner in the category of Community/Non-professional.

2023 National Economic Development Awards for Excellence

We were a finalist in the category Economic Development Marketing and Promotion for our project 'Driving economic growth: Innovative marketing and promotion strategies for Business Wanneroo'. Our initiative aimed to streamline the small business approvals process and enhance the business customer experience. The goal was to create a more favourable business environment that attracts investment, fosters economic growth, and improves the economic well-being of our community.



2024 IPWEA WA Awards for Excellence

In 2023/24 the City's Coastal Monitoring Program was highly commended in the Asset Management category. The program involves monitoring the seasonal and long-term changes along our coastline to better understand how we can manage and protect our coastal environment for the future.

We were also a finalist in the category for Best Public Works Project \$2-5M (Metro) for our new cycling facility in Splendid Park, Yanchep.

2023 Auscontact Awards

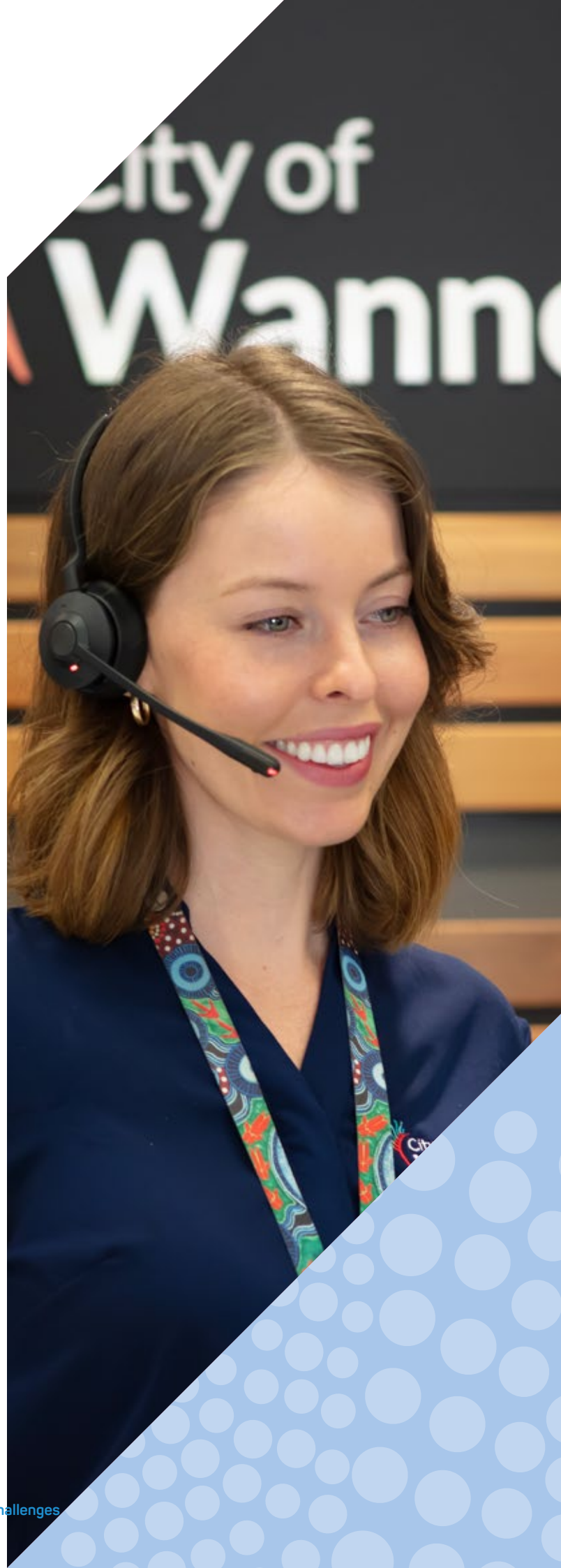
We were nominated in five categories for the 2023 Auscontact Awards. At the announcement night on 4 August 2023, City employee Kelly Donker took home the Centre Manager of the year award and we won an award in the Employee Engagement Initiative of the Year category for our engagement and culture project.

2023 Planning Institute of Australia

Our Planning and Sustainability team were finalists for the Planning Institute of Australia's WA Division's Best Local Government Team of the Year award category.

Western Australian Multicultural Awards 2024

In 2023/24 we were a finalist in the local government category for delivering multilingual waste education to our diverse community.

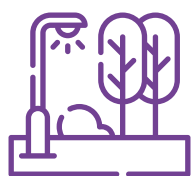


What we used your rates for

We allocate funds to support a variety of essential services that contribute to our vibrant community. This includes the management and upkeep of parks, playgrounds, sports fields, recreation centres, and community facilities.

Additionally, we prioritise community safety by offering round-the-clock safety patrols, improving our CCTV systems, and constructing safer roads and pathways.

In 2023/24 we spent:



\$55.4m

on roads, pathways and street lighting



\$14.9m

on community facilities



\$35.4m

on sports facilities



\$17.9m

on foreshore management and conservation



\$31.4m

on waste and recycling



\$11.9m

on libraries, museum, and heritage



\$41.1m

on parks and playgrounds



\$6m

on governance



\$24.6m

on community health, safety, and emergency



\$2.1m

on business and economic development

Community financial snapshot

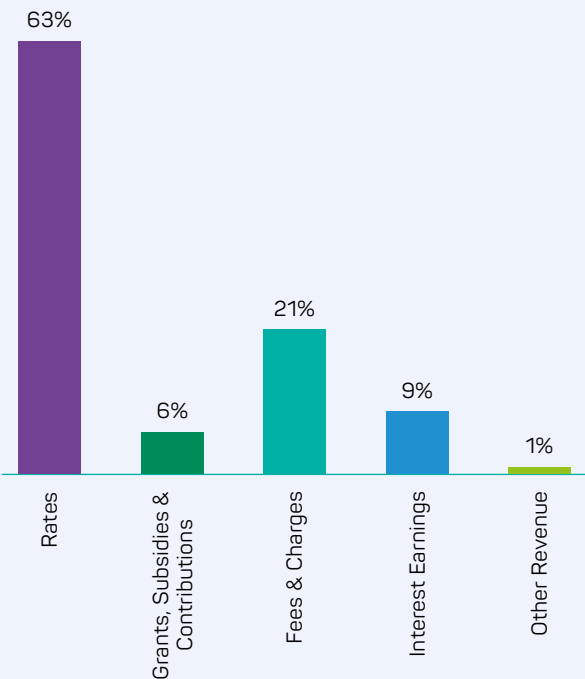
This section provides a brief overview of our financial performance for 2023/24. It highlights how our funds were allocated and managed to support community priorities, ensuring transparency and responsible financial stewardship. Our goal is to maintain sustainable growth while meeting the needs of our residents.

Here are some key financial figures:

- We recorded an operating surplus of 16.9 million
- We have \$3.59 billion in assets
- \$245.8 million in revenue with 63% coming from rates
- We expended \$228.8 million in operating expenses
- We expended \$64.6 million on capital works
- 86,727 was the number of ratable properties
- Cash and cash equivalents totalling \$37.8 million
- Liabilities totalling \$315.6 million

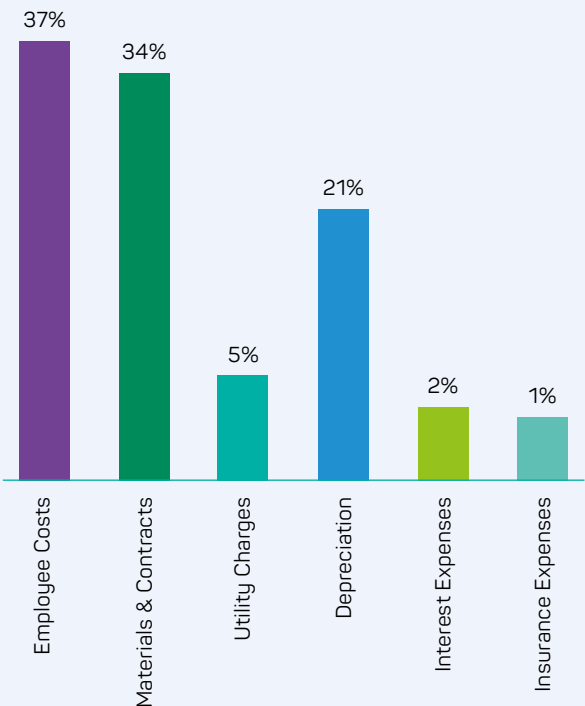
Where did our operating revenue come from?

Our revenue amounted to just over \$245.8 million. Rates was our largest revenue source totalling just over \$155.6 million. Here is a breakdown of where our revenue came from in 2023/24:



How did we spend our money?

Our expenditure amounted to \$228.8 million, with employee costs (\$83.2 million) and materials and contracts (\$79.7 million) being 71% of our expenses. Here is a breakdown of how we spent our money in 2023/24:



Our major projects

Each year we determine what our major capital projects for the year will be. When choosing these projects, we consider two main things – how important they are to the community and their financial value. For 2023/24, we selected 12 major projects.

These projects are closely monitored, and progress is reported to the Council and the Audit and Risk Committee on a monthly and quarterly basis. The table below shows the spending on our major projects compared to the allocated budget.

Top project	2023/24 budget (\$)	Schedule status	Annual budget status	Total budget status
Neerabup Industrial Area (existing estate), Neerabup, upgrade roads and services infrastructure	\$1,930,000	✓	✓	✓
Halesworth Park, Butler, new sports facilities	\$9,484,653	✓	✓	✓
Dordaak Kepap Library and Youth Innovation Hub, Landsdale, new building	\$478,140	✓	X*	✓
Mindarie Breakwater, Mindarie, renew maintenance management plan	\$6,751,715	✓	✓	✓
Lenore Road, Hocking, upgrade to dual carriageway from Kemp St to Elliot Rd	\$2,040,000	✓	✓	✓
Alkimos, new Alkimos Aquatic and Recreation Centre	\$2,645,299	✓	✓	✓
Heath Park, Eglinton, new sports amenities building	\$1,769,698	✓	✓	✓
Flynn Drive, Neerabup, upgrade from Wanneroo Rd to Old Yanchep Rd	\$942,073	✓	X*	✓
Two Rocks Road, Yanchep, upgrade street lighting	\$1,128,850	✓	✓	✓
Hester Ave, Merriwa, upgrade intersection of Connolly Drive	\$1,220,000	✓	✓	✓
Mirrabooka Ave Kingsway, Landsdale, upgrade roundabout	\$22,000	✓	X*	X*
Gnangara Rd, Madeley, renew road surface	\$1,648,000	✓	✓	✓
TOTAL	\$30,060,428			

*Funds from projects that had a current year budget variance (underspend) of more than 20% are to be carried forward to 2024/25 to allow for project continuation.

Our Council

Democratic governance

Democratic governance is the process by which democratically elected governments undertake their duty of governing for and on behalf of their constituents and the community. This is essential to an understanding of good governance in the local government context.

Governance is the system and structures by which local governments are directed and controlled. It is the process of governing (formal or informal) by which the local government makes decisions, distributes and exercises authority and power, determines strategic goals, develops institutional rules, and assigns responsibility for those matters. It involves a focus on the clarity of roles and responsibilities, which support accountability (internal and external) and public access to decision-making and information.

Benefits of effective governance include:

- improved communication
- sustainability and growth
- ability to attract funding
- assurance to insurers
- effective and efficient services
- enhanced reputation.

Council structure

The City of Wanneroo Council (the Council) consists of a popularly elected Mayor and fourteen Councillors. The fifteen Council Members represent all residents and ratepayers within the City. The Council is responsible for setting the strategic direction for the City, policy development, identifying service standards and monitoring performance across the organisation.

For the purpose of conducting elections, the City is divided into seven wards, each of which returns two Councillors.

Council elections

Ordinary local government elections are held every two years on the third Saturday in October, with half of the available Councillor positions being contested. An ordinary Mayoral election is held every four years. Each successful Council Member is appointed for a term of four years. Any eligible elector of the City can nominate for election.

For each election, successful candidates to the position of Mayor and Councillor are determined by the votes of the electors of the City.

Voting in local government elections is open to any person who is registered on the State Electoral Roll and is a registered eligible elector of the City. People who own or occupy property within a local government district can apply to their local government to be included on the roll as an owner/occupier, if they are eligible electors. Voting is not compulsory.

The position of Deputy Mayor is determined by the Council at an election held at the first Council meeting following an ordinary election. The appointment of Deputy Mayor is for a term of two years. This election is conducted by the City.

Ordinary Council Elections were conducted in October 2023, with the positions of Mayor and seven Council seats contested. Voters cast 35,797 valid ballots, a turnout of 25.6%. The incumbent Mayor, Linda Aitken JP, was returned to office for a 4-year term.

Successful candidates in the electoral wards were as follows:

- Central Ward: Jacqui Huntley
- Central-East Ward: Marizane Moore
- Central-West Ward: Phil Bedworth
- North Ward: Alex Figg
- North-East Ward: Glynis Parker
- South Ward: Eman Seif JP
- South-West Ward: Vinh Nguyen

This election was notable for being the first in which optional preferential voting was implemented, replacing the previous 'first past the post' system. This did mean that the result took 4 days, rather than the same day as in previous elections.

Following the election, Cr James Rowe JP was elected to the position of Deputy Mayor for a two-year term.

Extraordinary Elections

An extraordinary election occurs when the position of a Council Member becomes vacant before the end of their appointed term. Examples by which a position may become vacant are when a Council Member resigns or is disqualified during his or her period of office. In such cases, an extraordinary election may be held to fill the vacancy and a person is elected for the remainder of the term of the former Council Member.

No extraordinary elections were held during the 2023/24 financial year.

Role of Council members

Council Members make important decisions relating to the whole of the local government by considering the views of the community. They also work together with the community, the CEO and the Administration to set the strategic direction of the City. The role of Council Members is defined in the *Local Government Act 1995* (**the Act**).

The specific role of Council Members is to:

- represent the interests of electors, ratepayers and residents
- provide leadership and guidance to the community
- facilitate communication between the community and the Council
- participate in local government decision-making processes at Council and committee meetings.

Council Composition

The Mayor and Councillors are elected by the community, reflecting the values of the communities from which they are elected. For the 2023/24 year, Council had nine female members (60%) and six male members (40%).

Council Generational Breakdown

- Baby Boomer Generation
- Generation X
- Millennials
- Generation Z
- Not Stated



Role of the Mayor and Deputy Mayor

The role of the Mayor is to:

- preside at meetings in accordance with the Act
- provide leadership and guidance to the community
- carry out civic and ceremonial duties on behalf of the local government
- speak on behalf of the local government
- liaise with the CEO on the affairs of local government and the performance of its functions.

The Deputy Mayor performs the functions of the Mayor when authorised to do so under s5.34 of the Act.

Council members

Mayor Linda Aitken JP

Mayor since: September 2022

Councillor: 2013 – 2022 (when elected as Mayor)
Term expires: October 2027

M: 0497 790 960

E: linda.aitken@wanneroo.wa.gov.au

Qualifications and experience

- Bachelor of Nursing with Honours
- Justice of the Peace
- Local resident since 1979
- Local Business Operator 1986 – 2021
- Active Theatre Nurse 2005 – Current
- Worked with Government bodies in Africa to improve healthcare
- Yanchep Lagoon Primary School Board Member
- Yanchep College Board Member
- East Butler Primary School Board Member
- Clarkson Primary School Board Member
- Vice Patron Surf Life Saving WA
- Patron Alkimos Surf Life Saving Club



Special interest / focus areas

- Facilities and activities for all
- Strong and diverse local economy
- Manage natural assets and resources
- Develop to meet current need and future growth
- Clear direction and decision making

Council-appointed membership of committees / working groups / external committees / boards as at 30 June 2024

- Alkimos Aquatic and Recreation Centre Project Working Group
- Audit and Risk Committee
- Business and Tourism Advisory Group
- Community Safety Working Group
- Festival And Cultural Events (FACE) Committee
- Multicultural Advisory Group
- Neerabup Industrial Area Working Group
- North West District Emergency Management Committee (DEMC)
- Quinns Beach Coastal Management Advisory Group
- Quinns Rocks Caravan Park Re-Development Working Group
- Revenue Review Committee
- Service Review Working Group
- Wanneroo/ Joondalup Local Emergency Management Committee (LEMC)
- Wanneroo Town Centre Advisory Group
- Waste Management Advisory Committee
- Yanchep Lagoon Community Working Group



South Ward

Cr James Rowe

Deputy Mayor: October 2023 - current
Councillor since: October 2021
Term expires: October 2025

M: 0417 709 573

E: james.rowe@wanneroo.wa.gov.au

Qualifications and experience

- Bachelor of Arts – UWA
- Honours degree (History) – UWA
- Justice of the Peace (JP)
- Master of Law, Policy & Government
- Burbridge School Board
- Girrawheen Lions Club Member
- Girrawheen Senior High School Board
- Marangaroo Family Centre Board
- Roseworth Primary School Board
- UWA Career Mentor Link Program
- Waddington Primary School Board

Special interest / focus areas

- Valuing cultures and history
- Strong and diverse local economy
- Responsibly and ethically managed
- Plan for climate change
- Build local partnerships and work together with others

Council-appointed membership of committees / working groups / external committees / boards as at 30 June 2024

- Aboriginal and Torres Strait Islander Community Reference Group - Ni Kadadjiny Koort
- Alkimos Aquatic and Recreation Centre Project Working Group
- Audit and Risk Committee
- Community Safety Working Group
- Festival And Cultural Events (FACE) Committee
- Neerabup Industrial Area Working Group
- North West Regional Road Sub Group
- Quinns Rocks Caravan Park Re-Development Working Group
- Revenue Review Committee
- Service Review Working Group
- Western Australian Local Government Association (WALGA) North Metropolitan Zone
- Yellagonga Regional Park Community Advisory Committee



South Ward

Cr Eman Seif

Councillor since: October 2023

Term expires: October 2027

M: 0439 885 421

E: eman.seif@wanneroo.wa.gov.au

Qualifications and experience

- Graduate Certificate of Business, Edith Cowan University
- 25 years private sector experience
- Business Incubator Manager at The Innovation Centre of WA
- State Government experience
- Federal Government experience
- Justice of the Peace

Special interest / focus areas

- Develop to meet current need and future growth
- Facilities and activities for all
- Strong and diverse local economy
- Manage natural assets and resources
- People feel safe in public places

Council-appointed membership of committees / working groups / external committees / boards as at 30 June 2024

- Aboriginal and Torres Strait Islander Community Reference Group - Ni Kadadjiny Koort
- Audit and Risk Committee
- Bushfire Advisory Committee
- Business and Tourism Advisory Group
- Catalina Regional Council
- Community Safety Working Group
- Festival And Cultural Events (FACE) Committee
- Multicultural Advisory Group
- Neerabup Industrial Area Working Group
- Revenue Review Committee
- Service Review Working Group
- Wanneroo and Districts Historical Society
- Western Australian Local Government Association (WALGA) North Metropolitan Zone
- Yanchep Lagoon Community Working Group



South-West Ward

Cr Natalie Herridge

Councillor since: October 2021

Term expires: October 2025

M: 0403 326 828

E: natalie.herridge@wanneroo.wa.gov.au

Qualifications and experience

- Passionate local resident since 2004
- Second generation local small business owner
- Hospitality & Administration background
- Tupperware Manager 5 years
- Active volunteer board member with several local groups, schools & organisations.
- Primary School P&C member of 13 years (President for 4 years)
- Commenced Diploma in Local Government (WALGA) in November 2023

Special interest / focus areas

- Valued public places and spaces
- Waste and its impacts
- People feel safe in public places
- Build local partnerships and work together with others.
- Responsibly and ethically managed

Council-appointed membership of committees / working groups / external committees / boards as at 30 June 2024

- Aboriginal and Torres Strait Islander Community Reference Group - Ni Kadadjiny Koort
- Audit and Risk Committee
- Community Safety Working Group
- Environmental Advisory Group
- Festival And Cultural Events (FACE) Committee
- Metro Outer Development Assessment Panel (MODAP)
- Quinns Rocks Caravan Park Re-Development Working Group
- Revenue Review Committee
- RoadWise Advisory Group
- Service Review Working Group
- Wanneroo and Districts Historical Society
- Western Australian Local Government Association (WALGA) North Metropolitan Zone
- Yellagonga Regional Park Community Advisory Committee



South-West Ward

Cr Vinh Nguyen

Councillor since: October 2019

Term expires: October 2027

M: 0430 003 360

E: vinh.nguyen@wanneroo.wa.gov.au

Qualifications and experience

- Bachelor of Laws (UWA)
- Bachelor of Commerce (UWA)
- UWA Excellence Award recipient
- Principal lawyer and business owner of a local law firm for more than 10 years
- Kingsway Christian College committee member
- Graduate Certificate in Legal Business Management

Special interest / focus areas

- Facilities and activities for all
- Tourism opportunities and visitor experiences
- Attract and support new and existing businesses
- People feel safe in public places
- Advocate in line with community priorities

Council-appointed membership of committees / working groups / external committees / boards as at 30 June 2024

- Audit and Risk Committee
- Service Review Working Group



Central Ward

Cr Jacqueline Huntley

Councillor since: October 2011

Term expires: October 2027

M: 0433 606 536

E: jacqui.huntley@wanneroo.wa.gov.au

Qualifications and experience

- Retired Flight Lieutenant, Royal Air Force Volunteer Reserve and RSL Wanneroo member
- Bachelor of Nursing and a diploma of Midwifery
- Certificate in Child Health and Community Nursing
- Wildlife and domestic feral rehabilitator at Paws for Wildlife project
- President of the Wanneroo Historical Society
- Resident of East Wanneroo for 23 years

Special interest / focus areas

- Valuing culture and history
- Plan, develop and activate employment locations
- Manage and protect local biodiversity and plan for climate change
- Manage natural assets and resources
- Plan for and manage land use

Council-appointed membership of committees / working groups / external committees / boards as at 30 June 2024

- Audit and Risk Committee
- Bushfire Advisory Committee
- Business and Tourism Advisory Group
- Community Safety Working Group
- Environmental Advisory Group
- Heritage Services Advisory Group
- Metro Outer Development Assessment Panel (MODAP)
- North West District Emergency Management Committee (DEMC)
- Quinns Rocks Caravan Park Re-Development Working Group
- Revenue Review Committee
- Service Review Working Group
- Wanneroo Agricultural Society
- Wanneroo/ Joondalup Local Emergency Management Committee (LEMC)
- Wanneroo Town Centre Advisory Group
- Western Australian Local Government Association (WALGA) North Metropolitan Zone
- Western Australian Local Government Association (WALGA) State Council
- Yanchep Lagoon Community Working Group



Central Ward

Cr Jordan Wright

Councillor since: October 2021

Term expires: October 2025

M: 0491 043 939

E: jordan.wright@wanneroo.wa.gov.au

Qualifications and experience

- Bachelor of Commerce (Tourism & Hospitality Management)
- Lifelong Hocking resident
- School Board Member at Hocking Primary School and Wanneroo Secondary College
- Graduate of AICD Company Directors Course
- Diploma of Local Government (Elected Member)

Special interest / focus areas

- Tourism opportunities and visitor experiences
- Plan for climate change
- Develop to meet current need and future growth
- Advocate in line with community priorities
- Customer focused information and services

Council-appointed membership of committees / working groups / external committees / boards as at 30 June 2024

- Audit and Risk Committee
- Business and Tourism Advisory Group
- Community Safety Working Group
- Mindarie Regional Council
- Neerabup Industrial Area Working Group
- Revenue Review Committee
- Service Review Working Group
- Wanneroo Agricultural Society
- Wanneroo Town Centre Advisory Group
- Waste Management Advisory Committee
- Western Australian Local Government Association (WALGA) North Metropolitan Zone

Central-East Ward

Cr Marizane Moore

Councillor since: October 2023

Term expires: October 2027

M: 0413 551 868

E: marizane.moore@wanneroo.wa.gov.au

Qualifications and experience

- 10+ years resident of the City of Wanneroo
- Qualified skin therapist
- Diploma of Leadership
- Small business owner experience
- Community Volunteering

Special interest / focus areas

- Bringing people together
- Strong and diverse local economy
- Develop local jobs and skills
- People feel safe in public places
- Build local partnerships and work together with others



Council-appointed membership of committees / working groups / external committees / boards as at 30 June 2024

- Audit and Risk Committee
- Community Safety Working Group
- Neerabup Industrial Area Working Group
- Revenue Review Committee
- Service Review Working Group
- Wanneroo Town Centre Advisory Group
- Western Australian Local Government Association (WALGA) North Metropolitan Zone

Central-East Ward

Cr Paul Miles

Councillor since: October 2017

Term expires: October 2025

M: 0416 197 363

E: paul.miles@wanneroo.wa.gov.au

Qualifications and experience

- Former State Parliament Member for Wanneroo
- Former State Minister



Special interest / focus areas

- Develop to meet current need and future growth
- Plan for and manage land use
- Manage and maintain assets
- People can move around easily
- People feel safe in public places

Council-appointed membership of committees / working groups / external committees / boards as at 30 June 2024

- Alkimos Aquatic and Recreation Centre Project Working Group
- Audit and Risk Committee
- Community Safety Working Group
- Environmental Advisory Group
- Heritage Services Advisory Group
- Mindarie Regional Council
- Neerabup Industrial Area Working Group
- Quinns Rocks Caravan Park Re-Development Working Group
- Revenue Review Committee
- Service Review Working Group
- Wanneroo Town Centre Advisory Group
- Waste Management Advisory Committee
- Yanchep Lagoon Community Working Group

Central-West Ward

Cr Helen Berry

Councillor since: October 2021

Term expires: October 2025

M: 0447 821 022

E: helen.berry@wanneroo.wa.gov.au

Qualifications and experience

- Graduate Australian Institute of Company Directors
- Certified Chartered Accountant
- Fellow Institute of Community Directors of Australia
- Lived within the City of Wanneroo since moving to Australia
- Experienced professional in age care and clinical governance
- Holds positions with various age care organisations implementing the recommendations of the Royal Commission



Special interest / focus areas

- Value the contribution of all people
- Facilities and activities for all
- Strong and diverse local economy
- Develop local jobs and skills
- Manage and protect local biodiversity

Council-appointed membership of committees / working groups / external committees / boards as at 30 June 2024

- Alkimos Aquatic and Recreation Centre Project Working Group
- Audit and Risk Committee
- Catalina Regional Council
- Community Safety Working Group
- Elderbloom Community Care Centre Board of Management
- Festival And Cultural Events (FACE) Committee
- Joondalup Health Campus Community Board of Advice Committee
- Multicultural Advisory Group
- Neerabup Industrial Area Working Group
- Quinns Beach Coastal Management Advisory Group
- Quinns Rocks Caravan Park Re-Development Working Group
- Revenue Review Committee
- Service Review Working Group



Central-West Ward

Cr Phil Bedworth

Councillor since: October 2023

Term expires: October 2027

M: 0431 961 909

E: phil.bedworth@wanneroo.wa.gov.au

Qualifications and experience

- Local resident for 16 years
- Community volunteering in multiple capacities
- Worked in public service for 30+ years
- Qualifications in Road Safety Engineering and Road Safety Auditing
- Studied Bachelor of Law (LLB)
- Special interest in road safety and traffic management

Special interest / focus areas

- Arts and local creativity
- Develop local jobs and skills
- Plan for climate change
- People feel safe in public spaces
- Responsible and ethically managed

Council-appointed membership of committees / working groups / external committees / boards as at 30 June 2024

- Alkimos Aquatic and Recreation Centre Project Working Group
- Arts Advisory Group
- Audit and Risk Committee
- Catalina Regional Council
- Community Safety Working Group
- Quinns Beach Coastal Management Advisory Group
- Quinns Rocks Caravan Park Re-Development Working Group
- Revenue Review Committee
- Service Review Working Group

North-East Ward

Cr Bronwyn Smith

Councillor since: December 2022

Term expires: October 2025

M: 0438 001 066

E: bronwyn.smith@wanneroo.wa.gov.au

Qualifications and experience

- Bachelor of Arts (Arts Management)
- Graduate Diploma in Teaching and Learning
- Bachelor of Education (Global Education).
- Local resident of 8 years
- 13 years Teaching experience
- Deputy Chair of The Municipal Waste Advisory Council
- Rotary Club of Mindarie member
- Board member of Westcity Church



Special interest / focus areas

- Arts and local creativity
- Plan for climate change
- Develop to meet current need and future growth
- Advocate in line with community priorities
- Responsibly and ethically managed

Council-appointed membership of committees / working groups / external committees / boards as at 30 June 2024

- Arts Advisory Group
- Audit and Risk Committee
- Community Safety Working Group
- Festival And Cultural Events (FACE) Committee
- Joondalup Health Campus Community Board of Advice Committee
- Metro Outer Development Assessment Panel (MODAP)
- Quinns Beach Coastal Management Advisory Group
- Quinns Rocks Caravan Park Re-Development Working Group
- Revenue Review Committee
- Service Review Working Group
- Western Australian Local Government Association (WALGA) North Metropolitan Zone
- Western Australian Local Government Association (WALGA) State Council



North-East Ward

Cr Glynis Parker

Councillor since: October 2019

Term expires: October 2027

M: 0409 408 171

E: glynis.parker@wanneroo.wa.gov.au

Qualifications and experience

- Local resident for 21 years
- Small business owner 20 years
- 8 years on Council
- Extensive and broadened life experience
- Independent Board Member- Harbourside Village Mindarie

Special interest / focus areas

- Attract and support new and existing business
- Manage natural assets and resources
- Develop to meet current and future growth
- Build partnerships and work together with others
- Clear direction and decision making

Council-appointed membership of committees / working groups / external committees / boards as at 30 June 2024

- Alkimos Aquatic and Recreation Centre Project Working Group
- Audit and Risk Committee
- Community Safety Working Group
- Multicultural Advisory Group
- Quinns Beach Coastal Management Advisory Group
- Quinns Rocks Caravan Park Re-Development Working Group
- Revenue Review Committee
- RoadWise Advisory Group
- Service Review Working Group



North Ward

Cr Alex Figg

Councillor since: October 2023

Term expires: October 2027

M: 0449 704 667

E: alex.figg@wanneroo.wa.gov.au

Qualifications and experience

- Bachelor of Arts in Political Science and International Relations
- Resident of Yanchep for ten years
- Chair of the Yanchep and Two Rocks Residents Association

Special interest / focus areas

- Plan, develop and activate employment locations
- Manage and protect local biodiversity
- Develop to meet current need and future growth
- Plan for and manage land use
- Responsibly and ethically managed

Council-appointed membership of committees / working groups / external committees / boards as at 30 June 2024

- Alkimos Aquatic and Recreation Centre Project Working Group
- Audit and Risk Committee
- Community Safety Working Group
- Festival And Cultural Events (FACE) Committee
- Heritage Services Advisory Group
- North West Regional Road Sub Group
- Revenue Review Committee
- RoadWise Advisory Group
- Service Review Working Group
- Western Australian Local Government Association (WALGA) North Metropolitan Zone
- Yanchep Lagoon Community Working Group



North Ward

Cr Sonet Coetzee

Councillor since: October 2017

Term expires: October 2025

M: 0414 429 936

E: sonet.coetzee@wanneroo.wa.gov.au

Qualifications and experience

- Experienced small business owner
- Former Sun City Yacht Club committee member
- Former President of the Friends of St. James' Anglican School
- Former Ladies President of the Wanneroo Golf Club
- Alkimos Surf Life Saving Club patron

Special interest / focus areas

- Facilities and activities for all
- Plan, develop and activate employment locations
- Manage and protect local biodiversity
- People feel safe in public spaces
- Advocate in line with community priorities

Council-appointed membership of committees / working groups / external committees / boards as at 30 June 2024

- Alkimos Aquatic and Recreation Centre Project Working Group
- Audit and Risk Committee
- Catalina Regional Council
- Community Safety Working Group
- Metro Outer Development Assessment Panel (MODAP)
- Quinns Beach Coastal Management Advisory Group
- Quinns Rocks Caravan Park Re-Development Working Group
- Revenue Review Committee
- Service Review Working Group
- Waste Management Advisory Committee
- Yanchep Lagoon Community Working Group

Former Council Members

In Memoriam: Councillor Chris Baker

Cr Chris Baker sadly passed away in August 2023. Chris was a passionate community representative and worked alongside fellow Councillors and the City to help build a thriving community. We recognise and thank Chris for his commitment to delivering future-proof facilities and amenities such as sporting grounds, community centres, open spaces, parks, and community gardens.

Previous Council Members

We extend our heartfelt gratitude to the following former Council Members for their many years of dedicated service to the City of Wanneroo, including their time as Deputy Mayor. Their leadership, dedication, and contributions have significantly shaped our community, leaving a lasting impact on residents and the future of our city.

Frank Cvitan

Council member: October 2011 – October 2023

Brett Treby

Council member: December 1999 – October 2023





Council meetings

Ordinary Council Meetings are held generally on a 4-week cycle, normally on a Tuesday evening, in the Council Chamber at the Wanneroo Civic Centre. The Mayor presides at Council meetings, which are also attended by Councillors, the CEO and directors of the City. Reports are formally presented to provide information and advice to assist Council Members in their decision-making.

Members of the public are welcome to attend Council meetings, and there is an opportunity to ask questions and make statements during 'public question and statement time'. Public questions at Council meetings may relate to any matter for which the Council is responsible. However, members of the public are not permitted to take part in Council debate. Public questions and a summary of the responses provided are included in the minutes of the meeting.

The Mayor and Councillors conduct a Briefing Session in the week before the Ordinary Council Meeting. Briefing Sessions start at 6pm in the Council Chamber and are open to members of the public. A public question time relating only to business on the Briefing Session agenda is held at the end of this meeting. People may, by appointment, present deputations relating only to business on the agenda at the start of the Briefing Session.

In accordance with the Act, minutes are kept of Council meeting proceedings and the unconfirmed minutes are published on the City's website within ten days. The minutes are presented at the next Ordinary Meeting of the Council for confirmation.

Committees

Section 5.8 of the Act enables councils to establish committees of three or more persons to assist the Council and to exercise the powers and discharge the duties of the local government. Committee Members may include Council Members, employees and members of the public in a variety of combinations. Committees can operate with Council-delegated decision-making powers or solely on an advisory basis.

Working groups and advisory groups may also be formed by Council; however, these groups cannot have any delegated decision-making power and may only provide feedback and advice to Council. Committees and groups collectively consider and provide advice to the Council on a variety of issues with the specific intent of a committee or group's purpose being documented in its terms of reference.

The terms of reference and membership of each committee and group are determined by the Council. Where the terms of reference for the committee or group provide for membership by community members, nominations are sought through an open expression of interest process. All expressions of interest are reviewed by the City and a report recommending nominees for appointment is prepared.

Advisory committees, where members are drawn from both the Council and the community, give people a significant opportunity to provide input into the Council's decision-making process. The chair of these groups is elected from among the committee membership.

Short-term groups consist of experts working together for a particular purpose and are disbanded when that purpose is achieved.

The Council has 5 established committees as of 30 June 2024 which are:

- Audit and Risk Committee
- Bushfire Advisory Committee
- Festival and Cultural Events Committee
- Revenue Review Committee
- Waste Management Advisory Committee.

None of these committees currently hold delegated authority to exercise the powers and discharge the duties of the local government. The decisions or recommendations of committees and working groups have no legal standing unless they are adopted by the Council at a formal meeting. Council is not bound to accept a recommendation of a group or a committee.

Audit and Risk Committee

The Audit and Risk Committee liaises with internal and external auditors so that the Council can be satisfied with the performance of the local government in managing its affairs. The Committee also advises the organisation on the management of business enterprise risks, the strategic risk register and high-risk issues.

All Council Members are members of this Committee. A chair is elected at the first meeting after an ordinary Council election and serves for two years.

The Terms of Reference for the Committee allow for one or more external members who have knowledge and skills that are of benefit to the Committee. However, no external appointment has yet been made.

A list of internal audits and other reports presented to the committee is provided on the Internal Audit section on page 181.

Bushfire Advisory Committee

The Bushfire Advisory Committee advises the Council on bushfire mitigation and planning. One meeting of the Committee was held in 2023/24. Council appoints a delegate and a deputy delegate directly to this Committee, along with a delegate and deputy delegate representative of the Local Emergency Management Committee.

Festival and Cultural Events Committee

The Festival and Cultural Events Committee makes recommendations to the Council on policies relating to the promotion of the City's culture through festivals and events. Four Council Members, including the Mayor, are delegates. There are three deputy delegates who may attend when a delegate is unavailable.

Revenue Review Committee

The Revenue Review Committee provides advice and makes recommendations to the Council on sources of revenue and related policy. Membership of the committee consists of the Mayor and nine Councillors.

Waste Management Advisory Committee

The Waste Management Advisory Committee provides advice to the Council and to the City's representatives on the Mindarie Regional Council on matters relating to waste management in the City. Six Council Members comprising the Mayor, three direct delegates, and two representatives of Mindarie Regional Council are members of this committee.

Membership of committees at 30 June 2024

Council members	Audit and Risk Committee	Bushfire Advisory Committee	Festival and Cultural Events Committee	Revenue Review Committee	Waste Management Advisory Committee
Mayor L Aitken	◆	◆+	◆	◆	◆
Cr P Bedworth	◆			◆	
Cr H Berry	◆		◆	◆	
Cr S Coetzee	◆			◆	◆
Cr A Figg	◆		▲	◆	
Cr N Herridge	◆		◆	◆	
Cr J Huntley	◆	▲ / ▲+		◆	
Cr P Miles	◆			◆	◆ / ●
Cr M Moore	◆			◆	
Cr V Nguyen	◆				
Cr G Parker	◆			◆	
Deputy Mayor Cr J Rowe	◆		▲	◆	
Cr E Seif	◆	◆	▲	◆	
Cr B Smith	◆		◆	◆	
Cr J Wright	◆			◆	◆ / ●

◆ Chair / Presiding Member

◆ Deputy Chair / Presiding Member

◆ Committee Member / Delegate

▲ Deputy Delegate. Deputy delegates only attend meetings when the delegate is unavailable.

◆+ / ▲+ Delegate/Deputy Delegate Representative of the Local Emergency Management Committee

● Delegate Representative of Mindarie Regional Council

Council and committee attendance

The following table details the types of meetings held during 2023/24, the number of meetings held and the attendance of each Council Member.

Council Members	Ordinary Council (11)	Special Council (10)	Electors AGM (1)	Audit and Risk (6)	Bushfire Advisory (2)
Mayor L Aitken	11	10	1	6	1 (1)
Cr P Bedworth	7 (7)	5 (6)	1	3 (4)	-
Cr H Berry	10	8	1	5	-
Cr S Coetzee	11	7	0	4	-
Cr A Figg	6 (7)	5 (6)	0	1 (4)	-
Cr N Herridge	11	10	1	6	-
Cr J Huntley	10	9	1	6	1 (1)
Cr P Miles	10	8	1	5	1 (1)
Cr M Moore	7 (7)	6 (6)	0	4 (4)	-
Cr V Nguyen	9	4	1	2	-
Cr G Parker	10	10	1	5	0 (1)
Deputy Mayor Cr J Rowe	10	10	1	5	-
Cr E Seif	7 (7)	6 (6)	1	4 (4)	-
Cr B Smith	11	10	1	6	-
Cr J Wright	7	8	1	4	-

Where a figure appears in parentheses following a Council Member's attendance, that is the maximum number of meetings of this type that they could have attended, which may be different from the total number of meetings held in the reporting period. This can occur if that Council Member joined the Council or left or was nominated to the committee or group during the year.

Where a Council Member was not a member or delegate of a committee or group at any time during the reporting period this is indicated with a dash.

	Festival and Cultural Events (3)	Revenue Review (2)	Waste Management Advisory (3)	Budget Workshops (5)	Council Forum (15)	Briefing Sessions (11)
	3	2	3	4	15	11
	-	1	-	1	7 (10)	7 (7)
	2 (2)	1	-	3	11	10
	1 (1)	2	1	5	11	9
	-	2	-	5	9 (10)	7 (7)
	3	2	-	5	15	11
	-	1	-	4	15	11
	-	2	3	5	14	11
	-	2	-	5	7 (10)	6 (7)
	-	-	-	1	5	5
	1 (1)	2	-	5	15	10
	-	2	-	5	14	10
	-	2	-	5	10 (10)	6 (7)
	2 (2)	2	-	4	13	10
	-	1	3	4	12	8

Working groups

At the first Council meeting after an election, Council members nominate for and are appointed to internal working groups and external committees, working/advisory groups and regional councils.

The following table lists all working groups, advisory groups and external committees to which Council members are appointed.

Internal	External
<ul style="list-style-type: none"> Aboriginal and Torres Strait Islander Community Reference Group – Ni Kadadjiny Koort Alkimos Aquatic and Recreation Centre Project Working Group Arts Advisory Group Business and Tourism Advisory Group Community Safety Working Group Environmental Advisory Group Heritage Services Advisory Group Multicultural Advisory Group Neerabup Industrial Area Development Working Group North Coast Cycling Facility Master Plan Implementation Working Group Quinns Beach Coastal Management Advisory Group Quinns Rocks Caravan Park Redevelopment – Councillor Working Group Roadwise Advisory Group Service Review Working Group Wanneroo Recreation Centre Upgrade Project Working Group Wanneroo Town Centre Advisory Group Yanchep Lagoon Community Working Group 	<ul style="list-style-type: none"> Catalina Regional Council Elderbloom Community Care Centre's Board of Management Joondalup Health Campus Community Board of Advice Metro Outer Development Assessment Panel (MODAP) Mindarie Regional Council Catalina Regional Council Elderbloom Community Care Centre Board of Management Joondalup Health Campus Community Board of Advice Committee North West Regional Road Sub-Group North West District Emergency Management Committee Wanneroo Agricultural Society Wanneroo and Districts Historical Society Wanneroo/Joondalup Local Emergency Management Committee Western Australian Local Government Association (WALGA) North Metropolitan Zone WALGA State Council Yellagonga Regional Park Community Advisory Committee



Disbanded and created committees and working groups

The following committees/working groups were disbanded or created in 2023/24:

- **Disbanded:**
 - East Wanneroo Community Reference Group (disbanded 12 September 2023)
 - Joondalup Health Campus Community Board of Advice Committee (disbanded 21 November 2023)
- **Created:**
 - Joondalup Health Campus Community Board of Advice Committee (re-formed 23 April 2024)
 - Wanneroo Recreation Centre Upgrade Project Working Group (created 18 June 2024)

Council decisions

The Council recognises the importance of being transparent and accountable. All Council meetings are open to the public, except when sensitive confidential matters are being considered. Recommendations are submitted by Administration to the Council at its Ordinary or Special Council Meetings, and agendas and minutes for these meetings are published on the City's website available for public viewing.

The City continues to review processes and improve decision-making practices for our community and customers. In 2023/24, there were 251 recommendations presented to the Council, a 25% increase from the previous year. Of those, 233 were carried and 6 were deferred.

The Council strives to provide the community with transparency in the decision-making process, with 91% of all Council decisions being resolved in open session and the remaining 9% determined in confidential session. Items that may be considered confidential are defined in s5.23(2) of the Act. Although these items may be discussed and determined in confidential session, any decision made (the resolution) is always read aloud immediately after the meeting is reopened to the public. The small increase in decisions made in confidential sessions in 2023/24 primarily represents the number of staff and appointment decisions that were referred to Council because of senior staff recruitment and which are appropriately dealt with in confidential sessions.

Council member remuneration

The Salaries and Allowances Tribunal determines remuneration for Council Members under the *Salaries and Allowances Act 1975* (SAA). On 6 April 2023, the tribunal determined the rates applicable for 2023/24.

The City is classified as a Band 1 local government for the purposes of the SAA. The Council has adopted a Council Members' Fees, Allowances, Reimbursements and Benefits Policy that sets out the payments available to Council Members as follows:

- annual allowance for a mayor and deputy mayor
- annual attendance fees in lieu of Council meeting, committee meeting and prescribed meeting attendance fees
- annual allowance for ICT expenses in lieu of reimbursement.

The policy makes provision for the City to pay the maximum amount within the range set by the tribunal. It also allows the City to reimburse Council Members up to a set amount in each 4-year term for corporate apparel to allow them to conduct Council-related business. In addition, the LGA allows Council Members to claim reimbursement for childcare and travel costs incurred because of attendance at meetings.

Following is a summary of the remuneration paid to Council Members.

Name	Position
Linda Aitken	Mayor
Chris Baker***	Councillor
Phil Bedworth****	Councillor
Helen Berry	Councillor
Sonet Coetzee	Councillor
Frank Cvitan****	Councillor
Alex Figg****	Councillor
Natalie Herridge	Councillor
Jacqueline Huntley	Councillor
Paul Miles	Councillor
Marizane Moore****	Councillor
Vinh Nguyen	Councillor
Glynis Parker	Councillor
James Rowe	Deputy Mayor
Eman Seif****	Councillor
Bronwyn Smith	Councillor
Brett Treby****	Deputy Mayor
Jordan Wright	Councillor

* In accordance with the determination set by the Salaries and Allowances Tribunal and published in the Government Gazette. Allowances are paid in arrears. This total includes allowances paid June 2023 and July 2023 through May 2024 inclusive.

**Includes reimbursements that may have been received for expense claims relating to a previous financial year. Reimbursements are paid in accordance with the Council Members Fees, Allowances, Reimbursements & Benefits Policy.

	Type and amount of value (rounded to the nearest dollar)						Total
	Allowances and Fees			Reimbursement of Expenses		Other Expenses Incurred%	
	Annual Attendance Fees*	ICT Allowance*	Mayor/ Deputy Mayor Allowance*	Reimbursement of Travel Expenses**	Corporate Apparel Expenses		
	\$49,386	\$3,500	\$93,287	\$4,082	\$3,574	-	\$153,829
	\$5,821	-	-	-	-	-	\$5,821
	\$20,172	\$3,500	-	-	-	-	\$23,672
	\$32,927	\$3,500	-	\$3,505	-	-	\$39,933
	\$32,927	\$3,500	-	-	-	-	\$36,427
	\$12,845	-	-	\$80	-	-	\$12,925
	\$20,172	\$3,500	-	-	-	-	\$23,672
	\$32,927	\$3,500	-	-	\$510	-	\$36,937
	\$33,055	\$3,500	-	-	\$1,531	-	\$38,086
	\$32,927	\$3,500	-	\$2,429	-	-	\$38,856
	\$20,172	\$3,500	-	\$206	-	-	\$23,878
	\$30,135	\$3,500	-	-	-	-	\$33,635
	\$32,927	\$3,500	-	\$1,514	-	-	\$37,941
	\$32,927	\$3,500	\$13,267	-	\$273	-	\$49,967
	\$20,172	\$3,500	-	-	-	-	\$23,672
	\$32,927	\$3,500	-	-	-	\$1,908	\$38,336
	\$12,845	-	\$9,098	\$1,325	-	-	\$23,267
	\$32,927	\$3,500	-	\$1,133	\$1,053	\$435	\$39,048

***Council Member until July 2023.

****Two Council Members departed and four Council Members commenced from 21 October 2023

> Includes reimbursement of underpayments identified as an error in 2022-2023 (\$128.10 for Councillor Huntley, \$1,908.41 for Councillor Smith)

% includes other stationery in accordance with the Council Members Fees, Allowances, Reimbursements & Benefits Policy

Training and professional development

To enable Council Members to develop and maintain skills and knowledge relevant to their roles as representatives of the City, Council Members are encouraged to attend conferences, workshops, forums and training events. Local governments are required to report on training undertaken by Council Members each financial year.

Under WA law, Council Members are required to complete a Council Member Essentials course of training within 12 months of the day on which they are elected.

The following Council Members were required to undertake mandatory training during the 2023/24 financial year in accordance with s.5.126 of the *Local Government Act 1995* and Regulation 35(3) of the *Local Government (Administration) Regulations 1996*.

Council Member	Understanding Local Government	Serving on Council	Meeting Procedures	Conflicts of Interest	Understanding Financial Reports & Budgets
Phil Bedworth*	✓	✓		✓	
Alex Figg*	✓		✓	✓	✓
Marizane Moore*	✓	✓	✓	✓	✓
Eman Seif*	✓	✓	✓	✓	✓
Paul Miles				✓	

*commenced as Councillor October 2023



Code of Conduct

The City of Wanneroo has two Codes of Conduct: one for council members, committee members and candidates in a local government election, and one for employees.

The Codes of Conduct set out the standards of behaviour which must be observed when performing a person's respective duties and are intended to promote accountable and ethical decision-making.

The Council adopted the Council Member, Committee Member and Candidate Code of Conduct (the **Code**) in 2021.

An individual who has nominated as a candidate for election as a Councillor is also required to demonstrate professional and ethical behaviour during their election campaign. If elected, the individual must continue to comply with the Code in Council and on Council committees.

Complaints

The City manages complaints against Council Members in relation to the Code. Division 3 of the Code sets out requirements relating to the behaviour of Council Members, Committee Members and Candidates, including:

- personal integrity
- relationships with others
- behaviour at Council or committee meetings.

A Council policy has been adopted to help the community and Council understand how Code of Conduct (Division 3) complaints will be dealt with.

A complaint under Division 3 must be made within one month of the alleged breach and is to be submitted to the City's Complaints Officer using the prescribed form, which is available on our website along with information on how to submit a complaint. The City's appointed Complaints Officer is the Director Corporate Strategy and Performance.

In 2023/24, one complaint was received under Division 3 of the Code and processed at a cost to the city of \$5,808. This complaint was addressed under the Code's complaints management procedure.

Division 4 of the Code sets out rules of conduct for what are considered minor breaches, including:

- misuse of local government resources
- securing personal advantage or disadvantaging others
- prohibition against involvement in administration
- relationship with local government employees
- disclosure of information
- disclosure of interests.

A complaint received under Division 4 of the Code must be made within 6 months of the alleged breach and is to be submitted to the City's Complaints Officer by email – complaints@wanneroo.wa.gov.au – using the prescribed form.

There were no Division 4 Complaints received in 2023/24. Of the 3 complaints that were carried over from 2022/23, a determination was made that two breaches occurred and one breach was misconceived.

Section 5.121 of the *Local Government Act 1995* (LGA) requires a local government to maintain a register of complaints that result in an action under s5.110(6)(b) or (c). There were no complaints determined in this reporting period that resulted in an action.

Local Laws

As part of its legislative functions, Council can make local laws as a way of providing good governance to the community. The process for making, amending or adopting a local law is provided for under Section 3.12 of the LGA and includes providing the community with a 6week advertising period to allow opportunity for comment.

Section 3.16 of the LGA requires a local government to review its local laws within 8 years of the date of commencement of the local law. We are continuing the process of updating all our local laws. Current local laws are available on our website, wanneroo.wa.gov.au.

Delegations of authority

Delegations of authority provide officers with the power to carry out duties and make determinations. Under the LGA, both the Council and the CEO are given certain powers and duties to be discharged.

The Council, by absolute majority, may delegate in writing to the CEO the exercise of any of its powers or the discharge of any of its duties under various Acts, apart from those specified in section 5.43 of the LGA.

The CEO may delegate to any employee the exercise of any of the CEO's powers or the discharge of any CEO duties, other than the power of delegation, including those powers and duties delegated by the Council, subject to any conditions imposed by the Council.

The LGA requires the CEO to keep a register of delegations and arrange once every financial year for those delegations to be reviewed by the delegator. In line with this requirement, the Register of Delegation of Authority was reviewed to ensure the listed delegations continue to be appropriate.

Publicly Available Information

Information and documents that are required to be available to the public on the City's official website under the LGA are set out as follows.

Legislative reference	Description of information and/or document	Page name
3.58 (F&G r.30(2) (b)	Requires details of an exempt disposition to be published on the website, for a period of 1 year, where the property is disposed of within 6 months after an unsuccessful public auction, tender process or disposal by private treaty in accordance with a Business Plan [s.3.59].	Exempt Disposition
3.59(4)(c)	Commercial enterprises proposed business plan	Your Say
4.52 (1) & (2)	Candidate profiles	Election page
5.39B(6)	Model standards for the recruitment, performance review and termination of CEO	Good governance and conduct
5.39C(6)	Policy for the temporary employment or appointment of a CEO	Policy page
5.50(5)	Policy to make payments to terminating employees that are in addition to employment contract entitlements	Policy page
5.51A	Employee code of conduct	Good governance and conduct
5.55A	Annual Report	Annual Reports
5.89A(5)	Register of gifts	Registers
5.90A(5)	Policy for Council Member and CEO attendance at events	Policy page
5.94(b)	Register of financial interests	Registers
5.94(ab)	Register of complaints	Registers
5.96 & Admin. r. 29C(2)(c)	An up-to-date version of each Council policy	Policy page
5.96 & Admin. r. 29C(2)(d) & (e) & 29D	The name and position title of each Council Member and employee that lodged a primary return or annual return for a financial year. To remain on the website for not less than 5 years from when first published	Registers
5.96 & Admin. r. 29C(2)(f) & (6) and 29D	The type and the amount or value of any fees, expense or allowances paid to each Council member during a financial year. To remain on the website for not less than 5 years from when first published	Registers

Legislative reference	Description of information and/or document	Page name
5.96 Election r.30G(5) & (6)	Requires the CEO to publish on the website an up-to-date version of the electoral gift register, that excludes the street address of an individual, but instead includes the town or suburb.	Electoral Gift Register
5.96A(1)(a)	Map of the district showing district and ward boundaries	Suburbs and wards map
5.96A(1)(b)	Up-to-date consolidated versions of the City's local laws	Local laws
5.96A(1)(c)	Annual budget	Annual budget 2023/24
5.96A(1)(d)	List of fees and charges	Budget Information 2023/24
5.96A(1)(e)	Current plans for the future of the district	Integrated planning and reporting
5.96A(1)(f) and Admin R. 13	Confirmed minutes of Council or committee meetings and admin r. 13 requires unconfirmed minutes of council and committee meetings to be published on the website within 14 days after a council meeting and 7 days after a committee meeting is held	Council meeting dates, agendas and minutes
5.96A(1)(g) Admin r. 12	Minutes of electors' meetings Requires the CEO to publish on the LGs website meeting details (including ordinary council meetings and committee meetings that will be open to members of the public) before the beginning of the year in which the meetings are to be held. Admin.r.12(3) requires any change to meeting details to be published on the website as soon as practicable after the change is made.	Council meeting dates, agendas and minutes
5.96A(1)(h)	Notice papers, agendas and reports or other documents relating to council or committee meetings	Council meeting dates, agendas and minutes
5.104	Model Code of Conduct for Council Members, Committee Members and Candidates	Codes of Conduct
5.118(3)	Censure notices in respect of a person who is a Council Member	Codes of Conduct
5.121(3)	Register of complaints of minor breaches	Register of Complaints

Legislative reference	Description of information and/or document	Page name
5.127	A report on the training completed by each Council Member in the financial year, to be published within one month of the end of the financial year	Registers
5.128(4)	Publish an up-to-date version of the Continuing Professional Development of Council Members Policy	Policy page
6.36(3) (c) (ii) & (3A)	Each local government is required to prepare a document describing the objects of and reasons for each proposed rate and minimum payment and publish the documents on the website	Rates information
6.68 (3) & Schedule 6.3 1(1)(c)	Prior to exercising the power of sale of land for overdue rates under s6.68, that a notice is to be published on the website and kept on the website for not less than 35 days	Latest news
Admin. r. 29C (2)(a) & (3) and 29D	Any adverse recommendation made by an authorised person under s8.13(2) within 14 days after the adverse recommendation is provided to the local government. To remain on the website for not less than 5 years from when first published	Codes of Conduct
Elections r.30G (5) and (6)	Electoral gift register	Registers
F&G. r. 17(1A)	Tender register	Tenders and contracts

Community engagement

Our Community Engagement Framework is based on the International Association for Public Participation (IAP2) model's Quality Assurance Standard for Community and Stakeholder Engagement and encourages participation by people who live in, work in, visit or support the City.

We ensure that stakeholders' comments and concerns are acknowledged, considered and available for decision-making. We advertise and invite feedback on policy changes, development, planning and project proposals. Key stakeholders (including government regulators and relevant community groups) are engaged on economic, environmental and social topics. We also monitor and review the outcomes of participation, which are then communicated to participants and the public.

The City engages with our community and communicates information in the following ways.

Engagement method	Description
Advertisements	The City regularly advertises engagement opportunities in local community newspapers, including the <i>Wanneroo Times</i> .
City's website	The latest news, key projects and important documents are all available for the community to view on the City's website.
Community events and activities	Engagement activities are incorporated into City-hosted events.
Emails	For participants and project subscribers, we send information, invitations to events and updates at key project milestones.
E-newsletter	The public comment period for key projects is featured in the City's monthly eNews, which has almost 10,000 subscribers.
Facilitated sessions	The City holds open houses, workshops and sessions to share information, involve the community and obtain feedback on our plans in a more personal way. Community members are able to interact directly with City employees and have their questions and concerns listened to, answered and considered in our decision-making.
Letters	We send information and feedback forms to people likely to be directly affected by a decision, project or upgrade.
Non-facilitated sessions	Information booths, ideas boards and straw polls (ad hoc unofficial voting) are set up at various community facilities, events and other engagements.
Notices	Advertisements and notices are displayed on the City's public noticeboards in the main public places (Civic Centre, libraries and community centres) to advertise tenders and impounded vehicles.
Online mapping tool	We successfully used the online Social Pinpoint mapping tool to obtain input and feedback from local residents on several projects. This process was well supported by the community.
Promotional posters	Posters are sometimes displayed in the City's main public places (Civic Centre, libraries and community centres) to advertise engagement opportunities.

Engagement method	Description
Signage	Signage is displayed along roads and parks to advertise engagement opportunities and coming works that will impact on the local community.
Social media	The City may inform the community and stakeholders of engagement opportunities through social media, providing links to information and <i>Your Say</i> .
Submissions	Where a survey is not appropriate, a submission is requested as an alternative means of capturing community comments, concerns and opinions. Submissions are generally delivered by email or sent to or dropped into the Civic Centre.
Surveys	A common method for obtaining information from the community is through surveys. These are available online through the Your Say page or in hard copy on request.
Your Say	Your Say is an online community engagement hub on our website. The community is able to view information and associated documents on particular projects and provide feedback via online surveys and submission forms.

Key topics and concerns

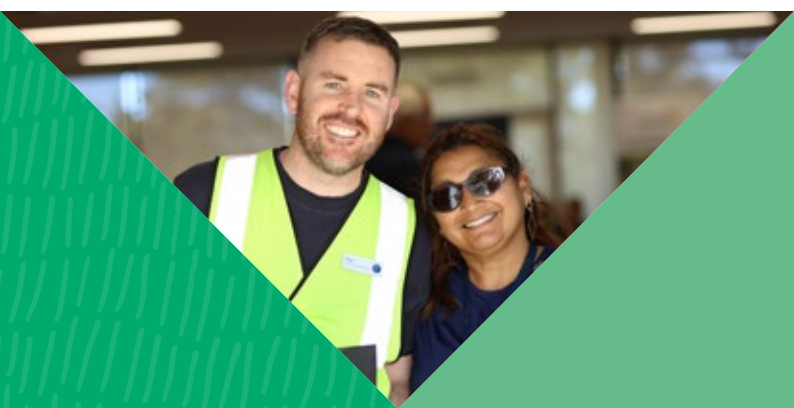
During the year, the major topics involving community engagement were:

- Mindarie - Ecotourism resort at Lot 211 Quinns Road (formerly Quinns Rocks Caravan Park)
- Survey to measure ratepayers' views on a citizenship ceremony on Australia Day
- Wanneroo Recreation Centre Sports Hub
- Girrawheen Hub Precinct Upgrade Concept Design
- Clarkson – Riverlinks All Abilities Playground (Phase 2)

Engagement improvements

To further improve our community engagement performance and increase public participation, we:

- started implementing changes to the Community Engagement Policy and supporting procedures to support the City's Place Management and Social strategies, which included changes planned through the Local Government Act 2023 review.
- purchased the new Social Pinpoint system to support the Your Say Wanneroo Community Engagement Hub. The Social Pinpoint system went live on 1 July 2024.
- promoted and enhanced our online community directory, more than doubling our views to 44,250, with almost 10,000 people using the directory.
- increased content and used online engagement tools to share ideas on major projects. During the year the online engagement hub received 89,440 views by 48,062 people.
- provided support to various community groups and stakeholder organisations engaging communities in the City, including MetroNet (Yanchep Rail), Main Roads (Mitchell Freeway extension), the Water Corporation and North Metropolitan Health Service.



Our stakeholders

A stakeholder is defined as 'an individual, group, organisation, business and/or government entity that has an interest or concern, or who may be affected by the project or service in question within the City of Wanneroo geographical area (or surrounding locations)'.

The City is diverse, and we are committed to engaging with our community and residents to provide the leadership, and services and facilities aspired to within our Strategic Community Plan.

Our key stakeholders are:

- community members, ratepayers, residents and visitors
- special interest groups
- industry associations, peak bodies and community interest groups
- businesses within the City
- Commonwealth, state, regional and other local governments (including public utilities, consultants and contractors engaged by the City or others)
- media.

The details of each of our key stakeholders and their relationship with the City are provided in the following table.

Community members, ratepayers, residents and visitors

Residents, ratepayers, customers and visitors

<i>Why are they important to the City?</i>	<i>Value to the stakeholder</i>	<i>How we engage</i>
Provide funding for facilities, products and services, as well as guidance, feedback, strategic direction and engagement.	Provide civic leadership and representation, as well as facilities, products and services with continuous improvement opportunities.	Through employees, customer feedback, the City's website, social media platforms, publications, meetings (formal, briefings, networking, one-on-one events, displays, workshops, forums, working groups), the Your Say page of the City's website, surveys and interactive mapping tools.

Special interest groups

People with disabilities, culturally and linguistically diverse people, Aboriginal and Torres Strait Islander peoples, seniors, youth and young people

Why are they important to the City?

Provide unique perspectives, knowledge and experiences so City operations can be more inclusive and accessible.

Value to the stakeholder

Provide access, equity and inclusion across representation, service and facilities.

How we engage

Through employees, customer feedback, the City's website, social media platforms, publications, meetings (formal, briefings, networking, one-on-one events, displays, workshops, forums, working groups), the Your Say page of the City's website, surveys and interactive mapping tools.

Industry associations, peak bodies and community interest groups

Professional and business associations, not-for-profit groups, other non-government organisations, state sport associations, local sporting groups, community groups, schools, residents' and ratepayers' associations

Why are they important to the City?

Provide information, perspective, knowledge, experience and expertise

Value to the stakeholder

Provide advocacy, access, cultural vibrancy, resources and representation

How we engage

Through employees, customer feedback, the City's website, social media platforms, publications, meetings (formal, briefings, networking, one-on-one events, displays, workshops, forums, working groups), the Your Say page of the City's website, surveys and interactive mapping tools.

Businesses

Local businesses, local business associations, property developers, suppliers, contractors and service providers

<i>Why are they important to the City?</i>	<i>Value to the stakeholder</i>	<i>How we engage</i>
Provide for local economic growth and opportunities for the community and wider population	Support for business investment, development and growth	Economic development team, digital and social media, meetings (formal, briefings, networking), correspondence/ advice, events, workshops, biennial business survey, and the Your Say page of the City's website.

Government

Federal and state ministers including the opposition, local government mayors and councillors, federal and state government departments (including public utilities, consultants or contractors engaged by the City or others), local government authorities, political influencers, local members

<i>Why are they important to the City?</i>	<i>Value to the stakeholder</i>	<i>How we engage</i>
Provision of funding and growth opportunities and direction, and input to policy and legislative development.	Collaboration for resources, partnerships and networks.	Meetings (formal, briefings, networking), correspondence, legislative reporting, events, public relations, advocacy and lobbying, negotiations, projects and joint ventures.

Media

Print and broadcast, online and social media, local community media

<i>Why are they important to the City?</i>	<i>Value to the stakeholder</i>	<i>How we engage</i>
Provide transparency to our operations, enhance and protect our reputation and raise awareness of our activities	Provide content and stories that gauge community trends, including social, environmental and economic data.	Press releases, media briefings, statements, interviews, photo opportunities, Council meetings, and social and digital media.

External partnerships

The City recognises the role strong partnerships play in advancing the range and quality of services to residents and businesses and ensuring that policies are current and well informed.

We work with a range of national and state-based organisations to promote issues of shared interest and to collaborate in advocating for key priorities. The City partners with the National Growth Areas Alliance (NGAA) and Growth Areas Perth and Peel (GAPP), which share our interests relating to high-growth outer metropolitan councils. Both groups leverage the collective experience of their local government members in bringing the unique issues faced by high-growth councils to the attention of decision-makers and funders.

Working with groups such as the Wanneroo Business Association is essential to ensure the City and businesses are working together on key issues such as the recovery from COVID19 and building business capacity and capability.

The City is also a member of the Western Australian Local Government Association (WALGA) and the Local Government Professional Australia WA.

We continue to engage with a broad range of external industry, strategic & community stakeholders to advocate and collaborate for the benefit of our community.

Communications, brand and media

We communicate in many ways, including through our website, digital and print newsletters, social media, and advertorial and editorial content in the local community newspaper.

In 2023/24, three editions of our *What's Happening* magazine, which showcases places, people and events in the City through news articles and features, were delivered to 88,567 homes and businesses in the City.

Our website is a key communication tool, allowing us to deliver digital content and tools for customers quickly and cost effectively. In 2023/24, our website attracted 5.1 million views. A total of 100 articles were added to the News page of the website, generating 31,936 page views.

The most popular news articles published on our website in 2023/24 included:

- Pay your respects at local Anzac Day Services – 2,866 views
- Bookable verge collections coming soon – 2,748 views
- National Gallery partnership brings iconic Warhol pop art to Wanneroo – 1,899 views
- 2023 City of Wanneroo Local Government Election results – 1,827 views
- Wanneroo scores blockbuster exhibition – 1,748 views

Media coverage

As a customer-focused organisation, we are committed to open and transparent communications with our community, in line with our values of accountability and respect. We recognise that both traditional and social media present opportunities to inform, connect and engage with local people and the wider community.

We embrace opportunities to share news with residents, businesses, and visitors and generate positive print, online and broadcast media opportunities. We regularly liaise with media outlets, issue media statements and respond to media enquiries as needed to share information about important issues, projects and events of interest to the community.

We assess and measure the City's media coverage against an industry benchmark called a media impact score (MIS), which calculates an organisation's performance based on sentiment (positive, negative, neutral), number of mentions, weighting of the media publication/outlet and story position or placement in the publication/platform.

Our 2.6 average MIS for positive or neutral media interactions in 2023/24 outperformed the local government national average of 1.8.

Throughout 2023/24, our media coverage focused on the key themes of growth, environment and sustainability, community connections, safety and security, and local work, business and investment, and had a potential audience reach of 11,182,736 over the financial year.

Two-thirds of our traditional media coverage in 2023/24 was positive or very positive in tone. Negative coverage averaged just 6% and included:

- coverage of a petition to save a tree in Alexander Heights
- opposition to the proposed ecotourism resort at the former Quinns Rocks Caravan Park
- the date of the City's January citizenship ceremony, which has historically been held on January 26 (Australia Day).

We actively monitor media coverage and advise on potential impacts of negative coverage. When we anticipate an issue might attract negative coverage, we actively try to mitigate its effects by preparing holding statements or publishing our own story in order to clearly state our voice / position in the matter.

Mariginiup bushfire communications

The devastating Mariginiup bushfire, first reported on 22 November 2023, burned through 1,900 hectares and took more than 180 firefighters almost five days to get under control.

Eighteen homes were lost and dozens more houses, farms and agricultural businesses suffered extensive damage, while wildlife was injured or displaced and many sadly perished.

Throughout the emergency, we worked with the Department of Fire and Emergency Services and the Western Australia Police Force to issue advice and information about community meetings, the City's community recovery centre, fire bans, essential services such as waste collection and power outages, how residents could access

assistance from the City and partner agencies and how the community could donate to the Lord Mayor's Disaster Relief Fund.

The emergency generated significant media coverage, with over 2,200 mentions across print, broadcast, online and social media reaching a potential cumulative audience of 17,404,286.

Social media

In 2023/24, we maintained a strong focus on improving engagement with our community through social media, specifically Facebook, Instagram and LinkedIn, resulting in a 15% increase in Facebook followers, a 10% increase in Instagram followers and a 14% increase in LinkedIn followers. This data demonstrates the effectiveness of our communications strategy in delivering engaging and relevant content that resonates positively with social media users.

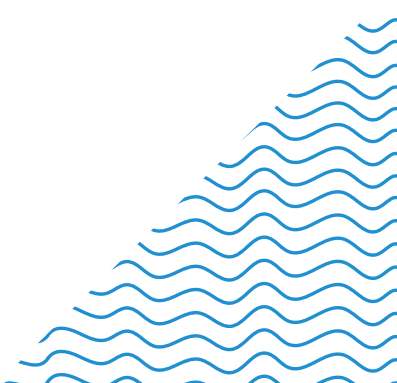
In 2023/24, we published 1,224 posts on our Facebook, Instagram, LinkedIn and Twitter pages. Posts and campaigns with the highest reach were:

- Summer events series (162,000)
- Verge tree program (130,000)
- Brickman Cities exhibition at the Wanneroo Regional Gallery (76,000)
- Community Art Awards (24,000).

Facebook is our primary social media channel. In 2023/24, our Facebook page achieved:

- a page reach of 9,597,712 users
- a post reach of 6,503,642 users
- 7,747,535 impressions
- an engagement rate of 3.57%.

For more information on our current and historic news, please see [our website](#).





Important events

In 2023/24, we hosted, sponsored and supported various events that provided residents, businesses and visitors with the opportunity to connect within the distinctive and diverse natural and built environments of Wanneroo. These included major community, sporting, arts and music events.

2023

July	August	September
<ul style="list-style-type: none"> FIFA Women's World Cup Mayor welcome to Denmark national team Outer North NAIDOC Mookaroo Festival, Ngulla Koort Indigenous Inc NAIDOC Round Celebration, Kingsway Junior Football Club 	<ul style="list-style-type: none"> Vietnam Veterans Day event, Wanneroo RSL Sub-Branch Vietnam Veterans Day event, Quinns Rocks RSL Sub-Branch 	<ul style="list-style-type: none"> 6 citizenship ceremonies Volunteer breakfast, Yanchep Two Rocks Community Recreation Association Mental health and mindfulness workshop, Purple Fig Wellbeing Mid-Autumn Festival, Western Australia Vietnamese Women's Association Inc
October	November	December
<ul style="list-style-type: none"> Cooking for the Community, No Limits King Neptune Art Exhibition, Downstairs Gallery Two Rocks Cultural Extravaganza, Kenyan Community of WA Inc Northern Suburbs Support Group Awareness Expo, Connect Groups Support Groups Association WA Inc. Community Bootcamp Project Wanneroo, The Community Bootcamp Project WA 	<ul style="list-style-type: none"> Evening in the Park, Carramar 6 citizenship ceremonies Thank a Volunteer Dinner, Salvation Army Merriwa Remembrance Day Service, Quinns Rocks RSL Sub-Branch Remembrance Day service, Wanneroo RSL Sub-Branch Remembrance Day service, Yanchep Two Rocks RSL Sub-Branch 	<ul style="list-style-type: none"> Christmas Fiesta, Wanneroo Wanneroo Christmas Day lunch Christmas carols in various locations throughout our City Christmas Festival, True North Church Christmas at No Limits, No Limits Perth

January	February	March
<ul style="list-style-type: none"> • Mini Carnival, Lansdale • Australia Day citizenship ceremony • Yanchep Two Rocks Community Recreation Association Australia Day breakfast • Australia Day community breakfast, Lions Club of Girrawheen 	<ul style="list-style-type: none"> • Wanneroo Festival, Wanneroo • Mini Carnival, Butler • Symphony Under the Stars, Butler • Waitangi Day celebrations • Community Recovery Centre on the Road BBQ, Wanneroo Rotary Club 	<ul style="list-style-type: none"> • WA Harmony Week, various locations • Evening in the Park, Marangaroo • Kingsway Open Day, Madeley • Toast to the Coast 2024, Mindarie Marina • The Cubby House Big Splash, Jindalee • Musical concert, Yanchep • 3 citizenship ceremonies • How to Raise Children in More than One Language, Multilingual Australia • Cake decorating workshop at Girrawheen Hub • RSPCA WA Community Action Day, RSPCA WA • Unity in the Community, Girrawheen Senior High School
April	May	June
<ul style="list-style-type: none"> • Community Services/ Conservation Volunteers Dinner • ANZAC Day ceremonies • Art Connected by Mindfulness, Aqua Kreartz • Mental Health Matters workshop 	<ul style="list-style-type: none"> • Beach to Bush Arts Festival, City wide • 3 citizenship ceremonies 	<ul style="list-style-type: none"> • Beach to Bush Arts Festival, City wide • 2 citizenship ceremonies • Emergency Services Volunteer Dinner • All Abilities Rugby Northern Hub, Rugby WA • Girrawheen Rock Trail, Girrawheen Community Group • Congo Independence Day, Congolese Community of Western Australia



Our performance

Our CBP provides details of operational delivery specifically linked to our seven strategic goals, as defined by our SCP. Under each of the goals, we deliver several services to the community and report on them in this annual report. Additionally, the capital works program, including the City's top capital projects, underpins delivery of our services to the community.

This section of the report outlines our service performance against our strategic goals, presenting our:

- progress against our goals
- services delivered, service highlights, performance results and statistics
- progress on delivery of key projects
- proposed projects for future years.

To ensure successful implementation of our goals, we monitor the performance of key projects and service indicators set out in the CBP throughout the financial year. Performance reports and the annual report are submitted to the Audit and Risk Committee for review. In addition, the annual report is reviewed and approved by Council.

The impact of our projects and programs on the community is primarily measured through the liveability survey.

Liveability survey

We engage regularly with our residents on what they value and how they rate the liveability in their neighbourhood.

In 2023, we conducted the Wanneroo Liveability Survey. This survey asked our residents to assess the liveability of their own neighbourhood by describing what their ideal neighbourhood looks like and how liveable their neighbourhood currently is. The survey assesses the neighbourhood that community members live in based on the following five themes:

- Look and function
- Sense of welcome
- Things to do
- Uniqueness
- Care.

In total the survey assesses 50 attributes of a neighbourhood. Under each theme there are 10 attributes.

Measuring our Strategic Community Plan

The results of the Wanneroo Liveability Census have been mapped against the seven goals of our Strategic Community Plan. This allows us to measure the impact of the work we do when working towards achieving the goals and priorities as set out in the SCP.

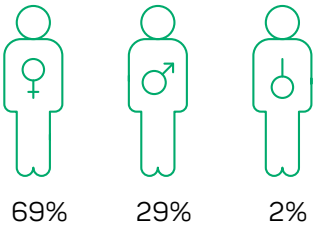
Following is a brief overview of the respondents, the attributes that score the highest and lowest and an overview of how we are tracking as the City as a whole.

When reading the detailed performance of each of our seven goals, you can find the attributes and associated scores that are aligned to each of the goals.

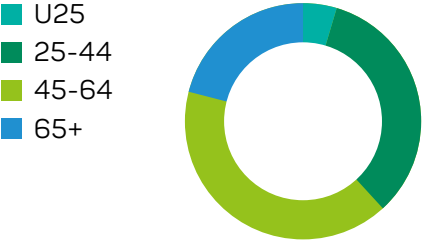
About our respondents

We received 1,625 responses, giving a 95% confidence level in the results.
Here are some quick facts about the survey participants:

Gender

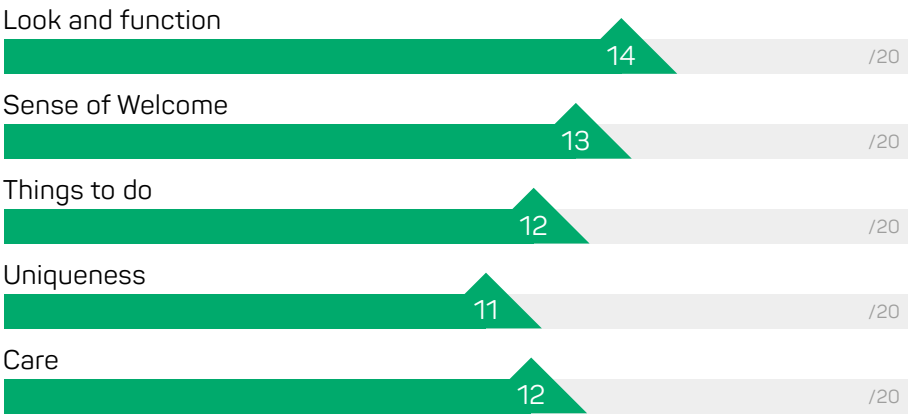


Age



How the City performs on each of the themes

When we look at the City as a whole, people rate the liveability of their neighbourhood at 62 out of 100. Average scores for themes range between 11 and 14.



Our top 5 attributes

The following attributes scored the highest:

Ease of driving and parking	7.6
Welcoming to all people	7.5
There are people like me	7.5
Mix or diversity of people in the area	7.5
Amount of public space	7.4

Our bottom 5 attributes

The following attributes scored the lowest:

Things to do in the evening	3.9
Unusual or unique buildings and/or public space design	4.3
Local history, historic buildings or features	4.3
Cultural and/or artistic community	4.6
Evidence of community activity	4.9

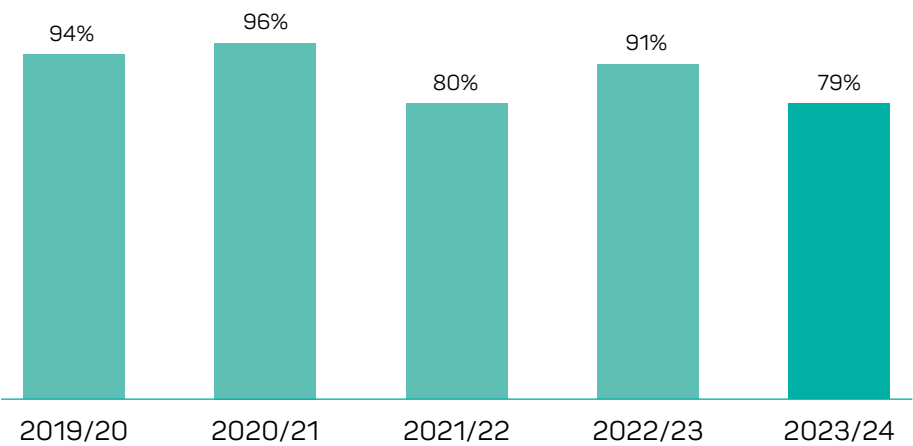
2024/25 Wanneroo Liveability Survey

In November and December 2024 we will undertake our second Wanneroo Liveability Survey. The data collected will provide us with valuable information on how our residents rate the liveability of their neighbourhoods and will be used for monitor how we are tracking with the implementation of our Strategic Community Plan.

Our Corporate Business Plan

72 key projects were planned to be completed in 2023/24. The following figure gives an overview of how these key projects are progressing this year and the 4 years prior.

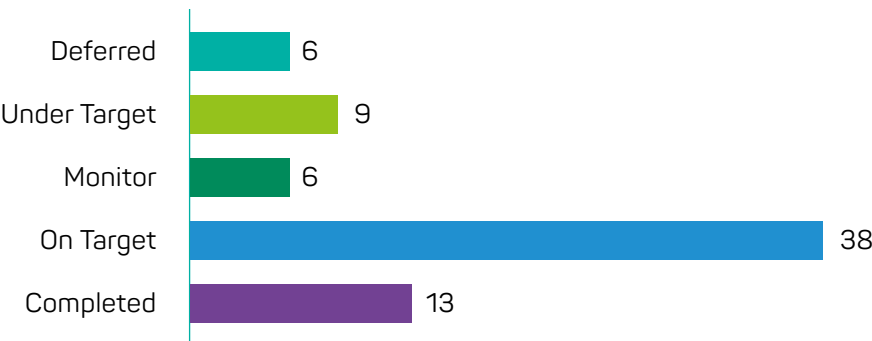
Overall CBP Performance



As at 30 June 2024, the status of the implementation of our key projects is 79%. This means that out of 72 initiatives, 57 are either on target, being monitored, or completed. This is a decrease compared to last year's performance status of 91%.

The figure below shows how the initiatives related to the priorities in the CBP were tracking as at 30 June, 2024.

Of the 72 initiatives planned for the year, 13 have been completed, 38 are going as planned, 6 are being monitored, 9 are not reaching the expected target and 6 have been deferred to 2024/25.



Detailed performance goal 1

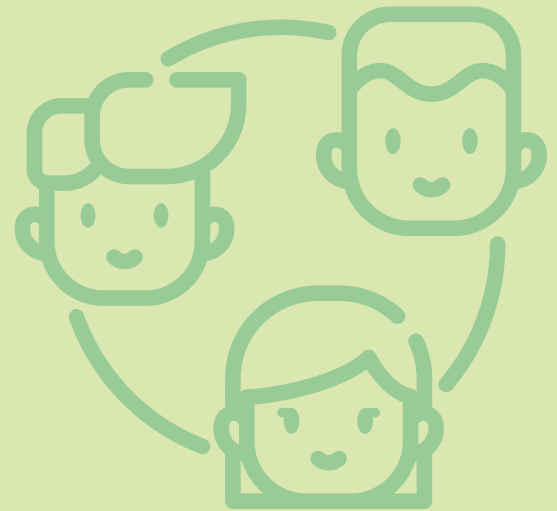
An inclusive and accessible city with places and spaces that embrace all

The following priorities support achievement of our goal:

- **Priority 1:** Value the contribution of all people
- **Priority 2:** Value public places and spaces
- **Priority 3:** Facilities and activities for all
- **Priority 4:** Bringing people together
- **Priority 5:** Learning and discovery choices

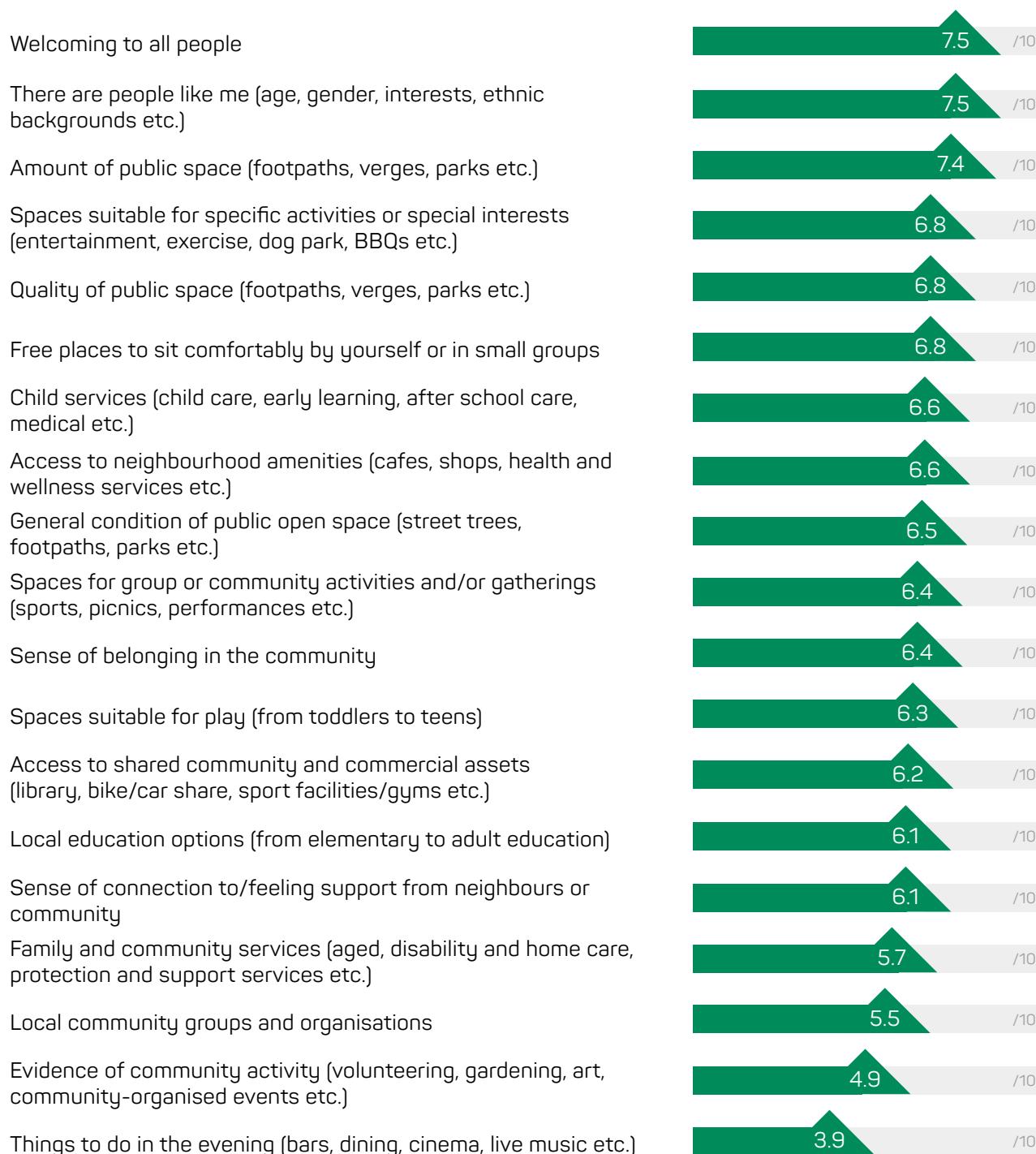
The City has the following services that support this goal:

- Community recreation programs and facilities
- Place management
- Community development
- Library services.



Wanneroo Liveability Survey results

Here is an overview of the Wanneroo Liveability Census results that are aligned to goal 1.



Capital works

The City undertakes a range of infrastructure projects based on community feedback and needs. The following capital works programs supported Goal 1 of the SCP in 2023/24:

- Sports facilities – total expenditure \$18,970,379
- Golf courses – total expenditure \$560,987
- Community buildings – total expenditure \$1,952,188
- Investment Projects – total expenditure \$5,831,396.

Performance Indicators

Here are the outcomes of the main performance indicators outlined in our Corporate Business Plan.

- Achieved
- Not Achieved
- Unable to Provide

Key performance indicator	2021/22	2022/23	2023/24 Target	2023/24 Actual	Performance	Service
% access items identified through audit completed as scheduled	New measure	97%	>90%	96%	●	Community Development
% access infrastructure budget expended	New measure	90%	>90%	94%	●	Community Development
Number of volunteers supporting City services	130	128	>125 & <135	154*	●	Community Development
Number page views Your Say pages for consult to collaborate engagements	New measure	48,749	Increase	89,440	●	Community Development
Sporting facility attendance – Aquamotion and Kingsway Indoor Stadium	356,059	440,109	Increase	511,811	●	Community Recreation Programs and Facilities
Community facility bookings	90,859	97,532	Increase	100,514	●	Community Recreation Programs and Facilities
% of library members to total population	34%	34%	Increase	35%	●	Library Services
Attendance numbers at programs and activities	27,791	30,933	Increase	42,951	●	Library Services

*Volunteer numbers have increased because volunteers who are on working and advisory groups have now also been included. The target will be revised in 2024/25.

Detailed performance of Goal 1 services

Community recreation programs and facilities

In providing innovative models for community facilities and programs to enable opportunities for healthy and active lifestyles, we provide the following services:

- deliver sport and recreation programs
- plan and develop community facilities
- manage bookings and use of community facilities
- manage and maintain facilities
- facilitate community and sporting clubs
- provide beach safety services
- golf course management.

Key Projects

We commenced and delivered the following key projects in 2023/24.

◆ Initiative targets achieved

Key project	Action for 2023/24	Status	Comments
Construction of Alkimos Aquatic and Recreation Centre	Detailed design of the Centre to be completed along with the progression of the construction tender.	◆	Detailed design being finalised with construction tender process underway through initial expression of interest.
Facility planning for Alkimos district and regional open spaces	Present draft masterplan for preliminary consideration by Council.	◆	The plan was presented to forum in May and was to be presented to OCM in June however was deferred. Working group is to be established.
Master planning for Wanneroo recreation precinct	Detailed design of the precinct to be completed along with preparation of the tender documentation.	◆	Consultation outcomes were presented to OCM in June. Working group to be established.
Construction of Halesworth Park sports facilities	Continue construction of sports amenities building at Halesworth Park.	◆	Project on schedule.

Key project	Action for 2023/24	Status	Comments
Construction of Heath Park sports facilities	Complete detailed design for sports amenities building at Heath Park and commence construction.	◆	Project on schedule.
Construction of Riverlinks park all abilities playground	Complete design and commence construction of the all abilities playground at Riverlinks Park.	◆	Whilst milestones have been achieved, completion of project is likely to be delayed due to severe storms at Riverlinks Park in April 2024.
Implementing the Golf Courses Strategic Plan	Implementation of management contract and leases for the Marangaroo and Carramar golf courses.	◆	Implementation of management contract is ongoing. Draft capital improvement designs have received Revenue Review Committee feedback and will now progress to detailed design and formal documentation.

Detailed Service highlights

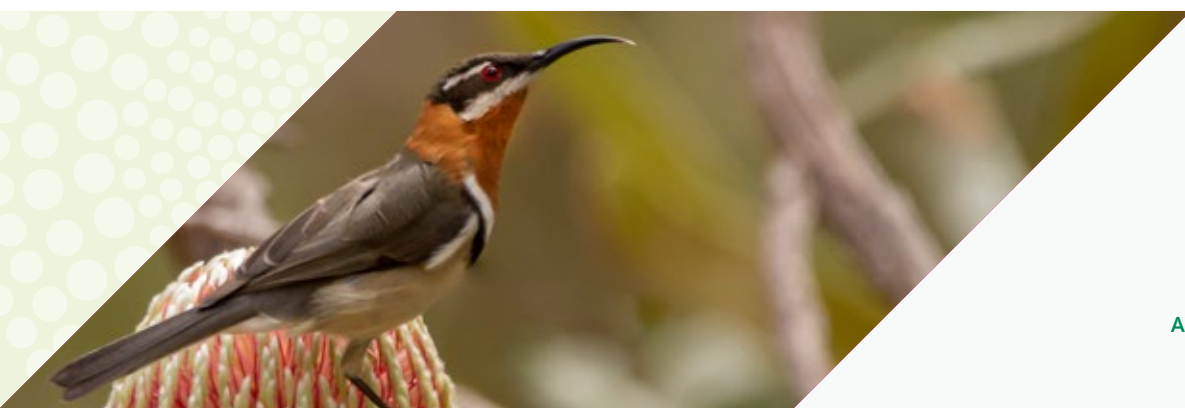
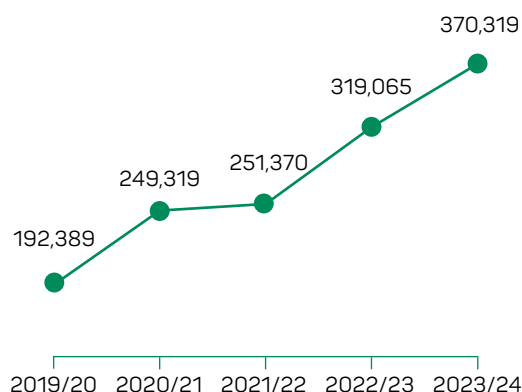
Community facilities planning

The City's significant investment in the provision of community facilities and parks included new infrastructure such as:

- floodlighting at Dalvik Park
- upgrades to the Anthony Waring clubrooms
- a new toilet block at Hinckley Park
- upgrades to Rotary, Bembridge and Mitchell parks
- netball storage at Splendid Park
- installation of solar panels at the Wanneroo Showgrounds.

Aquamotion attendance

Our Aquamotion facility continues its growth trajectory, achieving over 370,000 annual visitations. The following graphs shows the increase in visitors to our Aquamotion facility over the last 5 years:



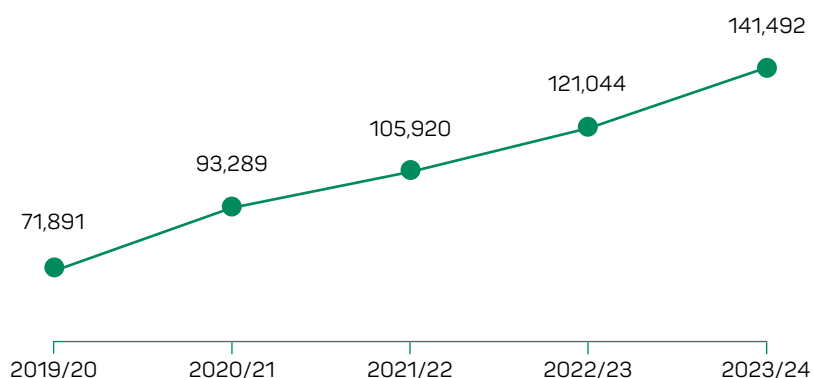
Swim School enrolments

Aquamotion Swim School saw 2,000 enrolments.

Kingsway Indoor Stadium visitor numbers

We have seen a steady increase in visits each year, and the 17% increase from 2022/23 to 2023/24 was our largest yet. This consistent growth indicates the increasing popularity of our term programs and other programs, and the strength of the relationships we have created with state sporting bodies.

The following graph shows the increase in visitors over the last 5 years:



New Volleyball WA agreement at Kingsway Indoor Stadium

Volleyball WA has now commenced a new relationship with the City through using Kingsway Indoor Stadium for both its popular sports season and state level events.

Service statistics

Statistic	2019/20	2020/21	2021/22	2022/23	2023/24
No. of state or national community sporting events held in the City	1	1	2	6	17

Place management

In developing unique places by connecting with the community to help shape our local plans and service delivery, we provide the following services:

- develop local area plans to reflect the distinctive character of a place
- activate places to support community identity, connection and inclusiveness
- manage City events
- coordinate community engagement

Key Projects

We commenced and delivered the following key projects in 2023/24.

◆ Initiative targets achieved

Key project	Action for 2023/24	Status	Comments
Implementation of the place strategy	Implement actions to operationalise the City's new Place Strategy including establishment of place-based teams and formalising the approach to community-led initiatives and place activation.	◆	Year 1 actions of the Place Strategy are on target. Some highlights are: <ul style="list-style-type: none">• review and implementation of local area plans for Yanchep/Two Rocks, Wanneroo and Girrawheen/Koondoola• manage and activate Girrawheen Hub
Delivery of the community events program	Deliver a place-based events program that highlights the unique places in the City.	◆	The 2023/24 place-based events program has now finished for the season. These included Evening in the Park events in Carramar and Marangaroo, Musical Concert in Two Rocks, Christmas Fiesta in the Wanneroo Town Centre and family fun days in Landsdale and Butler. Unfortunately, the musical concert scheduled for 25 November 2023 in Quinns Rocks was cancelled due to the Maringiniup fires.
Master planning for Yanchep lagoon	Preparation of a staged implementation plan that considers designs for each precinct aligned with the masterplan and funding models.	◆	Based on the revised scope, the City has awarded a contract to undertake the Preliminary Foreshore Masterplan. Works commenced in June, and it is anticipated that Stage 1 (Bush Fire Management Plan, Traffic Management Study and Environmental Management Plan) will be completed by December 2024.

Review of local area plans	Review and update local area plans for Wanneroo, Girrawheen/Koondoola and Yanchep/Two Rocks.	◆	Project has been completed. The future of the local area plans, including content and format will be reviewed and developed in 2024/25.
Planning for East Wanneroo	Facilitate the implementation of the place led approach in East Wanneroo including finalisation of the Local Planning Policy to inform public realm design such as streetscapes, public open space and community facilities.	◆	Project has been completed.
Review of the community engagement framework	Review and update engagement tools and approaches to empower the diverse community to become involved.	◆	The updated policy is scheduled to be presented to 16 July OCM.

Detailed service highlights

2023/24 was the first year of implementation for the City's Place Strategy. Key highlights and achievements included:

- Preparation of a draft Sense of Place Local Planning Policy.
- Progressing the City's place-led planning approach.
- Review Local Area Plans for Yanchep/Two Rocks, Wanneroo and Girrawheen/Koondoola.
- Support the implementation of the Liveability Survey outcomes to continue to inform the development of the City's place approach.
- Review and implement the Community Led Initiatives approach to support civic action.
- Develop and support Town Teams across the City – East Keys Collective; Hello Wanneroo; and Girrawheen Neighbourhood Network.



Girrawheen Hub

The Girrawheen Hub is one of the City's 2 community hubs. The Girrawheen Hub precinct is located in Patrick Court and comprises the Girrawheen Library, Girrawheen Senior Citizens and the Girrawheen Hub building. It has been a focus of Council to activate the Hub Precinct; in this regard an array of services and activities are available for the community with much work being undertaken to revitalise the precinct this year. Projects include:

- 2 Foodbank workshops delivered in April and May
- 2 Visible Mending workshops delivered as part of the City's Heritage Week celebrations, resulting in formation of a community-led and City supported sewing group of local community members
- a targeted round of the City's Kickstarter Funding resulted in a number of workshops and activities for the local community including creative art and several raising children in multiple languages workshops
- 6 workshops as part of the City's Beach to Bush arts festival
- 2 school holiday programs in collaboration with the City's Childhood and Youth Services team. This included creation of three recycled bottlecap murals made by Remida and local young people, which now hang in between the library and the senior citizens centre
- facilitation of the City's newest Town Team, Girrawheen Neighbourhood Network
- facilitation of 2 community events utilising local contractors and suppliers, in collaboration with the Girrawheen Neighbourhood Network and Town Team Movement
- providing community space for several key stakeholders, including tutoring programs and various multicultural organisations and groups.

Yanchep and Two Rocks Access Centre

The Yanchep and Two Rocks Access Centre (YTRAC) is the other of the City's 2 community hubs. YTRAC is located on Lagoon Drive and offers a range of activities for the community.

Wanneroo Town Centre

The Wanneroo Town Centre (WTC) has been identified by the Western Australian Planning Commission as a secondary activity centre within the City of Wanneroo. This is the same classification as Whitfords Shopping Centre and Claremont Quarter. The activation of the WTC has been a strategic focus for us for a number of years with considerable work being completed to date including:

- preparation of the Wanneroo Town Centre Activity Centre Plan No. 90
- preparation of a Wanneroo Town Centre Local Planning Policy (since revoked)
- several traffic, environmental and economic assessments
- a place activation and action plan
- a series of farmers market and trial Rocca Way market events
- delivery of the Rocca Way Town Square Pop Up.

In 2023/24 key projects were:

- the establishment of Hello Wanneroo Town Team.
- preparation of the Wanneroo Town Centre Public Realm Study.
- a range of City and community led events including but not limited to the annual Christmas Fiesta and the annual Easter egg hunt
- ongoing conversations with community stakeholders and local businesses about revitalisation actions and projects.

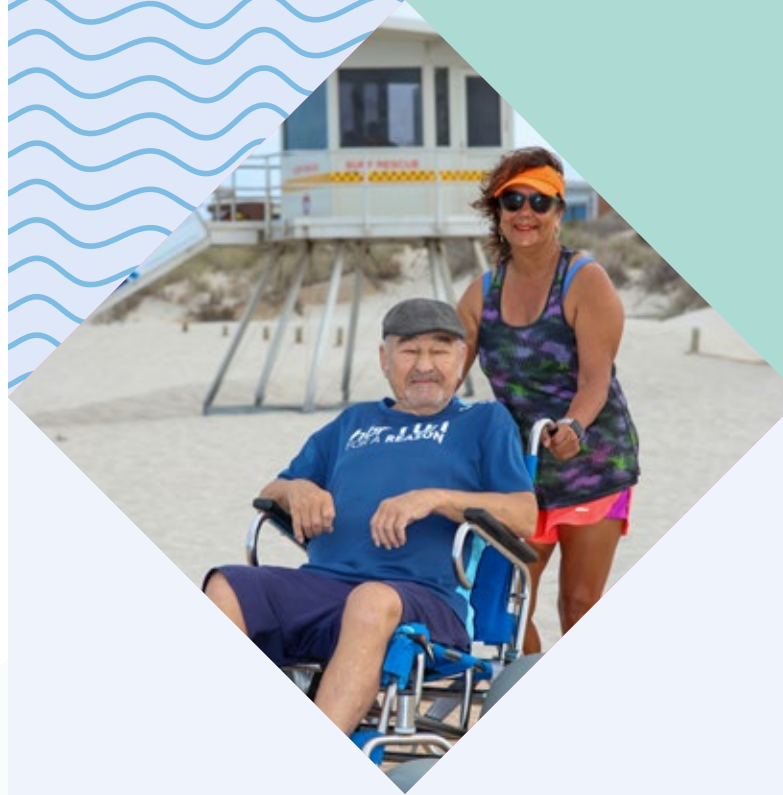
Yanchep Lagoon

The lease (and agreement for lease) to Be Our Guest Holdings for the redevelopment of the Old Yanchep Surf Club site was approved by Council on 23 April 2024.

A concept design for the delivery of services such as gas, power and water to the Yanchep Lagoon Precinct is now complete. Input on the concept design and the capacity of the existing services was sought from the service providers such as Alinta Gas, Western Power and the Water Corporation. The project will progress to the detailed design phase in 2024/25.

Practical completion for the Orion Cafe upgrade was completed on 24 June 2024. These works included a new roof, outdoor deck and extension of the cafe's dining area. The changerooms and toilets were also upgraded to make them more accessible. The tenant has now commenced internal fit out works.

The Yanchep Lagoon Community Working Group will continue to be engaged to inform the development of the above works.



Community development

In working with community and stakeholders to foster connectedness and capacity across all ages, diverse cultures and abilities to enhance quality of life, we provide the following services:

- social inclusion to ensure that all people can participate in community life
- community development to support capacity building
- childhood services to build confidence and capacity in families and the community
- youth development to build valued, empowered and supported youth
- community funding to support community groups and organisations.

Key Projects

We commenced and delivered the following key projects in 2023/24.

◆ Initiative targets achieved □ Initiative targets not met (to be carried forward to 2024/25)

Key project	Action for 2023/24	Status	Comments
Noongar naming project	Identify cultural themes, stories and narratives to inform the naming of physical and geographical sites and locations within the City (e.g. parks and open spaces, buildings).	◆	A briefing note for Council Members has been drafted and will be distributed around NAIDOC week. Internal communications (intended to generate awareness of the new processes) are underway.
Youth programs in community service review	Undertake service review of community youth programs.	□	<p>At the Ordinary Council Meeting in June, Council resolved to change the scope of the youth services review to include:</p> <ul style="list-style-type: none"> • youth programs in youth centres • school holiday programs • place activation and events • advocacy and partnerships • youth leadership. <p>In addition to the above resolution, Council approved a change in the completion period of the youth service review from 2023/24 to 2024/25.</p> <p>Appointment of an officer to support the service review has been completed. This officer, and the youth review project, will commence on 1 July 2024.</p>
Strategic social needs advocacy	Aligned with the City's social advocacy agenda focusing on homelessness, family and domestic violence, youth diversionary and parent/child services, regularly monitor community needs to advocate for the provision of relevant services in the City.	◆	<p>The following wellbeing advocacy priority projects were endorsed by Council in April 2024:</p> <ul style="list-style-type: none"> • homelessness support and accommodation services • family & domestic violence support • accommodation services • youth diversionary services. <p>Factsheets have been developed in collaboration with local service providers and government agencies.</p>

Service highlights

Social inclusion

Supporting people experiencing homelessness

We work closely with the Salvation Army's Wanneroo Engagement and Assessment Team (WEAT) and Department of Communities' and Uniting WA's Homelessness Engagement Assessment Response Team (HEART) to provide homelessness outreach in our City. WEAT provides support to individuals and families who are experiencing, or at risk of, homelessness through an outreach service and drop-in services at:

- Phil Renkin Centre, Two Rocks
- Hainsworth Centre, Girrawheen
- The Salvation Army, Merriwa.

HEART has extended their program in our region until 30 September 2025. This service aims to support the most vulnerable people experiencing homelessness.

Initiatives to support vulnerable community members

During 2023/24 we undertook various initiatives to support the vulnerable community members in our city. Here is an overview of the initiatives:

- **Support services:** Free prevention and early intervention services continue to be available, including Legal Aid operating a virtual office out of Clarkson Library. We also continue to support the operation of food relief agencies through our facility hire policy.
- **Escape bags at the City's libraries:** We stock escape bags, which are bags filled with necessities and helpline numbers for people escaping family and domestic violence or experiencing homelessness and hardship. We have posters and flyers in our libraries to inform community members about the bags.

- **Share the Dignity vending machine at Clarkson Library:** We administer a Share the Dignity vending machine dispensing free period packs in the female toilet at Clarkson Library. In 2023/24 the machine dispensed 1,264 packs.
- **Mini shower hygiene packs:** Mini shower hygiene packs, filled with small soap, shampoo and bodywash, are available in the female, male and all abilities toilets at the Yanchep, Clarkson and Wanneroo libraries.
- **Mayor's Christmas Appeal:** We held the annual Mayor's Christmas Appeal during November-December 2023 seeking donations to support individuals and families experiencing hardship during the Christmas period. A total of 49 groups and organisations within our city participated in donating items to the Appeal. We gave the donations to 6 local charities and organisations, supporting over 400 families.

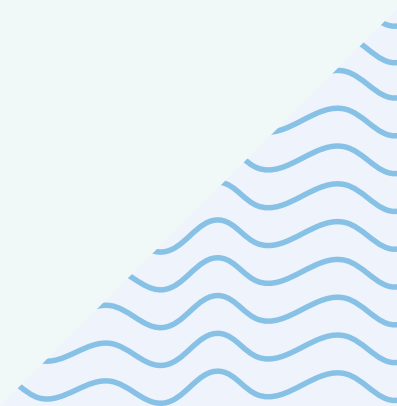
Community development

Active Ageing Forum

We celebrated Seniors Week by hosting an Active Ageing Forum on 16 November 2023 at the Wanneroo Community Centre. The free event showcased local services and opportunities for seniors, including stallholders from local community groups and service providers, entertainment, and refreshments. The event was attended by over 200 community members and received positive feedback.

Grow Your Group Workshop

In June 2024, we launched the Grow Your Group series, aiming to equip community groups with tools and resources to help them grow and thrive. The first workshop covered an overview of strategies needed to grow groups and the advantages of event planning, with participation from 22 attendees representing community groups from Yanchep, Gnangara, Landsdale, Wanneroo, Koondoola and Clarkson.



Act Belong Commit

As an active partner in WA's longest running mental health campaign, we continue to promote Act Belong Commit messaging to our employees and the community. During 2023/24, the Act Belong Commit messaging was promoted through our community led events and programs, including the beach wheelchair program, Community Bootcamp project and various spring activities. We also had an Act Belong Commit stall at the Active Ageing Forum promoting mental well-being to our community.

Community capacity building

We actively aim to build the capacity of community groups and leaders across our city. Our website provides a range of resources and training programs for community groups and also provides direct support and engagement. Some examples include:

- **Cycling without Age (CWA):** CWA is a global, not-for-profit organisation that takes elderly people and those living with disabilities out for free bike rides in specially built trishaw bikes piloted by volunteers. With our support, CWA has now expanded its service to Quinns Beach and Yanchep Lagoon.
- **Yanchep Two Rocks Community Bus Service:** we continued to provide Yanchep Two Rocks Community Recreation Association financial, governance and capacity building support following the group's independent transition of the bus service.
- **The Green Social Club:** we supported The Green Social Club in hiring community transport for a trial period of 3 months to provide a social outing, once a week, for the residents. Following the trial, The Green has successfully transitioned to a regular hire of one of the City's community transport buses twice per week.

Childhood development

Nature Play WA

We partnered with Nature Play WA to deliver Storytime Cubbies in Girrawheen. Nature Play WA received funding from the Department of Biodiversity, Conservation and Attractions to deliver a free place-based event aimed at engaging multicultural families and increasing accessibility and inclusion for all families in local parks.

A further partnership was formed allowing 60 families to participate in Nature Play in the Park at Charnwood Park in Two Rocks. Nature Play in the Park is an early intervention program aimed at promoting connectedness to nature, healthy eating, physical activity, emotional wellbeing, and healthy development in pre-school aged children. The program combines 8 outdoor group sessions and 8 online learning modules for parents.

These programs were very successful and clearly demonstrate effectiveness of play-based learning and child development which connects families to nature.

Wanneroo and Surrounds Early Years Network

We continue to provide backbone support for the Wanneroo and Surrounds Early Years (WASEY) Network and disseminate weekly information on local activities and professional development to over 330 members. We continue to welcome new parents to the network's family's database and currently over 170 families receive regular local information to support their parenting journey.

Family fun day

We collaborated with Kidsafe WA and partners from Communities for Children to host a family fun day at the Girrawheen Hub. The event was a success, with 30 child car restraints checked by accredited fitters and over 100 attendees connecting with local service providers. Children participated in various activities such as face painting, Lego, bubbles, and craft activities. Families gave positive feedback, praising the vibrant community atmosphere.



Youth development

Youth centres

Our 4 youth centres (Hainsworth/Girrawheen, Wanneroo, Clarkson and Yanchep) held 449 free drop-in sessions and engaged with 1,030 young people who collectively attended 7,614 times.

Youth centres have held several celebration events across the year including RUOK? Day, Niny Bidi – 6 Seasons program, Wear it Purple Day, Harmony Week and IDAHOBIT Day. Our centres have also partnered with service providers to help the young people in the centre. This included:

- Constable Care Rapid Response who held sessions on bullying
- Helping Minds who held sessions on social media and vaping
- Headspace who held informal support sessions with young people
- Rebound WA basketball and Redlink Sports who held recreational activities.

Our youth centres provide safe spaces, access to diversionary programs, and skill- and socialbased development opportunities

Youth outreach

Our outreach service continues to respond to community needs and can be diverted to areas of the City where young people need it the most. In 2023/24 our outreach service attended 12 different locations including Amberton Skate Park, Banksia Grove Skate Park, Paloma Park and Darch Plaza. The outreach team engaged with 79 young people who collectively attended 1,929 times. Two significant initiatives our youth outreach team also undertook were:

- Skate Jam Series: in collaboration with Freestyle Now we hosted a 4-part Skate Jam Series, in 4 locations (Two Rocks Skate Park, Banksia Grove Skate Park, Clarkson Skate Park and Amberton Skate Park). Young people were coached to improve their scooting, skating and BMX riding skills. A total of 130 young people participated across the four sessions. We received positive feedback on how pleasant it was to see young people being physical instead of using their electronic devices.
- Banksia Grove Urban Art Project: in response to the recurring issue of graffiti at Banksia Grove Skate Park, we initiated a 5-week urban art program. The program featured an urban artist engaging with local young people, involving them in creating a community art piece. More than 60 young individuals participated, fostering community cohesion and raising awareness about the negative impact of graffiti on the local community. The program aimed to bring the community together while educating about the harm caused by graffiti.

School holiday programs

We ran 43 school holiday programs, during the July, October, January and April school holiday periods. Over 1,000 young people, family and community members attended these programs this financial year. Some examples of programs offered were a first aid certification, a barista course and Amplify Youth Voice workshops, where young people can discuss the current issues that they face.

Strengthening employment pathways for young people

We strengthened partnerships with pathways to employment providers and attended 2 events delivered in Merriwa targeting unemployed young people. The two events, Pathway to Transport and Logistics Jobs Showcase, provided young people with information and access to direct pathway options to enter this industry, identified by Workforce Australia as a growing need for employers.

A Local Jobs Youth Conference, presented by Workforce Australia, provided unemployed young people a unique opportunity to access inspirational and motivational speakers, financial education relating to superannuation and career prospects through further learning at Edith Cowan University alternative pathways.

Constable Care Youth Choices

Our sponsorship agreement with Constable Care Foundation (CCF) Youth Choices programs aims to address the social and mental health challenges and pressures faced by young people. Through engaging and interactive multimedia presentations, these programs empower high school students to safely navigate and address social and mental health issues. These programs are designed to promote the health, safety, and wellbeing of young individuals.

In 2023/24, CCF delivered 134 theatre-in-education performances and workshops to 8,252 children and young people aged between 4 and 18 years.

Community funding

We have four Community Funding Program streams.

Our **Flagship Fund** offers longer-term financial support for community initiatives that celebrate and commemorate Wanneroo's rich history and diverse culture.

Our **Community Grants** support one-off, co-funded activities, projects and events that build positive community connections through wellbeing activities.

The **Kickstarter Fund** encourages residents, groups and local businesses to work together on smaller, low-cost projects in their local areas.

The **Participation Fund** is available to support residents who are aged up to and including 25 years; aged 60 and older; or people with disability of any age who are participating in state, national or international events in the areas of sports, arts, and culture.

During the 2023/24 financial year we distributed a total of \$152,480:

- \$64,200 for Flagship Funding
- \$53,922 for Community Grants
- \$6,900 for Kickstarter Funding
- \$26,100 for Participation Funding, with representatives attending a range of state, national and international events.

To support initiatives that support communities to recover following the Mariginiup bushfires we also distributed \$1,358 from our Response and Recovery Fund.





Our Childhood and Youth Services team was behind the School Leadership Forum event on 30 April, which marked the launch of the School Leadership Program 2024. The forum was co-facilitated by Youth Leadership Academy Australia, who empower young people to become change makers in the community.

The forum provided an opportunity for young leaders to develop confidence, teamwork, resilience, problem solving, project management and leadership skills.

Over 100 students from 11 schools were involved in the forum. Each school group was tasked with developing a community action project that will positively impact the wider community.

Students had an opportunity to share their project ideas with the Mayor, Council Members, CEO and City staff.

2024 School Leadership Program



The ideas generated by the students included:

School	Community action project
Roseworth Primary School	Community garden, growing fruit and vegetables that can be consumed by the community.
Clarkson Primary School	Reducing litter on nearby public oval.
St Anthony's School	Community garden for environmental action, with produce to be donated to foodbank.
St Elizabeth's Catholic Primary School	Community garden to support native bees.
Mindarie Primary School	Sensory garden providing a connection opportunity for the school and local community.
Spring Hill Primary School	Raising money and supporting the community affected by the Mariginiup bushfire.
Carramar Primary School	Creating a welcoming Aboriginal six seasons mural sharing information about local Aboriginal history.
Alkimos Primary School	Promoting riding to school safely.
Our Lady of Mercy Primary School	Yarning circle/bench to support community connection and inclusion.
Carnaby Rise Primary School	Reducing plastic waste by educating students and families.
Somerly Primary School	Community clean ups.

Each school started to develop and implement their community action project over two school terms, with support from teachers and school communities. Our Childhood and Youth Services team will provide guidance and mentoring to the schools.

The School Leadership Showcase evening in November 2024 will provide an opportunity for each school to present the learnings and outcomes of their Community Action Projects.

Library services

Our library services provide:

- community resources, facilities and engagement
- access to digital media
- support for literacy and lifelong learning.

Key projects

We commenced and delivered the following key projects in 2023/24.

◆ Initiative targets achieved □ Initiative targets not met (to be carried forward to 2024/25)

Key project	Action for 2023/24	Status	Comments
Deliver digital literacy programs	Build digital literacy in the City through tailored workshops and training aligned to web interactions, employment and social connection.	◆	Library services expanded its digital literacy initiatives with the introduction of 'Tech Skills for Beginners' led by a digital mentor. These workshops offer participants practical guidance on using smartphones, laptops, and tablets. These are part of the ongoing digital literacy event series that provide comprehensive technology training, complemented by regular technology help sessions held at the library.
Development of a cultural development plan	Finalise draft integrated Cultural Development Plan and present for endorsement.	□	There have been delays in finalising the plan with completion aimed for first quarter 2024/25.
Construction of Dordaak Kepup library and youth innovation hub	Complete design of Dordaak Kepup Library and Youth Innovation Hub and commence construction in 2024.	◆	Construction tender awarded in May 2024. Smoking ceremony held on 21 June 2024. Site cleared and fencing in place.
Local connectedness through libraries	Engage with the local community and stakeholders to explore and enable opportunities within libraries and via online platforms.	◆	Library services have continued to foster community engagement by collaborating with stakeholders to explore opportunities within the library and online platforms.

Service highlights

Boo in Wanneroo

In October, the museum, arts team and library hosted a large-scale Halloween-themed event to provide a safe alternative to trick-or-treating. The event included volunteers from local community groups such as Wanneroo Repertory from Limelight Theatre, renowned storyteller Glenn Swift and origami extraordinaire Sanny Ang. Hundreds of visitors throughout the evening visited and took part in the activities and strongly indicated they would be supportive of an annual event.

Dordaak Kepup

On Friday 21 June 2024 the construction of Dordaak Kepup officially began with an onsite Smoking Ceremony. The new library and youth innovation centre is expected to open in late 2025.

Universe of maths

We offered a series of maths workshops across our libraries, encouraging children and their parents to participate in interactive math explorations together. In total we organised 33 events that emphasised the use of captivating sensory materials, puzzles, and picture books to delve into mathematical concepts. The initiative aimed to highlight libraries as vibrant hubs for alternative learning within the community.

Cultural sessions during Harmony Week

Harmony Week at Wanneroo libraries showcased a vibrant celebration of cultural diversity through music and dance. Highlights included:

- African Drumming with Paul Osei Kofi at the Girrawheen Library
- lively Hula and Samba sessions at the Wanneroo Library
- Flamenco with Danza Viva at the Clarkson Library
- traditional dances at various locations
- Rock 'n' Toddle sessions providing fun for young children throughout the week.

National Science Week

To celebrate National Science Week in August 2023, our libraries hosted a series of free community events called Intelligence of Birds. We had various presenters during the week such as scientists, the Birds of Prey Centre, the Kaarakin Black Cockatoo Conservation Centre, and local ecologist Simon Cherriman. We also organised bird walks at Yellagonga Regional Park and Yanchep National Park.

Women's Health Community Day

At our library in Clarkson, the Women's Health Community Day was a lively event where attendees enjoyed exercise and meditation sessions, browsed through pop-up stalls, and engaged with various exhibitors focused on women's health. Participants had the opportunity to interact with organisations such as BreastScreen WA, Stroke Safe, and Ishar Multicultural Women's Health Services. The event emphasised the importance of women prioritising their physical and mental well-being daily, promoting a stronger and healthier community.

Writers of the North high tea

Writers of the North was a highly successful event featuring authors Sara Foster, Josephine Taylor, David Allan-Petale, and Holden Sheppard. Our guests enjoyed insights into the recent activities and perspectives of these writers. Questions from the audience fuelled discussions, complemented by high tea refreshments. Each author contributed unique perspectives to an enriching literary evening.

Detailed performance goal 2

A city that celebrates rich cultural histories, where people can visit and enjoy unique experiences

The following priorities support achievement of our goal:

- **Priority 1:** Valuing cultures and history
- **Priority 2:** Arts and local creativity
- **Priority 3:** Tourism opportunities and visitor experiences

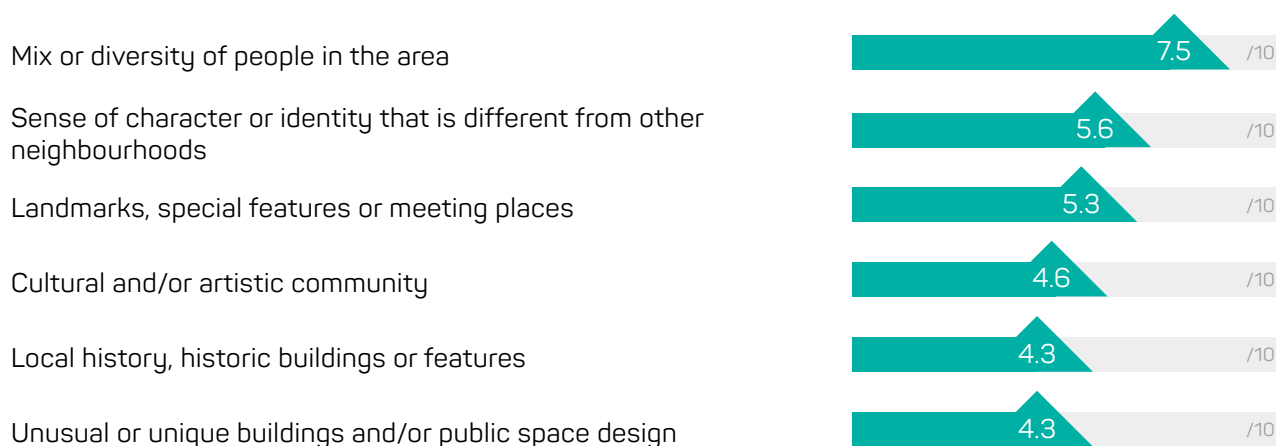
The City provides the following services to support this goal:

- Museum, heritage and arts
- Tourism promotion.



Wanneroo Liveability Census results

Here is an overview of the Wanneroo Liveability Census results that are aligned to goal 2.



Capital works

There are no capital works programs relating to Goal 2.

Performance Indicators

Here are the outcomes of the main performance indicators outlined in our Corporate Business Plan.

- Achieved
- Not Achieved

Key performance indicator	2021/22	2022/23	2023/24 Target	2023/24 Actual	Performance	Service
Number of visitors / participants in cultural services activities	16,949	12,644	Increase	31,230	●	Museums, Heritage and the Arts
Number of Wanneroo Regional Museum visitors (including historic houses)	9,421	12,020	Increase	13,709	●	Museums, Heritage and the Arts
Discover Wanneroo website visitors	New measure	9,272	Increase	10,357	●	Tourism
Social media metrics (total followers Instagram and Facebook)	New measure	3,329	Increase	4,005	●	Tourism

Detailed performance of Goal 2 services

Museums, heritage and the arts

In facilitating opportunities for participation in and access to a diverse range of cultural activities and assets that embrace the richness of our community's diverse beliefs, values, life experience and interests, we provide the following services:

- promote cultural and artistic experiences for the community
- manage and promote heritage
- manage the City's cultural assets.

Key Projects

We commenced and delivered the following key projects in 2023/24.

◆ Initiative targets achieved

Key project	Action for 2023/24	Status	Comments
Delivery of the museums and heritage program	Undertake key projects focusing on endorsement of the Heritage Management Plan, development of a Noongar Cultural Heritage Directory and finalising review of the Local Heritage Survey.	◆	Wanneroo Regional Museum and heritage houses saw their highest-ever number of visitors this year. Specific projects / programs can be found in the Service Highlight section.
Delivery of arts and exhibition experiences	Promotion of arts and gallery exhibition experiences including the Community Art Awards and arts development programs such as Tips and Tricks for Artists to maximise attendance and participation.	◆	Community art and Wanneroo Regional Gallery exhibitions and programs had their highest-ever number of visitors / participants this year. Specific projects / programs can be found in the Service Highlight section.



Service highlights

Welcome to Country exhibition

This year we launched the fully redeveloped 'Welcome to Country' exhibition, a remarkable collaborative effort with the Noongar community. The exhibition celebrates and promotes Aboriginal and Torres Strait Islander cultures, with a special focus on the local Noongar community. Highlights of the exhibition include video interviews with prominent Noongar Elders, family-friendly interactive elements such as jigsaws, seasonal flora and fauna displays and language activities, as well as artwork from the Kookaburra Club.

The exhibition also supports local schools by aligning with the Western Australian curriculum, providing resources and experiences that facilitate further learning and engagement with Kaartdijin Noongar (Noongar Knowledge).

Beyond the Scones: 100 Years of the CWA exhibition

In celebration of the centenary of the Country Women's Association (CWA), the museum partnered with the CWA Wanneroo branch to present a touching photography and object display showcasing their history. Running from 13 to 25 May, the exhibition was celebrated with a morning tea catered by the CWA, featuring speeches from Mayor Linda Aitken and CWA State President Anne Gething.

Floral art workshops

Wanneroo Regional Museum partnered with the Wanneroo Agricultural Society to host two floral art workshops at Buckingham House, with the aim of building up the number of entries in the floral art category at the annual Wanneroo Show. The workshops were facilitated by Denise Shelbourn, President of the WA Floral Art Society and were very well attended.

Notable museum acquisitions

Notable museum acquisitions for 2023/24 included:

- a shooting target for the 10th Light Horse
- a historic rotary hoe belonging to the Darch family
- a substantial amount of Ancient Order of Foresters memorabilia belonging to Norm Duffy
- the original CWA badge and membership cards for the first Wanneroo branch president.

Totem pole transfer

A culturally significant totem pole carved by Bibbulmun Elder Ken Colbung was transferred to Yanchep National Park for display in the Wangi Mia Meeting Place where eco-education officer and local Knowledge Holder Derek Nannup delivers his Aboriginal cultural programming.

Noongar storytelling

Throughout the year, we hosted several story time sessions with Noongar educators Rickeeta Walley and Beccy Garlett. These sessions were extraordinarily well attended and combined storytelling with dance, play and sustainable craft activities.

A Portrait of Australia exhibition and Seng Mah's workshops and seminars

A Portrait of Australia: Stories through the lens of Australian Geographic captured the extraordinary stories of everyday Australians, celebrating the bush, the outback, the coast, and the people who live there. The travelling exhibition was developed by the National Museum of Australia in collaboration with Australian Geographic and 859 visitors attended the gallery throughout the exhibition.

Perth-based travel photographer and teacher Seng Mah also hosted 3 workshops and seminars that tied into the exhibition. Fifty visitors took part in these opportunities.

Changemakers exhibition and banner making workshop

Changemakers is a travelling exhibition from the Museum of Australian Democracy in Canberra. This small but powerful exhibition drew on the history of textile banners as artefacts used for activism. It shows how 'crafting' – traditionally considered women's work – can be used for political expression and social change.

The Changemaker banners were created by a young Australian craftivist, Tal Fitzpatrick, using mostly upcycled materials.

This exhibition was held in the conference room of the Cultural Centre and had a total of 598 visitors. There was also a banner making workshop with the artist included as part of the exhibition, which had 19 attendees.

Community Art Awards and Exhibition 2024

The City of Wanneroo Community Art Awards and Exhibition featured 143 artworks (60 by local residents) and a diversity of talent in the categories of:

- Painting
- Works on Paper
- Sculpture
- Photo, Film and Digital Media.

With a total prize pool of \$18,700, 11 winners were honoured for their exceptional contributions to the arts at the awards night, with local artist Chen He named the overall winner with her captivating piece 'Cheerful Yanchep Lagoon'.

Sixteen artworks were sold as part of the exhibition with 100% of the proceeds going to the artist. The exhibition received 1274 visitors.

Artwork commission for Dordaak Kepup

Peter Farmer was appointed as the artist for the Dordaak Kepup project (Landsdale Library and Youth Innovation Hub). He has designed a triptych as a welcome statement for the foyer of the new library. This is based on the fauna of the Landsdale area.

For Our Elders exhibition

This exhibition was part of our 2023 NAIDOC week celebrations, which featured works with a local significance. It showcased the Wagga Noongar Six Seasons artwork created by the Kookaburra Club – an exceptional group of proud Aboriginal women based in Wanneroo – alongside some other textile artworks representing the areas where some of the women grew up. The exhibition also featured portraits of the Kookaburra Club members taken by Noongar photographer Cole Baxter. A total of 596 visitors attended, and the feedback from visitors was overwhelmingly positive.

Reclaim the Void weaving workshops

We ran several weaving workshops at our Clarkson, Girrawheen and Wanneroo libraries to participate in the Reclaim the Void project. Reclaim the Void is a bold, cross-cultural project that aims to start addressing 'gaping mining holes left all over the country' by creating a large scale 'dot' artwork made up of thousands of handmade circular rag-rugs woven from discarded fabric. The goal is to lay the artwork on country affected by mining.

Advanced writers workshops

96 local writers attended a 4-part writing series that ran from 27 September to 18 October 2023. Participants included many who had attended previous writing workshops along with some enthusiastic newcomers. The sessions were presented by local writer David Allan Petale and covered topics such as rewriting and editing, writing landscape and metaphors, point-of-view and narration and beginnings and endings.

En plein air (outdoor) painting at Cockman House

The Mandurah Plein Air Artists Inc. (MPAA) were invited to visit Cockman House to paint *en plein air*. There they shared their knowledge and skills with artists from local artists in the northern suburbs. In total 44 artists networked and discussed their creative work and received tips from each other. As a result of this enjoyable day the Mandurah Plein Air Group invited our local artists to join them on a Tuesday morning in Mandurah to paint *en plein air* with their group.

Mural guide and Wanneroo Playgroup mural

We worked with the Wanneroo Playgroup Association to bring a brand-new look to their playground area with a mural by local artist Peter Ryan.

Murals are a great way to brighten and bring vibrancy to a place or space. We now have a comprehensive mural guide to assist residents and answer any questions they might have along the way. The guide includes information on site preparation, budgeting, artist selection, maintenance and more.

Watercolour and drawing workshops

In May 2024 renowned painter Renata Wright ran a 4-week course in watercolours, while professional illustrator Cindy Lane ran the same in drawing. There was lots of great feedback about these short courses.

Heritage education programs

- 5,280 students and adult helpers participated in heritage education programs at Cockman House, Buckingham House and the Wanneroo Regional Museum.
- Schools and early learning centres made 59 museum in a box bookings, with 5,826 students and community members accessing the museum in a box resources.
- 332 visitors participated in It's All About the Past, a museum program for children aged 2-5.
- 222 students took part in a collaborative arts and heritage education program focused on the Andy Warhol Icons exhibition in the Wanneroo Regional Gallery and a self-guided 'Wanneroo Icons' program in the Wanneroo Regional Museum.
- There were 1,922 digital hits for heritage education online resources
- Volunteers contributed 778 hours for running our heritage education programs

- Together with the Wanneroo sub-branch of the RSL, we piloted 2 joint commemorative programs focused on Anzac Day and Remembrance Day. During the programs school students visited both the Wanneroo Regional Museum and enjoyed a guided tour by RSL volunteers to see the Wanneroo RSL sub-branch military museum and Wanneroo War Memorial.

Noongar six seasons activity table

Along with Noongar educators and knowledge holders we worked together to create a six seasons activity table incorporating a range of resources focused on the Noongar six seasons in the new 'Welcome to Country' exhibit. These tactile, multisensory activities incorporate Noongar language and perspectives and will change with each of the Noongar six seasons.

Community history collection

- Significant donations by the late Wanneroo Freeman of the City, Margaret Cockman, and Noongar elder Ken Colbung saw over 1,700 images scanned and digitised to the Wanneroo Community History Collection. This collection now has over 3,989 images available for viewing via the library catalogue.
- 365 oral history recordings from significant people from Wanneroo have been uploaded to Spydus for access from the library website. A further 411 cassette recordings are currently being digitised.
- Over 300 cartographic maps and associated documents have been added to the Wanneroo Community History Collection.
- The Wanneroo Community History Collection currently has 92 archives consisting of approximately 279 boxes of personal, community and business archival material. This significant historical collection continues to grow exponentially as more items are donated.



Brickman Cities LEGO Exhibition

The world-famous Brickman Cities exhibition came to our Wanneroo Regional Gallery, giving people the chance to explore some of the world's greatest cities through LEGO® brick creations.



Visitors were able to explore the history of iconic cities from around the world that have been built with more than 900,000 LEGO pieces or could get in on the action to become the LEGO master of their own household and build their very own future City.

The exhibition was created by one of the world's leading LEGO brick artists and only LEGO Certified Professional in the southern hemisphere, Ryan 'Brickman' McNaught, who stars on Channel Nine's hit TV show LEGO Masters Australia.

Brickman Cities was held at our Wanneroo Regional Gallery from Friday 10 November to Sunday 18 February and attracted over 12,000 visitors and generated more than \$160,000 in ticket and merchandise sales.

A total of 6,260 families from Perth attended, with 77.3% coming from the northern suburbs and 15.8% from the southern suburbs. Most attendees were adults aged 35-44 accompanied by children.



Tourism

In collaboration with the community, the tourism industry and state government agencies, and with the aim of growing tourism through leadership, investment attraction and targeted marketing, we provide the following services:

- facilitating tourism opportunities
- supporting destination marketing
- providing destination signage
- maximising regional tourism.

Key Projects

We commenced and delivered the following key projects in 2023/24.

◆ Initiative targets achieved

Key project	Action for 2023/24	Status	Comments
Development of Quinns Rocks caravan park	Pending Council decision, progress with lease discussions, community engagement outcomes and other project investigations to finalise and implement project outcomes.	◆	Development application with WAPC for determination.
Redevelopment of the old Yanchep surf lifesaving site	Finalise agreement for lease and ground lease. Progress site design with lessee in consultation with Yanchep Lagoon Working Group.	◆	Council approved agreement for lease and ground lease documents in April 2024, with documents signed in May 2024. Administration progressing to schedule design meetings and workshops, expected to commence in early 2024/25.

Service highlights

Yanchep National Park pass program

The Yanchep National Park pass program is a program that has proven to be very well utilised within our community. In 2023/24 residents purchased 1,749 passes, a 23% increase on the 1,422 passes purchased in 2022/23.

Digital play trail Yanchep National Park

In partnership with Nature Play WA and the Department of Biodiversity Conservation and Attractions, we developed a new play trail in Yanchep National Park. The play trail had 554 downloads within the first 5 weeks of its launch.

Discover Wanneroo website improvements

We launched a refreshed version of our Discover Wanneroo website with improved navigation, enhanced visibility of content and updated images. The website now has a link that allows visitors to sign up for a tourism newsletter.

Yaberoo Budjara hiking program

We organised 12 weekends of hiking experiences on the Yaberoo Budjara trail. The goal of the program was to improve hiking participation among our residents and visitors. The program was very successful – all spots were taken across the 12 weekends.

Destination WA collaboration

We collaborated with Channel 9's lifestyle and travel program Destination WA to feature Yanchep National Park in a segment entitled 'Trails & Tales'. The segment highlighted experiences available at the park including Treetops Adventure, walking trails, the Yanchep Inn and the Aboriginal cultural experience.

New Interpretive signage for Yanchep & Two Rocks

Interpretive signage was installed at locations in Yanchep and Two Rocks consisting of two physical signs – a tall Brolga blade and a smaller listening post, which provides an interactive experience with a dynamo handle that, on turning, plays specially recorded audio files.

Sunset Coast familiarisation tour

In December 2023 we, in partnership with Destination Perth and the Sunset Coast, hosted a group of 8 specialist content creators including Perth based social media influencers, food bloggers, travel writers and photographers. The purpose was to raise awareness of the many attractions our City has to offer visitors.

Tourism and hospitality workshops

We partnered with Tourism Council WA to bring two free workshops to our local tourism and hospitality businesses on how to use social media to grow their business.

Attendees took away valuable and easily implementable tips to improve their customer service skills; and engage with customers online to improve the customer experience and enhance the business's reputation.

Discover Wanneroo social media

We saw a 20.3% increase in our Instagram and Facebook followers for the Discover Wanneroo brand. Our followers increased from 3,329 in 2022/23 to 4,005 in 2023/24.



Detailed performance goal 3

A vibrant, innovative City with local opportunities for work, business and investment

The following priorities support achievement of our goal:

- **Priority 1:** Strong and diverse local economy
- **Priority 2:** Attract and support new and existing business
- **Priority 3:** Plan, develop and activate employment locations
- **Priority 4:** Develop local jobs and skills
- **Priority 5:** Opportunities for investment

The City provides the following service to support this goal:

- Economic development



Wanneroo Liveability Census results

Here is an overview of the Wanneroo Liveability Census results that are aligned to goal 3:

Local businesses that provide for daily needs (grocery stores, pharmacy, banks etc.)



Locally owned and operated businesses



Local employment opportunities (within easy commute)



Capital works

There are no capital works programs relating to Goal 3.

Performance Indicators

Here are the outcomes of the main performance indicators outlined in our Corporate Business Plan.

- Achieved
- Not Achieved

Key performance indicator	2021/22	2022/23	2023/24 Target	2023/24 Actual	Performance	Service
Number of business training, events and workshops facilitated	-	14	8	8	●	Economic Development
Total % participants attendance at business training, events and workshops	-	87.75%	75%	86.00%	●	Economic Development
% business applications approved within 60-day timeframe	-	95.70%	Increase	95.93%	●	Economic Development
% business applications approved within 90-day timeframe	-	92.80%	Increase	93.00%	●	Economic Development
\$ value non-residential building approvals	-	\$157.7m	Increase	\$189m	●	Economic Development

Detailed performance of Goal 3 services

Economic development

In focusing on local, regional and strategically significant infrastructure and economic development initiatives that enable local economic growth and job opportunities, we provide the following services:

- support the growth and development of existing industries, as well as diversifying our industry base
- support local businesses through the provision of employment areas and workforce development to assist growth
- develop and strengthen regional partnerships to collaboratively increase and maximise the region's economic competitiveness.

Key projects

We commenced and delivered the following key projects in 2023/24.

◆ Initiative targets achieved

Initiative	Action for 2023/24	Status	Comments
Delivery of a business support service	Implement and improve the City's Small Business Support Services.	◆	The Intranet Business Hub page has been refined and built during the period. It is expected to go live next quarter for internal feedback and refinement. The Business Support Service has continued to facilitate effective approvals for businesses requiring specific assistance.
Development of the digital presence for Business Wanneroo	Development of an active and engaging digital presence through the Business Wanneroo website and social media.	◆	Content has continued to be developed, scheduled and managed through the Business Wanneroo Facebook page. Selected posts were boosted and ads were delivered to increase engagement and promote programs and events. An external provider has been engaged to assist in managing content, increasing engagement and building followers in Q1 of 2024/25.
Development of the Australian Automation and Robotics Precinct (AARP)	Build relationships with key stakeholders to develop, grow and promote the AARP on the Neerabup Industrial Estate.	◆	The AARP ran exclusive hard hat tours of the common user facility (expected to open later in the year) on 13 and 20 June. VIP invitations for these tours were sent to local businesses and City of Wanneroo executive and Elected Members. The City of Wanneroo, together with the AARP, also hosted tours of the precinct for key political stakeholders.

Review of Discover Wanneroo website and marketing	Review and update the Discover Wanneroo website and destination marketing through social media channels and other media opportunities.	◆	A revised approach to managing social media channels was implemented, resulting in improved engagement outcomes and impact. This new methodology is designed to drive traffic to the website and, where appropriate, link content, projects and campaigns.
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Service highlights

Wanneroo Business Association collaboration

We renewed our sponsorship agreement with the Wanneroo Business Association for a further three years.

Small Business Day celebrations

We partnered with the Wanneroo Business Association to celebrate our local small businesses on WA Small Business Day with a pop-up market at Wanneroo Central Shopping Centre from 24 to 26 October. Fifteen local businesses participated in this event.

2023 Wanneroo Business Awards

We were the major sponsor of the 2023 Wanneroo Business Awards that were hosted and delivered by the Wanneroo Business Association. In our City this is the premier event celebrating the achievements and successes of our local businesses.

New business welcome event

In May 2024 we partnered with the Wanneroo Business Association and the Small Business Development Corporation to host an event for new businesses, existing businesses and those interested in starting a business in our City.

2024 Wanneroo Business Expo

In April 2024 we sponsored the 2024 Wanneroo Business Expo delivered by the Wanneroo Business Association. The event, held at the Mindarie Marina, was a big success with over 300 visitors and 47 exhibitors.

Enterprise Fund

Our Enterprise Fund initiative delivered the following to the business community:

- sponsorship of 2 local business owners to participate in the Curtin Ignition Program
- sponsorship of 2 local businesses to participate in WA Leaders
- 10 places for local businesses to participate in the Thrive program, which helps businesses develop a plan for their growth
- one partial sponsorship of a local business to participate in the Scale-up program to build capacity to deliver into larger markets.

Business support and communication

For our business support and communication activities we achieved the following in 2023/24:

- in February 2024 we launched the Business Wanneroo Facebook page to improve communication with local businesses, start-ups, and potential investors
- we developed a new template for the business e-news, which is sent to more than 20,000 subscribers each month.
- we developed and released a business starter guide, which was launched at the Wanneroo Business Expo
- We updated the 3D virtual tour of our major industrial areas in Wangara and Neerabup to reflect the significant progress that has been made in these areas.

Australian Automation and Robotics Precinct (AARP) sponsorship

We became a foundation partner of the AARP through a sponsorship agreement that has enabled the attraction of businesses to the AARP. A co-hosted open day was delivered as part of this partnership. This resulted in local businesses being more aware of the benefits of utilising the AARP facility. It is estimated that this facility could generate between \$453m and \$608m in economic impact by 2030.

Neerabup

We commenced the detailed design for subdivision of Lot 9100 and we expect to go to tender in late 2024.



Detailed performance goal 4

A sustainable City that balances the relationship between urban growth and the environment

The following priorities support achievement of our goal:

- **Priority 1:** Plan for climate change
- **Priority 2:** Manage and protect local biodiversity
- **Priority 3:** Manage natural assets and resources
- **Priority 4:** Manage waste and its impacts

The City provides the following services to support this goal:

- Environmental management
- Parks and conservation areas
- Waste management.



Wanneroo Liveability Census results

Here is an overview of the Wanneroo Liveability Census results that are aligned to goal 4:

Elements of natural environment (natural features, views, vegetation, topography, water, wildlife etc.)

6.7

/10

Landscaping and natural elements (street trees, planting, water features etc.)

6.5

/10

Protection of the natural environment

6.3

/10

Sustainable behaviours in the community (water management, solar panels, recycling etc.)

6.1

/10

Sustainable urban design (water sensitive design, transport-oriented design, sustainable building design, density etc.)

5.2

/10

Capital works

We undertake a range of infrastructure projects based on community feedback and needs. The following capital works programs were linked to Goal 4 in 2023/24:

- Environmental offset – total expenditure \$312,071
- Conservation reserves – total expenditure \$612,398
- Foreshore management – total expenditure \$7,761,129
- Waste management – total expenditure \$451,101

Performance Indicators

Here are the outcomes of the main performance indicators outlined in our Corporate Business Plan.

- Achieved
- Not Achieved
- Unable to Provide

Key performance indicator	2021/22	2022/23	2023/24 Target	2023/24 Actual	Performance	Service
% of ground water licence allocations used	88%	90%	<100%	98%	●	Environmental Management
% total canopy increase for the City	New measure	-1%	Increase	N/A*	●	Environmental Management
Fleet diesel % reduction in GHG emissions per bin serviced per year (baseline 2016/17)	New measure	18%	25% reduction by 2024/25	26%	●	Environmental Management
Fleet ULP % reduction in GHG emissions (baseline 2017/18)	New measure	35%	25% reduction by 2024/25	42%	●	Environmental Management
Energy (electricity and gas) use per asset (reduction in emissions from energy use) (baseline 2019/20)	New measure	N/A	25% reduction by 2029/30	N/A**	●	Environmental Management
% parks and reserves maintenance completed as scheduled	New measure	100%	100%	100%	●	Parks and Conservation Areas
Waste to landfill (tonnes)	59,050	58,394	Decrease	59,277	●	Waste Management
Waste to recycle (tonnes)	39,828	35,879	Decrease	33,068	●	Waste Management
Total waste per capita (kg)	457	432	Decrease	402	●	Waste Management

*Canopy data is not available because the Department of Planning, Lands and Heritage has not yet released the data for 2023/24. ** Data for energy usage for 2023/24 is unavailable.



Detailed performance of Goal 4 services

Environmental management

In delivering a healthy and sustainable environment by managing our highly valued natural and built environmental attributes, we provide the following services:

- manage the City's influence on climate change and improving resilience
- retain and enhance biodiversity in the City
- manage resource consumption and waste production.

Key Projects

We commenced and delivered the following key projects in 2023/24.

◆ Initiative targets achieved

Initiative	Action for 2023/24	Status	Comments
Implementation of an environmental management system	Finalisation of an environmental management system (EMS) and ongoing implementation.	◆	EMS pre-operational activities are near completion. Nine awareness training presentations have been delivered across 8 service units and one at an executive level. In the process of embedding training materials into PLMS.

Service highlights

Environmental management system

After 4 years development, we have achieved a milestone with the preparation of the environmental management system (EMS), based on the ISO 140001 guidelines, whereby the EMS 'architecture' is complete, and the EMS will now become progressively operational. The EMS is a structured system designed to help organisations manage their environmental impacts caused by their products, services and activities, and improve environmental performance.

Sustainability systems and data management

As part of our continued commitment to our Climate Change Adaptation and Mitigation Strategy we have now appointed a sustainability systems analyst. The aim is to have timely and accurate data available to inform decision making processes, which will assist with the reduction of carbon emissions and water consumption.

Parks and conservation areas

In managing and enhancing reserve areas to support a healthy and active community and to maintain conservation value, we provide the following services:

- manage conservation areas, foreshores and the coast
- manage and maintain parks and streetscapes.

Key Projects

We commenced and delivered the following key projects in 2023/24.

◆ Initiative targets achieved

Initiative	Action for 2023/24	Status	Comments
Upgrade works to the Mindarie breakwater	Continue works to the Mindarie breakwater including replacement / upgrade of adjacent civil infrastructure and expansion of Claytons Beach car park.	◆	Works were completed in February 2024.

Service highlights

FIFA Women's World Cup

Our parks and conservation team prepared the pitch and surrounds at Kingsway Regional Open Space as a training base for the 2023 Women's World Cup – hosting the Denmark national women's team for the duration of the tournament.

Community events

We delivered 28 community events engaging with local schools, community groups and residents in conservation works, education and awareness activities.

Murdoch University 'Keep Carnaby's Flying - Ngoolarks Forever' project

We were invited as one of 4 local government authorities in WA to participate in the inaugural year of the Keep Carnaby's Flying – Ngoolarks Forever project with the project activities commencing in 2023.

The project goal was to activate the community to 'keep Carnaby's flying' in the Perth and Peel region, through a range of on-ground activities underpinned by science and cultural engagement.

Key activities included outreach to community groups and schools, and funds to plant food trees and a watering station for black cockatoos in the City. The City also received a City of Wanneroo specific Black Cockatoo Action Plan to guide long term actions relating to black cockatoos.

Beach renourishment works

We completed beach renourishment works at three locations along Quinns Beach. Beach nourishment involves the placement of sand, sourced from a local sand quarry, along the beach. The additional sand creates a buffer against the impacts of winter storm events and limits the damage to coastal assets. In total we renourished the locations with 7,000 tonnes of sand.

Renewal of the Quinns Beach swimming enclosure

We completed works in October 2023 to install an upgraded swimming beach enclosure.

Installation of three wave buoys for coastal monitoring

We installed three wave buoys for coastal monitoring purposes that also provide community access to real time wave information offshore of Yanchep Lagoon and Quinns Beach.

Adopt a bushland

Students at Roseworth Primary School have their own pocket of bushland to care for after formally adopting Montrose Park in Girrawheen. Through the City's Adopt a Bushland program, students learn about the importance of protecting bushland close to their school.

As part of the program, they carry out planting and revegetation, remove litter and take part in Noongar learning. Students also go on guided walks led by the City's Trees and Conservation team.

Quenda bungalows

Quendas displaced by the Mariginiup bushfire have new places to call home. Our Trees and Conservation Maintenance team are helping protect these critters by creating bungalows – affectionately known as 'quenda-lows' – out of wooden pallets to provide a refuge from predators such as cats, dogs and foxes.

Quendas, or south-western brown bandicoots, are small marsupials found in urban bushland areas throughout our City.

Service information

The following data provides an insight into this service over the past 5 years.

	2019/20	2020/21	2021/22	2022/23	2023/24
Trees planted	3,000	5,000	4,707	3,639	3,500
Tubestock planted	34,500	53,000	20,000	26,318	20,000
Volunteer hours contributed to conservation activities	376	764	1,042	1,142	869





Saving our Snake-necked Turtle Project

Some 80 dedicated local volunteers have trained to become Turtle Trackers, working hard to keep snake-necked turtles and their eggs safe this nesting season.

We joined forces with Murdoch University and the Southwest Metropolitan Alliance to participate in the Saving our Snake-necked Turtle Project and providing specialised training alongside the City of Joondalup and the Department of Biodiversity, Conservation and Attractions.



Turtles live in wetlands across Yellagonga Regional Park and are under threat from other animals, lack of suitable nesting habitat and road strikes. The Turtle Trackers have been monitoring their allocated sites for turtle activity during the nesting season, where they will protect the critters and their nests during this vulnerable life stage.



Waste management

In leading environmentally sustainable approaches to waste management and providing waste collection, we provide the following services:

- domestic waste collection
- recycling collection
- bulk junk waste collection and management
- bulk green waste collection and management
- public place rubbish bins
- removal of illegal dumping
- Wangara Greens Recycling Facility.

Key projects

We commenced and delivered the following key projects in 2023/24:

◆ Initiative targets achieved

Initiative	Action for 2023/24	Status	Comments
Investigate waste innovation precinct at Neerabup industrial area	Investigate the development of a waste innovation precinct in Neerabup.	◆	Final draft expected 31 July 2024. Market sounding after final draft.
Review of bulk waste service	Commence the transition to the new pre-booked bulk waste service in 2024/25.	◆	Service has commenced. Post project service in place
Review of food organics collection	Tender for a food organics and garden organics (FOGO) facility.	◆	Awaiting outcome of MRC tender.
Investigate future waste management options	<p>In collaboration with other local governments, state government and industries, progress the development of a new material recovery facility in the northern suburbs.</p> <p>In collaboration with Mindarie Regional Council (MRC) and others, continue to explore waste to energy options for residual waste.</p>	◆	Prioritised consideration of Wangara transfer station redevelopment

Service highlights

Community waste education

Through our workshops, tours and events we directly engaged with 4,261 of our residents. We also distributed 196 Talking My Language kits to residents and sold 163 kits to external stakeholders.

Waste management

In the 2023/24 year our Waste Management team collected:

- 667 tonnes of waste in public places (litter, our facilities and parks)
- 5,754 tonnes of bulk hard waste junk from verge collections
- 3,454 tonnes of bulk greens from verge collections
- 220 tonnes of illegally dumped waste

Service statistics

The following statistics provide an insight into this service over the past 5 years.

Total waste collected	2019/20	2020/21	2021/22	2022/23	2023/24
Diversion*	50%	53%	39%	35%	36%
Landfill	50%	47%	61%	65%	64%

*RRF closed August 2021

Kerbside collections	2019/20	2020/21	2021/22	2022/23	2023/24
Recycling	17,575	16,112	15,240	15,296	14,376
General waste	55,767	59,604	51,276	50,711	51,764
Garden organics*	-	80	13,258	13,060	14,704
Total collected	73,342	75,797	79,775	79,067	80,844

* Service commenced June 2021

Detailed performance goal 5

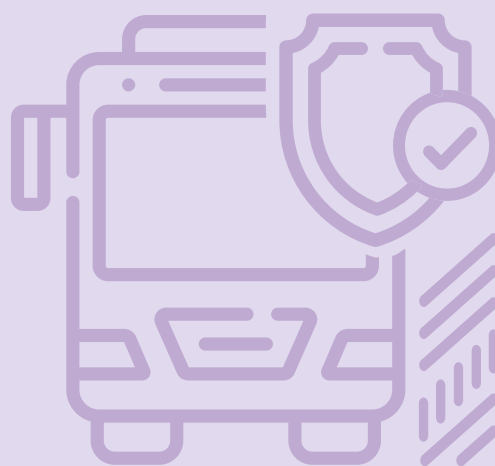
A well-planned, safe and resilient City that is easy to travel around and provides a connection between people and places

The following priorities support achievement of our goal:

- **Priority 1:** Develop to meet current need and future growth
- **Priority 2:** Plan for and manage land use
- **Priority 3:** Manage and maintain assets
- **Priority 4:** People can move around easily
- **Priority 5:** People feel safe in public places
- **Priority 6:** Prepared and resilient

The City provides the following services to support this goal:

- Public health
- Community safety
- Emergency management
- Future land use planning
- Planning and building approvals
- Planning and building compliance
- Transport and drainage



Wanneroo Liveability Census results

Here is an overview of the Wanneroo Liveability Census results that are aligned to goal 5:



Capital works

We undertake a range of infrastructure projects based on community feedback and needs. The following capital works programs were linked to Goal 5 in 2023/24:

- Community safety – total expenditure \$1,082,836
- Park furniture – total expenditure \$2,787,567
- Park rehabilitation – total expenditure \$1,603,398
- Passive park development – total expenditure \$2,446,119
- Pathways and trails – total expenditure \$3,835,993
- Roads – total expenditure \$8,606,653
- Stormwater drainage – total expenditure \$34,717
- Street landscaping – total expenditure \$68,778
- Traffic treatments – total expenditure \$3,659,592

Performance Indicators

Here are the outcomes of the main performance indicators outlined in our Corporate Business Plan.

● Achieved

● Not Achieved

Key performance indicator	2021/22	2022/23	2023/24 Target	2023/24 Actual	Performance	Service
% completion of annual firebreak inspections program	New measure	100%	100%	100%	●	Emergency Management
CCTV footage requests provided within agreed timeframe (7 days)	New measure	New measure	>95%	100%	●	Community Safety
Emergency management preparedness sessions – number of families reached	90	170	Increase	2,504	●	Emergency Management
% of building permit applications (certified and uncertified) processed within timeframes	100%	99%	95%	99%	●	Planning and Building Approvals
% development applications processed within timeframes (60 and 90 days)	92%	95%	90%	95%	●	Planning and Building Approvals
% of public pool and caravan park inspections conducted within statutory timeframes	100%	100%	100%	100%	●	Public Health
Infrastructure capital works practical completion of pathway projects per financial year	New measure	95%	95%	90%*	●	Transport and Drainage

* One project (Jordan Street) has not yet commenced due to external delays.



Detailed performance of Goal 5 services

Public health

In ensuring statutory compliance to facilitate healthy and safe communities, we provide the following services:

- manage safe food preparation through education, inspections, and sampling
- inspect and sample water quality
- investigate notifiable diseases and inspect skin penetration premises to prevent disease
- monitor and chemically treat wetlands to control pests
- inspect public buildings, events and caravan parks to ensure a safe built environment
- monitor noise, asbestos, air, soil and water pollution.

Service highlights

Food business inspections

We performed 1,329 food business inspections to assess compliance with food safety standards at 1,275 registered food businesses in the City of Wannon.

Customer service requests

We received and investigated 1,144 customer service requests this year with noise, pollution and food safety the most frequently investigated requests.

Statutory applications

We assessed 1,030 statutory applications including but not limited to food business applications, public building applications, planning application referrals and event application referrals.

Service statistics

The following statistics provide an insight into this service over the past 5 years.

	2019/20	2020/21	2021/22	2022/23	2023/24
No. of customer requests investigated by Health Services	1,233	1,433	1,111	1,060	1,144
No. of food premises within the City	1,130	1,154	1,239	1,162	1,275
No. of food handlers completed the 'I'm Alert' training tool	804	826	714	769	1,940
No. of swimming pools and spas registered within the City	13,675	13,964	14,357	15,295	15,766
No. of customer requests investigated by Compliance Services	1,706	1,710	1,449	1,917	2,694

Community safety

In promoting a public realm where people feel safe and respected by working with community and industry partners, we provide the following services:

- provide safety information to the community in conjunction with industry partners
- partner with the community to increase awareness and enforcement of local, state and federal laws
- manage domestic animals, including registration and investigations
- prevent crime through the provision of safety patrols and CCTV management
- provision a security presence at civic events.

Key projects

We commenced and delivered the following key projects in 2023/24.

◆ Initiative targets achieved ◇ Initiative targets not met (to be carried forward to 2024/25)

Key project	Action for 2023/24	Status	Comments
CCTV and community safety initiatives	Integrate Wanneroo CCTV network onto a new platform.	◆	The migration of the Civic Centre & Civic Centre Extension building onto the City's Milestone video management system was completed. The Yanchep Community Centre, Phil Renkin Centre & Butler Community Centre have all been connected back to the monitoring room at the Civic Centre.
Construction of Wanneroo animal care centre	Complete detailed design for the new animal care centre and commence construction.	◇	Timeframes have been delayed due to the requirement for a sewer connection investigation and discussions with Watercorp relating to trade waste.
CCTV management service review	Undertake service review of CCTV management.	◆	Future state and recommendations have been completed and will be reported to the executive July and then to the Service Review Working Group.

Service highlights

CCTV rebate program

We implemented a CCTV rebate in January 2024. The program helped residents to install 194 CCTV systems at their properties. The total value of the installations was \$379,859.52 for which we issued rebates totalling \$89,209.47.

CCTV service review

In 2023/24 we conducted a comprehensive service review to enhance the management and maintenance of CCTV.

Cat Local Law 2024

We reviewed the Cat Local Law and introduced provisions to address nuisance and prohibited areas. Consultation on this law will close early July 2024 and the final local law will be presented to Council for adoption in September 2024.

Additional CCTV site sentry towers

We purchased two additional CCTV site sentry towers to enable an agile response to antisocial issues within our city.

Service information

The following data provides an insight into this service over the past 5 years.

	2019/20	2020/21	2021/22	2022/23	2023/24
Community safety customer requests addressed within agreed timeframe	100%	100%	100%	100%	100%
Number of fixed CCTV cameras in the City	116	118	462	584	584
Wanneroo Animal Care Centre (WACC) admissions	955	695	701	875	918



Emergency management

To minimise potential risks and impacts on the community from natural disasters (bushfires and weather events) through prevention, preparedness, response and recovery, we provide the following services:

- manage local emergency preparedness
- manage volunteer bushfire brigade
- undertake actions to protect and mitigate against bushfires
- manage recovery planning and action.

Key Projects

We commenced and delivered the following key projects in 2023/24.

◆ Initiative targets achieved ◇ Initiative targets not met (to be carried forward to 2024/25)

Key project	Key action for 2023/24	Status	Comments
Implementation of the Bush Fire Risk Management Plan	Continue the implementation of mitigation actions identified in the Bush Fire Risk Management Plan and engage with the community as appropriate.	◆	Mitigation work for the 2024 year was delayed due to the Fire & Emergency Services (FES) Commissioner initiating an early start to the high threat period, which brought forward the prohibited burning period. The FES Commissioner also extended the prohibited burning period to 5 May 2024 due to the unseasonal dry conditions. This impacted on the City's ability to undertake prescribed burning, although pre-mitigation work, including fire tracks, mulching, pruning, mowing, was completed by 30 June 2024. It is anticipated that prescribed burning will commence mid-July 2024.
Construction of Wanneroo emergency services hub	Identify serviced land, and subject to securing the land, complete concept designs to enable access to relevant federal and state government funding for facility construction.	◇	Discussions continue with DBCA and DPLH regarding the preferred site. Discussions ongoing between NEMA, DFES and the City regarding funding.

Construction of Two Rocks emergency services hub

Apply for relevant state government grant funding for the design and construction of the expanded Two Rocks Emergency Services Hub.



Preliminary concept design has been prepared by the consultant.
 Consultation has taken place for relevant stakeholders, including the bush fire brigades and the State Emergency Services and feedback has been consolidated with the concept design revised.
 Following approval of the concept design by stakeholders, a cost estimate will be prepared and Local Government Grant Scheme (LGGS) funding can be applied for.

Service highlights

Mitigation Activity Fund (MAF) 3-year pilot program

We have been selected to participate in a 3-year pilot program for the mitigation of bushfire risks. This will enable us to manage our mitigation burns more efficiently as the treatments identified can be interchangeable over the 3 years.

Bushfire Local Law 2024

We have reviewed the Bushfire Local Law, and a new version was adopted by Council that considers amended policies and procedures.

Service information

The following data provides an insight into this service over the past 5 years.

	2019/20	2020/21	2021/22	2022/23	2023/24
No. bushfire brigades	4	4	4	4	4
Bushfire brigade membership*	-	230	193	207	240
No. incidents attended by bushfire brigade volunteers	-	325	293	287	86

Prepare Together project

In previous years we secured \$85,890 in Australian Government funding to assist with community engagement to deliver whole of community disaster resilience. In 2023/24 we expended \$33,781 of this funding. This allowed us to make significant changes to the community safety and emergency management program through the delivery of workshop sessions and promotion on social media platforms.

This also assisted us to educate the community on the impacts of major emergencies and what they can personally do to be prepared. We continue to provide links and resources to residents to help them understand emergency alerts and warnings and how to prepare their properties from local risks (bushfire, storm, heatwaves).



Mariginup bushfire response and recovery

The Mariginup bushfire started on 22 November 2023 and over five days rapidly burnt through an area of 1,907 hectares, having significant impact on residents and businesses in our city.



Rapid damage assessments indicated that 18 homes were lost and a further 40 nonresidential structures were severely damaged or destroyed. Forty-six property addresses incurred damage to one or more structures.

The Mariginiup bushfire was contained and controlled on 27 November 2023 with fires in the peat continuing for months after this.



The response to the fire was led by the Department of Fire and Emergency Services (DFES). The City of Wanneroo Bush Fire Brigade volunteers were heavily involved in fighting the fire. City representatives were also embedded in the incident control centre participating in the incident management team.

We are legislated to lead the recovery process following an emergency. We opened a recovery hub on 4 December 2023 to provide support for those impacted by the fire. This was also attended by external services to provide a 'one stop shop' and wraparound support. The recovery hub closed on 29 February 2024.

Since then, we have been working closely with the affected community members to help them access services required to support their individual recovery journeys.

Key Projects

We commenced and delivered the following key projects in 2023/24.

◆ Initiative targets achieved

Key project	Action for 2023/24	Status	Comments
Update the Local Planning Strategy	Finalise the draft Local Planning Strategy following WAPC consent to advertise.	◆	The WAPC provided additional comments on the draft Local Planning Strategy on 14 June 2024. The draft strategy has been modified to address these comments and will be sent back to the WAPC. Following this, the WAPC will provide the City with consent to advertise.
Finalisation of Local Planning Scheme No.3	Prepare Local Planning Scheme No.3 following the finalisation of the Local Planning Strategy.	◆	Progress on the draft Local Planning Scheme is continuing and strategic changes have been made. A project working group meeting was held on 3 May 2024 and another scheduled for 21 August 2024.

On 22 April 2024 we were advised that the WA Government would fund the cleanup of properties that sustained total loss or serious damage due to the Mariginiup bushfire. The total value of funding is for a maximum of \$2.778 million and we manage the cleanup.

We would like to thank all those who have been involved in the response and recovery journey.

Future land use planning

In focusing on strategic land use planning, incorporating the preparation and implementation of land use, transport and environmental strategies and plans to deliver healthy and sustainable natural and built environments, we provide the following services:

- strategic land use planning
- transport and land use integration
- environmental and land use planning integration
- administration of developer contributions.

Participate in the Department of Transport's 'Your Move' initiative	Work with the Department of Transport to promote the 'Your Move' initiative and work with local schools to implement.	◆	Continue working with schools for National Ride to school and Walk to School events.
Implementation of the Active Transport and Cycle Plan	Design and construct 2023/24 pathways program as identified in the Active Transport and Cycle Plan.	◆	All project designed and constructed except for one (Jordan street).

Service highlights

New Local Planning Scheme No. 3

Work commenced on the preparation of our new Local Planning Scheme No. 3. This scheme provides the basis for how land may be used and developed in our City. Sections of the current scheme were reviewed, and provisions were drafted to better align to the state planning framework and to address more contemporary patterns of development and growth in the City.

Proposed East Wanneroo District Development Contribution Plan – Amendment 214

After the adoption of the East Wanneroo District Structure Plan (EWDSP) in August 2021, we received the District Development Contribution Plan (DDCP) proposal from DPLH in 2023/24. The proposed DDCP lists some of the infrastructure required to support an estimated 50,000 new dwellings and will generate over \$580 million of investment (over a 50-year period) towards land and construction of integrator arterial roads, district level community facilities and wetland management plans for conservation category wetlands.

We are prioritising the assessment of the proposal to align with the high demand for housing and will be seeking Council support to initiate Amendment 214 in the first quarter of 2024/25.



Planning and building approvals

In providing integrated approval services to deliver customer-focused and quality outcomes, we provide the following services:

- assess development applications
- assess subdivision applications
- assess town planning scheme amendments
- develop and review planning policies
- prepare and assess structure plan proposals
- assess uncertified building permit applications
- issue licences, permits and certificates.

Key Projects

We commenced and delivered the following key projects in 2023/24.

◆ Initiative targets achieved

Key project	Action for 2023/24	Status	Comments
Identify smart city development opportunities	Prepare smart city developer guidelines in conjunction with key stakeholders and implement.	◆	Alkimos Central Smart City Precinct streetlighting and conduit infrastructure design and construction is now complete with input from Delos Delta, Development WA and Cossill & Webley Consultant Engineers. The Alkimos Central Smart City Strategy is now complete. The Smart City Development Guidelines are in progress now that Alkimos Central Smart City Precinct Stage 1 Phase 1 and Phase 2 project underlying core architecture is in place. The Alkimos Central Smart City Agreement between the City and Development WA is being finalised and will include processes and procedures for adopting smart city infrastructure and initiatives within Alkimos Central.

Service highlights

Service Delivery time frames for building and planning

We achieved consistently quick turnaround times and a high percentage of applications processed within statutory timeframes. This has resulted in excellent outcomes for our residents and ratepayers. Compared to last year, we saw an increase of 9.24% in development applications and a 16.06% increase in building permits. There has also been a 21.1% increase in the number of lots created through subdivision clearances.

Planning and building compliance

In ensuring statutory compliance through the provision of integrated compliance services to facilitate healthy and safe communities, we provide the following services:

- monitor compliance with planning approvals
- inspect swimming pool barriers for compliance
- monitor compliance with building approvals.

Service highlights

Customer service requests

We received and investigated 2,694 customer service requests this year with swimming pool and spa barriers, untidy land and unauthorised structures the most frequently investigated requests.

Service statistics

The following statistics provide an insight into this service over the past 5 years:

	2019/20	2020/21	2021/22	2022/23	2023/24
% of swimming pools and spas inspected for barrier compliance under legislated requirements	100	100	100	100	100
No. of customer requests investigated by Compliance Services	1,449	2,721	2,419	1,917	2,694

Swimming pool and spa barrier inspections

We completed 3,625 private swimming pool and spa barrier inspections this year. Of these, 3,070 barriers (85%) complied with standards at the initial inspection. Compliance Services assisted 555 property owners to achieve compliance and reduce drowning risks.

Sand drifting

We completed 473 proactive sand drift inspections at 42 development sites across our City.



Transport and drainage

In managing accessible and sustainable local transport and drainage infrastructure to meet community needs now and in the future in the most cost-effective way, we provide the following services:

- provide and maintain roads, car parks, bus shelters and street furniture
- provide and maintain pathways, bridges and underpasses
- provide and maintain drainage infrastructure.

Key Projects

We commenced and delivered the following key projects in 2023/24.

◆ Initiative targets achieved ◇ Initiative targets not met (to be carried forward to 2024/25)

Key project	Action for 2023/24	Status	Comments
Neerabup industrial area road and infrastructure upgrades	Commence construction for the upgrade of roads and services infrastructure in the Neerabup Industrial Estate.	◆	Construction has commenced.
Road upgrades to Flynn Dve in Neerabup	Commence road construction from Wanneroo Road to Old Yanchep Road.	◇	ATCO Gas issues are still ongoing, with MRWA onboard. ATCO has been requested to prioritise this project. Environmental approvals are progressing.
Road upgrades to Lenore Rd in Hocking	Commence construction for the upgrade to the dual carriageway from Kemp Street to Elliot Road.	◆	Construction commenced in June 2024; scheduled to be completed by April 2025.
Intersection upgrade of Marangaroo Dve and Girrawheen Ave	Complete design, seek approvals and commence construction of roundabout.	◇	MRWA has approved the change from a roundabout to traffic signals at the intersection of Marangaroo Drive and Girrawheen Avenue and agreed to maintain grant funding towards works.
Intersection upgrade of Hester Ave in Merriwa	Commence construction works for upgrade of the intersection of Connolly Drive and Hester Avenue.	◆	Construction commenced in April 2024 and on target to be completed by December 2024. Additional grant funding has been approved.

Upgrade of existing roundabout in Landsdale	Undertake construction works to the existing roundabout at Mirrabooka Ave and Kingsway in Landsdale.	◇	Western Power design and quote received. Tender documents being prepared for construction phase, which is dependent on the yet to be received Western Power schedule.
Construction of shared pathway on Alexander Dve in Landsdale	Seek approvals and undertake construction of shared path on Alexander Drive from Hepburn Avenue to Gngara Road.	◇	Western Power confirmed works to commence in September 2024 and completion within two months. Other service relocations to follow. Tender for pathway and drainage works are being prepared.
Infrastructure upgrade for Yanchep Lagoon on Brazier Rd	Continue design consultancy for Yanchep precinct services infrastructure.	◇	Peer review on concept design completed, with feedback provided to consultant. All items to be actioned and addressed by end July 2024. Thereafter tender documents will be prepared for detailed design.

Service highlights

Department of Transport 'Your Move' schools

We now have 27 schools signed up to the Department of Transport's 'Your Move' program, with 'ride to school' and 'walk to school' breakfast events supported by us. Four schools have successfully applied for DoT infrastructure grants.

The following schools have signed up:

St Francis of Assisi Catholic Primary School	Two Rocks Primary School
Clarkson Primary School	Alinjarra Primary School
Ashdale Primary School	Alkimos College
East Butler Primary School	Alkimos Primary School
Rawlinson Primary School	Carnaby Rise Primary School
Yanchep Rise Primary School	Carramar Primary School
Emmanuel Christian Community School	Landsdale Gardens Primary School
Quinns Rocks Primary School	Landsdale Primary School
Grandis Primary School	Madeley Primary School
Shorehaven Primary School	Peter Moyes Anglican Community School
Mindarie Primary School	Wanneroo Primary School
St Elizabeth's Catholic Primary School	Wanneroo Secondary College
Irene McCormack Catholic College	Yanchep Beach Primary School
Pearsall Primary School	

Service information

The following data provides an insight into this service over the past 5 years.

	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24
Km of streets swept	n/a	n/a	4,400	6,000	4,380	2,922
No of stormwater pipes inspected	n/a	n/a	4,432	7,019	4,235	5,779
No. of gross pollutant traps cleaned	n/a	n/a	184	184	292	458



Detailed performance goal 6

A future focused City that advocates, engages and partners to progress the priorities of the community

The following priorities support achievement of our goal:

- **Priority 1:** Advocate in line with community priorities
- **Priority 2:** Actively seek to engage
- **Priority 3:** Build local partnerships and work together with others
- **Priority 4:** Understand our stakeholders and their needs

The City provides the following service to support this goal:

- advocacy.



Capital works

There are no capital works programs relating to Goal 6.

Performance Indicators

Here are the outcomes of the main performance indicators outlined in our Corporate Business Plan.

- Achieved
- Not Achieved
- Unable to Provide

Key performance indicator	2021/22	2022/23	2023/24 Target	2023/24 Actual	Performance	Service
\$ committed (election year - all projects)	-	100%	% priority projects supported	N/A (non-election year)	●	Advocacy
\$ committed funds received for City of Wanneroo delivered projects (non-election year)	-	-	100% as scheduled	100% (16.1m)	●	Advocacy

Detailed performance of Goal 6 services

Advocacy

In working with government, regional partners and stakeholders and advocating for the priorities identified by our community, we provide the following services:

- design and manage advocacy campaigns
- manage stakeholder relationships



Key Projects

We commenced and delivered the following key projects in 2023/24.

◆ Initiative targets achieved

Key project	Action for 2023/24	Status	Comments
Review of the Advocacy Plan	Undertake a major review of Advocacy Plan and priority projects ahead of the anticipated 2025 state and federal elections.	◆	Council unanimously supported the master-list of all advocacy projects and the top priorities for the forthcoming elections at its April OCM. Collateral was developed for stakeholder engagement by the Mayor and CEO in Canberra in early 2024/25.

Service highlights

Advocacy is a long-term activity with projects often taking many years to reach their funding goals. We started our formal advocacy journey in 2014 and since then we have successfully advocated for projects such as the rail extension to Yanchep and the Mitchell Freeway extension. When new, significant projects emerge they become part of the advocacy plan.

Building on success to date, our focus is shifting towards projects that:

- improve people's quality of life and their health and wellbeing
- create jobs close to where people live
- create improved transport links so people have easier access to work and services
- place-based projects that enhance the natural attributes of each suburb and community.

Our new advocacy agenda

In 2024 we have set a new advocacy agenda in the lead up to both the 2025 state and federal elections. The advocacy agenda was endorsed at the 23 April 2024 Ordinary Council Meeting.

Eleven priority projects have been identified under the four themes of liveability, productivity, sustainability and wellbeing. These themes have been developed to align to the priorities of our community and both state and federal priorities. Here is an overview of the 11 priority projects.

Liveability

- Yanchep tertiary hospital
- Regional open spaces – Alkimos
- Girrawheen Community Hub Precinct
- Wanneroo Recreation Centre and precinct development/upgrade

Productivity

- Activation of Yanchep Strategic Centre
- Road and rail transport infrastructure development

Sustainability

- Resource recovery precinct
- Undergrounding power City wide

Wellbeing

- Youth diversionary services
- Family and domestic violence support and accommodation services
- Homelessness support and accommodation services.

Advocacy is an ongoing activity and more than just electiontimed campaigns.

Many other issues, such as water security for the City and its agribusiness and improving waste management through innovation and using a circular economy approach, have been identified for ongoing advocacy effort.

We continue to influence policy and planning on all advocacy projects by making submissions to committees and meeting face to face with politicians and key decision makers at both state and federal levels. We have also been a long-term member of collective action through bodies such as the National Growth Areas Alliance (NGAA) where there is a joint focus on matters impacting on high growth outer suburbs. In Western Australia a similar body, Growth Alliance Perth and Peel (GAPP), has been able to secure the issue of sport and recreational facilities in outer suburbs as a recognised priority with Infrastructure Australia.

With both state and federal elections planned for 2025, over the next few years we will be refining and sharing the advocacy agenda to continue the success enjoyed so far.



Detailed performance goal 7

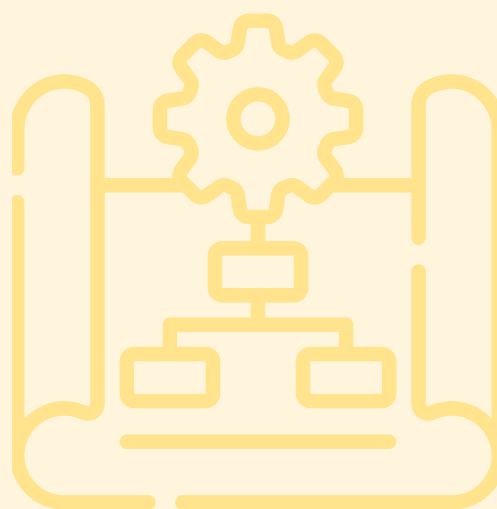
A well governed and managed City that makes informed decisions, provides strong community leadership and valued customer focused services

The following priorities support achievement of our goal:

- **Priority 1:** Clear direction and decision making
- **Priority 2:** Responsibly and ethically managed
- **Priority 3:** Anticipate and adapt quickly to change
- **Priority 4:** Promote offerings, opportunities and initiatives
- **Priority 5:** Customer focused information and services

The City provides the following services to support this goal:

- Leadership, strategy and governance
- Customer and stakeholder delivery
- Results and sustainable performance.



Wanneroo Liveability Census results

Here is an overview of the Wanneroo Liveability Census results that are aligned to goal 7.

Evidence of recent public investment (roads, parks, schools etc.)

6.0

/10

Evidence of Council/government management (signage, street cleaners etc.)

5.8

/10

Capital works

The City undertakes a range of infrastructure projects based on community feedback and needs. The following capital works programs were linked to Goal 7 of the SCP in 2023/24:

- Corporate buildings – total expenditure \$457,492
- Fleet management – total expenditure \$2,580,660
- IT equipment and software – total expenditure \$2,101,797




Performance Indicators

Here are the outcomes of the main performance indicators outlined in our Corporate Business Plan.

● Achieved

● Not Achieved

Key performance indicator	2021/22	2022/23	2023/24 Target	2023/24 Actual	Performance	Service
% customer requests responded to within the target time	92%	97%	95%	95%	●	Customer and Stakeholder Delivery
Lost time injuries - Number of lost time injuries recorded in the City's Safety Management System	9	17	Decrease	10	●	Customer and Stakeholder Delivery
All injury frequency rate (AIFR)	New measure	12.8	Decrease	8.7	●	Customer and Stakeholder Delivery
Adverse external audit qualifications	1	0	0	0	●	Leadership, Strategy and Governance

% of revised capital budget spent	64%	73%	<110%	86%		Results and Sustainable Performance
% of original operational budget spent	102%	95%	<110%	82%		Results and Sustainable Performance
% key asset management reserve targets met	New measure	136%	>80%	100%		Results and Sustainable Performance

Detailed highlights and performance of Goal 7 services

Leadership, strategy and governance

This service ensures that the organisation is unified by a shared vision, culture and values, providing consistent purpose, direction and action. Clear and reliable organisational governance processes mean the City meets its legal obligations and makes ethical decisions in the interests of the community and its stakeholders, through provision of the following services:

- Governance and legal
- Council and corporate support
- Strategic and business planning.

Key Projects

We commenced and delivered several key projects in 2023/24.

◆ Initiative targets achieved ◇ Initiative targets not met (to be carried forward to 2024/25)

Initiative	Action for 2023/24	Status	Comments
Implementation of the Asset Management Strategy	Progress actions identified in the Asset Management Strategy focusing initially on information systems and data management.	◇	Endorsement by Council deferred.

Review the Long-Term Financial Plan	Review of the Long-Term Financial Plan in line with prevailing economic conditions.	◇	LTFP will be reviewed next financial year (2024/25).
Strategic workforce and people planning	Focus on the implementation of leadership development actions and progress identified corporate planning initiatives.	◆	The workforce forecasting project has been completed. We are proceeding to the next stage of the project which involves developing the workforce strategy document.
Compliance with the work, health and safety legislation	Continue the delivery of the improvement to policies and safety culture.	◆	Work Health and Safety Management Plan approved. Training on changes to workers compensation and injury management legislation arranged for leaders in July.
Industrial relations transition from federal to state	Undertake bargaining for three new enterprise agreements in line with new IR legislation.	◆	Bargaining strategy has been endorsed for transitioning into the Western Australian Industrial Relations Framework.
Responding and adapting to local government act reform	Develop approaches for the implementation of changes to the Integrated Planning and Reporting Framework as part of Local Government Act Reform.	◆	Planning and reporting regulations are being drafted by DLGSCI and input is being provided through the Local Government Planning Network.
Quality management system implementation	Continue implementation of the roadmap for quality management aligned to ISO standards utilising a digital process management system.	◆	Identification and mapping of key organisational processes continuing within each operational area's capacity.

Customer and stakeholder delivery

This service ensures we collaborate with our community and stakeholders to provide services they value. We manage the City's resources and services to meet the current and future needs of our community in a socially, culturally, environmentally, and financially sustainable way through:

- customer services
- information services
- communications and branding
- people and culture
- finance
- contracts and procurement
- property services.

Key Projects

We commenced and delivered the following key projects in 2023/24:

◆ Initiative targets achieved ◇ Initiative targets not met (to be carried forward to 2024/25)

Initiative	Action for 2023/24	Status	Comments
Review of the communications and brand strategy	Present integrated Communications Strategy for endorsement.	◇	This review has been deferred to 2024/25 due to resourcing constraints.
Review of the Strategic Procurement Roadmap	Undertake a review of the current Strategic Procurement Roadmap and agree action plan.	◇	The review did not commence due to competing priorities.
New property and rating system	Determination of business requirements for a new property and rating system.	◆	Detailed analysis on previous gap report completed. Project board decision planned for July 2024.
Implementation of the data management strategy	Implementation of Data Management Framework actions to reach desired level of organisational maturity.	◆	Widen the knowledge of the information asset register so that more data stakeholders are able to provide updates to it. Changed to monitor due to secondment of the primary resource.

Review of Information Systems and Information Technology Strategy and Roadmap	Development of a new Information Systems and Information Technology Strategy and Roadmap.	◇	Work deferred while awaiting outcome of the systems review.
Implementation of the Smart City Strategy	Develop key actions for the implementation of the Smart City Strategy.	◆	Implementation of anti-drowning software at Aquamotion is underway, with servers and cameras delivered to site and activated through iSpy software. Investigations underway with AARC Project Director regarding implementation of anti-drowning software at AARC. Cell boosters have been installed in rangers' vehicles, with a review of effectiveness to be undertaken. Investigations underway into smart bins, with bin level sensors to be tested at a number of parks.
Implement a new customer relationship management (CRM) system	Procure and implement customer relationship management (CRM) system.	◆	CRM requirements have been reviewed and revised. Tender documents are being prepared with an aim to go out to tender by the end of August 2024. Recruitment of a senior CRM project officer is underway.
Redevelopment of the City's website	Development of the City's website in line with the recommendations of the independent review carried out in 2022/23.	◆	Tender documents have been prepared by a specialist consultant. A website project board has been established and held its first meeting. Small improvements (quick wins) continue to be made to the look and feel of the current website to improve customer experience.
Development of the human resources information system (HRIS)	Procurement of HRIS modules to meet the future needs and requirements of the organisation.	◇	Preparing to go to open tender.
Property based income streams	Monitor disposal, acquisition and development opportunities in relation to the Strategic Land Policy and report to Revenue Review Committee as required.	◆	Implementation ongoing. Presentation at April 2024 Revenue Review Committee meeting, followed by Council approving Strategic Land Policy review in May 2024.

Service highlights

Customer service contacts

This year we had 276,629 customer contacts through various channels. Here is an overview of the contact methods compared to previous years.

Contact method	2019/20	2020/21	2021/22	2022/23	2023/24
Email	45,543	51,565	52,651	50,896	56,458
Online services	n/a	71,621	56,461	56,514	68,939
Telephone	127,876	138,744	136,399	121,391	125,869
In person	25,218	22,455	23,109	20,588	19,827
Hard copy mail	18,437	9,904	11,461	9,051	5,536

Interactive voice response (IVR) review

We reviewed our IVR system of pre-recorded phone messages to optimise efficiency and enhance the experience for customers contacting the City by phone.

Meeting room improvements

We rolled out Microsoft Teams Rooms technology across the City, enabling virtual meeting rooms with 'one-touch' live video communication, interaction and collaboration.

Developing our existing information systems

- We transitioned our payroll system from an on-premises to a cloud-based Software-as-a-Service (SaaS) solution, removing the overhead of hardware and other IT costs and benefiting from annual system upgrades as part of the managed service.
- We implemented Australia's new national Geocentric Datum of Australia 2020 (GDA 2020). The new datum allows for satellite positioning to more accurately reference positions of roads, buildings and property boundaries through our spatial mapping tool.
- Our customer-facing online forms were transitioned from an ageing legacy solution into a new online forms platform with built-in integration to our existing customer request management system. This enables a more streamlined and efficient process for managing the customer requests we receive.

Improved submission of building applications

We implemented a new customer portal for the submission of building applications (Jadu Connect). This will provide a more efficient online form and customer portal to track building applications.

Making our systems more secure

We rolled out cyber security awareness training for all our staff and we ran an internal phishing campaign to raise awareness of this threat. There has been ongoing work to reduce cyber risk and improve compliance against the Essential Eight Cyber Security Framework.

Smart City initiatives

We commissioned a new prototype smart water quality monitoring buoy in preparation for deployment to the Yellagonga Wetlands during

Key Projects

We commenced and delivered several key projects in 2023/24.

◆ Initiative targets achieved

Key project	Action for 2023/24	Status	Comments
Development of the Strategic Performance Framework and reporting	Further development of the Strategic Performance Framework aligned to the strategic goals.	◆	The performance framework has been developed.

2024/25 to support open data initiatives.

Locations for six LoRaWAN (long range wide area networking) gateways have been identified for various suburbs across the City. This network will provide the enabling connectivity to support future Smart City projects and initiatives.

Results and sustainable performance

We monitor the key results required to achieve our vision and evaluate progress towards the strategic outcomes for our community. We also understand stakeholder requirements and effectively manage the organisation’s risk and capability to ensure sustainable performance, through provision of the following services:

- performance management
- financial management and reporting.



Grant Funding

We actively seek grants to aid the implementation of new or existing project, programs, services, and events. Here are some significant grants we secured in 2023/24.

Capacity Building Grant

We secured \$25,000 from the Good Things Foundation to train digital mentors that will support digital literacy in our community.

Saluting Their Service Commemorative Grants Program

We secured \$7,100 from the Department of Veterans' Affairs for our Anzac Museum in Box project. We have been using the Anzac boxes for eight years and the funding was used for the refurbishment of the four boxes.

WA Hiking Participation Grants Program

We secured \$13,000 from the Department of Local Government, Sport and Cultural Industries for our Tranquil Trails initiative. This initiative delivers an exciting hiking program in Yanchep National Park, offering residents and visitors a chance to connect with nature, promoting wellness and environmental awareness.

Wanneroo Festival

We secured \$35,000 from Lotterywest towards organising the yearly Wanneroo Festival.

Dordaak Kepap Landsdale library and youth innovation hub

We received an additional \$3 million contribution from the Department of Local Government, Sport and Cultural Industries (DLGSC) to bring the first of its kind Dordaak Kepap Landsdale library and youth innovation hub to life.

'It's all about you and me' program

We secured \$90,747 from the Department of Communities for our 'It's all about you and me' program.

Outreach services in the northern corridor

We secured \$156,000 from the Department of Communities to deliver youth outreach services in our northern corridor.

Kingsway upgrades and Wanneroo Showgrounds cricket nets

Under the Investing in Our Communities program from the Department of Infrastructure, Transport, Regional Development, Communications and the Arts (DITRDCA) we secured \$2 million for upgrades of sporting facilities at Kingsway. From the same program we also received \$120,000 for the installation of lighting at the Wanneroo Showgrounds cricket nets.

Montrose Park clubroom upgrades

We secured \$192,333 from DLGSCI to upgrade the clubrooms at Montrose Park in Girrawheen.



Mindarie Breakwater upgrade works

We secured \$3.83 million from the Commonwealth Government's Coastal and Estuarine Risk Mitigation Program to contribute to the costs of the Mindarie Breakwater upgrade Works.

Waterwise principles and creating resilient open spaces

We secured \$600,000 from the Department of Water and Environmental Regulation's Gngara Waterwise Council Grant Program to support the redevelopment of parks to include waterwise principles and create resilient open spaces, increased tree cover, upgraded irrigation systems, installation of weather stations and smart irrigation control systems.

Fire mitigation activity program

We secured \$156,725 from the Department of Fire & Emergency Services for our fire mitigation activity program. These mitigation works include burning, post burning chemical work and mechanical work.

Local Roads and Community Infrastructure

We secured \$3.1 million from DITRDCA towards the construction phase of the Neerabup Industrial Area and sports amenity buildings in Heath Park, Eglinton.

Infrastructure investment, road improvements and traffic treatments

We secured a total of \$17,588 million from the DITRDCA for various road improvement projects and traffic treatments. This includes 15 million toward upgrading Flynn Drive in Neerabup.





Our Organisation

The Council is the governing body that appoints a chief executive officer. The CEO has responsibility for the day-to-day management of operations in accordance with the Council's strategic direction as set out in the SCP and the 4-year priorities of the CBP. Four directors, together with the CEO, form the Executive Leadership Team (ELT) that implements the Council's strategic direction and monitors delivery of our commitments to government and the community. The ELT also provides leadership, driving the customer-focused culture of the City. The CEO is directly accountable to the Council elected by the residents of Wanneroo.



Organisational structure

The City's organisational structure is made up of the Office of the CEO and 4 directorates – Assets; Community and Place; Corporate Strategy and Performance; and Planning and Sustainability.



Our Executive Leadership Team

We would like to acknowledge and thank Daniel Simms, who served as Chief Executive Officer until the end of September 2023, and Debbie Terelinck, who served as Director Community and Place until early October 2023, for their significant contributions and leadership during their tenure. We also extend our gratitude to Rohan Klemm for stepping into the role of Director Community and Place from October 2023 to June 2024 and providing valuable support during this transitional period.

The following details the members of our current Executive Leadership Team.



Bill Parker
Chief Executive Officer

Commenced: 4 September 2023

Qualifications: Bachelor of Business (Edith Cowan University); Master of Business (Property) (University of South Australia)

Bill has extensive experience in local government in both metropolitan and regional WA, working across many disciplines, including property, finance and administration, governance and strategic planning.

Service units

- Advocacy and Economic Development
- Governance and Legal
- Communications and Brand



Harminder Singh
Director Assets

Commenced: 1 July 1996

Qualifications: Bachelor of Civil Engineering (Punjab University, India); Master of Technology (Civil Engineering) from the College of Agricultural Engineering (Punjab Agricultural University)

Harminder has been employed at the City for over 25 years, including leadership positions for the past 15 years.

Service units

- Assets Maintenance
- Infrastructure Capital Works
- Parks and Conservation Management
- Asset Planning
- Traffic Services
- Waste Services



Kirstie Davis
*Director Community
and Place*

Commenced: 1 July 2024

Qualifications: Bachelor of Behavioural Science, post graduate qualifications in Public Policy, and currently undertaking a Master of Bioethical Decision Making at the University of Notre Dame.

Kirstie oversees the strategic planning and implementation of initiatives that enhance the liveability, vibrancy and inclusivity of our community, working closely with key partners to foster a sense of belonging and drive development in the City and has significant experience within local government, representing the needs of residents, ratepayers and visitors through the provision of key community sporting and cultural assets.

Service units

- Community Facilities
- Community Safety and Emergency Management
- Community Development
- Cultural Development
- Place Management



Noelene Jennings PSM
*Director Corporate
Strategy and
Performance*

Commenced: 7 July 2014

Qualifications: Bachelor of Science (UWA); Graduate Diploma in Computing (Curtin University); Master of Commerce (Industrial Relations) (UWA); Graduate Australian Institute of Company Directors.

With over 30 years in senior leadership roles in state and local government, Noelene has been involved in information systems, emergency management planning, health, strategic and business planning, human resource and employee relations, finance, customer service, land information and governance. Noelene has also been an Australian Business Excellence Evaluator since 2000 and an Australasian Reporting Awards adjudicator for the past 5 years.

Service units

- Contracts and Procurement
- Council and Corporate Support
- Customer and Information Services
- People and Culture
- Property Services
- Corporate Planning, Performance and Improvement
- Finance



Mark Dickson
*Director Planning and
Sustainability*

Commenced: 11 September 2006

Qualifications: Bachelor of Arts (Hons) in Urban and Regional Planning; Bachelor of Town Planning; Post-Graduate Diploma in Management Studies

Mark has over 20 years of experience in senior leadership positions and over 25 years in local government.

Service units

- Approval Services
- Strategic Land Use Planning and Environment
- Health and Compliance
- Land Development

In 2023/24, the City's leadership continued to focus on strengthening corporate accountability, particularly in the delivery of projects and services reflecting commitments within the CBP. Following is a summary of the role of each directorate in achieving the goals as set out in the CBP and SCP.

CEO – provides overall leadership to the organisation and oversees the strategic planning, policy and program development across all aspects of our operations. The CEO is responsible for the system we work within, the support we provide to the elected Council and the implementation of Council decisions. The Office of the CEO encompasses corporate governance, legal advice, communications, advocacy and economic development.

Assets Directorate – responsible for ensuring the City's assets are strategically planned, built and managed to a high standard. This includes ensuring the effective and efficient deployment of resources to maximise benefits to the community. These benefits may be gained from major infrastructure projects (roads and buildings) and natural infrastructure (parks and coastal environment).

Community and Place Directorate – has a strong interface with the community, managing community infrastructure, programs and services as well as advocating for funding and services by other agencies. The directorate provides support for a range of community priorities, encouraging the growth of self-sufficient community organisations to assist them.

Corporate Strategy and Performance Directorate

– addresses the full range of functions that deal with running the organisation. This includes a coordinated approach to corporate planning, monitoring and reporting while ensuring business processes and systems are effectively supported, reviewed and enhanced. The directorate's goals include facilitating continuous improvement, maintaining high corporate standards and delivering long-term financial sustainability.

Planning and Sustainability Directorate – is responsible for managing the functions of land use planning and development, from project inception, assessment and approval through to construction and delivery of new developments and communities by balancing the necessity of urban growth while respecting the natural environment.



Corporate governance

Corporate governance is a system that directs and controls local government and allows for better decision-making. Sound decision-making helps to instil a culture of confidence in the City and protects it from unfair criticism. Corporate governance also includes the relationships we have with stakeholders. Our Corporate Governance Framework provides a basis for practising good governance in providing services and facilities to the broad range of people who have an interest in the City. This includes residents, commercial and retail businesses, workers, and local, national and international visitors.

Through the framework, we provide clear guidelines for the roles of the Council, Council members, the CEO and employees, ensuring that all responsibilities are properly allocated and discharged by those accountable.

To increase accountability to ratepayers and the community, we have aligned to international ISO standards. The ISO Management System Standards provide an integrated way to deliver systematic improvements to the compliance, governance, and risk management across the City's operations and service delivery.

Compliance

The State Government Department of Local Government, Sport and Cultural Industries (DLGSC) requires each local government to complete an annual audit of its compliance with the *Local Government Act 1995* (LGA) for the previous calendar year and to submit a return by the end of March. A report on the results of the compliance audit is presented to the Audit and Risk Committee, which recommends its adoption to the Council. One item was noted as non-compliant on the 2023 return and has been addressed.

Regulation 17 of the *Local Government Audit Regulations 1996* places responsibility on local government CEOs to review the appropriateness and effectiveness of their systems and procedures in relation to risk management, internal controls and legislative compliance every 3 years. A review was conducted in 2023/24.

Fraud and misconduct

The City has a zero tolerance approach to fraud, corruption, bribery and misconduct and has implemented a Fraud and Misconduct Control and Resilience Framework to prevent, detect and respond to misconduct and fraudulent or corrupt behaviour. This framework is aligned to the Standards Australia AS 8001:2021 Fraud and Corruption Control and represents our proactive approach to:

- ensuring and maintaining the highest ethical standards, and reinforcing the City's values of customer focus, improvement, accountability, collaboration and respect
- minimising, if not eliminating, opportunities for fraud, corruption and misconduct to occur at, by or against the City
- providing a clear statement to employees, contractors and Council Members that fraud, corruption and misconduct are not acceptable and will not be tolerated
- ensuring that all parties are aware of, and accountable for, their responsibilities in relation to the prevention, detection and response to fraud, corruption and misconduct risks and incidents
- enabling sound corporate governance, robust internal controls and transparency.

We have a dedicated Governance and Legal team responsible for investigating allegations of fraud, serious misconduct and corruption. As part of our strategic Internal Audit Plan, a comprehensive fraud, misconduct and corruption risk assessment is undertaken every 2 years, with the last review conducted in 2023/24.

We provide an online form on our website to report suspected fraud and misconduct. The form can be completed anonymously, and allegations are treated confidentially. Reports received via the form or from other sources are investigated by qualified investigators in accordance with the principles of natural justice.

Matters reported

Two matters were reported during the 2023/24 year.

- One instance of a failure to lodge a primary return (which was resolved) was reported to the Corruption and Crime Commission; and
- One instance of a failure by a Council Member to complete the Local Government Act 1995 mandatory training module was reported to DLGSC.

Statement of Business Ethics

We have adopted a Statement of Business Ethics to provide guidance to our contractors, service providers and suppliers. The statement is provided to all suppliers as part of the City's contract documentation. Our 6 key business ethical principles are:

- safety
- ethics and integrity
- governance
- openness and effective communication
- value for money
- sustainability.

Conflicts of interest and gifts and benefits

Council Members, CEOs and other local government employees occasionally receive gifts. The community expects public officers to perform their duties efficiently and to use public resources prudently and free from influence.

The LGA and associated Regulations set out requirements for Council Members, CEOs and employees to ensure transparency and accountability in decision-making.

Council Members and the CEO are required to declare any gift valued at over \$300 (or a series of gifts amounting to over \$300 within 12 months where the gifts are received from the same donor in a 12-month period) that they receive in their capacity as a Council Member or CEO.

There are two aspects to gifts: disclosure of receipt and disclosing an interest when a matter comes before council or when the CEO provides advice or a report to Council.

Council Members are prohibited from voting on matters concerning the donor of a gift in a decision making forum, and the CEO is prohibited from providing advice or a report to Council on a matter that may concern the donor of a gift.

Where a quorum is needed, approval to participate will be required from the Minister for Local Government, Sport and Cultural Industries.

Certain gifts are specifically excluded from the conflict of interest provisions. These are gifts relating to attendance at an event where attendance has been approved by the Council in accordance with the Council endorsed Attendance at Events Policy, and gifts from specified entities.

The LGA and Regulations require the City to adopt a code of conduct for employees that sets out gift and conflict of interest provisions. The code prohibits an employee from accepting a prohibited gift in their official capacity from a person who is undertaking or seeking to undertake an activity involving a local government discretion or who is reasonably believed to be intending to do so.

Our Gifts and Benefits Policy and associated management procedure establishes a common understanding of appropriate conduct expected of all employees in relation to gifts, benefits and hospitality, and the potential for a conflict of interest to arise.

Public Interest Disclosure Act 2003

No public interest disclosures were reported to the City during the reporting period.

Privacy

The City considers that the responsible handling of personal Information is a key aspect of democratic governance and is committed to protecting individuals' right to privacy. We collect, store and use a broad range of information about customers, ratepayers, residents, volunteers, employees and prospective employees. A significant part of that information is personal information. We have adopted a Personal Information Privacy Policy to ensure that all reasonable steps are taken so that the collection, use, disclosure and handling of all personal information by the City aligns with relevant Australian Privacy Principles under the Privacy Act 1988 (Cth). There were no breaches of personal information privacy reported during the period.

Council policies

Section 2.7(2)(b) of the LGA states that the Council is responsible for determining its policies. There is no prescribed timeframe for local government to review policies.

To ensure we continue to develop and provide good governance, all policies are regularly reviewed to ensure they:

- meet the changing needs of the community
- remain consistent with best practice, the strategic direction of the City and changes in government policy and legislation
- continue to meet stakeholders' needs
- do not present barriers or blockages to efficiencies.

New policies adopted in 2023/24:

- Council Members Electronic Attendance at Meetings Policy
- Closed Circuit Television (CCTV) and Video Surveillance Devices Management Policy.

The following policy reviews were completed during 2023/24:

- Coastal Aquatic Safety Policy
- Enterprise Funding Policy
- Naming of City Assets Policy
- Fee Waivers, Concessions and Debt Write-off Policy
- Personal Information Privacy Policy
- Council Members Recognition of Service Policy
- Strategic Land Policy
- Arts Policy
- Museum Collection Policy
- LPP 2.4 Site Works and Retailing for Residential Development
- Donations Policy
- Light Vehicle Fleet Policy

A policy may be repealed where it is deemed outdated, superseded or no longer applicable or required as a Council policy under the LGA. The following policies were repealed during 2023/24:

- COVID-19 Workforce Response Policy
- Safety, Health and Wellbeing Policy



Long Term Financial Plan

It is vital that the City understands the financial and operational implications of decisions over the long-term and with this in mind the City has developed a Long Term Financial Plan (LTFP). This plan is prepared to ensure the City operates within its means and incorporates a range of assumptions to assess the impact of decisions on current and future sustainability.

To ensure the City remains financially sustainable, it is important that sound policies, strategies and principles are developed and continually reviewed in line with the changing economic and demographic outlook for the community.

This process starts with our Strategic Community Plan, which is the City's long-term plan that captures the aspirations of the community, and the Corporate Business Plan, which provides the focus on key priorities over the next 4 years. Following on from the key objectives of the Strategic Community Plan and to support the Corporate Business Plan, the Strategic Asset Management Plan, local area plans, development contribution plans (DCP), various environmental strategies and plans, service levels, Waste Strategic Plan, Active Reserve Master Plan, the Strategic Workforce Plan, and Wanneroo district population growth forecasts as per id forecasts (for rates growth forecasts) set the priorities and tie together to form the 20-year LTFP.

The review of the LTFP may result in new priorities being added or planned projects being deferred or reassessed according to the priorities established each year. Strategic financial parameters that are used to develop the LTFP will also be reviewed and adjusted accordingly to reflect the most realistic current financial circumstances and outlook in any financial year and the impacts on the outer 20 years.

The LTFP is formally adopted by the Council and is reviewed at least biennially, with consideration for prevailing economic circumstances, Council Member priorities and community expectations.



Land transactions and property management

Major land transactions

Following is an overview of the major land transactions in 2023/24. An overview of the current year transactions and expected future cash flows can be found in the finance section starting on page 232.

Golf course lease

The City of Wanneroo engaged in a major land transaction (as defined in section 3.59 of the Local Government Act) in relation to the procurement of a new supply contract (incorporating leases) for the City's Carramar and Marangaroo golf courses for a 10-year term from 1 November 2022.

Before entering the supply contract and leases that provided for the major land transaction, the City undertook the necessary compliance actions in accordance with section 3.59 of the Act.

We have since been working with Belgravia to finalise proposals for each Golf Course, these concept design, scope, costing (incorporating quantity survey advice) and financial modelling.

In principle Council support for the proposed development concepts and project allocations has been sought in advance of moving to detailed design and implementation with Belgravia for Marangaroo and Carramar Golf Courses.

Final design and construction is subject to future Council consideration, and anticipated to be completed in 2025/26.

Neerabup Industrial Development

At its meeting on 11 October 2022, the City of Wanneroo Council adopted the Neerabup Industrial Area (NIA) Lot 9100 Business Plan for advertising in accordance with section 3.59 of the Local Government Act 1995 (LGA).

Section 3.59 of the LGA requires local governments undertaking commercial enterprises to:

1. Prepare a business plan;
2. Undertake local and state wide advertising of the business plan; and
3. Consider any submissions received.

The preferred delivery option recommended contained in the Business Plan is *Option 1 – Develop and Sell*, whereby the City develops the site into 41 subdivided lots, and then sells the lots to market. This is recommended as the preferred delivery option as it:

- Provides the best financial return to the City;
- Ranks highest in the Multi Criteria Analysis; and
- Is the lowest risk in terms of being a standard subdivision and freehold sale of land.

At its meeting on 21 February 2023 following advertising and the consideration of submissions, Council approved by absolute majority the City proceeding with the Business Plan for Major Land Transaction - Neerabup Industrial Area Lot 9100.

We are currently in the process of implementing the Business Plan as directed by Council. It is anticipated that the tender for the development of Lot 9100 will be awarded in quarter three of the 2024/25 financial year. Construction will commence in 2024/25 with sales of lots also beginning in 2025/26.

Other land transactions (non-exempt)

The following information relates to 'land transactions' as defined in section 3.59 of the LGA that do not constitute a 'major land transaction'. In the case of disposals of an interest in land, these other land transactions remained subject to section 3.58 of the Act. Disposals subject to an exemption under the LGA and applicable regulations are considered separately.

Transactions have been approved (by Council or under delegation) and executed by all parties, unless otherwise indicated.

Time	Transaction type and location	Counterparty (i.e. purchaser, seller, lessee)	Approval (i.e. Council resolution or delegation)
August 2023	Purchase of land: 246 Mary Street, Wanneroo	Fernfarm Holdings Pty Ltd (ACN 088 153 824)	CR01-07/23
October 2023	Sale of land: 87 Moorpark Ave, Yanchep	Jayke Nicholas Pritchard	CR01-09/23
October 2023	Purchase of land (part area for public works – road reserve): Lot 51 (66) Prindiville Drive, Wangara	Site Accommodation Pty Ltd (ACN 124 458 037)	CR01-10/23
December 2023	Agreement for lease and ground lease: Portion of Lot 211 Quinns Road, Mindarie	Eco Tourism Pty Ltd (ACN 669 182 709)	CS06-12/23
February 2024	Purchase of land (part area for public works – road reserve): Lot 1 (66) Buckingham Drive, Wangara	Fudlovski Investments Pty Ltd (ACN 105 161 402)	CR02-04/24
April 2024	Agreement for lease and ground lease: Lot 10603 (3) Brazier Road, Yanchep	Be Our Guest Holdings Pty Ltd (ACN 129 257 147)	CS05-04/24
April 2024	Purchase of land (part area for public works – road reserve): Lot 218 (65) Prindiville Drive, Wangara	Roofmart Pty Ltd (ACN 009 090 662)	CR04-04/24 *Execution pending at 30 June 2024

Other land transactions (exempt disposals)

Land transactions involving a disposal of land that were exempt under section 3.58(5) of the LGA (primarily by operation of regulation 30 of the *Local Government (Functions and General) Regulations 1996* are separately listed. The following list is for new transactions only – for example, the renewal of a lease under an existing option for a further term will not be shown.

Time	Transaction type and location	Counterparty (i.e. purchaser, seller, lessee)	Approval (i.e. Council resolution or delegation)
October 2023	Shared Use Agreement: Yanchep Primary School, St Andrews Park, Lot 9476 (81) St Andrews Drive, Yanchep	State of Western Australia – Department of Education	Delegation, further to CS11-12/15
November 2023	Lease: Lot 6 (11) Patrick Court, Girrawheen	Ngala Community Services	Delegation
January 2024	Variation and partial surrender of lease: Portion of Lot 555 (100) Kingsway, Madeley	Commonwealth of Australia – Department of Defence	CS09-02/23
March 2024	Licence: Portion Queenscliff Park, Lot 504 (231) Ocean Drive, Jindalee	Shack Holdings Pty Ltd (ACN 621 808 928)	Delegation
April 2024	Lease: Wanneroo Showgrounds, Reserve 12990, 21K Ariti Avenue, Wanneroo	Wanneroo Agricultural Society	Delegation
May 2024	Lease: Wanneroo Community Centre, Reserve 18489, 23 Civic Drive, Wanneroo	Challenge Brass Band	Delegation
June 2024	Lease: Lot 500 (17) Tapping Way, Quinns Rocks	Quinns Rock Sports Club	CS03-06/24 *Execution pending at 30 June 2024
June 2024	Lease: 10 Neville Drive, Wanneroo	Evelyn Enrichment Foundation Ltd (ACN 152 076 787)	CS05-05/24 *Execution pending at 30 June 2024



Management of the City's property

We are responsible for the management of 1,199 parcels of freehold and Crown Land properties within our portfolio. Most of these parcels of land are reserved for the purposes of community use, recreation and environmental conservation.

We have undertaken a review of the portfolio and will undertake ongoing reviews to ensure that property is managed and best utilised to support the provision of our services and provide positive planning, community, commercial and environmental outcomes for the benefit for our community.

We have over 128 leases, licences and agreements in place that generate significant community benefit and an income in 2023/24 of approximately \$1,516,082.

Community and commercial leases

We lease more than 86 land and premises to our community (for example, to sporting clubs) and commercial purposes (for example, cafés). The leases are either on land that we manage, or on land that we own. The leases can be just for the land (ground lease) with the tenant constructing a building on it, or a lease of an established building. The terms and conditions of each lease are governed by our Leasing Policy.

Shared use agreements

We have 20 shared use agreements in place with the Department of Education. These agreements govern the management of land such as ovals and parks that are used by schools for education and sport and all the community for recreational and public amenity purposes.

Public works acquisitions

Local governments play an important role in delivering public works projects that benefit our community. These projects can range from the construction of new roads to the provision of parks and recreation facilities. To deliver these projects, we may need to acquire property from private landowners.

By acquiring land, we can ensure that the land we need to deliver these projects is provided. We are currently engaging in several acquisition projects to support several major road upgrades. Three acquisitions were approved in 2023/24 and are noted in the other land transaction information above.



Risk Management

All local governments face a broad range of risks in varied situations. Most of the risks we face are rated medium and some are rated low or even insignificant. But, if not managed, risks may prevent us from meeting our strategic objectives, daily operations, and projects.

We have adopted a City-wide approach to establishing a risk management culture. This involves identifying, analysing, reporting, and recording risk in all situations, and considering risk throughout all levels of strategic thinking and decision-making. This approach aligns with the risk management principles and guidelines standard AS ISO 31000:2018.

The following risk management activities were completed in 2023/24:

- Major review of the City's risk registers and capture of risk information was undertaken from October to December 2023.
- Review and development of Risk Management Framework document, which was endorsed by Council in June 2024
- Review of the City's strategic risks in September 2023 and April 2024
- Review of the City's corporate risks in May 2024.

We maintain 3 levels of risk registers within our Enterprise Risk Management Framework.

Strategic risks

Strategic risks are risks that may affect the achievement of our SCP and are aligned with the objectives of the SCP to assist with planning. There are 12 strategic risks, which have been captured within our strategic risk profile.

The risks being monitored through the City's strategic risk register are:

- Long Term Financial Plan
- integrated infrastructure and utility planning
- water availability
- climate change
- economic growth
- Strategic Community Plan
- stakeholder relationships
- strategic asset management
- legislative reform or changes
- resilient and productive communities
- rising ground water.
- local housing planning.

The strategic risks were reviewed and presented to the Audit and Risk Committee in November 2023 and May 2024 for endorsement prior to Council adoption.

Corporate risks

Corporate risks are systemic risks that may affect business operations across the City. These risks are aligned against the CBP and annual operational plans, and are managed and monitored by the administration. The City currently has 20 corporate risks captured in the register. The Audit and Risk Committee oversees the management of corporate risks rated 'extreme' and 'high' every quarter.

The corporate risks were reviewed by the Executive Leadership Team in May 2024 and the following two risks were rated high:

- workforce planning
- financial management.

These will be reported to the Audit and Risk Committee and Council every quarter.



Operational risks

Operational risks are risks that may affect a single directorate, service unit or project. They are aligned to plans for each group or project and maintained in an operational risk register. The risks in each register are updated and reviewed regularly by the respective risk owner.

Fraud risks

Fraud risk assessments are conducted by the City's internal auditors and reported to the Audit and Risk Committee. Fraud risks are captured in a separate fraud risk register and are reviewed biannually. The next fraud risk assessment review commenced in June 2024.

Business continuity management

Business continuity is an organisation's ability to maintain essential functions during and after a disaster has occurred. Implementing our Business Continuity Management Framework builds high level resilience in services and sites when facing major adverse incidents. Full review of each unit plan was carried out by the respective manager to review continuity information and maintain currency for existing plans, following the Mariginiup fire in November 2023. Further enhancements were made on the business continuity plan template to maintain appropriate records and guidelines.

Insurance

The Local Government Insurance Service (LGIS) works with the City to provide a unique and tailored suite of insurance and risk management services. The service, incorporating LGIS workcare, liability and property funds, provides a pooled fund and mutual scheme for local governments in WA. The scheme allows the City to take control of risk and minimise costs as an alternative to traditional insurance. A contribution from the City is required to fund the actual and potential costs of exposure to risk.

Our overall insurance premium expenses (contributions and premiums) in 2023/24 were over \$2.6 million across 10 different policies.

We continue to strive to achieve lower cost premiums while maintaining comprehensive cover for insurable risks by implementing effective risk and injury management processes.

Internal audit

Our internal audit functions comply with the standards of the Institute of Internal Auditors. The function is shared between internal audit service providers and in-house resources. The Council has adopted an internal audit charter and an internal audit methodology that is applied by the Internal Audit team.

We maintain a strategic 3-year internal audit plan to direct audit resources in an efficient manner and to provide assurance that key risks are being managed effectively. This plan is reviewed by the Audit and Risk Committee and updated annually, or when considered appropriate. The aim is to ensure that internal audit reviews are still aligned with any critical strategic, corporate and operational risk identified within the City. The annual review of the Strategic 3 Year Internal Audit Plan was presented to the Audit and Risk Committee in September 2023 and adopted by Council in October 2023. The plan underwent the same process in March and April 2024 respectively.

In accordance with the plan, the following internal audits were undertaken for the period 2023/24 and presented to the Audit and Risk Committee.

Compliance audit return

The audit reviewed the 2023 Compliance Audit Return management responses prior to submission to Audit and Risk Committee for endorsement. No areas were identified where testing did not support management responses. However, there was one area of noncompliance and two performance improvement opportunities identified. The report was presented to the Audit and Risk Committee and findings and recommendation were captured in the City's Internal Audit log with progress reported to the Audit and Risk Committee biannually.

Internal audit – People management processes

The objective of this internal audit was to assess whether adequate and effective controls are in place around the City's people management processes. The audit also considered whether processes are consistent with relevant policies, legislation, and best practice. There were nine findings, of which 2 were rated high, 6 moderate and one low. The report was presented to the Audit and Risk Committee and findings and recommendation were captured in our Internal Audit log with progress to be reported to the Audit and Risk Committee biannually.

Internal audit – work health and safety

The objective of this engagement was to assess and evaluate processes and systems of the City's WHS, to ensure compliance with legislative requirements, alignment with standards and best practices. The audit also considered whether processes are consistent with relevant policies, legislation and better practice. There was a total of 7 findings, one high, 5 moderate, and one low. The report was presented to the Audit and Risk Committee and findings and recommendations were captured in our Internal Audit log with progress to be reported to the Audit and Risk Committee biannually.

The Audit and Risk committee received reports on the following matters from July 2023 to June 2024:

- Internal Audit Review – Regulation 17 (internal audit conducted in 2022/23)
- Election Signs and Signs Local Law – Petition PT01-11/22
- Consent to advertise – East Wanneroo Cells 1-9 (Annual Review Costs)
- 2022/23 Quarter 4 Corporate Performance Report
- Update of the Internal Audit Log
- Internal audit services contract extension
- Office of the Auditor General (OAG) – meeting attendance request
- Annual review of the 3year Strategic Internal Audit Plan
- OAG Regulation of Air-Handling and Water Systems
- ISO 45001 Boulevard Group Safety Audit Report.
- Alkimos-Eglinton Development Contribution Plan – Annual Review Costs (2023-24)
- Yanchep and Two Rocks Development Contribution Plan – Annual Review Costs (2023/24)
- Waiver of fees, concessions and write off of money under delegated authority
- Contract status report
- Purchasing Policy (Section 5.72) CEO exemption approvals
- Election of Presiding Member and Deputy Presiding Member
- 2022/23 Draft Annual Report
- 2023/24 Quarter 1 Corporate Performance Report
- Legal Services report
- Audit of the 2023/24 Annual Review of Cells Yanchep Two Rocks and Alkimos-Eglinton Development Contribution Plans
- Audited Annual Financial Report and Auditors Findings Report for the year ended 30 June 2023
- Strategic Risk Register Profile Review
- Annual Compliance Audit Return 2023
- Contract status report
- Purchasing Policy (section 5.7.2) Chief Executive Officer Exemption Approvals
- Committee – Terms of Reference Review
- Annual review of the 3 year Strategic Internal Audit Plan
- Update of the Internal Audit Log
- Bin Establishment Fee Not Levied
- Quarter 2 Corporate Performance Report
- Risk Management Framework Review
- Strategic Risk profile review
- Internal Audit Report for People Management Processes
- Update on tender for the provision of Internal Audit Services

- Committee – Terms of Reference Review and Update
- Quarter 3 Corporate Performance Report
- Legal Proceedings Report
- Misconduct Reporting Summary
- OAG Performance Audit – Staff Exit Controls

We maintain an Internal Audit Log to track the recommendations and implementation actions identified during internal audits. Action owners provide updates on their progress on a 6 monthly basis and all progress and requests for closure are approved by the respective director, reviewed and validated by the internal audit service providers and a report presented to the Audit and Risk Committee. Actions requesting extensions are reviewed and approved by the CEO prior to being presented to the Audit and Risk Committee.

The Internal Audit Log was reported to the Audit and Risk Committee on 26 March 2023 and 19 September 2023.

External audit

The City's external audit services are provided by the Office of the Auditor General (OAG). There were no significant audit findings during the 2023/24 statutory audit.

Project governance

We have a Project Management Framework to ensure good practice project management governance and processes while adding value to the community. The framework is based on the Project Management Body of Knowledge and includes initiation, planning, execution, monitoring and controlling, and closure process groups. It also incorporates knowledge areas for integration, scope, schedule, cost, quality, human resources, communications, project risk, procurement, and stakeholder management.

Our project management office (PMO) standardises project-related governance processes and facilitates sharing of resources, methodologies, tools and techniques. The PMO is the custodian of our enterprise project management system that provides portfolio performance reporting



Access and inclusion

The *Disability Services Act 1993* requires all local government and selected state government agencies in WA to develop a Disability Access and Inclusion Plan (AIP) and report across seven outcome areas each year.

Our Community Development Plan (CDP) was introduced in 2020/21 and incorporated four other social plans, including our AIP.

The consolidated CDP is inclusive of all people, but also recognises diversity and maintains a strong focus on access and inclusion. It enables us to take a more comprehensive and holistic approach, while still being guided by relevant legislation and policy frameworks. This particularly includes meeting obligations for disability access and inclusion under the WA Disability Services Act. We have designed the CDP to meet these requirements, and it serves as the new Disability Access and Inclusion Plan.

The CDP was developed through extensive engagement with the community, focusing on improving access, removing barriers and promoting awareness of programs and services within our City. Some of the outcomes of the AIP and the CDP realised through 2023/24 include:

Community funding

The City's Community Funding program continued to empower local initiatives in 2023/24.

- ConnectGroups received funding to host an expo showcasing peer support groups, highlighting their invaluable role in providing emotional and practical support for a range of life adversities including chronic and mental health conditions, disability, social isolation, and more.
- We also supported Intelife Group to launch the Easybeatz program, aimed at increasing accessibility for young people with disabilities in north metro Perth through inclusive disco events and training for venues hosting these events.
- We also, through Community Funding's Participation Fund stream, funded 4 individuals with disabilities to participate in national sporting championships.



Beach wheelchair program

The Quinns Beach Wheelchair program enjoyed a successful 2023/24 season.

With 26 bookings recorded, the program demonstrated strong community demand, particularly between November and January. To enhance accessibility, we replaced the storage door lock with a Master Locksmith Access Key (MLAK) system, and we are undertaking a project to widen the storage door. To further improve the user experience, we are investigating a new booking system for the upcoming season.

As we look ahead to 2024/25, we plan to build on the program's success and ensure continued accessibility to the beach for all community members.

Upgrade accessibility to parks infrastructure program

We are constantly making our facilities more accessible for people with disabilities. Our upgrade disability access programs address needs across parks, parking facilities, and buildings. Some examples of this include:

- accessible drinking fountains
- accessible seating
- accessible parking and improved signage
- accessible toilets and designated ACROD spaces.

We completed the below design and construction works in 2023/24 to make our facilities more accessible:

- upgraded 7 parks for a total of \$109,000
- upgraded 4 building for a total of \$67,000
- upgraded 9 carparks for a total of \$274,000

Acceptance and inclusion playgroup

We support the Acceptance, Inclusion and Play playgroup that operates twice a week from the Jenolan Way Community Centre in Merriwa. This dedicated playgroup for children on the autism spectrum supports families in connecting with each other, and we provide local service information to the group each week.

Rugby WA – All Abilities Wanneroo Program

Through our Community Funding Program, we support Rugby WA's All Abilities Program in collaboration with Calm and Connected to increase participation in the Wanneroo All Abilities team. Participants learn to play and celebrate the game in a supportive environment, building skills, confidence, and lasting friendships.

Working with Developmental Disability WA to increase social participation

As part of Developmental Disability WA's (DDWA) metro-wide Social Connections project targeting schools with education support units, we collaborated with DDWA to empower school leavers with disabilities to increase their social participation. Through a visit to Mercy College in Koondoola, a member of the Childhood and Youth team engaged students, raising awareness of existing social opportunities, and gathering valuable feedback on how our programs and services can be made more accessible and inclusive.

Our Volunteers

Volunteers are a highly valued part of the City of Wanneroo and play a vital role in making our communities stronger, especially during times of need, crisis or isolation. We recognise and appreciate the significant contributions of all volunteers to making our community a better place to live, work, and visit.

The City has 154 active volunteers donating their time, knowledge, and skills to support the following City programs:

- Cockman House and Buckingham House heritage program
- heritage education programs
- community history
- community and family history
- Wanneroo museum and art gallery
- books on wheels (mobile library service)
- English conversation groups
- technology and resume help programs
- community transport
- 'It's All About Play/Stories/Rhymes' and Lego Club early childhood programs
- care for local parks and reserves through conservation activities
- waste services.
- City working and advisory groups

Together with the Department of Fire and Emergency Services, we also support 4 volunteer bushfire brigades in Two Rocks, Quinns Rocks, at Wanneroo Central and the Fire Support unit with a combined membership of 240 people.

During 2023/24 we undertook the following programs and improvements to ensure our volunteers are supported in their roles:

- Regular volunteer newsletter to ensure volunteers are up to date with important City news, upcoming training opportunities and sharing good news stories from across the city and volunteer program.
- A professional development session during National Volunteers Week on managing personal wellbeing as well as an opportunity to participate in a tour of volunteer run programs within the Wanneroo Library and Cultural Centre.
- Events and communications to increase volunteer awareness and understanding of work health and safety requirements and benefits, including:
 - Access to the City's EAP (employee assistance program) services
 - Free skin checks
- Volunteer appreciation and awards events
- Volunteer role specific training opportunities, such as the defensive driving course offered to Community Transport Service volunteer drivers.

Facility hire subsidies

We provide facilities (spaces and places) for a variety of functions, events and activities for the community. Under the Facility Hire and Use Policy, certain clubs, organisations and groups can qualify for concession rates. They include:

- junior (U18) use
- senior (O60) clubs and organisations
- support services
- charitable purposes
- emergency services organisations.

During 2023/24, we moved away from providing subsidies, to allow for reduced rates for those groups listed above.

National Competition Policy

In 1995, federal, state and territory governments agreed to implement a package of legislative and administrative reforms known as the National Competition Policy (NCP). The policy aims to promote effective competition in situations where it will enhance community wellbeing.

Across Australia, local government authorities administer legislation and deliver services that have a marked impact on state economies, businesses and consumers. As such, reform at the local level is an important part of the competition policy process.

In 2019/20, we considered our NCP obligations (competitive neutrality and other competitive advantage issues) in respect of the operations of the Wanneroo Aquamotion aquatic facility and circumstances remained the same in 2023/24.

We use industry pricing benchmarks as a fair and equitable way to ensure our service costs are not just feasible but also not creating unfair competition in the community.

While the NCP provides reasonable scope for the City in implementing our social community services and access and equity objectives, we are mindful of the need to balance these with the economic interests of our ratepayers.

In pursuing these objectives (social, community services, access and equity), we satisfied the following provisions under the Competition Policy Agreement:

- for the benefit of a particular policy or course of action to be balanced against the cost of the policy or course of action
- for the merits or appropriateness of a particular policy or course of action to be determined
- social welfare and equity considerations, including community service obligations
- government legislation and policies relating to matters such as WHS, industrial relations and access and equity.



Contracts and procurement

Legislation and policy framework

All procurement is undertaken in compliance with the requirements of the LGA and the *Local Government (Functions and General Regulations) 1996* and in accordance with the City's Purchasing Policy, Corporate Guidelines and Statement of Business Ethics.

The revised Purchasing Policy was fully deployed and continues to support procurement from local business through mandatory qualitative criteria weightings and emphasising our ongoing commitment to effective contract management.

The public tender threshold of \$250,000 provides opportunities to source from invited businesses on a quotation basis, streamlining the process for procurements to that value. The legislated tender exemption for contracting with Aboriginal and Torres Strait businesses was also clarified and – together with local suppliers – Indigenous and disability enterprise businesses continue to be a focus of our approach to sustainable social procurement initiatives.

Systems and business process

We have robust business processes and systems in place to manage procurement and resulting contracts. Our Purchasing Policy and Corporate Procurement and Contract Management Guidelines set out the relevant rules and purchasing thresholds in respect of seeking quotations, calling of public tenders and subsequent management of contracts.

Further upgrade and deployment of the Contract Management and Financial Information Management Systems also enabled a review of current business process with a view to improved enhancement and efficiency.

An independent (external) review of the City's fleet services function was undertaken with recommendations being progressed on a priority basis.

The City's Light Vehicle Fleet Policy was reviewed and amended with adoption by Council.

Public tenders, request for quotations and contract management

Probity and compliance are a key priority. We use contract management software and business processes to ensure probity and compliance in formal procurement and contract management activities. The software's e-tendering portal also streamlines the process of issuing and receiving tender and quotation documents.

There were 146 formal procurement processes facilitated by the Contracts and Procurement team during the year, including 53 public tender and EOI requests and 93 formal requests for quotation. A total of 132 contracts were commenced with an estimated value of \$84.25 million.



Significant contracts awarded during the year included:

- Construction of Dordaak Kepup - \$15M (local supplier Swan Group)
- Lenore Rd duplication - \$7M
- Upgrade Neerabup Industrial Area carriageways - \$5.5M
- Construction of Heath Park Pavilion - \$4.5M (local supplier Hickey Constructions)
- Construction of Riverlinks Park All Abilities Playground \$1.95M (local supplier Horizon West Landscape Constructions)
- Yanchep Lagoon kiosk and changerooms upgrade \$1.26M (local supplier Horizon West Landscape Constructions)

The status of current contracts awarded is reported to the Audit and Risk Committee biannually. The expanded use of digitalised signatures continues to improve the time it takes to prepare and execute contracts, contract extensions and variations and obtain other internal contract or procurement related approvals.

A formal review of the various supply contract templates is well progressed including consideration of legislative changes, work health and safety and commercial risk impacts.

Assessment of safety risk

Workplace health and safety is a key evaluation criterion in procurement planning, assessment and decision making including relevant schedules to public tenders and request for quotation documents. All contractors must meet acceptable safety assessment standards to be eligible. A systemised WHS contractor procurement assessment tool is applied to the initial safety risk rating and subsequent assessment of contractors.

Business ethics and risk

Underpinning our Purchasing Policy is our commitment to ensuring that our business dealings with contractors, service providers and suppliers are conducted to the highest possible standard.

Our Statement of Business Ethics sets out the key principles expected when doing business with the City. As part of the procurement planning phase, independent probity advisory services are engaged for certain activities. An internal review register ensures lessons learnt from probity reviews are captured and implemented.

Education and training

All new and existing contract managers receive training in the use of the City's contract management system, both on its functionality and how it can be used in day-to-day contract management activities. The system enhances our practices, drives contractor and supplier performance, and gives value-for-money procurement outcomes.

Mandatory online training to local government procurement for all new starters (with refreshment of the training every 3 years) is provided through LG Professionals' e-learning module 'Introduction to Procurement in Local Government'. Access to the module is available through the City's learning management system and provides a sound education and learning basis for those involved in procurement activities.

In addition, we continue to work closely with the LGIS to deliver training in contract risk to relevant officers. This training raises awareness of key terms, common pitfalls and mitigation measures in contract management.

Supply chain impacts

Supply chain and other external events continued to impact on our capacity to source goods and services. Supply delays particularly affected the availability of vehicles and raised the cost of consulting and construction-related activities. Our ability to procure goods and services generally was constrained due to reduced resource capacity and increased demand in the market.

There were no significant changes to our organisational structure, operation and supply chain in 2023/24. Supplier registration, maintenance and selection processes are well defined and deployed. Supplier relationships and effective contract performance is managed with reporting to the City's Audit and Risk Committee on a biannual basis.

Corporate social responsibility

Corporate social responsibility (CSR) is a type of business self-regulation with the aim of being socially accountable and ensuring that business is conducted in an ethical way. In local government, this means considering the social, economic and environmental impact of decisions and undertaking appropriate screening. In considering the supply of goods and services to the City, we give preference to those organisations that are able to demonstrate sustainable business practices and that display high levels of CSR.

Environmental screening

The City's tender document templates include an environmental and social consideration schedule. This schedule is typically included in tenders of goods/services/works that may have an environmental impact and forms part of the evaluation criteria. Suppliers are to inform the City about:

- environment management system certification
- environmental credentials of the products/ equipment/ material they propose to supply
- commitment to achieving environmental or sustainability initiatives.

Currently, there is no mechanism to quantify how many suppliers are being assessed for this schedule or their contribution to environmental impact. However, where environmental factors are a priority, such requirements are typically detailed in the specification section of the tender document as mandatory requirements with monitoring of the supplier for these requirements.

Social screening

Our tender document templates include an access and inclusion schedule. This schedule brings our Access and Inclusion Plan (AIP) (through the CDP) and the state's *Disability Services Act 1993* to the awareness of suppliers. Along with other information, the schedule seeks the supplier's input to any alignment between their business operations and the AIP. Their response forms part of the non-weighted qualitative evaluation criteria.

Local supplier opportunity

We are committed to supporting local (City of Wanneroo-based) businesses. Overall, 30% of the value of contracts commenced during 2023/24 was to local suppliers. This contributed approximately \$25.75 million to the local economy.



Reconciliation

We are currently implementing our fourth Reconciliation Australia endorsed Reconciliation Action Plan (RAP). We are proud of our longstanding commitment to advancing reconciliation both internally and in the wider community.

Our current Innovate RAP 2023–2025 shares our vision to continue to create and foster inclusive communities with strong relationships between Aboriginal and Torres Strait Islander peoples and other Australians based on mutual, genuine respect, recognition and understanding. Actions and deliverables within the RAP are aligned to three pillars:

- Relationships
- Respect
- Opportunities.

Key focus areas for the RAP 2023–2025 are:

- forging strong and long-lasting relationships with Aboriginal and Torres Strait Islander Elders, Traditional Owners, knowledge-holders and community members
- increasing recruitment and retention of Aboriginal and Torres Strait Islander employees
- raising community cultural awareness and promoting greater understanding and awareness of the rich history of Aboriginal cultures within our city.



Here are key highlights for 2023/24.

Recognising National Reconciliation Week

We actively participated in National Reconciliation Week through a range of initiatives. These included:

- sponsoring a National Reconciliation Week Street banner in Kings Park
- hosting a viewing of Reconciliation Australia's virtual breakfast
- supporting a walk for reconciliation in Perth City
- a performance by Noongar musicians Gina Williams and Guy Ghouse
- promotion of library resources, and youth activities.

To embed reconciliation within the organisation, directors incorporated Acknowledgements of Country into meetings, and the CEO shared messages of support. These efforts aimed to build relationships and promote understanding between Aboriginal and Torres Strait Islander peoples and the wider community.

Celebrating NAIDOC Week

We proudly celebrated NAIDOC Week alongside Aboriginal and Torres Strait Islander Elders, businesses, and community members. A diverse program included a flag raising ceremony, library yarning storytime, Aboriginal art workshops, and youth activities. The City also acknowledged the significance of NAIDOC Week through social media, supporting the 'For Our Elders' Art Exhibition by the local Kookaburra Club, and funding the Outer North NAIDOC Mookaroo Festival and Kingsway Football Club NAIDOC Round through the Community Funding Program.

The flag raising ceremony welcomed 200 attendees, featuring a Welcome to Country by Aboriginal Elder Oriel Green and a speech by Mayor Linda Aitken. The event emphasised education and cultural exchange, with school students participating and Elders honoured with handcrafted gifts. A light lunch, catered by an Aboriginal-owned business, provided attendees with the opportunity to connect and network, fostering a sense of community and shared celebration.

Noongar naming project

We have completed a project to establish a culturally respectful approach for incorporating Noongar place names throughout our city. Developed collaboratively with Noongar consultants, Elders, and knowledge holders, the project defines core principles, themes, and method for developing community endorsed Noongar names. Heading into 2024/25, internal processes are currently being finalised to support implementation. This initiative ensures a meaningful and consistent approach to honouring Noongar culture within our city.



Aboriginal health services at Clarkson Youth Centre

In collaboration with the City, Derbarl Yerrigan Health Service has been actively engaged at the Clarkson Youth Centre since October 2023. This initiative has facilitated Derbarl Yerrigan's utilisation of an office and function room at our centre once a week, allowing them to connect with young people and local stakeholders, develop youth-led activities, and provide referral pathways to support, counselling, and suicide prevention services.

Aboriginal and Torres Strait Islander engagement approach

We have developed an Aboriginal and Torres Strait Islander Engagement Approach. The approach prioritises deeper engagement with stakeholders, supports employee capacity through targeted training, and strengthens stakeholder management practices. Additionally, it outlines initiatives to increase Aboriginal and Torres Strait Islander community activities, fostering stronger connections and collaboration.

Welcome to Country

This event season, we were honoured to have Whadjuk Elder Vaughn McGuire conduct Welcome to Country ceremonies at three major events:

- the Wanneroo Festival
- Symphony Under the Stars
- the Australia Day Citizenship Ceremony.

Attendees were treated to a unique and engaging Welcome to Country address for each event. These ceremonies are a significant part of acknowledging the traditional custodians of the land and their deep connection to the City.

Additionally, following the guidance of the Ni Kadadjiny Koort, the City's Aboriginal and Torres Strait Islander Community Reference Group, a Welcome to Country and smoking ceremony were held before construction began on Dordaak Kepup, the new library and youth innovation hub in Landsdale.

This traditional practice, suggested by the Ni Kadadjiny Koort, serves to spiritually cleanse the site and ensure the safety of workers throughout the construction process. It demonstrates our commitment to collaborating with our Noongar community and acknowledging their connection to the land.

Celebrating Aboriginal and Torres Strait Islander cultures

We have continued to support initiatives that celebrate and promote Aboriginal and Torres Strait Islander cultures. Highlights include the installation of Wangara Karli (boomerang) signs at Luisini Park, showcasing the revitalisation of this local icon. A major redevelopment of the 'Welcome to Country' exhibition at the Wanneroo Regional Museum has prioritised Noongar voices and aims to educate and inform visitors. The exhibition was opened in time for 2024 NAIDOC Week.

Popular Noongar story time sessions and new interpretive signage in Yanchep and Two Rocks have also enhanced community engagement and cultural understanding. Additionally, an exhibition of Noongar photographer Cole Baxter's was featured during NAIDOC Week, showcasing the theme 'Keep the Fire Burning! Blak, Loud and Proud'.





Holder of the Keys to the City: Oriel Green

Noongar Elder Oriel Green OAM has been appointed the inaugural Holder of the Keys to the City of Wanneroo. Previously referred to as a Freeman of the City, the symbolic gesture recognises individuals who demonstrate outstanding commitment and have made significant contributions to the local community.

Wanneroo Council voted unanimously to bestow the title on Oriel, who has lived in Girrawheen for over 50 years, in recognition of her tireless work to improve the social and emotional wellbeing of Aboriginal peoples. A community leader within the City of Wanneroo for decades, and with two Medals of the Order of Australia, a Centenary Medal and as an inductee of the Aboriginal Education Hall of Fame and WA Women's Hall of Fame, her influence extends well beyond City borders.

Born in Threesprings, a small town north of Perth in 1935, Oriel was the oldest of 14 children to parents Roeland and Eva Bartlett (née Wyatt). She has lived in Girrawheen since moving to Perth in the early 1970s.

Passionate about education and helping young people achieve their potential, Oriel pursued a career in early childhood education, studying while her own children were at school. She earned a Certificate in Child Care and an Associate Diploma in Children's Service and worked in the early education space and with the Education Department for over 20 years.

Oriel has six children, eight grandchildren, one great-grandchild, and two great-great-grandchildren.



Continuous Improvement and Quality Management

To support our commitment to continuous improvement, we use Lean Six Sigma (LSS) methodologies to enhance our operations and are developing a Quality Management System (QMS) to integrate quality assurance throughout the organisation.

Our goal is to align with International Organization for Standardization (ISO) standards in quality (ISO 9001), safety (ISO 45001), and the environment (ISO 14001). The QMS we have developed supports this alignment by consolidating processes, documentation and key policies into a single platform. This system fosters efficiency and better outcomes for our customers by connecting high-level strategies with operations. It enables teams to assess their workflows objectively and uncover additional improvement opportunities as part of our ongoing iterative process.

Additionally, our QMS enhances knowledge retention by documenting how and why teams operate in specific ways. This facilitates smoother knowledge transfer and accelerates the competency development of new team members.

Some key improvements during the 2023/24 year were:

- the newly formed Local Government Business Improvement Network. This is where local governments throughout WA share industry best practices and work together to improve our organisations.
- reduction of the time it takes to resolve customer requests.
- increasing the number of processes captured in our Quality Management System.
- implementing Power BI dashboards for performance reporting.
- conducting workshops and captured improvement opportunities for:
 - capital works program delivery
 - Governance and Legal team
 - land development specification documents
 - environmental sustainability and organisational architecture
 - payment process for Aboriginal knowledge holders
 - Community Development team
 - fire mitigation process
 - emergency levy process
 - change control process for project management
 - infrastructure capital works process mapping and ownership



Customer service

Our customer commitment

We strive to take a customer first approach to providing the best possible experience for our customers. Our customer first principles support our intention to provide the best possible customer experience consistently across every connection we have with our customers. Our principles are:

Objective	Description
Ease	We make it easier and simpler to deal with us
Accessibility	We ensure information and our services are accessible to all
Reliability	We deliver a reliable, consistent and high-quality customer experience
Responsiveness	We respond in a timely manner and use feedback to improve. We will regularly monitor how we deliver on our Customer Service Commitment

In 2023/24, we effectively delivered our customer first approach through:

- review of the City’s interactive voice response (IVR) options, which included the addition of two new IVR options for high call volume areas for a more efficient customer experience
- review of management of emails and the implementation of a dedicated resource for this task to improve customer response times
- review of management of general enquiries and implementation of a dedicated resource for this task to improve customer response times
- improved reporting of enquiries received through Snap, Send, Solve
- maintaining continuity of service during a bushfire and implementing a support line to assist with prompt call handling for time sensitive calls.



Compliments, feedback and complaints

We value customer feedback and appreciate our customers letting us know what works well so that we can celebrate our achievements and identify opportunities for improvement.

The following table shows the number of compliments, feedback and complaints received over the past 5 years. This year we have seen an increase in compliments, feedback and complaints with significant increases for feedback and complaints. The increase is linked to a change in process where online compliments, feedback and complaints now go directly to the officer who manages these to ensure more accurate recording and to ensure all compliments, feedback and complaints follow the correct process.

	2019/20	2020/21	2021/22	2022/23	2023/24
Compliments	190	190	163	151	184
Feedback	1011	202	124	153	320
Complaints	240	333	335	294	620

Information management

The State Records Act 2000 requires the City to have an approved recordkeeping plan (RKP) to detail the way we keep our records. Our RKP was adopted in May 2018. We have a dedicated Information Management team to ensure that our records and information management practices are accurate and align with the relevant legislation and the RKP, alongside various management procedures to support business areas across the City. In 2022/23 we commenced a review of our Recordkeeping Plan which was adopted in September 2023.

We improved our records and information management services in 2023/24 by:

- reviewing several management procedures, which resulted in some procedures being repealed and replaced with more simplified process maps
- successfully changing our mail services process to a digital process whereby mail is sent offsite and printed and posted by a third party
- implementing an electronic disposal program

Freedom of information (FOI)

Access to documents may be granted to members of the community under the *Freedom of Information Act 1992* (FOI Act). An information statement and application form are available on our website. The statement is a guide to the FOI process and lists the types of documents available outside FOI.

Although any document may be requested, it is recommended that only documents that cannot be provided outside the FOI process should be sought under the FOI Act. Additionally, documents released are frequently edited to remove exempt information. The most frequently removed information is third party personal information, which is often the information sought.

During 2023/24, we received and processed 48 FOI applications, an increase of 41% compared to the previous year. All applications were completed within 45 calendar days as per the FOI Act and our average response time was 31 days.

There were 5 internal reviews which were all upheld, and 3 applications were referred to the Office of the Information Commissioner (OIC) for external review.

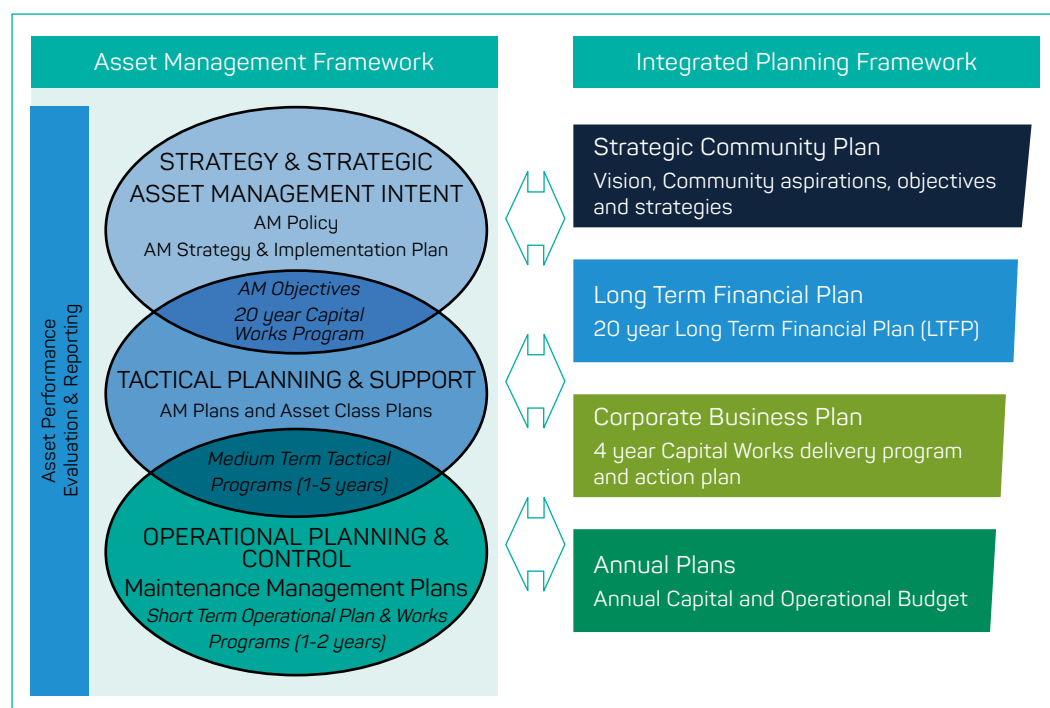


Asset management

We recognise asset management as a whole-of-organisation responsibility that requires individual areas to work in a coordinated way. We continually seek to identify opportunities for working together in more strategic, integrated and collaborative ways towards commonly agreed outcomes, as articulated in the Asset Management Framework.

Strategic asset management approach

Our Asset Management Framework integrates with the City's Integrated Planning and Reporting Framework as shown in the figure and explained as follows.



Asset Management Policy – defines the key principles and requirements that we apply to planning and management, including long-term financial sustainability of assets to ensure that these are effective and safe for the community, customers and stakeholders. The policy sets out our commitments and expectations for decisions, activities and behaviour concerning asset management, and ensures they align with our corporate vision and objectives.

Asset Management Strategy – adds detail to the policy, focusing on what we plan to do to build our asset management capability and capacity necessary to sustainably meet future challenges. The strategy sets out high level asset management objectives and outcomes to ensure that practices and management of assets are consistent with the policy and are aligned to the SCP and business objectives. It also ensures that improvements meet the requirements of the Integrated Planning and Reporting Framework and are aligned with ISO 55001 Asset management – Management systems standards.

Asset Management Implementation Plan – supports the Asset Management Strategy. This document details the planned actions to improve practices in line with the objectives and intent of the strategy, including timeframes for achieving them.

Improvements progressed

During the 2023/24 year we have progressed the following improvements:

- Preparation of asset management plans (AMPs) for various asset classes. The following AMPs have been completed:
 - parks
 - buildings
 - transport infrastructure
 - stormwater drainage
 - natural areas
- AMPs progressing:
 - coastal infrastructure

The implementation of a dedicated Asset Management Information System is nearing completion with most of its functionality being utilised.

Challenges

During the 2023/24 year we encountered the following challenges in managing our assets:

- economic challenges associated with inflation
- climate change
- continued population growth and managing the corresponding rate of acquired assets received from land development
- increasing community demands for new infrastructure and services across a wide geographical area of varied development maturity
- financial planning to ensure intergenerational equity across the City's geographical area
- limited funds and resourcing to meet current and ongoing asset management and community needs
- increasing legislative requirements for local governments to demonstrate how services will continue to be delivered to the community in a financially sustainable manner
- environmental and cultural legislation changes and its impact on project planning and project delivery.

Future improvements

In 2024/25 we will make the following improvements with regards to our asset management:

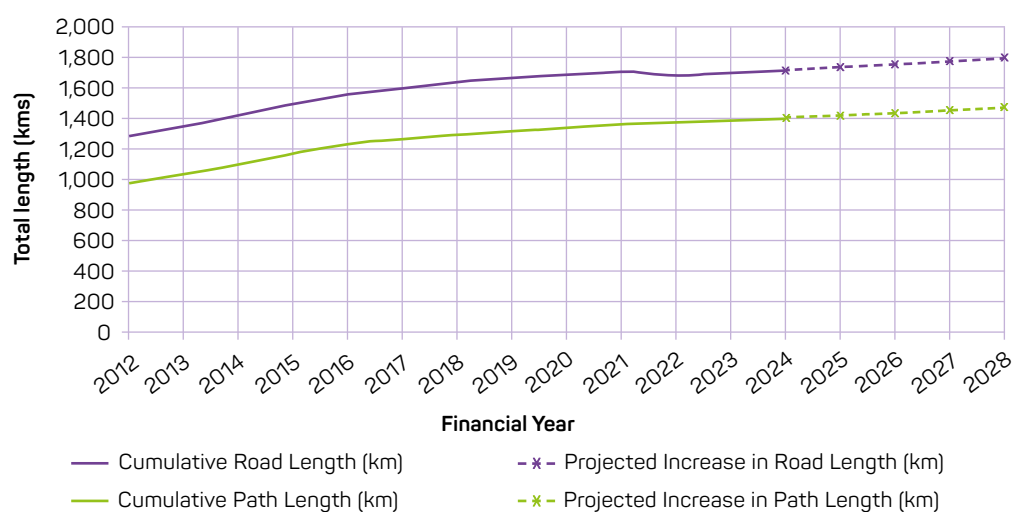
- consolidate our current position to ensure asset data capture backlog is eliminated and remains up to date
- implement the new Asset Management Information System to its full capabilities to assist with asset management operations, data capture and validation, and performance reporting
- undertake a review of asset management plans for infrastructure assets developed four years ago
- Progress actions from the Asset Management Strategy 2024

Asset portfolio

We manage and maintain a diverse infrastructure portfolio with a replacement value of nearly \$3 billion. The value of road networks and other transport-related infrastructure assets form the largest part, with natural area assets (bushland and wetlands) the smallest.

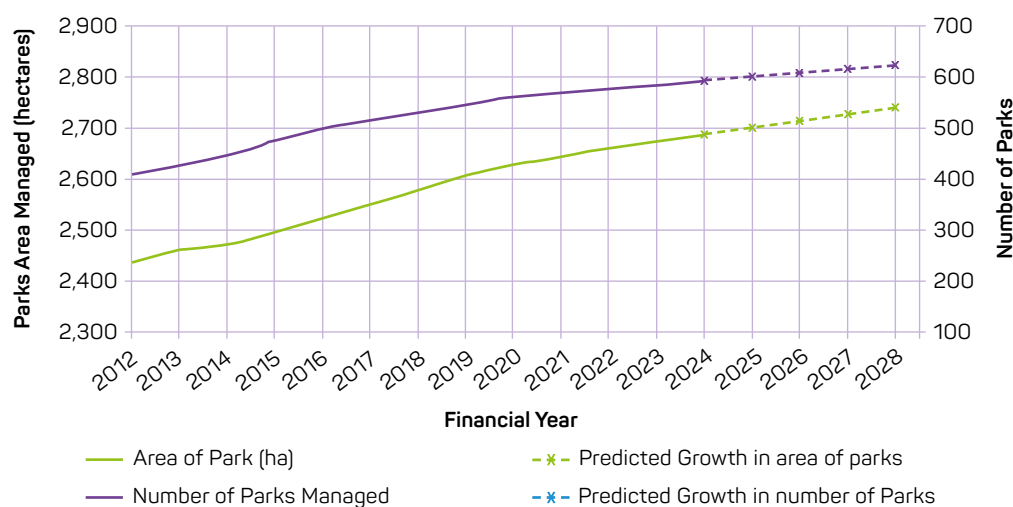
The two major components of the transport asset class are roads and pathways. These components (together with parks) have, and will continue to have, the largest influence on the demand for long-term renewal funding into the future

Growth in Roads and Pathways Length



Based on historical growth, the lengths of roads and pathways are predicted to increase at a rate of 20 km and 17 km per annum respectively.

Growth in number of Parks and Park areas



The number of parks and area of parks acquired is predicted to increase at a rate of 7 new parks and 15 hectares per annum.

Our growth continues to occur mainly in the northern coastal corridor. New suburbs such as Alkimos, Eglinton and Jindalee will continue to expand, together with the continuing expansion of existing suburbs such as Two Rocks and Yanchep.

The asset management plans developed for the various asset portfolios are designed to ensure we will be able to meet the needs of current and future communities in the most economical manner, optimising their long-term return on investment. We also acknowledge through our Asset Management Policy the need to balance the provision for new services and assets to meet growth demands and to provide for the renewal and upgrade of existing services and assets.

Our people

Our staffing profile shows 759 full-time equivalent (FTE) employees, including casual employees, at 30 June 2024. Employees deliver more than 100 different services to our residents and other stakeholders. As one of the largest employers in the Wanneroo region, it is important that employees are capable and appropriately resourced to support the organisation in delivering important community projects. Employees have access to a range of opportunities to assist in achieving their professional and personal goals, and to ensure they continue to develop their capability to meet current and future operational requirements.

Code of conduct

The City of Wanneroo's Employee Code of Conduct is an extension of our values and is a foundation for our long-term success. This document sets out the guidelines that we must follow to maintain high ethical standards, appropriate corporate behaviour, and accountability across the City. The code applies to all persons employed by the City. The code deals with a variety of topics such as personal behaviour, professional conduct, professional commitment, communication, and fraud and corruption.

Corporate values

We actively promote our values and undertake activities and processes that focus on encouraging and recognising workplace behaviours aligned with our values. The City's values are further embedded in governance and a range of programs including:

- annual performance and development review conversations
- recruitment
- contracts of employment and position descriptions
- disciplinary and performance discussions
- leadership development programs
- reward and recognition program
- internal employee publications, which continuously share stories that highlight delivery of our vision and values.

Salaried employees

Regulation 19B of the *Local Government (Administration) Regulations 1996* requires the City to include the following information in the annual report:

- number of employees entitled to an annual salary of \$130,000 or more
- number of those employees with an annual salary entitlement that falls within each band of the \$10,000 over \$130,000.

To remove confusion associated with the treatment of benefits other than cash salary, we have adopted a total employee cost approach to remuneration. This packages all remuneration into one total number and provides a more transparent, open approach to payment that exceeds therequirement of the Regulations.

The following table, which shows the salary bands, is based on the remuneration each employee received over the reporting period, whether employed for a full year or not, and includes:

- annual cash component
- statutory 11% superannuation, plus City matching contributions to additional superannuation, where applicable
- salary sacrifice
- allowance for motor vehicle or cash value equivalent (managers/directors/CEO)
- overtime payments
- cash-out of leave (either on request or termination)
- higher duties
- termination payments.



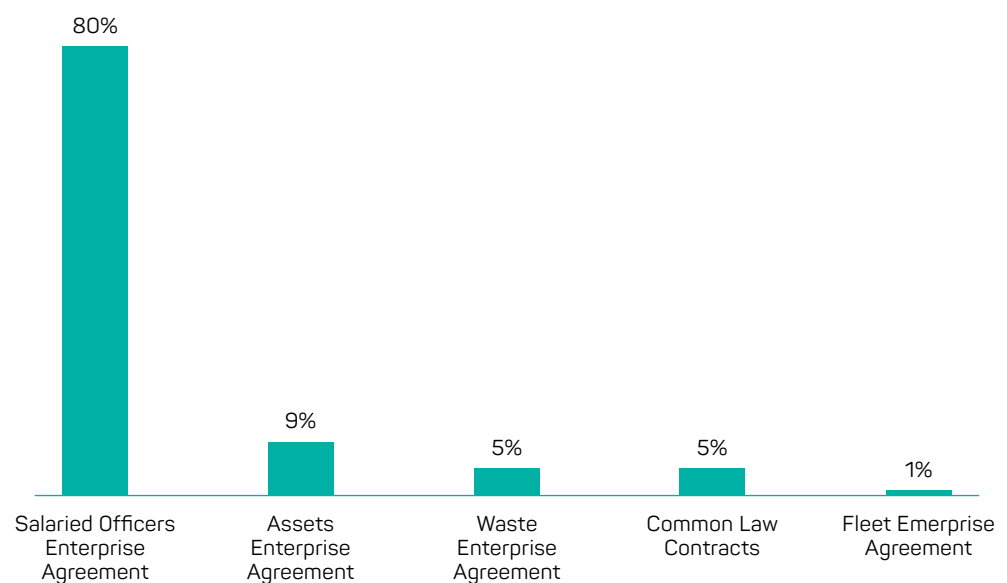
Salary Band		Number of Employees
From	To	
\$130,000.00	\$139,999.00	42
\$140,000.00	\$149,999.00	14
\$150,000.00	\$159,999.00	12
\$160,000.00	\$169,999.00	7
\$170,000.00	\$179,999.00	5
\$180,000.00	\$189,999.00	2
\$190,000.00	\$199,999.00	7
\$200,000.00	\$209,999.00	2
\$210,000.00	\$219,999.00	1
\$220,000.00	\$229,999.00	4
\$230,000.00	\$239,999.00	1
\$240,000.00	\$249,999.00	0
\$250,000.00	\$259,999.00	0
\$260,000.00	\$269,999.00	0
\$270,000.00	\$279,999.00	1
\$280,000.00	\$289,999.00	1
\$290,000.00	\$299,999.00	0
\$300,000.00	\$309,999.00	1
\$310,000.00	\$319,999.00	0
\$320,000.00	\$329,999.00	0
\$330,000.00	\$339,999.00	0
\$340,000.00	\$349,999.00	0
\$350,000.00	\$359,999.00	0
\$360,000.00	\$369,999.00	0
\$370,000.00	\$379,999.00	0
\$380,000.00	\$389,999.00	0
\$390,000.00	\$399,999.00	0
Total Headcount		100

We engage consultants Mercer Australia to provide an annual report to the CEO on market relativities related to roles at the level of manager and above. The CEO uses this report – together with recommendations from the Salaries and Allowances Tribunal, the consumer price index and individual performance ratings (from annual performance reviews) – to determine salary increases for senior leadership roles. All other employees are paid according to enterprise agreements.

We have adopted retention and attraction guidelines to ensure remuneration is fair and transparent. Where there are specific labour market pressures – or where there is a critical need to attract or retain a specific capability to meet core business needs – a retention allowance may be required.

In accordance with s5.50 of the LGA, we have a policy in relation to the circumstances and assessment of additional payments (in addition to any amount to which they are entitled) to employees who are leaving. The Payments to Employees in Addition to a Contract or Award Policy is published on our website.

Employees are remunerated in accordance with the relevant employment instruments under which they are employed; 94% are covered by an enterprise agreement. The following chart shows the breakdown of employment instrument coverage.



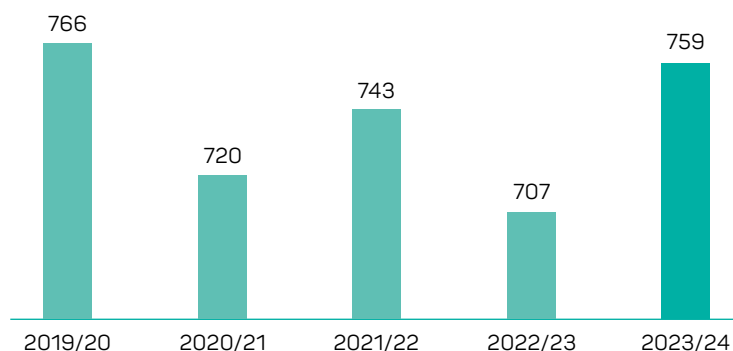
Workforce profile

Workforce growth is monitored very carefully to ensure the City's financial viability in the long term. Potential growth (or planned decline) in FTE occurs through our annual integrated planning cycle and operational workforce planning. This is reinforced by a comprehensive business case approach, with decisions informed by key strategic corporate projects, community growth and applicable service areas. Vacancies are critically assessed throughout the year to consider whether:

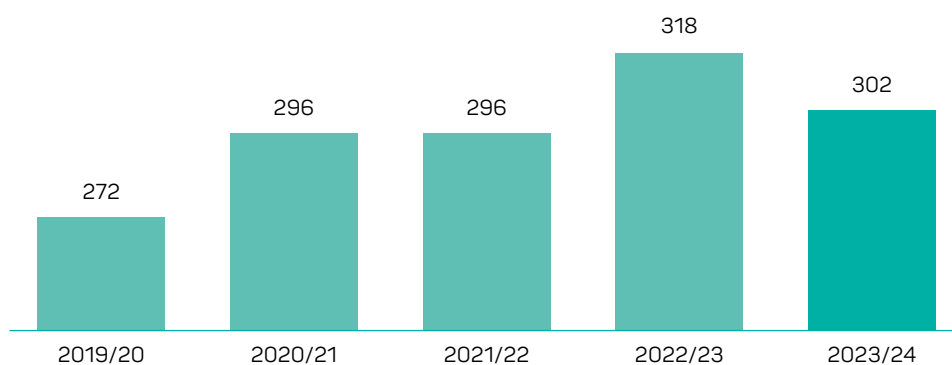
- the work remains core business that is required to continue
- an opportunity exists to reassign the work across existing resources
- the work could be undertaken in new or resourceful ways
- any risks would arise if the work were not undertaken
- the FTE could be reassigned to an area of greater corporate priority.

The figures following show the number of FTE employed over the past 5 years and the ratio of employee to City population.

Annual FTE



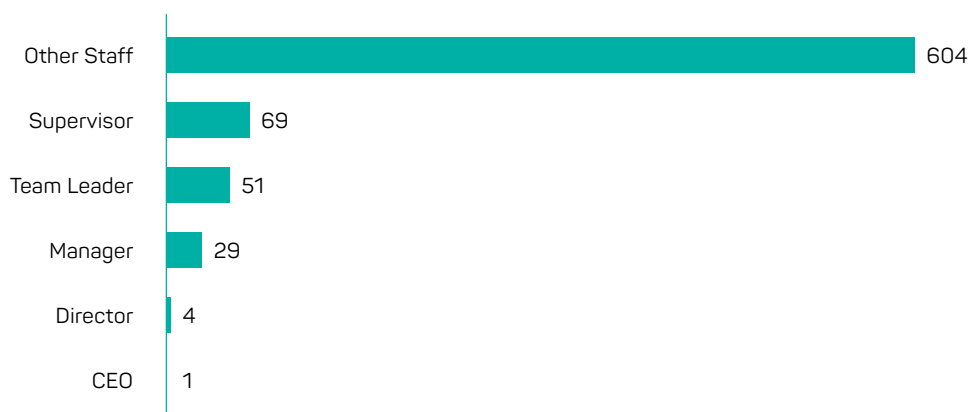
Population per FTE



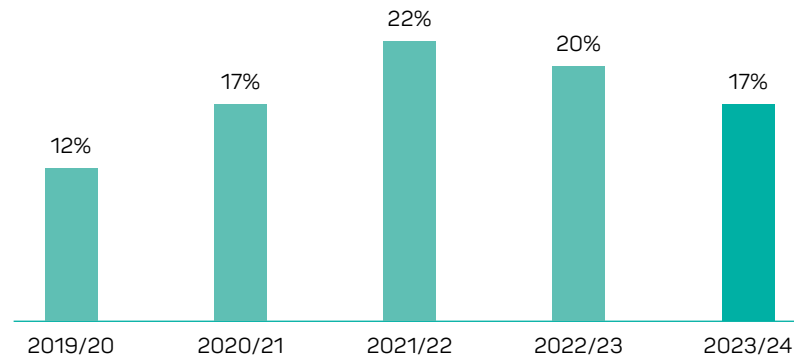
Maintaining service delivery standards for a growing population within the constraints of long-term financial sustainability is an ongoing challenge. Workforce planning is therefore a key component of ensuring the City is capable of delivering organisational objectives now and in the future.

The following chart shows the FTE breakdown by level as at 30 June 2024.

FTE employees by level at 30th June 2024



Employee turnover



Employee turnover decreased by 3% during 2023/24.

Aboriginal and Torres Strait Islander employment

We have a dedicated Aboriginal and Torres Strait Islander Employment Plan in its final year of implementation. The plan aims to create a culturally safe workplace, where Aboriginal and Torres Strait Islander peoples are employed in a range of roles across the city on an ongoing basis. Increasing employment opportunities and inclusion for Aboriginal and Torres Strait Islander peoples is a goal in our Reconciliation Action Plan. The employment plan provides practical actions to achieve this goal.

The Aboriginal and Torres Strait Islander Employment Plan has 3 key components:

- a comprehensive cultural awareness program to assist in building cultural competence
- employment actions that ensure that attraction, recruitment, and selection pathways are meaningful and culturally sensitive
- visible and accessible retention and support systems.

As the current Aboriginal and Torres Strait Islander Employment Plan is coming to an end, work has commenced to review and update this document.



Diversity

We strive to build an organisational culture that supports gender equality. By continuously seeking opportunities to build and sustain a fair workplace by involving employees, engaging leaders, and involving all staff in initiatives designed to attract and retain women in our workforce.

As at 30 June 2024, there were:

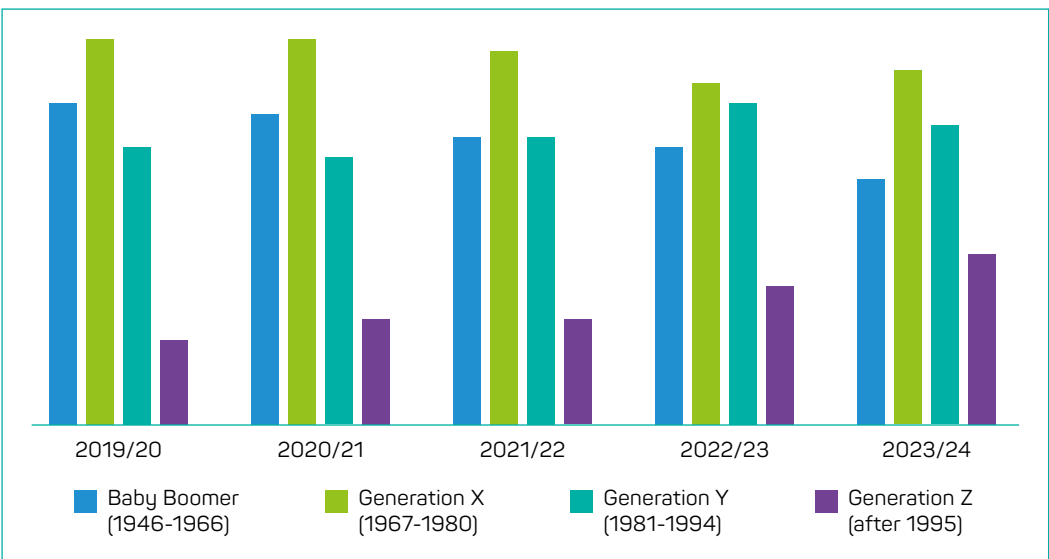
- 1 female and 3 male members of the Executive Leadership Team
- 72 female and 91 male employees at operational leader level or above
- 724 employees are below manager level of whom 56% are female and 44% male

We are working towards collecting data on people with disabilities and LGBTIQ+ representation to improve future reporting.

Age diversity

The percentage of Baby Boomers in the City's workforce continues to decrease while the proportion of Gen Z is increasing year on year.

Employee Age Diversity (% of Employees)



Future workforce planning

Strategic workforce planning is an integral component of the City's business and financial planning process. It enables us to shape the workforce into one that can deliver organisational objectives now and into the future. Future workforce planning is focused on a change in the way that work is arranged. This may include more agile ways of working, building resilience and stronger mental health and wellbeing, and supporting the transition to the future of work with increased technologies, automation, and online services.

Being aware of the pressure on the city to continue to deliver services in a rapidly growing and changing community, we remain conscious of how to staff and structure the city in a scalable way that considers the appropriate economic and community constraints. In 2024 we commenced development of a comprehensive workforce strategy that will include modelling for population growth against city growth and provide guidance on how to allocate resources in the most effective way.

Workforce change

The City operates under four enterprise agreements that specify obligations and processes to be followed for consulting individual employees potentially affected by significant workforce change, including potential redundancies. We fulfil our responsibilities through a formal procedure that enhances transparency and leads to increased levels of trust and confidence in the process of decision-making.

Building organisational capability

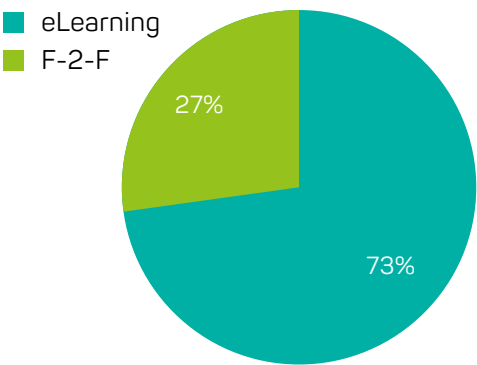
The City’s approach to learning and development is to promote a culture where employees and leaders genuinely collaborate to build capability aligned to corporate objectives.

Special attention was paid to increasing the availability of access to mental health and equal employment opportunity interventions to reflect the impact of evolving social attitudes and management of sexual discrimination, bullying and harassment in the workplace.

Our leadership cohort were offered opportunities to undertake psychosocial hazard identification training, and we continued to invest heavily in providing verification of competency training across all operational areas of the organisation.

The following table shows the spread of corporate & operational training that was completed in 2023/2024.

Training Intervention	Participants
Customer service/people skills	105
Aboriginal cultural training	76
Assets management	3
Change management	30
Compliance	657
Cyber security	64
Equal employment opportunity	24
Induction	217
Leadership	81
Project and risk management	30
Psychosocial and mental health	723
Remote working	40
Safety leadership	51
Social media awareness	9
Systems	151
WHS	573



Leadership capability

Leadership is about successfully delivering results in collaboration with others. By empowering leadership at all levels, we enable a high-performing, innovative and future-focused organisation, capable of making a positive difference to all stakeholders.

To ensure the development of a sustainable and competent leadership team capable of leading our organisation now and in the future, we commenced development of a leadership capability framework in 2023. The framework is designed to ensure there is a consistent and integrated approach to a leader's performance management, professional and personal development, career progression, and succession management.

The framework represents our commitment to living our organisational values. Our 4 core leadership responsibilities ensure we align our leadership capabilities with our strategic organisational planning and commitments to our community.

The City's Capability and Leadership Framework is based on WA state and local government leadership capability models and is aligned with the European Foundation for Quality Management (EFQM) Excellence Model and our ISO 9001 Quality Management principles.

The framework incorporates the City's values, key leadership behaviours, and strategic objectives and aims to ensure there are consistent expectations of skills and behaviours at all levels.

The framework clearly spells out the behaviours and attributes required by our leaders to be successful. It will be used as a development tool to discuss strengths and areas of development for leaders, to guide development planning and performance improvement processes.

It can also be used to guide recruitment and selection processes, enabling managers to most appropriately select people who demonstrate the required behaviours – or inform managers where gaps may lie. This framework provides a common language across our organisation for discussing how we do things, not just what we do.

Employee performance review process

The City's workforce capability requirements are diverse and varied, with roles that span entry level administration and customer service through to professional roles. We conduct annual employee performance development review conversations (PDRCs) to set clear expectations, along with measuring and monitoring performance against key deliverables in line with our SCP and CBP.

Health and wellbeing

Our commitment to a healthy workplace is evidenced by ongoing assistance and benefits to staff, primarily funded by the LGIS. We maintain a strong focus on mental health, offering training and information to leaders and all employees can consult our onsite mental health support services as needed and this is regularly promoted through available channels.

Employee rewards and recognition

We recognise achievement, commendable behaviours and contributions to the organisation through a 3-tiered reward and recognition program. This program is designed to:

- provide timely recognition for individual and team achievement
- enable all employees to share success by recognising the valuable contributions of others
- reward significant and outstanding performance that advances the City's corporate priorities and core values
- be simple to understand and apply

Work health and safety

An improving safety culture exists within the City, with staff encouraged to protect themselves, their colleagues, contractors and the broader community.

We have a number of obligations under the *Work Health and Safety Act 2020* and the *Workers Compensation and Injury Management Act 2023*, as well as a number of enterprise agreements. These obligations are taken seriously, as the health and wellbeing of our workforce is critical to supporting engagement, productivity and serving the community.

We operate a WHS management system that is based on the ISO45001 Safety Standard and also aims to align with ISO9001 and ISO14001. Further alignment and integration opportunities will be explored in 2024/25 as we continue to develop and improve our WHS management system.

WHS requirements are also embedded in the following systems and processes:

- Recruitment – WHS questions are mandatory during all interviews and reference checks. New employees in high-risk positions are required to undertake a pre-employment medical assessment against pre-determined job dictionaries to assist the GP to understand the physical demands of the role.
- Procurement – we require safety risk assessments for all purchases of goods, services and works in accordance with the Contractor Safety Management Risk Framework. In addition, a WHS team member forms part of the evaluation panel for all high-risk tenders, and an evaluation tool has been developed to ensure effective and consistent evaluation of submissions is undertaken. We note that this process has resulted in improvements to the general standard of submissions by prospective suppliers.

Continuous WHS improvement

We regularly review policies, procedures and practices to ensure compliance with relevant WHS legislation.

Our vision for health and safety is a healthy, engaged and productive workforce. A range of initiatives support us in achieving this outcome and eliminating or minimising risks. Our 2023/24 achievements include:

- reviewing and updating task procedures and creating Verification of Competency's (VoCs)
- ongoing improvements to our online safety management system
- increased frequency and quality of safety conversations in morning musters and toolbox meetings
- introducing an early intervention physio program to prevent workplace injuries
- auditing community and evacuation centres for first aid needs
- introducing crisis support sessions for teams dealing with the loss of a colleague

Safety training

Throughout the year we continuously train our staff in various aspects of safety. Here is an overview of the safety training provided during the year:

- safety leadership training for frontline leaders
- health and wellbeing training
- WHS induction training
- first-aid training
- emergency warden training
- mental health training
- resilience training
- psychosocial hazards training
- asbestos awareness training
- load restraint training
- verification of competency assessor training
- Western Power 360 Aware training.

Safety risk identification and control

The 3 top safety risks identified for the business are contractor management, manual task injury and volunteer management.

- **Contractor management** – has been identified as 'significant' due to the frequency of use and complexity of tasks undertaken. We manage this risk by requiring contractors to respond to safety information during the procurement that clearly demonstrates an ability to maintain a high level of safety. In addition, we maintain safety documents for contract superintendents that are easily accessible to employees.
- **Manual task injury** – prospective employees must undertake a pre-employment medical assessment to confirm their capability to undertake all tasks associated with their new role. We also 'design out' risk of injury by assessing manual tasks and implementing appropriate measures, such as lifting gear. At their induction, new employees receive information on how to conduct manual tasks, and training is ongoing.
- **Volunteer management** – changes to the WHS Act have highlighted the importance of managing the WHS risks in the volunteer space, as we do for our employees and contractors. Ongoing implementation of our revised processes, procedures, support and training has been undertaken. Volunteers are integral to the ongoing viability and support of many of the City's services and we will continue to make sure we support our volunteers appropriately in maintaining a safe and healthy workspace.

Employee engagement in WHS

We have 14 employee health and safety representatives (HSRs). Employees are nominated from, and elected by, the team members within their relevant area. As part of their role these HSRs:

- inspect the workplace
- participate in incident investigations
- attend WHS committee meetings
- cooperate and consult with the employer on safety matters
- provide a voice for employees' safety and health concerns.

The WHS team holds regular meetings with HSRs to discuss health and safety issues and concerns. Concerns may be escalated to quarterly WHS committee meetings. The WHS committee is made up of HSRs and management representatives and is chaired by a member of the Executive Leadership Team. The minutes of these meetings are made available to all employees on our intranet and on noticeboards for employees without access to computers.

WHS risk assessments are a thorough look at the workplace to identify objects, situations or processes that may cause harm, particularly to people. The aim of the risk assessment process is to evaluate hazards, then remove that hazard or minimise the level of risk by adding control measures, as necessary. By doing so, we are creating a safer and healthier workplace through continuous reflection, review and improvement. Risk assessments are regularly undertaken across the City using a consultative process. Where available, HSRs actively participate during assessments, together with leaders and, on occasion, members of the WHS team. The risk assessment template specifically prompts and documents the use of a consultative process, seeking views from employees and engaging in discussion to achieve accepted outcomes. Recognising the importance of engagement in all aspects of our working life, the requirement for consultation is also documented in the WHS Risk and Hazard Management Procedure.

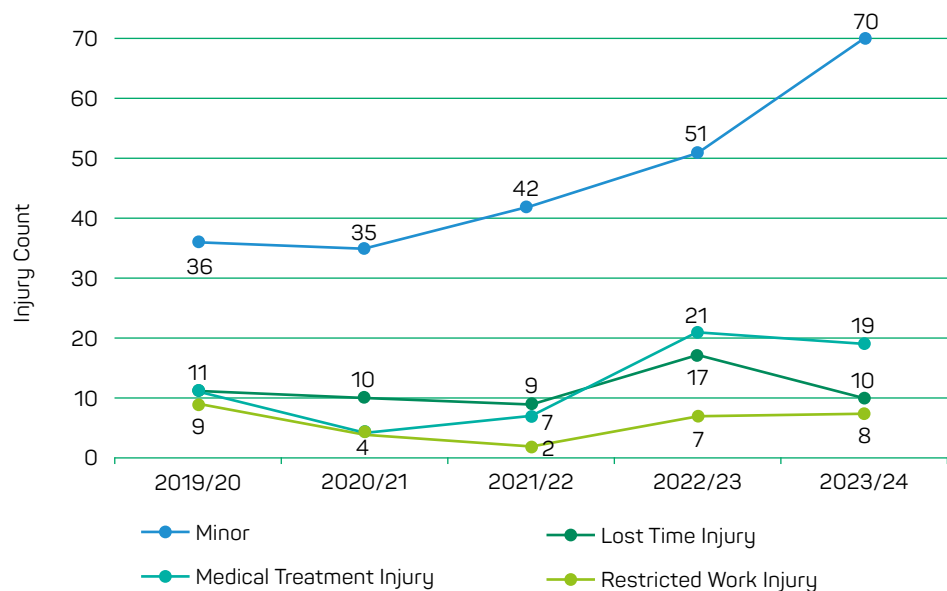
Safety performance

The MySafety system is recording employee, volunteer, public, and contractor injuries and incidents, where the previous system recorded the employee incident and injury. Three legislatively reportable injuries occurred in the financial year, and all were reported within legislated timeframes. No regulatory intervention occurred in any manner during 2023/24.

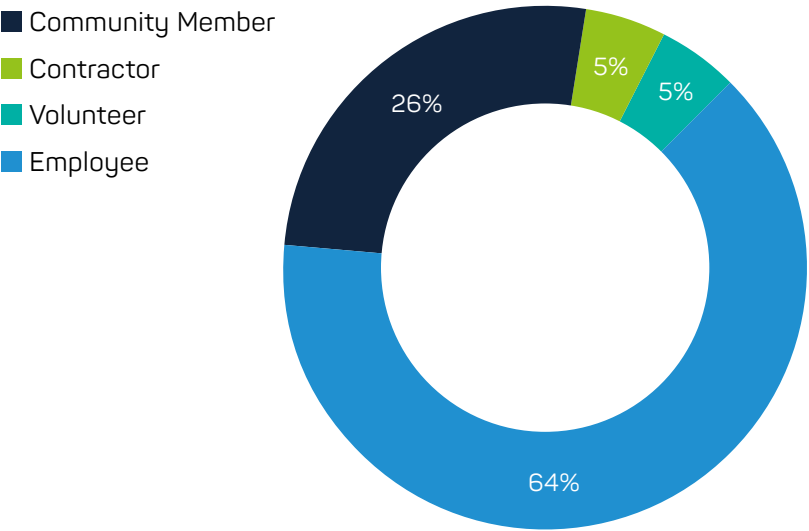
The change in WHS legislation has improved awareness and education as to the importance of correct recording of all incidents and injuries.

The following graph shows the trend in recorded injuries and the injury impact in the workplace over the past 5 years.

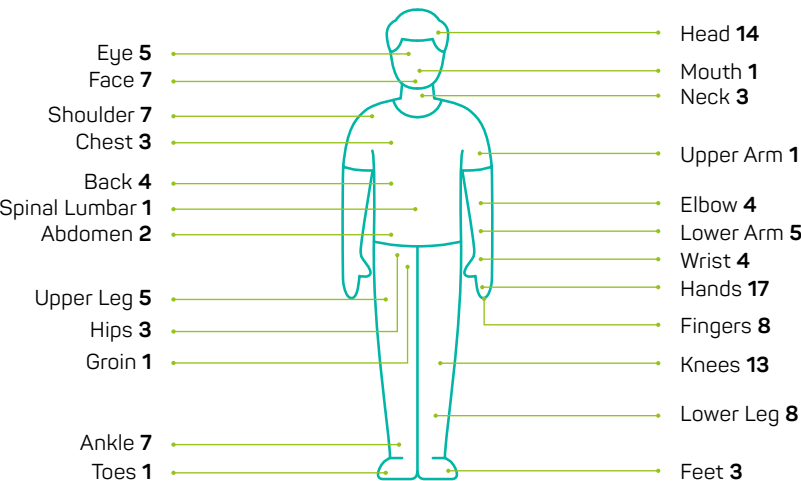
Five Year Injury Tracking



In total we recorded 107 injuries. The following graph shows who sustained the injury. As mentioned before, our MySafety system also records injuries of community members where a City employee assisted with help such as providing first aid or calling an ambulance. In 2023/24 there were 69 employee injuries, 5 contractor injuries, 5 volunteer injuries and 28 injuries sustained by community members where City staff assisted.

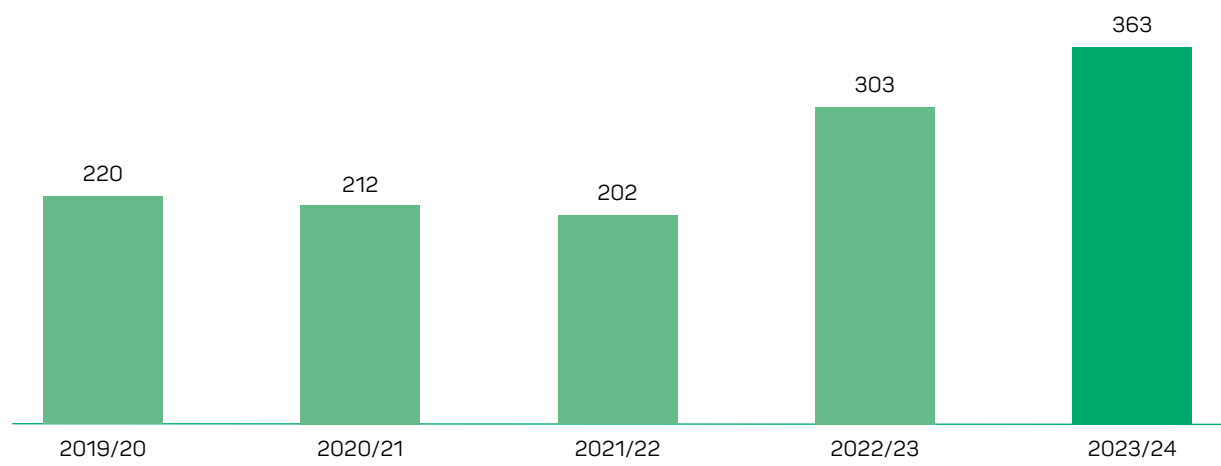


The infographic provides an overview of the injured body parts that have been identified from injury reports; however, at the time of reporting not all reports have progressed to identification of body part, noting that psychological injuries are recorded against the head.

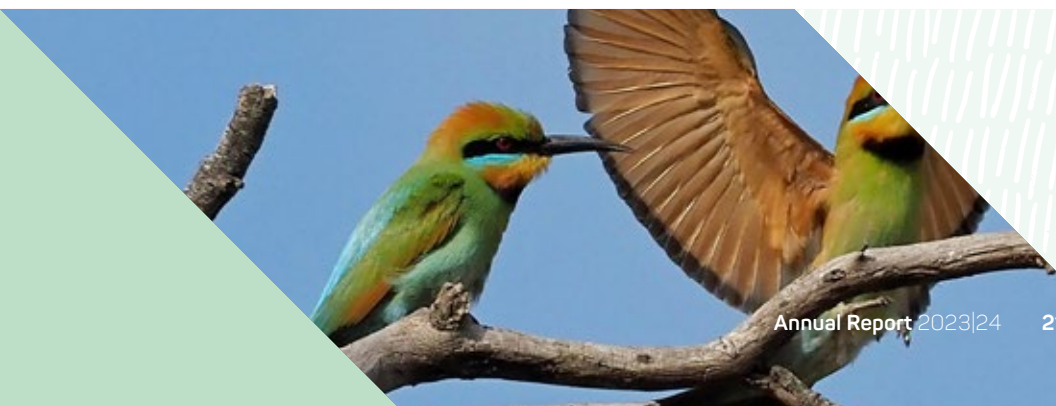
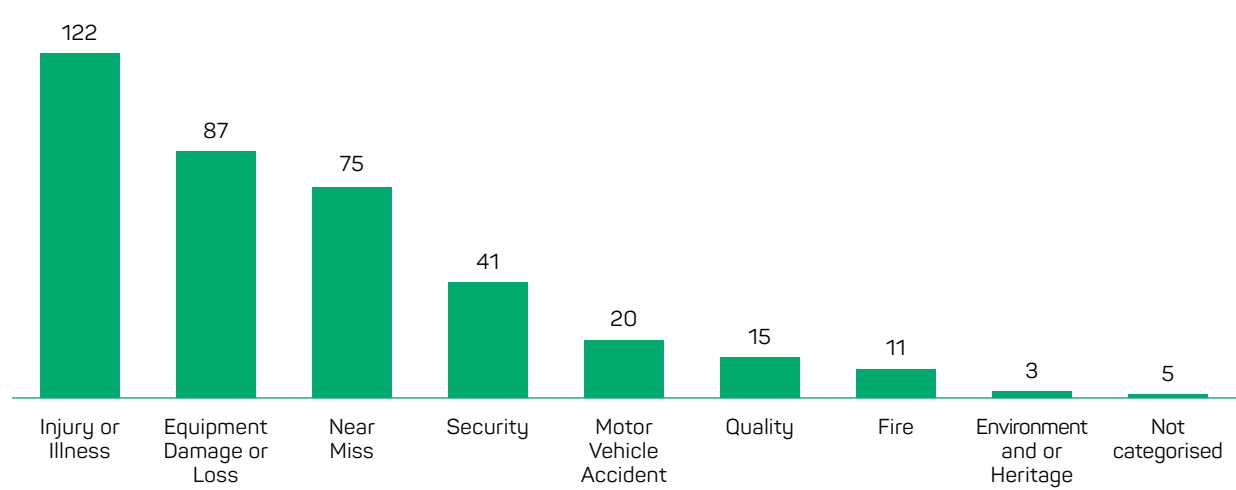


This year we recorded 363 incidents in our MySafety system. The following graph shows the incidents in the City over the past 5 years.

Workplace Incident Report last 5 years



Incidents have different categories. Following is a graph showing a breakdown of the incidents that occurred. Please note that some incidents are recorded under multiple categories.



Injury management

The City's focus in injury management remains to instil positive behaviours and practices in relation to how injuries are managed and to ensure injured employees are encouraged to return safely to the workplace as soon as possible.

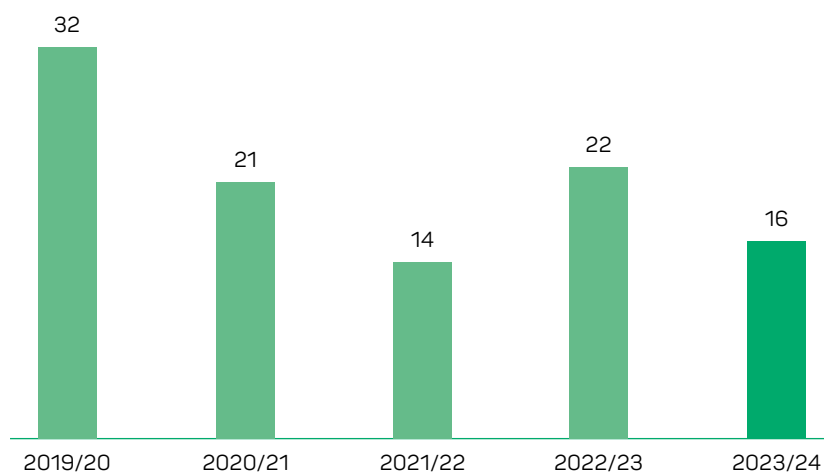
Leaders are encouraged to maintain active involvement with their employees regarding injury management processes. An outsourced model for injury management is used to provide extra attention and assistance to workers navigating injury management.

The People and Culture team also worked closely with leaders and employees to effectively manage non-work-related injuries and fitness for work concerns to ensure employees present for work only when fit to undertake duties and to minimise the risk of injury while at work.

Workers compensation claims

In 2023/24, we registered 16 workers compensation cases, an overall reduction on the previous year. Long-term stress claims have also reduced significantly this year. The following graph shows the number of workers compensation claims over the past 5 years.

Number of Claims



Index, Key Terms and Abbreviations

Key terms

Accessibility	When the needs of people with disabilities are specifically considered, and products, services, and facilities are built or modified so that they can be used by people of all abilities. This may include physical and online products, services, and facilities.
Activation	Planning for a diverse range of activities in a location or precinct, ensuring the needs of all potential users are met as part of their daily life.
Active reserve	The Active Reserves Master Plan defines active reserves as including a playing field or hard court (netball or tennis) that accommodates organised sport (competitive fixtures) or training that supports participation in organised sporting fixtures.
Advocacy	The ability to obtain public and/or government support for a project, policy or program. Local governments have a role in advocating on behalf of their constituencies to state and federal levels of government, statutory authorities and other sectors.
Asset	An asset is an object (physical or intangible) that has an identifiable value and a useful life greater than 12 months, that is or could be used by the City to provide a service. Our assets include roads, the water supply network, sewerage network and buildings.
Asset management	The City's activity used to sustainably manage its assets and asset systems to achieve our corporate plan. This includes asset performance, risks and expenditures over the asset's life cycle.
Audit	A review or examination of any aspect of the operations of the City's Administration. An audit can be conducted by an internal (someone who is ordinarily part of the organisation) or an external (someone from outside the organisation) auditor.
Biodiversity	The variety of all living things including plants, animals and microorganisms, their genes and the ecosystems of which they are a part.
Capital works	Scheduled infrastructure works generally encompassing major works for road, drainage and building assets.
Community	A group of individuals sharing one or more characteristics such as geographic location (e.g. our neighbourhood), culture, age, or a particular risk factor.

Corporate governance	The process by which agencies are directed and controlled. Generally understood to encompass authority, accountability, stewardship leadership, direction and control.
Council Member	Also known as a Councillor, or previously an Elected Member, a Council Member is an individual elected to serve on the Council.
Developer	A person whose business either alone or as part of or in connection with any other business, is to act on their own behalf in respect of the sale, exchange, or other disposal of real estate.
Development	A development is any change to the use of land requiring town planning approval or oversight.
Diversity	Understanding that each individual is unique and recognising our individual differences.
Election	Local government ordinary elections are held on the third Saturday in October every two years. Councillors are elected for terms of four years. Elections are held every two years for half of the council, and candidates are elected using a preferential voting system. If a vacancy occurs within a term, an extraordinary election is held. In the City of Wanneroo, the Mayor is popularly elected every four years.
Employment self-sufficiency	Percentage of workers who also live locally. This is a measure of our economic dynamism.
Financial sustainability	When a local government's infrastructure capital and financial capital can be maintained over the long term.
Hub	Centre of an activity, region or network.
Infrastructure	Infrastructure supports many of the services provided by Local Governments—for example, roads, bridges, community buildings, water and sewerage services.
International Organization for Standardization	An independent, non-government international organisation that brings together standards bodies from 169 countries to develop international standards.
Kaya	Noongar for 'hello'.
Landfill	Sites for disposal of non-recyclable waste.
Lean Six Sigma (LSS)	A process improvement approach that uses a collaborative team effort to improve performance by systematically removing operational waste and reducing process variation.

Local Planning Strategy (LPS)	A guide for future decisions in relation to rezoning and funding for future services and infrastructure.
Place/placemaking	Placemaking is both an approach and an ethos that places community participation at the forefront of creating vibrant public spaces that contribute to the health, happiness and wellbeing of our community.
Procurement	The act of obtaining or buying goods and services.
Program	An activity or group of activities that delivers benefits or services to the City's Administration or the community as a whole.
Rates	An annual tax on residential or commercial property. Rates are calculated by multiplying the gross rental value (GRV) of a property by the rate in the dollar. The GRV is determined by the State Government (Landgate) and the rate in the dollar is determined by individual councils.
Risk management	The process of measuring or assessing risk and developing strategies to manage it.
Service unit	An organisational unit within the City that administers defined functions.
Services	Business activity that involves doing things for customers rather than producing goods, or a single act of doing something for a customer. We deliver a wide range of services to meet community needs, such as town planning, waste collection, play groups and recreation facilities. Some services are required by law and others the Council chooses to provide. We also have corporate services – such as finance, payroll, human resources and ICT – to support our frontline service delivery.
Stakeholder	Individuals, groups or organisations interested in, impacted by or in a position to influence the City's activities or objectives.
Sustainability	The ability to meet present-day needs without compromising the ability of future generations to meet their own needs.
Town Team	A positive and proactive community group that works collaboratively with their local government to improve a place or area. It may include businesses, landowners, residents and anyone else who wants to improve their place.
Urban forest	A collection of trees that grow within a city, town or suburb.
Wandjoo	Noongar for 'welcome'

Abbreviations

AARC	Alkimos Aquatic and Recreation Facility
AARP	Australian Automation and Robotics Precinct
ACN	Australian Company Number
AIFR	All injury frequency rate
AIP	Access and Inclusion Plan
AMP	Asset management plan
ARA	Australasian Reporting Awards
CaLD	culturally and linguistically diverse
CBP	Corporate Business Plan
CCF	Constable Care Foundation
CCTV	closed-circuit television
CDP	Community Development Plan
CEO	Chief Executive Officer
CRM	customer request management
CSR	corporate social responsibility
CWA	Cycling without age OR Country Women's Association
DBCA	Department of Biodiversity, Conservation and Attractions
DCP	development contribution plan
DDCP	District Development Contribution Plan
DDWA	Developmental Disability WA
DFES	Department of Fire and Emergency Services
DITRDCA	Department of Infrastructure, Transport, Regional Development, Communications and the Arts
DLGSC	Department of Local Government, Sport and Cultural Industries
DPLH	Department of Planning, Lands and Heritage

EDRMS	electronic document records management system
EDS	Economic Development Strategy
EFQM	European Foundation for Quality Management
ELT	Executive Leadership Team
EMS	Environmental Management System
EOI	expression of interest
EWDSP	East Wanneroo District Structure Plan
FACE	Festival and Cultural Events (committee)
FOGO	Food organics and garden organics
FOI	freedom of information
FTE	full-time equivalent
GAPP	Growth Areas Perth and Peel
GO	garden organics
GST	Goods and Services Tax
ha	hectares
HEART	Homelessness Engagement Assessment Response Team
HMP	Heritage Management Plan
HRIS	Human resources information system
HSR	health and safety representative (employee)
ICT	information and communications technology
IPRF	Integrated Planning and Reporting Framework
ISO	International Organization for Standardization
IVR	interactive voice response
KPI	key performance indicator
LAP	Local Area Plan
LG	local government
LGA	Local Government Act 1995 (WA)

LGIS	Local Government Insurance Scheme
LHS	Local Heritage Survey
LPS	Local Planning Strategy
LSS	Lean Six Sigma
LTFP	Long Term Financial Plan
MAF	Mitigation Activity Fund
MIS	media impact score
MLAK	Master Locksmith Access Key
MOU	memorandum of understanding
MPAA	Mandurah Plein Air Artists
MRC	Mindarie Regional Council
NCP	National Competition Policy
NGAA	National Growth Areas Alliance
NIA	Neerabup Industrial Area
OAG	Office of the Auditor General
OCM	Ordinary Council Meeting
OIC	Office of the Information Commissioner (WA)
PDRC	performance development review conversation
PMO	project management office
QMS	quality management system
RAP	Reconciliation Action Plan
RKP	recordkeeping plan
RSL	Returned and Services League
SAA	Salaries and Allowances Act 1975
SaaS	Software-as-a-service
SCP	Strategic Community Plan
SES	State Emergency Service

SPR	Strategic Procurement Roadmap
STEAM	Science, technology, engineering, arts and mathematics
VoC	Verification of competency
WACC	Wanneroo Animal Care Centre
WALGA	Western Australian Local Government Association
WASEY	Wanneroo and Surrounds Early Years (network)
WAPC	Western Australian Planning Commission
WBA	Wanneroo Business Association
WEAT	(Salvation Army's) Wanneroo Engagement and Assessment Team
WHS	workplace health and safety
WTC	Wanneroo Town Centre
YTRAC	Yanchep Two Rocks Access Centre

Notations

Tables throughout the report use notations as follows:

\$m = million dollars

\$b = billion (thousand million) dollars

km = kilometre

kl = kilolitre

ha = hectare

t = tonne

- = either zero or nil

n/a = not applicable

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Service locations

Customer service centres

Civic Centre

23 Dundobar Rd
Wanneroo
Ph: 9405 5000

Postal address:
Locked Bag 1
Wanneroo WA 6946

Clarkson Library

Cnr Ebb Way and Ocean Keys Blvd
Clarkson
Ph: 9407 1600

Libraries

Wanneroo

Wanneroo Library and Cultural Centre
3 Rocca Way
Wanneroo
Ph: 9405 5940

Clarkson

Cnr Ebb Way and Ocean Keys Blvd
Clarkson
Ph: 9407 1600

Girrawheen

6 Patrick Court
(off) Girrawheen Ave, Girrawheen
Ph: 9342 8844

Yanchep Two Rocks

Phil Renkin Recreation Centre
Lisford Ave
Two Rocks
Ph: 9561 1110

Major recreation centres

Wanneroo Aquamotion

19 Civic Dr
Wanneroo
Ph: 9405 5999

Kingsway Indoor Stadium

130 Kingsway
Madeley
Ph: 9405 5645

Online Services

City of Wanneroo homepage:
www.wanneroo.wa.gov.au

[City of Wanneroo Facebook](#)

[City of Wanneroo Twitter](#)

[City of Wanneroo Instagram](#)

[City of Wanneroo LinkedIn](#)

[Online payments and services](#)



Financial Report

Message from the Acting Chief Financial Officer

Thushara Wijesiri

CPA, CA, ASCMA, MAAT,
BBA (Specialised in Finance)

Acting Chief Financial Officer

On behalf of the City, I am pleased to present the City's Annual Statutory Financial Report for 2023/24. This report includes the Audit Report from the Office of the Western Australian Auditor General, along with the financial report and supplementary disclosure notes for the financial year ending 30 June 2024. The financial report has been prepared in compliance with Australian Accounting Standards for general-purpose financial statements and the relevant legislative requirements under the Local Government Act 1995. It offers our community an update on the City's financial performance and progress over the past year.

Importance of Transparent Financial Reporting

The financial report aims to provide users with reliable quantitative data on the City's current financial status and performance. They also demonstrate how the City has fulfilled its accountability and obligations in managing

public funds and assets. The City is dedicated to delivering comprehensive financial report that offer transparent, clear, and accurate information to ratepayers and the broader community. These reports align with the City's forward planning tools, including the Strategic Community Plan, Long-Term Financial Plan, Corporate Business Plan, and Annual Budget.

The City consistently benchmarks its annual report against the Australasian Reporting Awards (ARA), which set the standard for excellence in financial and non-financial reporting across Australia, New Zealand, and the Asia-Pacific region. These awards assess reports based on transparency, accountability, and communication, reflecting global best practices. The City's dedication to these principles has been recognised with eight Gold Awards to date, a testament to its high reporting standards. Winning these awards demonstrates not only compliance but also the City's commitment to clear stakeholder communication, sound governance, and continuous improvement. This recognition reinforces the City's reputation for operational excellence, fostering public trust and accountability in its performance.



The Year in Review

The City of Wanneroo reported a solid financial performance for the financial year ending 30 June 2024, achieving growth in both operational and non-operational financial activities. Key financial highlights include:

- A net result of \$74.66 million, exceeding the budgeted \$50.29 million.
- Total comprehensive income of \$206.25 million, driven by asset revaluation gains.
- A strong financial position with net assets increasing to \$3.27 billion, up from \$3.07 billion in financial year 2022/23.

Total revenue for the financial year 2023/24 amounts to \$245.84 million, surpassing the budgeted \$226.61 million and improving upon the \$230.68 million reported in 2022/23. This growth reflects the City's ability to generate diverse income streams, including:

- Rates: Contributed \$155.65 million, aligning closely with the budget of \$154.89 million and marking an increase from \$147.25 million from the previous financial year. This reflects sustained property growth and efficient rate management.
- Grants, subsidies, and contributions: Despite initial budget projections of \$3.81 million, actual contributions reached \$14.93 million, primarily due to the early payment of Financial Assistance Grants.
- Interest revenue: The City recorded \$21.40 million in interest income, exceeding the prior year's \$13.28 million due to favourable investment strategies amid higher interest rates.

Operating expenses for the financial year 2023/24 totalled \$ 228.85 million, slightly higher than the budget of \$228.71 million, but well-managed across major categories given the City's operational demands.

- Employee costs: Amounted to \$83.23 million, up by 2.87% from the last financial year. Noting that the increase aligns with the expectations of the Enterprise Agreement.

- Materials and contracts: Totalled \$79.74 million, balancing ongoing operational requirements and cost containment measures.
- Utilities: Risen from \$10.27 million in 2022/23 to \$10.86 million in 2023/24, slightly above the budgeted \$10.75 million. This increase was influenced by factors such as inflationary pressures and higher energy prices.
- Depreciation: Recorded at \$49.25 million, higher than the budgeted \$39.45 million due to increase in assets fair value from regular revaluation.
- Finance and Insurance Costs: Finance costs totalled \$4.15 million, while insurance expenses were \$1.62 million, both in line with expectations and prior-year trends.

The City has secured \$43.65 million in capital grants, subsidies and contributions, enabling continued investment in infrastructure and community projects. Of the capital grants, subsidies and contributions, \$26.15 million is attributed to contributed assets. Additionally;

- Profit on asset disposals: Generated \$7.81 million, exceeding the budget by more than double, primarily due to increased Tamala Park land sales in Catalina Regional Council.
- Revaluation surplus: Contributed a gain of \$131.54 million, enhancing the value of City assets and further strengthening its financial position.

The City's total assets reached \$3.59 billion, a significant increase from \$3.36 billion reported in the financial year 2022/23, mainly driven by infrastructure investments and revaluation gains. Key metrics include:

- Cash and cash equivalents: \$37.78 million, ensuring adequate liquidity to meet operational requirements.
- Other financial assets: \$488 million, indicating strategic financial management.

On the liabilities side, total liabilities rose to \$ 315.69 million, reflecting a manageable increase in payables and provisions. Of the total liabilities, \$ 236.54 million worth of liabilities are fully cash backed. The City has reported its current ratio for the year at 1.42 (2022/23 – 1.02).

Borrowings remained stable at \$74.33 million, demonstrating disciplined debt management. Employee-related provisions increased to \$23.72 million, aligned with workforce growth and accrued entitlements. Other provisions, including development contributions, were carefully monitored to ensure sustainability.

The City manages six non-discretionary reserves and thirteen discretionary reserves with a combined total balance of \$345.62 million as of 30 June 2024. These reserves are carefully managed to ensure funding is available to deliver major infrastructure projects to meet the needs of our current and future community, including regional open spaces and community facilities such as libraries and recreation centres.

The financial year 2023/24 results reflect the City's commitment to financial sustainability and effective resource management. The strong operating surplus, enhanced asset values, and prudent debt management demonstrate the City's ability to meet current obligations while preparing for future challenges.

Looking Forward

As we advance into financial year 2024/25, the City remains focused on delivering excellent services and addressing its planned infrastructure requirements. Additionally, we will continue to support our ratepayers and local businesses. Our planning framework, which includes short-term (1-year annual service plans), mid-term (4-year corporate business plans), and long-term (10-year strategic community and financial plans), allows us to formally review our objectives, update strategies, and track our progress. Most importantly, the City is dedicated to ensure adequate resources are available to meet both current and future demands.

The City will strive to provide sufficient resources to meet current and future demands sustainably. Our current projects include:

- Enhancing operational functionality within the planning and budgeting module.
- Reviewing the Long-Term Financial Plan.
- Implementing a new property and rating system; and
- Improving reporting on service costing.

Conclusion

I would like to take this opportunity to express my gratitude to the members of Council and the Executive Leadership Team for their guidance and dedication in achieving the strong financial results for 2024. I also want to acknowledge the passion and commitment of all City employees and our Finance team, whose hard work and dedication have been integral to our success. Our achievements are a direct result of this unwavering commitment to excellence across all levels of the organisation.

Looking ahead, I am excited for the opportunities and challenges the next 12 months will bring. I look forward to working closely with the Mayor, Councillors, the Chief Executive Officer (CEO), and our Executive Leadership Team to further strengthen the City's financial position and continue delivering value to our community. Together, we will build on this year's achievements to ensure sustainable growth and prosperity for the City of Wanneroo.



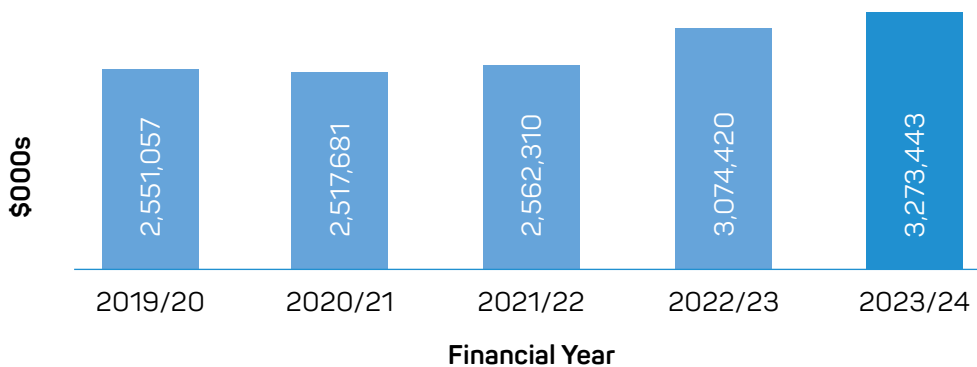
Statement of financial position

The financial report for the year ended 30 June 2024 have been prepared in accordance with the LGA (as amended) and Regulations, the Australian Accounting Standards and professional pronouncements, and the Local Government Code of Accounting Practice and Financial Reporting (Update No. 26). The statements comprise general purpose financial statements that have been audited by the Office of the Auditor General.

	2019/20	2020/21	2021/22	2022/23	2023/24
Description	Actual	Actual	Actual	Actual	Actual
	\$'000's	\$'000's	\$'000's	\$'000's	\$'000's
Total Assets	2,794,209	2,769,133	2,830,544	3,356,715	3,589,137
Total Liabilities	243,152	251,452	268,234	282,294	315,694
Net Assets	2,551,057	2,517,681	2,562,310	3,074,420	3,273,443

The marginal increase in total assets is due to the expanding asset base of the City.

Net Assets 5-Year Trend Comparison



Total liabilities have increased over the past few years, mainly due to an increase in contract liabilities because of changes in accounting standards. These changes have affected the recognition of conditional grants whereby obligations had not been fulfilled by year-end and higher provisions.

Capital grants, subsidies and contributions

During the 23/24 financial year the City received various capital grants, subsidies and contributions for replacing and renewing assets. Below is an overview of the amounts received by the City during the year and the two years before this financial year.

Year	Amount
2023/24	\$7,346,624
2022/23	\$3,457,110
2021/22	\$3,641,211

Major land transactions financial overview

Golf Courses

The City has entered into a lease agreement with Belgravia Health & Leisure Group Pty Ltd for a period of 10 Years, to manage and operate Carramar and Marangaroo Golf Courses. The commencement date of the lease was 01 November 2022.

Current year transactions	2023/24 Actual \$	2023/24 Budget \$	2022/23 Actual \$
Operating revenue			
Fees and Charges	1,540,582	1,190,970	861,828
Other Revenue	466,998	996,000	674,294
	2,007,580	2,186,970	1,536,122
Operating expenditure			
Materials and Contracts	(377,601)	(363,452)	(544,380)
Depreciation	(128,479)	(235,270)	(158,359)
	(506,080)	(598,722)	(702,739)
Capital expenditure			
Golf Course Upgrade	(371,508)	(674,426)	(356,301)
	(371,508)	(674,426)	(356,301)

Expected future cash flows	2023/24 \$	2024/25 \$	2025/26 \$	2026/27 \$	2027/28 \$	Total \$
Cash outflows						
Operating Expenditure	(506,080)	(500,018)	(515,019)	(530,469)	(546,383)	(2,597,969)
Capital Expenditure	(371,508)	(423,536)	(10,420,000)	0	0	(11,215,044)
	(877,588)	(923,554)	(10,935,019)	(530,469)	(546,383)	(13,813,013)
Cash Inflows						
Operating Revenue	2,007,580	2,052,000	2,113,560	2,176,967	2,442,276	10,792,382
	2,007,580	2,052,000	2,113,560	2,176,967	2,442,276	10,792,382
Net cash flows	1,129,992	1,128,446	(8,821,459)	1,646,498	1,895,893	(3,020,630)

Assets	2023/24 \$	2024/25 \$	2025/26 \$	2026/27 \$	2027/28 \$
Property, Plant & Equipment and Infrastructure	42,509,720	42,933,256	53,353,256	53,353,256	53,353,256

Notes

- A reserve is in place to ensure a proportion of the operating income is transferred to the reserve and for capital.
- The reserve balance as at 30/6/2024 is \$3,058,269. outflows to be transferred from the reserve.
- Marangaroo Land is Crown Land and hence has no value in the Asset Register.

Neerabup

It is anticipated the tender for the development of Lot 9100 will be awarded in the quarter four of the 2024/25 financial year. Construction will then commence in 2025/26 with sales of Lots expected in 2026/27. This timeline is subject to Western Power finalising the Power supply to the lots as per the revised schedule.

Current year transactions	2023/24 Actual	2023/24 Budget	2022/23 Actual			
	\$	\$	\$			
Operating revenue						
Other Revenue	371,747	659,993	807,234			
Profit on Disposal of Assets	0	0	0			
	371,747	659,993	807,234			
Operating expenditure						
Materials and Contracts	0	0	0			
	0	0	0			
Capital expenditure						
Development Costs	(444,986)	(1,430,029)	(696,646)			
	(444,986)	(1,430,029)	(696,646)			
Expected future cash flows	2023/24	2024/25	2025/26	2026/27	2027/28	Total
	\$	\$	\$	\$	\$	\$
Cash outflows						
Operating Expenditure	0	(50,000)	(150,000)	(30,000)	(30,900)	(260,900)
Capital Expenditure	(444,986)	(561,013)	(8,855,700)	(2,041,000)	(341,000)	(12,243,699)
	(444,986)	(611,013)	(9,005,700)	(2,071,000)	(371,900)	(12,504,599)
Cash Inflows						
Operating Revenue	371,747	564,000	580,920	598,348	616,298	2,731,313
Proceeds on Land Sales	0	0	0	18,930,000	18,930,000	37,860,000
	371,747	564,000	580,920	19,528,348	19,546,298	40,591,313
Net cash flows	(73,239)	(47,013)	(8,424,780)	17,457,348	19,174,398	28,086,714
Assets	2023/24	2024/25	2025/26	2026/27	2027/28	
	\$	\$	\$	\$	\$	
Land Held for Resale	3,735,495	4,296,508	13,152,208	7,596,604	-	

Notes

- A reserve is in place to ensure a proportion of the operating income is transferred to the reserve and for capital outflows to be transferred from the reserve.
- The reserve balance as at 30/6/2024 is \$8,236,044
- Assume all lots are sold.



Auditor General

INDEPENDENT AUDITOR'S REPORT

2024

City of Wanneroo

To the Council of the City of Wanneroo

Opinion

I have audited the financial report of the City of Wanneroo (City) which comprises:

- the statement of financial position as at 30 June 2024, the statement of comprehensive income, statement of changes in equity, statement of cash flows and statement of financial activity for the year then ended
- notes comprising a summary of material accounting policies and other explanatory information.

In my opinion, the financial report :

- is based on proper accounts and records
- presents fairly, in all material respects, the results of the operations of the City for the year ended 30 June 2024 and its financial position at the end of that period
- is in accordance with the *Local Government Act 1995* (the Act) and, to the extent that they are not inconsistent with the Act, Australian Accounting Standards.

Basis for opinion

I conducted my audit in accordance with Australian Auditing Standards. My responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial report section below.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Emphasis of Matter – Restatement of Comparative balances

I draw attention to Note 32 of the financial report which states that the amounts reported in the previously issued 30 June 2023 financial report have been restated and disclosed as comparatives in this financial report. My opinion is not modified in respect of this matter.

Other information

The Chief Executive Officer (CEO) is responsible for the preparation and the Council for overseeing the other information. The other information is the information in the entity's annual report for the year ended 30 June 2024, but not the financial report and my auditor's report.

My opinion on the financial report does not cover the other information and accordingly, I do not express any form of assurance conclusion thereon.

In connection with my audit of the financial report, my responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or my knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work I have performed, I conclude that there is a material misstatement of this other information, I am required to report that fact. I did not receive the other information prior to the date of this auditor's report. When I do receive it, I will read it and if I conclude that there is a material misstatement in this information, I am required to communicate the matter to the CEO and Council and request them to correct the misstated information. If the misstated information is not corrected, I may need to retract this auditor's report and re-issue an amended report.

Responsibilities of the Chief Executive Officer and Council for the financial report

The Chief Executive Officer (CEO) of the City is responsible for:

- keeping proper accounts and records
- preparation and fair presentation of the financial report in accordance with the requirements of the Act, the Regulations and Australian Accounting Standards
- managing internal control as required by the CEO to ensure the financial report is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the CEO is responsible for:

- assessing the City's ability to continue as a going concern
- disclosing, as applicable, matters related to going concern
- using the going concern basis of accounting unless the State Government has made decisions affecting the continued existence of the City.

The Council is responsible for overseeing the City's financial reporting process.

Auditor's responsibilities for the audit of the financial report

As required by the *Auditor General Act 2006*, my responsibility is to express an opinion on the financial report. The objectives of my audit are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations or the override of internal control.

A further description of my responsibilities for the audit of the financial report is located on the Auditing and Assurance Standards Board website. This description forms part of my auditor's report and can be found at https://www.auasb.gov.au/auditors_responsibilities/ar4.pdf.

My independence and quality management relating to the report on the financial report

I have complied with the independence requirements of the *Auditor General Act 2006* and the relevant ethical requirements relating to assurance engagements. In accordance with ASQM 1 Quality Management for Firms that Perform Audits or Reviews of Financial Reports and Other Financial Information, or Other Assurance or Related Services Engagements, the Office of the Auditor General maintains a comprehensive system of quality management including documented policies and procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

Matters relating to the electronic publication of the audited financial report

This auditor's report relates to the financial report of the City of Wanneroo for the year ended 30 June 2024 included in the annual report on the City's website. The City's management is responsible for the integrity of the City's website. This audit does not provide assurance on the integrity of the City's website. The auditor's report refers only to the financial report. It does not provide an opinion on any other information which may have been hyperlinked to/from the annual report. If users of the financial report are concerned with the inherent risks arising from publication on a website, they are advised to contact the City to confirm the information contained in the website version.

Grant Robinson
Assistant Auditor General Financial Audit
Delegate of the Auditor General for Western Australia
Perth, Western Australia
26 November 2024



City of Wanneroo

ANNUAL FINANCIAL REPORT
for the year ended 30 June 2024

Building a Future Together



Annual Financial Report
for the year ended 30 June 2024

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Content Overview

The City of Wanneroo conducts the operations of a local government with the following community vision:

A welcoming community, connected through local opportunities.

Principal place of business:
23 Dundobar Rd, Wanneroo WA 6946



Annual Financial Report for the year ended 30 June 2024

Local Government Act 1995

Local Government (Financial Management) Regulations 1996

Statement by Chief Executive Officer

The accompanying financial report of the City of Wanneroo has been prepared in compliance with the provisions of the *Local Government Act 1995* from proper accounts and records to present fairly the financial transactions for the reporting period ended 30 June 2024 and the financial position as at 30 June 2024.

At the date of signing this statement the particulars included in the financial report are not misleading or inaccurate.

Signed on the 19 day of November 2024.



Chief Executive Officer

William Parker



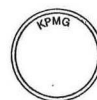
Statement of Comprehensive Income

for the year ended 30 June 2024

		2024	2024	2023 **
		Actual	Budget	Restated
	Note	\$	\$	Actual
				\$
Revenue				
Rates	2a,27	155,652,046	154,889,762	147,253,749
Grants, subsidies and contributions	2a	14,927,781	3,811,153	17,465,036
Fees and charges	2a	51,037,447	50,692,002	50,354,714
Interest revenue **	2a	21,404,832	14,927,880	12,871,712
Other revenue	2a	2,813,537	2,293,993	2,329,702
		<u>245,835,643</u>	<u>226,614,790</u>	<u>230,274,913</u>
Expenses				
Employee costs	2b	(83,230,948)	(88,725,669)	(80,908,923)
Materials and contracts		(79,735,755)	(83,800,735)	(75,419,156)
Utility charges		(10,864,721)	(10,753,793)	(10,271,016)
Depreciation	10a	(49,247,380)	(39,447,203)	(40,560,533)
Finance costs	2b	(4,145,820)	(4,249,170)	(4,289,782)
Insurance		(1,621,229)	(1,728,909)	(1,536,810)
		<u>(228,845,853)</u>	<u>(228,705,479)</u>	<u>(212,986,220)</u>
Operating result		<u>16,989,790</u>	<u>(2,090,689)</u>	<u>17,288,693</u>
Capital grants, subsidies and contributions	2a	43,647,357	45,756,875	39,645,941
Profit on asset disposals		7,808,549	3,412,293	4,325,770
Loss on asset disposals		(478,073)	(1,219,165)	(1,878,188)
Share of net profit of associates accounted for using the equity method	22	1,540,874	–	1,243,273
Development Contribution Plan Expenses		(4,871,049)	(19,700,210)	(4,207,695)
Development Contribution Plan Income **		10,022,651	24,129,010	5,387,065
		<u>57,670,309</u>	<u>52,378,803</u>	<u>44,516,166</u>
Net result for the period		<u>74,660,099</u>	<u>50,288,114</u>	<u>61,804,859</u>
Other comprehensive income for the period				
Items that will not be reclassified subsequently to profit or loss:				
Changes in asset revaluation surplus	17	131,588,689	–	450,485,174
Total other comprehensive income for the period		<u>131,588,689</u>	<u>–</u>	<u>450,485,174</u>
Total comprehensive income for the period		<u>206,248,788</u>	<u>50,288,114</u>	<u>512,290,033</u>

This statement is to be read in conjunction with the accompanying notes.

(**) The comparative information is restated on account of correction of error, see note 32.



Statement of Financial Position

as at 30 June 2024

		2024	2023 **	1 July 2022
	Note	\$	Restated \$	Restated \$
Assets				
Current assets				
Cash and cash equivalents	3	37,784,199	42,028,275	17,076,473
Trade and other receivables	5	15,204,755	12,951,607	10,906,742
Other financial assets	4a	488,000,000	440,000,000	430,000,000
Inventories	6	422,775	398,094	328,855
Other assets	7	17,620,880	11,770,845	3,090,348
Total current assets		559,032,609	507,148,821	461,402,418
Non-current assets				
Trade and other receivables	5	4,851,359	4,486,717	4,271,618
Inventories	6	16,631,189	16,769,298	17,236,832
Investment in associates	22	33,837,020	30,027,648	28,520,091
Property, plant and equipment	8a	543,748,387	397,398,735	389,208,650
Infrastructure	9a	2,430,517,845	2,400,375,316	1,929,848,682
Right of use assets	11a	518,917	508,495	55,254
Total non-current assets		3,030,104,717	2,849,566,209	2,369,141,127
Total assets		3,589,137,326	3,356,715,030	2,830,543,545
Liabilities				
Current liabilities				
Trade and other payables	12	58,948,106	48,967,726	47,218,485
Other liabilities	13	32,705,786	30,117,159	32,817,320
Lease liabilities	11b	178,871	110,144	60,670
Employee related provisions	15	22,167,945	20,473,394	20,142,580
Other provisions	16	–	3,574,500	2,840,000
Total current liabilities		114,000,708	103,242,923	103,079,055
Non-current liabilities				
Other liabilities **	13	113,411,142	102,926,037	90,216,951
Lease liabilities	11b	358,091	405,909	–
Borrowings	14	74,334,488	74,334,488	74,334,488
Employee related provisions	15	1,548,609	2,026,660	1,656,869
Other provisions	16	12,040,746	6,584,259	6,351,461
Total non-current liabilities		201,693,076	186,277,353	172,559,769
Total liabilities		315,693,784	289,520,276	275,638,824
Net assets		3,273,443,542	3,067,194,754	2,554,904,721
Equity				
Retained surplus **		1,275,127,099	1,240,138,851	1,225,405,417
Reserve accounts	30	345,616,648	305,944,797	258,873,372
Revaluation surplus	17	1,652,699,795	1,521,111,106	1,070,625,932
Total equity		3,273,443,542	3,067,194,754	2,554,904,721

This statement is to be read in conjunction with the accompanying notes.

(**) The comparative information is restated on account of correction of error, see note 32.



Statement of Changes in Equity

for the year ended 30 June 2024

	Note	Retained Surplus \$	Reserve Accounts \$	Revaluation Surplus \$	Total Equity \$
Balance as at 1 July 2022		1,232,810,571	258,873,372	1,070,625,932	2,562,309,875
Impact of restatement	32	(7,405,154)	–	–	(7,405,154)
Restated balance as at 1 July		1,225,405,417	258,873,372	1,070,625,932	2,554,904,721
Net result for the period		61,804,859	–	–	61,804,859
Increase/(decrease) in asset revaluation surplus		–	–	448,775,624	448,775,624
Share of other comprehensive income of equity accounted investments	17	–	–	1,709,550	1,709,550
Total comprehensive income for the period		61,804,859	–	450,485,174	512,290,033
Transfers from reserve accounts	30	34,015,699	(34,015,699)	–	–
Transfers to reserve accounts	30	(81,087,124)	81,087,124	–	–
Balance as at 30 June 2023		1,240,138,851	305,944,797	1,521,111,106	3,067,194,754
Balance as at 1 July 2023		1,240,138,851	305,944,797	1,521,111,106	3,067,194,754
Restated balance as at 1 July		1,240,138,851	305,944,797	1,521,111,106	3,067,194,754
Net result for the period		74,660,099	–	–	74,660,099
Increase/(decrease) in asset revaluation surplus		–	–	131,374,147	131,374,147
Share of other comprehensive income of equity accounted investments	17	–	–	214,542	214,542
Total comprehensive income for the period		74,660,099	–	131,588,689	206,248,788
Transfers from reserve accounts	30	32,196,556	(32,196,556)	–	–
Transfers to reserve accounts	30	(71,868,407)	71,868,407	–	–
Balance as at 30 June 2024		1,275,127,099	345,616,648	1,652,699,795	3,273,443,542

This statement is to be read in conjunction with the accompanying notes.



Statement of Cash Flows

for the year ended 30 June 2024

		2024	2023
		Actual	Restated Actual
	Note	\$	\$
Cash flows from operating activities			
Receipts			
Rates		154,981,908	146,700,550
Grants, subsidies and contributions		33,249,263	31,876,872
Fees and charges		51,037,447	52,111,973
Interest revenue		21,404,832	13,100,283
Goods and services tax received		14,938,580	15,046,314
Other revenue		2,011,559	754,583
Total receipts		277,623,589	259,590,575
Payments			
Employee costs		(81,868,025)	(79,824,567)
Materials and contracts		(79,760,436)	(88,418,829)
Utility charges		(10,864,721)	(10,271,016)
Finance costs		(4,145,820)	(4,289,782)
Insurance paid		(1,621,229)	(1,536,810)
Goods and services tax paid		(15,466,095)	(14,032,925)
Total payments		(193,726,326)	(198,373,929)
Net cash provided by operating activities	18b	83,897,263	61,216,646
Cash flows from investing activities			
Receipts			
Capital grants, subsidies and contributions		17,492,486	18,884,654
Development contribution plan income		10,022,651	4,979,384
Proceeds from financial assets at amortised cost - Term Deposits		440,000,000	455,000,000
Proceeds from land held for sale		2,821,656	3,893,773
Distributions from investments in associates		5,000,000	3,333,332
Capital contributions from associated entities		—	1,445,553
Proceeds from sale of property, plant & equipment		1,158,400	3,488,035
Payments			
Payments for development of land held for resale		(1,972,135)	(3,419,400)
Payments for purchase of property, plant & equipment	8a	(29,882,805)	(20,908,464)
Payments for construction of infrastructure	9a	(34,739,801)	(29,738,847)
Payments for financial assets at amortised cost		(488,000,000)	(465,000,000)
Development contribution plan expenses		(4,871,049)	(4,751,352)
Equity Contributions - Catalina Regional Council		(5,000,000)	(3,333,332)
Net cash (used in) investing activities		(87,970,597)	(36,126,664)
Cash flows from financing activities			
Payments			
Payments for principal portion of lease liabilities	29d	(170,742)	(138,180)
Net cash (used in) financing activities		(170,742)	(138,180)
Net increase /(decrease) in cash held		(4,244,076)	24,951,802
Cash at beginning of year		42,028,275	17,076,473
Cash at the end of the year	18a	37,784,199	42,028,275

This statement is to be read in conjunction with the accompanying notes.



Statement of Financial Activity

for the year ended 30 June 2024

		2024	2024	2023 "
		Actual	Budget	Restated
	Note	\$	\$	Actual
				\$
OPERATING ACTIVITIES				
Revenue from operating activities				
General rates	27	155,622,025	154,865,762	147,224,441
Rates excluding general rates	27	30,021	24,000	29,308
Grants, subsidies and contributions		14,927,781	3,811,153	17,465,036
Fees and charges		51,037,447	50,692,002	50,354,714
Interest revenue **		21,404,832	14,927,880	12,871,712
Other revenue		2,813,537	2,293,993	2,329,702
Profit on asset disposals		7,808,549	3,412,293	4,325,770
Development Contribution Plans revenue		10,023,113	24,129,010	5,387,065
Share of net profit of associates accounted for using the equity method	22	1,540,874	–	1,243,273
		265,208,179	254,156,093	241,231,021
Expenditure from operating activities				
Employee costs		(83,230,948)	(88,725,669)	(80,908,923)
Materials and contracts		(79,735,755)	(83,800,735)	(75,418,869)
Utility charges		(10,864,721)	(10,753,793)	(10,271,016)
Depreciation		(49,247,380)	(39,447,203)	(40,560,533)
Finance costs		(4,145,820)	(4,249,170)	(4,289,782)
Insurance		(1,621,229)	(1,728,909)	(1,536,810)
Loss on asset disposals		(478,073)	(1,219,165)	(1,878,188)
Development Contribution Plans expense		(4,871,049)	(19,700,210)	(4,216,640)
		(234,194,975)	(249,624,854)	(219,080,761)
Non-cash amounts excluded from operating activities	28a	50,068,388	37,254,075	40,825,590
Amount attributable to operating activities		81,081,592	41,785,314	62,975,850
INVESTING ACTIVITIES				
Inflows from investing activities				
Capital grants, subsidies and contributions		43,647,357	45,756,875	39,645,941
Proceeds from disposal of assets		1,158,400	4,766,850	3,488,035
Distributions from investments in associates	22	5,000,000	–	3,333,332
		49,805,757	50,523,725	46,467,308
Outflows from investing activities				
Purchase of property, plant and equipment	8a	(29,882,805)	(35,541,059)	(20,908,464)
Purchase and construction of infrastructure	9a	(34,739,801)	(44,922,379)	(29,738,847)
Payments for investments in associates		(5,000,000)	–	(3,333,332)
		(69,622,606)	(80,463,438)	(53,980,643)
Non-cash amounts excluded from investing activities	28	(26,154,871)	(25,407,218)	(20,037,233)
Amount attributable to investing activities		(45,971,720)	(55,346,931)	(27,550,568)
FINANCING ACTIVITIES				
Inflows from financing activities				
Transfers from reserves	30	32,196,556	41,828,621	34,015,699
Movement in Restricted Grants, Contributions & Unspent Loans		276,481	51,844	2,399,985
Transfers from Development Contribution Plans		6,715,209	20,989,100	8,695,806
		39,188,246	62,869,565	45,111,490
Outflows from financing activities				
Payments for principal portion of lease liabilities	29d	(170,742)	–	(138,180)
Transfers to reserves	30	(71,868,407)	(53,116,179)	(81,087,124)
Transfers to Development Contribution Plans		(6,715,209)	(20,989,100)	(8,695,806)
		(78,754,358)	(74,105,279)	(89,921,110)
Amount attributable to financing activities		(39,566,112)	(11,235,714)	(44,809,620)



Statement of Financial Activity

for the year ended 30 June 2024

		2024	2024	2023 **
		Actual	Budget	Restated
	Note	\$	\$	Actual
				\$
MOVEMENT IN SURPLUS OR DEFICIT				
Surplus or deficit at the start of the financial year	28	27,358,033	24,829,529	36,742,371
Amount attributable to operating activities		81,081,592	41,785,314	62,975,850
Amount attributable to investing activities		(45,971,720)	(55,346,931)	(27,550,568)
Amount attributable to financing activities		(39,566,112)	(11,235,714)	(44,809,620)
Surplus/(deficit) after imposition of general rates	28c	<u>22,901,793</u>	<u>32,198</u>	<u>27,358,033</u>

This statement is to be read in conjunction with the accompanying notes.

(**) The comparative information is restated on account of correction of error, see note 32.



Notes to the Financial Report

for the year ended 30 June 2024

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Notes to the Financial Report

for the year ended 30 June 2024

Note 1. Basis of preparation

The financial report comprises general purpose financial statements which have been prepared in accordance with the *Local Government Act 1995* (Act) and accompanying regulations.

Local Government Act 1995 requirements

Section 6.4(2) of the Act read with the *Local Government (Financial Management) Regulations 1996* prescribe that the financial report be prepared in accordance with the *Local Government Act 1995* and, to the extent that they are not inconsistent with the Act, the Australian Accounting Standards. The Australian Accounting Standards (as they apply to local governments and not-for-profit entities) and Interpretations of the Australian Accounting Standards Board were applied where no inconsistencies exist.

The Local Government (Financial Management) Regulations 1996 specify that vested land is a right-of-use asset to be measured at cost, and is considered a zero-cost concessionary lease. All right-of-use assets under zero-cost concessionary leases are measured at zero-cost rather than at fair value, except for vested improvements on concessionary land leases such as roads, buildings or other infrastructure which continue to be reported at fair value. The measurement of vested improvements at fair value is a departure from AASB 16 which would have required the City to measure any vested improvements at zero-cost.

The Local Government (Financial Management) Regulations 1996 provide that:

- land and buildings classified as property, plant and equipment; or
- infrastructure; or
- vested improvements that the local government controls; and measured at reportable value, are only required to be revalued every five years. Revaluing these non-financial assets every five years is a departure from AASB 116 Property, Plant and Equipment, which would have required the City to assess at each reporting date whether the carrying amount of the above mentioned non-financial assets materially differs from their fair value and, if so, revalue the class of non-financial assets.

However, the City's policy is to revalue those assets every three years. (refer Note 10)

Accounting policies which have been adopted in the preparation of this financial report have been consistently applied unless stated otherwise. Except for cash flow and rate setting information, the financial report has been prepared on the accrual basis and is based on historical costs, modified, where applicable, by the measurement at fair value of selected non-current assets, financial assets and liabilities.

Critical accounting estimates and judgements

The preparation of a financial report in conformity with Australian Accounting Standards requires management to make judgements, estimates and assumptions that effect the application of policies and reported amounts of assets and liabilities, income and expenses.

The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstances; the results of which form the basis of making the judgements about carrying values of assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates.

The balances, transactions and disclosures impacted by accounting estimates are as follows:

- estimated fair value of certain financial assets
- impairment of financial assets
- estimation of fair values of land and buildings, infrastructure and investment property
- estimation uncertainties made in relation to lease accounting

As with all estimates, the use of different assumptions could lead to material changes to the amounts reported in the financial report.

Initial application of accounting standards

During the current year, the following new or revised Australian Accounting Standards and Interpretations were applied for the first time.

- AASB 2020-1 *Amendments to Australian Accounting Standards - Classification of Liabilities as Current or Non-current*
- AASB 2021-2 *Amendments to Australian Accounting Standards - Disclosure of Accounting Policies and Definition of Accounting Estimates*
- AASB 2022-6 *Amendments to Australian Accounting Standards - Non-current liabilities with Covenants*
- AASB 2022-7 *Editorial corrections to Australian Accounting Standards and Repeal Superseded and Redundant Standards*.

These amendments have no material impact on the current annual financial report.

The local government reporting entity

All funds through which the City controls resources to carry on its functions have been included in the financial statements forming part of this financial report.

All monies held in the Trust Fund are excluded from the financial statements. A separate statement of those monies appears at Note 31 to these financial statements.

New accounting standards for application in future years

The following new accounting standards will have application to local government in future years:

- AASB 2014-10 *Amendments to Australian Accounting Standards - Sale or Contribution of Assets between an Investor and its Associate or Joint Venture*
- AASB 2021-7c *Amendments to Australian Accounting Standards - Effective Date of Amendments to AASB 10 and AASB 128 and Editorial Corrections deferred*



Notes to the Financial Report

for the year ended 30 June 2024

Note 1. Basis of preparation (continued)

AASB 10 and AASB 128 amendments in AASB 2014-10 apply

- *AASB 2022-5 Amendments to Australian Accounting Standards - Lease Liability in a Sale and Leaseback*
- *AASB 2022-10 Amendments to Australian Accounting Standards - Fair Value Measurement of Non-Financial Assets of Not-for-Profit Public Sector Entities.*

The amendment may result in changes to the fair value of non-financial assets.

The impact is yet to be quantified.

Except as described above these amendments are not expected to have any material impact on the financial report on initial application.



Notes to the Financial Report

for the year ended 30 June 2024

Note 2. Revenue and expenses

(a) Revenue

Contracts with customers

Recognition of revenue is dependent on the source of revenue and the relevant terms and conditions associated with each source of revenue and recognised as follows:

Revenue category	Nature of goods and services	When obligations typically satisfied	Payment terms	Returns/refunds/warranties	Timing of revenue recognition
Grants, subsidies or contributions	Community events, minor facilities, research, design, planning evaluation and services	Over time	Fixed terms. Transfer of funds based on agreed milestones and reporting	Contract obligation if project not complete	Output method based on project milestones and/or completion date matched to performance obligations
Fees and charges - licences, registrations, approvals	Building, Facility bookings, planning, development and animal management.	Single point in time	Full payment prior to issue.	None	On payment and issue of the licence, registration or approval
Fees and charges - waste management entry fees	Domestic waste collection, Waste treatment, recycling and disposal service at disposal sites	Single point in time	Payment in advance at gate or on normal trading terms if credit provided	None	On entry to facility and when Rate notice is issued
Other revenue - private works	Contracted private works	Single point in time	Monthly in arrears	None	At point of service

Consideration from contracts with customers is included in the transaction price.



Notes to the Financial Report

for the year ended 30 June 2024

Note 2. Revenue and expenses (continued)

(a) Revenue (continued)

Revenue Recognition

Revenue recognised during the year under each basis of recognition by nature of goods or services is provided in the table below:

Nature	Contracts with customers	Capital grant/ contributions	Statutory Requirements	Other	Total
For the year ended 30 June 2024					
Rates	—	—	155,652,046	—	155,652,046
Grants, subsidies and contributions	—	—	—	14,927,781	14,927,781
Fees and charges	48,615,398	—	369,782	2,052,267	51,037,447
Interest revenue **	—	—	6,766,970	14,637,862	21,404,832
Other revenue	—	—	1,636,779	1,176,758	2,813,537
Capital grants, subsidies and contributions	26,154,871	17,356,642	—	135,844	43,647,357
Total	74,770,269	17,356,642	164,425,577	32,930,512	289,483,000

Nature	Contracts with customers Restated	Capital grant/ contributions Restated	Statutory Requirements Restated	Other Restated	Total ** Restated
For the year ended 30 June 2023					
Rates	—	—	147,253,749	—	147,253,749
Grants, subsidies and contributions	—	—	—	17,465,036	17,465,036
Fees and charges	47,842,469	—	351,823	2,160,422	50,354,714
Interest revenue **	—	—	3,796,331	9,075,381	12,871,712
Other revenue	—	—	1,091,578	1,238,124	2,329,702
Capital grants, subsidies and contributions	20,761,287	18,785,905	—	98,749	39,645,941
Total	68,603,756	18,785,905	152,493,481	30,037,712	269,920,854

(**) The comparative information is restated on account of correction of error, see note 32.

	Note	2024 Actual \$	2023 Actual \$
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Assets and services acquired below fair value

Contributed assets	9	26,154,871	20,761,287
		<u>26,154,871</u>	<u>20,761,287</u>



Notes to the Financial Report

for the year ended 30 June 2024

Note 2. Revenue and expenses (continued)

(a) Revenue (continued)

	2024 Actual \$	2024 Budget \$	2023 Actual \$
Interest revenue			
Interest on reserve account funds	13,420,318	9,078,810	8,236,530
Interest on municipal funds	6,766,970	4,948,266	3,784,249
Other interest revenue	1,217,544	900,804	850,933
Total interest earnings	21,404,832	14,927,880	12,871,712

	2024 Actual \$	2023 Actual \$
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Fees and charges relating to rates receivables

Charges on instalment plans	369,782	351,823
-----------------------------	---------	---------

The 2024 original budget estimate in relation to:
Charges on instalment plan was \$396,990.

(b) Expenses

Auditors' remuneration - Office of the Auditor General (OAG)

- Audit of the annual financial report	106,626	104,500
- Audit of grant acquittals	11,374	11,000
Total Auditors remuneration	118,000	115,500

Employee costs

Employee benefits costs	76,952,173	77,012,153
Other employee costs	6,278,775	3,896,770
	83,230,948	80,908,923

Finance costs

Interest and financial charges paid/payable for lease liabilities and financial liabilities not at fair value through profit or loss	29,971	17,582
Loan Interest	4,115,849	4,272,200
Total	4,145,820	4,289,782



Notes to the Financial Report

for the year ended 30 June 2024

Note 3. Cash and cash equivalents

	Note	2024 \$	2023 \$
Cash at bank		37,768,092	42,013,934
Cash on hand		16,107	14,341
Total cash and cash equivalents	18a	37,784,199	42,028,275
Held as			
- Unrestricted cash and cash equivalents		37,778,117	42,023,075
- Restricted cash and cash equivalents	18a	6,082	5,200
Total		37,784,199	42,028,275

MATERIAL ACCOUNTING POLICIES

Cash and cash equivalents

Cash and cash equivalents include cash on hand, cash at bank, deposits available on demand with banks and other short term highly liquid investments with original maturities of three months or less that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value.

Term deposits are presented as cash equivalents if they have a maturity of three months or less from the date of acquisition and are repayable with 24 hours notice with no loss of interests.

Bank overdrafts are reported as short term borrowings in current liabilities in the statement of financial position.

Restricted financial assets

Restricted financial asset balances are not available for general use by the City due to externally imposed restrictions. Restrictions are specified in an agreement, contract or legislation. This applies to reserve accounts, unspent grants, subsidies and contributions and unspent loans that have not been fully expended in the manner specified by the contributor, legislation or loan agreement.



Notes to the Financial Report

for the year ended 30 June 2024

Note 4. Other financial assets

	2024 \$	2023 \$
(a) Current assets		
Financial assets at amortised cost		
Term deposits	488,000,000	440,000,000
	<u>488,000,000</u>	<u>440,000,000</u>
Held as		
- Unrestricted other financial assets at amortised cost	21,490,551	19,877,317
- Restricted other financial assets at amortised cost	466,509,449	420,122,683
Total	<u>488,000,000</u>	<u>440,000,000</u>
Held as		
Unrestricted		
Deposit - Municipal	21,490,551	19,877,317
	<u>21,490,551</u>	<u>19,877,317</u>
Restricted		
Reserves - Restricted by council	294,711,520	268,368,217
Reserves - Restricted by legislation/ agreement	50,905,128	37,576,580
Development Contribution Plans	89,045,711	86,090,458
Unspent Grants	25,702,872	21,666,729
Unspent Loans	6,144,218	6,420,699
	<u>466,509,449</u>	<u>420,122,683</u>
Total Other Financial Assets	<u>488,000,000</u>	<u>440,000,000</u>
The following restrictions have been imposed by regulations or other externally imposed requirements:		
Restricted by council		
Asset Replacement/Enhancement Reserve	83,329,700	73,811,110
Carried Forward Capital Projects Reserve	3,978,559	6,684,976
Coastal Infrastructure Management Reserve	11,095,228	13,989,982
Domestic Refuse Reserve	14,378,096	13,056,511
Golf Course Reserve	3,058,269	2,607,808
Strategic Land Reserve	12,315,077	13,289,638
Leave Liability Reserve	16,312,703	15,553,972
Loan Repayment Reserve	66,320,708	55,536,080
Neerabup Development Reserve	8,236,044	6,302,006
Plant Replacement Reserve	15,733,659	14,416,610
Strategic Projects/Initiatives Reserve	16,331,284	18,601,036
Regional Recreational Reserve	31,485,412	27,327,382
Information, Communication & Technology Reserve	12,136,781	7,191,106
Total Restricted by council	<u>294,711,520</u>	<u>268,368,217</u>
Restricted by legislation/agreement		
Alkimos/Eglinton Coastal Corridor Community Facilities Reserve	33,137,718	24,223,653
Yanchep/Two Rocks Coastal Corridor Community Facilities Reserve	4,720,724	2,294,783
Cash Paid in Lieu of Open Public Space prior to 10th April 2006 Reserve	2,776,914	2,657,233
Section 152 Reserve	804,856	767,421
Clarkson Butler Planning District (TPS 20) Reserve	9,464,916	7,633,490
Total Restricted by legislation/agreement	<u>50,905,128</u>	<u>37,576,580</u>



Notes to the Financial Report

for the year ended 30 June 2024

Note 4. Other financial assets (continued)

	2024 \$	2023 \$
Berkley Road Local Structure Plan	3,264,821	3,188,304
East Wanneroo Cell 1	263,981	1,902,070
East Wanneroo Cell 2	15,421,934	13,038,412
East Wanneroo Cell 3	547,676	560,353
East Wanneroo Cell 4	11,348,675	11,216,719
East Wanneroo Cell 5	4,994,358	4,164,710
East Wanneroo Cell 6	26,369,010	23,594,774
East Wanneroo Cell 7	3,515,108	3,186,639
East Wanneroo Cell 8	4,624,256	5,315,300
East Wanneroo Cell 9	18,319,077	19,442,738
Town Planning Scheme No 5 - Landsdale	376,815	480,439
Total Town Planning Schemes	89,045,711	86,090,458
Unspent Grants and Contributions	25,702,872	21,666,729
Unspent Loans	6,144,218	6,420,699
Total Unspent Grants and Loans	31,847,090	28,087,428
Total Restricted Cash	466,509,449	420,122,683

MATERIAL ACCOUNTING POLICIES

Other financial assets at amortised cost

The City classifies financial assets at amortised cost if both of the following criteria are met:

- the asset is held within a business model whose objective is to collect the contractual cashflows, and
- the contractual terms give rise to cash flows that are solely payments of principal and interest.

Fair values of financial assets at amortised cost are not materially different to their carrying amounts, since the interest receivable on those assets is either close to current market rates or the assets are of a short term nature. Non-current financial assets at amortised cost fair values are based on discounted cash flows using a current market rates. They are classified as level 2 fair values in the fair value hierarchy (see Note 25) due to the observable market rates.

Interest received is presented under cashflows from operating activities in the Statement of Cash Flows where it is earned from financial assets that are held for cash management purposes.

Financial assets at fair value through profit or loss

The City has elected to classify the following financial assets at fair value through profit or loss:

- debt investments which do not qualify for measurement at either amortised cost or fair value through other comprehensive income.
- equity investments which the City has elected to recognise as fair value gains and losses through profit or loss.

Impairment and risk

Information regarding impairment and exposure to risk can be found at Note 23.



Notes to the Financial Report

for the year ended 30 June 2024

Note 5. Trade and other receivables

	Note	2024 \$	2023 \$
Current			
Rates and statutory receivables		9,377,577	8,453,922
Other receivables		4,107,006	3,608,639
GST receivable		2,249,853	1,722,338
Allowance for credit losses of other receivables	23b	(529,681)	(833,292)
		<u>15,204,755</u>	<u>12,951,607</u>
Non-current			
Pensioners' rates and ESL deferred		4,851,359	4,486,717
		<u>4,851,359</u>	<u>4,486,717</u>

Disclosure of opening and closing balances related to contracts with customers

Information about receivables from contracts with customers along with financial assets and associated liabilities arising from transfers to enable the acquisition or construction of recognisable non financial assets is:

	30 June 2024 Actual \$	30 June 2023 Actual \$	1 July 2022 Actual \$
Other receivables from contracts with customers	4,107,006	3,608,639	1,213,602
Allowance for credit losses of trade receivables	(529,681)	(833,292)	(824,930)
Total trade and other receivables from contracts with customers	<u>3,577,325</u>	<u>2,775,347</u>	<u>388,672</u>

MATERIAL ACCOUNTING POLICIES

Rates and statutory receivables

Rates and statutory receivables are non-contractual receivables arising from statutory requirements and include amounts due from ratepayers for unpaid rates and other statutory charges or fines.

Rates and statutory receivables are recognised when the taxable event has occurred and can be measured reliably.

Trade receivables

Trade receivables are amounts receivable from contractual arrangements with customers for goods sold, services performed or grants or contributions with sufficiently specific performance obligations as part of the ordinary course of business.

Other Receivables

Other receivables are amounts receivable from contractual arrangements with third parties other than contracts with customers including grants for the construction of recognisable non financial assets.

Measurement

Trade and other receivables are recognised initially at the amount of the transaction price, unless they contain a significant financing component, and are to be recognised at fair value.

Classification and subsequent measurement

In accordance with AASB 101.66, receivables which are generally due for settlement, are within 30 days except rates receivables which are expected to be collected within 12 months are classified as current assets. All other receivables such as deferred pensioner rates receivable after the end of the reporting period are classified as non-current assets.

Trade and other receivables are held with the objective to collect the contractual cashflows and therefore the City measures them subsequently at amortised cost using the effective interest rate method.

Due to the short term nature of current receivables, their carrying amount is considered to be the same as their fair value.



Notes to the Financial Report

for the year ended 30 June 2024

Note 5. Trade and other receivables (continued)

Impairment and risk exposure

Information about the impairment of trade receivables and their exposure to interest rate risk and credit risk can be found in Note 23 (a) and 23(b) respectively.

Note 6. Inventories

	2024 \$	2023 \$
Current		
Consumables & Materials	422,775	398,094
Total current inventories	422,775	398,094
Non-current		
Land held for resale		
- Development costs	16,631,189	16,769,298
Total non-current inventories	16,631,189	16,769,298

The following movements in inventories occurred during the year:

Balance at beginning of year	17,167,392	17,565,687
Inventories expensed during the year	(7,178,345)	(4,603,403)
Write down of inventories to net realisable value	–	(1,720,566)
Additions to inventory	7,064,917	5,925,674
Balance at end of year	17,053,964	17,167,392

MATERIAL ACCOUNTING POLICIES**General**

Inventories are measured at the lower of cost and net realisable value.

Net realisable value is the estimated selling price in the ordinary course of business less the estimated costs of completion and the estimated costs necessary to make the sale.

Non-current assets held for sale

Assets are classified as held for sale where the carrying amount will be recovered through a sale rather than continuing use and the asset is available for immediate sale with a sale being highly probable.

Land held for resale

Land held for resale includes commercial land in Neerabup, commercial land on Opportunity Street in Wangara and one sixth ownership of residential land on Lot 118 Mindarie which is being developed by Catalina Regional Council.

Borrowing costs and holding charges incurred after development is completed are expensed.

Gains and losses are recognised in profit or loss at the time of signing an unconditional contract of sale if significant risks and rewards, and effective control over the land, are passed onto the buyer at this point.

Land held for resale is classified as current except where it is held as non-current based on the Council's intentions to release for sale. Land held for development and resale is valued at the lower of cost and net realisable value.



Notes to the Financial Report
for the year ended 30 June 2024

Note 7. Other assets

	2024	2023
	\$	\$
Other assets - current		
Prepayments	1,202,616	1,326,895
Accrued income	16,418,264	10,443,950
Total other assets - current	17,620,880	11,770,845

MATERIAL ACCOUNTING POLICIES

Other current assets

Other non-financial assets include prepayments which represent payments in advance of receipt of goods or services or that part of expenditure made in one accounting period covering a term extending beyond that period.

Contract assets

Contract assets primarily relate to the City's right to consideration for work completed but not billed at the end of the period.



Notes to the Financial Report

for the year ended 30 June 2024

Note 8. Property, plant and equipment

(a) Movements in balances

Movement in the balances of each class of property, plant and equipment between the beginning and the end of the current financial year.

	Note	Land		Property Buildings non-specialised		Work in progress		Total Property		Plant and equipment Furniture and fittings		Plant and equipment		Total property, plant and equipment	
		\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
Balance at 1 July 2022		123,329,650		205,598,006		27,678,776		356,606,432		8,753,509		23,848,709		389,208,650	
Additions/ Transfer from Works in Progress		172,824		7,075,978		(15,861,312)		(8,612,510)		9,470,468		7,548,837		8,406,795	
Disposals		–		–		–		–		–		(1,040,453)		(1,040,453)	
Depreciation	10a	–		(3,945,793)		–		(3,945,793)		(4,473,897)		(3,258,236)		(11,677,926)	
Additions to Works in Progress		–		–		12,501,669		12,501,669		–		–		12,501,669	
Balance at 30 June 2023		123,502,474		208,728,191		24,319,133		356,549,798		13,750,080		27,098,857		397,398,735	
Balance at 1 July 2023		123,502,474		208,728,191		24,319,133		356,549,798		13,750,080		27,098,857		397,398,735	
Additions/ Transfer from Works in Progress		3,125,613		21,397,388		(30,177,395)		(5,654,394)		2,553,578		3,100,816		–	
Disposals		(320,000)		–		–		(320,000)		–		(1,239,100)		(1,559,100)	
Revaluation increments transferred to revaluation surplus		94,180,247		37,193,900		–		131,374,147		–		–		131,374,147	
Depreciation	10a	–		(4,553,005)		–		(4,553,005)		(5,059,916)		(3,740,843)		(13,353,764)	
Adjustments		–		–		–		–		–		5,564		5,564	
Additions to Works in Progress		–		–		29,882,805		29,882,805		–		–		29,882,805	
Balance at 30 June 2024		220,488,334		262,766,474		24,024,543		507,279,351		11,243,742		25,225,294		543,748,387	

Notes to the Financial Report
for the year ended 30 June 2024

Note 8. Property, plant and equipment (continued)

(b) Carrying Amount Measurements

Asset class	Fair value hierarchy	Valuation technique	Basis of valuation	Date of last valuation	Inputs used
Fair value - Land and buildings					
Land	Level 2	Market approach using recent observable market data for similar properties	Independent Registered Valuation	June 2024	Price per hectare / market selling rate
Buildings	Level 3	Cost approach or current depreciated replacement cost	Independent Registered Valuation	June 2024	Construction costs and current condition, residual values and remaining useful life assessments

Level 3 inputs are based on assumptions with regards to future values and patterns of consumption utilising current information. If the basis of these assumptions were varied, they have the potential to result in a significantly higher or lower fair value measurement.

During the period there were no changes in the valuation techniques used by the City to determine the fair value of property, plant and equipment using either level 2 or level 3 inputs.

Furniture & Fittings, Plant & Equipment and Leased Assets are accounted for at cost.

Notes to the Financial Report

for the year ended 30 June 2024

Note 9. Infrastructure

(a) Movements in balances

Movement in the balances of each class of infrastructure between the beginning and the end of the current financial year.

	Infrastructure roads \$	Infrastructure drainage \$	Infrastructure other \$	Infrastructure Pathways \$	Infrastructure Car Parks \$	Infrastructure Reserves \$	Work in progress \$	Total infrastructure \$
Balance at 1 July 2022	1,181,377,555	392,997,198	53,574,715	88,484,014	30,628,172	137,617,514	45,169,514	1,929,848,682
Additions/ Transfer from Works in Progress	31,183,105	6,708,432	5,538,101	11,903,331	406,853	25,437,281	(33,998,559)	47,178,544
Revaluation increments transferred to revaluation surplus	273,846,319	72,271,405	–	70,129,020	–	58,137,126	–	474,383,870
Revaluation decrements transferred to revaluation surplus	–	–	(23,280,640)	–	(2,327,606)	–	–	(25,608,246)
Depreciation	(13,193,487)	(3,536,197)	(2,555,497)	(1,647,614)	(771,705)	(7,044,638)	–	(28,749,138)
Additions to Works in Progress	–	–	–	–	–	–	3,321,604	3,321,604
Balance at 30 June 2023	1,473,213,492	468,440,838	33,276,679	168,868,751	27,935,714	214,147,283	14,492,559	2,400,375,316
Balance at 1 July 2023	1,473,213,492	468,440,838	33,276,679	168,868,751	27,935,714	214,147,283	14,492,559	2,400,375,316
Additions/ Transfer from Works in Progress	19,308,636	5,948,594	808,340	4,235,943	274,495	5,991,798	(36,567,806)	–
Depreciation	(15,335,288)	(4,452,001)	(1,024,005)	(4,543,584)	(243,739)	(10,113,770)	–	(35,712,387)
Additions to Works in Progress (**)	–	–	–	–	–	–	65,861,710	65,861,710
Adjustment	–	–	–	–	–	(6,794)	–	(6,794)
Balance at 30 June 2024	1,477,186,840	469,937,431	33,061,014	168,561,110	27,966,470	210,018,517	43,786,463	2,430,517,845

(**) The additions to 2023/24 work in progress includes contributed assets worth of \$26,154,871. The total payment for construction of infrastructure assets during the year amounts to \$34,739,801.

Notes to the Financial Report

for the year ended 30 June 2024

Note 9. Infrastructure (continued)

(b) Carrying Amount Measurements

Asset class	Fair value hierarchy	Valuation technique	Basis of valuation	Date of last valuation	Inputs used
(i) Fair Value - as determined at the last valuation date					
Infrastructure - roads	3	Cost approach using current depreciated replacement cost.	Independent Registered Valuation	30 June 2023	Construction costs and current condition, residual values and remaining useful life assessments
Infrastructure - drainage	3	Cost approach using current depreciated replacement cost.	Independent Registered Valuation	30 June 2023	Construction costs and current condition, residual values and remaining useful life assessments
Other infrastructure	3	Cost approach using current depreciated replacement cost.	Independent Registered Valuation	30 June 2023	Construction costs and current condition, residual values and remaining useful life assessments
Infrastructure Pathways	3	Cost approach using current depreciated replacement cost.	Independent Registered Valuation	30 June 2023	Construction costs and current condition, residual values and remaining useful life assessments
Infrastructure Car parks	3	Cost approach using current depreciated replacement cost.	Independent Registered Valuation	30 June 2023	Construction costs and current condition, residual values and remaining useful life assessments
Infrastructure Reserves	3	Cost approach using current depreciated replacement cost.	Independent Registered Valuation	30 June 2023	Construction costs and current condition, residual values and remaining useful life assessments

Level 3 inputs are based on assumptions with regards to future values and patterns of consumption utilising current information. If the basis of these assumptions were varied, they have the potential to result in a significantly higher or lower fair value measurement.

During the period there were no changes in the valuation techniques used by the City to determine the fair value of infrastructure using level 3 inputs.

Major assumptions:

- Highest and best use of assets shall be consistent for all the assets (for which highest and best use is relevant) in the group within which the asset would be used.
- Assets consumption patterns and utilisation would be the same as current information.
- Market participants act in their best economic interest.

Increases in infrastructure asset bases and construction costs have contributed to the increase in fair values of Infrastructure assets.

Notes to the Financial Report

for the year ended 30 June 2024

Note 10. Fixed assets

	Note	2024 Actual \$	2023 Actual \$
(a) Depreciation			
Buildings	8a	4,553,005	3,945,793
Furniture and equipment	8a	5,059,916	4,473,897
Plant and equipment	8a	3,740,843	3,258,236
Infrastructure - roads	9a	15,335,288	13,193,482
Infrastructure - drainage	9a	4,452,001	3,536,193
Infrastructure - other	9a	1,024,005	2,555,500
Infrastructure Pathways	9a	4,543,584	1,647,611
Infrastructure Car Parks	9a	243,739	771,705
Infrastructure Reserves	9a	10,113,770	7,044,633
Right-of-use assets - plant and equipment	11	181,229	133,483
Total depreciation		49,247,380	40,560,533

The depreciable amount of all fixed assets including buildings but excluding freehold land and vested land, are depreciated on a straight-line basis over the individual asset's useful life from the time the asset is held ready for use. Leasehold improvements are depreciated over the shorter of either the unexpired period of the lease or the estimated useful life of the improvements.

The assets residual values and useful lives are reviewed, and adjusted if appropriate, at the end of each reporting period.

Depreciation of Non-Current Assets

Depreciation is recognised on a straight-line basis, using rates, which are reviewed each reporting period.

Major depreciation periods are:

Asset Class	Years
Buildings	40 years
Bus Shelters*	30 - 50 years
Computer Hardware	3 years
Computer Software	2 years
Pathways*	25 - 70 years
Furniture & Equipment (excluding Artwork & Artefacts**)	10 years
Heavy Vehicles - 1,201 kg to 4,000 kg	6 years/100,000 km's (45% residual)
Heavy Vehicles - 4,001 kg to 9,000 kg	6 years/200,000 km's (40% residual)
Heavy Vehicles - 9,001 kg to 12,000 kg	8 years/500,000 km's (48% residual)
Heavy Vehicles – Refuse	5 years (20% residual)
Light Vehicles	3 years (60% residual)
Plant	10 years (50% residual)
Other Infrastructure*	10 - 80 years
Other Plant and Equipment	10 years
Land**	Not Applicable
Parks & Reserves*	Not Applicable
Irrigation Piping	30 years
Reserves/Playground Equipment*	10 - 15 years
Sealed Car Parks – Pavement*	40 - 80 years
Road - Kerb	40 years
Road - Seal*	15 - 40 years
Road Pavement	40 years
Underpasses	40 years
Water Supply Piping & Drainage Systems*	40 - 80 years

*Due to useful lives of the individual assets within each asset type varying, despite being of a similar nature, the asset types denoted have a range of depreciation periods.



Notes to the Financial Report
for the year ended 30 June 2024

Note 10. Fixed assets (continued)

**Land, Artwork and Artefacts are not considered depreciable asset classes.

The assets' residual values and useful lives are reviewed and adjusted, if appropriate, at the end of each reporting period. An asset's carrying amount is written down immediately to its recoverable amount if the asset's carrying amount is greater than its estimated recoverable amount.

Gains and losses on disposals are determined by comparing proceeds with the carrying amount. These gains and losses are included in the Statement of Comprehensive Income.

	2024 Actual \$	2023 Actual \$
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(b) Fully depreciated assets in use

The gross carrying amount of assets held by the City which are currently in use yet fully depreciated to residual are shown in the table below.

Infrastructure	667,744	578,840
Property, Plant & Equipment	13,277,394	8,002,951
	13,945,138	8,581,791

MATERIAL ACCOUNTING POLICIES

Initial recognition

An item of property, plant and equipment or infrastructure that qualifies for recognition as an asset is measured at its cost.

Upon initial recognition, cost is determined as the amount paid (or other consideration given) to acquire the assets, plus costs incidental to the acquisition. The cost of non-current assets constructed by the City includes the cost of all materials used in construction, direct labour on the project and an appropriate proportion of variable and fixed overheads. For assets acquired at zero cost or otherwise significantly less than fair value, cost is determined as fair value at the date of acquisition.

Assets for which the fair value as at the date of acquisition is under \$5,000 are not recognised as an asset in accordance with *Local Government (Financial Management) Regulation 17A(5)*. These assets are expensed immediately.

Where multiple individual low value assets are purchased together as part of a larger asset or collectively forming a larger asset exceeding the threshold, the individual assets are recognised as one asset and capitalised.

Individual assets that are land, buildings and infrastructure acquired between scheduled revaluation dates of the asset class in accordance with the City's revaluation policy, are recognised at cost and disclosed as being at reportable value.

Measurement after recognition

Plant and equipment, furniture and equipment and right-of-use assets (other than vested improvements) are measured

using the cost model as required under *Local Government (Financial Management) Regulation 17A(2)*. Assets held under the cost model are carried at cost less accumulated depreciation and any impairment losses.

Reportable Value

In accordance with *Local Government (Financial Management) Regulation 17A(2)*, the carrying amount of non-financial assets that are land and buildings classified as property, plant and equipment, investment properties, infrastructure or vested improvements that the City controls.

Reportable value is for the purpose of *Local Government (Financial Management) Regulation 17A(4)* is the fair value of the asset at its last valuation date minus (to the extent applicable) the accumulated depreciation and any accumulated impairment losses in respect of the non-financial asset subsequent to its last valuation date.

Revaluation

The fair value of land, buildings, infrastructure and investment properties is determined at least every five years in accordance with the regulatory framework. More specifically, the City has a policy of revaluing assets every three years. This includes buildings and infrastructure items which were pre-existing improvements (i.e. vested improvements) on vested land acquired by the City.

At the end of each period, the carrying amount for each asset class is reviewed and, where appropriate, the fair value is updated to reflect current market conditions consistent with *Financial Management Regulation 17A(2)* which requires



Notes to the Financial Report

for the year ended 30 June 2024

Note 10. Fixed assets (continued)

land, buildings infrastructure, investment properties and vested improvements to be shown at fair value.

For land, buildings and infrastructure, increases in the carrying amount arising on revaluation of asset classes are credited to a revaluation surplus in equity. Decreases that offset previous increases of the same class of asset are recognised against revaluation surplus directly in equity. All other decreases are recognised in profit or loss. Subsequent increases are then recognised in profit or loss to the extent they reverse a net revaluation decrease previously recognised in profit or loss for the same class of asset.

Depreciation on revaluation

When an item of property and infrastructure is revalued, any accumulated depreciation at the date of the revaluation is treated in one of the following ways:

- (i) The gross carrying amount is adjusted in a manner that is consistent with the revaluation of the carrying amount of the asset.
- (ii) Eliminated against the gross carrying amount of the asset and the net amount restated to the revalued amount of the asset.

Impairment

In accordance with *Local Government (Financial Management) Regulations 17A(4C)*, the City is not required to comply with *AASB136 Impairment of Assets* to determine the recoverable amount of its non-financial assets that are land or buildings classified as property, plant and equipment, infrastructure or vested improvements that the local government controls in circumstances where there has been an impairment indication of a general decrease in asset values.

In other circumstances where it has been assessed that one or more of these non-financial assets are impaired, the asset's carrying amount is written down immediately to its recoverable amount if the asset's carrying amount is greater than its estimated recoverable amount.

Gains or losses on disposal

Gains and losses on disposals are determined by comparing proceeds with the carrying amount. These gains and losses are included in the statement of comprehensive income in the period in which they arise.



Notes to the Financial Report

for the year ended 30 June 2024

Note 11. Leases

(a) Right of use assets

Movement in the balance of each class of right-of-use asset between the beginning and the end of the current financial year

	Right-of-use assets - plant and equipment \$
2023	
Balance at 1 July 2022	55,254
Additions	586,724
Depreciation	(133,483)
Balance at 30 June 2023	508,495
Gross balance amount at 30 June 2023	862,993
Accumulated depreciation at 30 June 2023	(354,498)
Balance at 30 June 2023	508,495
2024	
Balance at 1 July 2023	508,495
Additions	191,651
Depreciation	(181,229)
Balance at 30 June 2024	518,917
Gross balance amount at 30 June 2024	1,054,644
Accumulated depreciation at 30 June 2024	(535,727)
Balance at 30 June 2024	518,917

	Note	2024 Actual \$	2023 Actual \$
(b) Lease liabilities			
Current		178,871	110,144
Non-current		358,091	405,909
Total lease liabilities	29d	536,962	516,053

The City held two leases during the 2023/24 financial year, one relates to a Two Way Radio Network and the other relates to Cardio Equipment at Aquamotion. The lease terms are for five years and three years respectively. The measurement of lease liabilities does not include variable lease payments and any future cash outflows associated with leases not yet commenced to which the City is committed.

The two way radio network lease has a term of 5 years with an extension option of 5 years and a termination option of 6 months. Refer to Note 29(d) for details of lease liabilities.

Secured liabilities and assets pledged as security

Lease liabilities are effectively secured, as the rights to the leased assets recognised in the financial statements revert to the lessor in the event of default.



Notes to the Financial Report

for the year ended 30 June 2024

Note 11. Leases (continued)

MATERIAL ACCOUNTING POLICIES**Leases**

At inception of a contract, the City assesses if the contract contains an embedded lease. A contract contains an embedded lease if the contract conveys the right to control the use of an identified asset for a period of time in exchange for consideration.

At the commencement date, a right-of-use asset is recognised at cost and lease liability at the present value of the lease payments that are not paid at that date. The lease payments are discounted using the interest rate implicit in the lease, if that rate can be readily determined. If that rate cannot be readily determined, the City uses its incremental borrowing rate.

All contracts that are classified as short-term leases (i.e. a lease with a remaining term of 12 months or less) and leases of low value assets are recognised as an operating expense on a straight-line basis over the term of the lease.

Right-of-use assets - measurement

Right-of-use assets are measured at cost. This means that all right-of-use assets (other than vested improvements) under zero cost concessionary leases are measured at zero cost (i.e. not included in the statement of financial position). The exception is vested improvements on concessionary land leases such as roads, buildings or other infrastructure which are reported at fair value.

Refer to Note 10 for details on the significant accounting policies applying to vested improvements.

Right-of-use assets - depreciation

Right-of-use assets are depreciated over the lease term or useful life of the underlying asset, whichever is the shortest. Where a lease transfers ownership of the underlying asset, or the cost of the right-of-use asset reflects that the City anticipates to exercise a purchase option, the specific asset is amortised over the useful life of the underlying asset.

	2024 Actual \$	2023 Actual \$
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The City as a Lessor**Lessor - Property, Plant and Equipment Subject to Lease**

The table below represents a maturity analysis of the undiscounted lease payments to be received after the reporting date.

Less than 1 year	165,163	23,772
1 to 2 years	166,577	80,983
2 to 3 years	354,151	149,536
3 to 4 years	74,488	143,673
4 to 5 years	17,571	218,847
> 5 years	608,126	603,567
	<u>1,386,076</u>	<u>1,220,378</u>

MATERIAL ACCOUNTING POLICIES**The City as Lessor**

Upon entering into each contract as a lessor, the City assesses if the lease is a finance or operating lease.

The contract is classified as a finance lease when the terms of the lease transfer substantially all the risks and rewards of ownership to the lessee. All other leases not within this definition are classified as operating leases. Rental income received from operating leases is recognised on a straight-line basis over the term of the specific lease.

Initial direct costs incurred in entering into an operating lease (eg legal cost, cost to setup) are included in the carrying amount of the leased asset and recognised as an expense on a straight-line basis over the lease term.

When a contract is determined to include lease and non-lease components, the City applies *AASB 15 Revenue from Contracts with Customers* to allocate the consideration under the contract to each component.



Notes to the Financial Report

for the year ended 30 June 2024

Note 12. Trade and other payables

	2024	2023
	\$	\$
Current		
Accrued payroll liabilities	1,659,668	1,513,245
Prepaid rates	7,049,796	6,431,637
Trade Payables	32,210,712	20,853,881
Bonds & Security Deposits	18,027,930	20,168,963
Total current trade and other payables	58,948,106	48,967,726

MATERIAL ACCOUNTING POLICIES**Financial liabilities**

Financial liabilities are initially recognised at fair value when the City becomes a party to the contractual provisions of the instrument.

Non-derivative financial liabilities (excluding financial guarantees) are subsequently measured at amortised cost.

Financial liabilities are derecognised where the related obligations are discharged, cancelled or expired. The difference between the carrying amount of the financial liability extinguished or transferred to another party and any consideration paid, including the transfer of non-cash assets or liabilities assumed, is recognised in profit or loss.

Trade and other payables

Trade and other payables represent liabilities for goods and services provided to the City prior to the end of the financial year that are unpaid and arise when the City becomes obliged to make future payments in respect of the purchase of these goods and services.

The amounts are unsecured, are recognised as a current liability and are usually paid within 30 days of recognition. The carrying amounts of trade and other payables are considered to be the same as their fair values, due to their short-term nature.

Prepaid rates

Prepaid rates are, until the taxable event has occurred (start of the next financial year), refundable at the request of the ratepayer. Rates received in advance are initially recognised as a financial liability. When the taxable event occurs, the financial liability is extinguished and the City recognises income for the prepaid rates that have not been refunded.



Notes to the Financial Report

for the year ended 30 June 2024

Note 13. Other liabilities

	2024	2023 ** Restated
	\$	\$
Current		
Contract liabilities	26,436,323	22,209,809
Capital grant/contributions liabilities	6,269,463	7,907,350
	<u>32,705,786</u>	<u>30,117,159</u>
Non-current **		
Contract liabilities	93,978,133	87,524,886
Capital grant/contributions liabilities	19,433,009	15,401,151
	<u>113,411,142</u>	<u>102,926,037</u>
Total other liabilities	<u>146,116,928</u>	<u>133,043,196</u>

(**) The comparative information is restated on account of correction of error, see note 32.

Expected satisfaction of capital grant/contribution liabilities

Less than 1 year	6,269,463	7,907,350
1 to 2 years	7,019,038	2,023,335
2 to 3 years	7,573,831	8,537,676
4 to 5 years	4,311,374	4,311,374
> 5 years	528,766	528,766
Total	<u>25,702,472</u>	<u>23,308,501</u>

Performance obligations in relation to capital grant/contribution liabilities are satisfied as project milestones are met or completion of construction or acquisition of the asset.

	2024	2023 ** Restated
	\$	\$
Reconciliation of changes in contract liabilities		
Opening balance **	109,734,695	102,828,334
Additions	15,302,145	8,548,135
Revenue from contracts with customers included as a contract liability at the start of the period	(4,622,384)	(1,641,774)
	<u>120,414,456</u>	<u>109,734,695</u>

The City expects to satisfy the performance obligations from contracts with customers unsatisfied as per the agreements.

Reconciliation of changes in capital grant/contribution liabilities

Opening balance	23,308,501	20,026,827
Additions	20,080,555	22,166,328
Revenue from capital grant/contribution liabilities at the start of the period	(17,686,584)	(18,884,654)
	<u>25,702,472</u>	<u>23,308,501</u>

(**) The comparative information is restated on account of correction of error, see note 32.



Notes to the Financial Report

for the year ended 30 June 2024

Note 13. Other liabilities (continued)

MATERIAL ACCOUNTING POLICIES**Contract liabilities**

Unspent amount of revenue from developers' contributions and interest earned on unspent balances are accounted as liabilities until such time that the construction obligations are met.

Contract liabilities represent the the City's obligation to transfer goods or services to a customer for which the City has received consideration from the customer.

Contract liabilities represent obligations which are not yet satisfied. Contract liabilities are recognised as revenue when the performance obligations in the contract are satisfied.

Capital grant/contribution liabilities

Capital grant/contribution liabilities represent the City's obligations to construct recognisable non-financial assets to identified specifications to be controlled by the City which are yet to be satisfied. Capital grant/contribution liabilities are recognised as income when the obligations in the contract are satisfied.

Fair values for non-current capital grant/contribution liabilities, not expected to be extinguished within 12 months, are based on discounted cash flows of expected cashflows to satisfy the obligations using a current borrowing rate. They are classified as level 3 fair values in the fair value hierarchy (see Note 25i) due to the unobservable inputs, including own credit risk.

Note 14. Borrowings

Note	2024			2023		
	Current \$	Non-current \$	Total \$	Current \$	Non-current \$	Total \$
Secured						
Bank loans	–	13,556,300	13,556,300	–	13,556,300	13,556,300
Debentures	–	60,778,188	60,778,188	–	60,778,188	60,778,188
Total secured borrowings	29a	–	74,334,488	–	74,334,488	74,334,488

Secured liabilities and assets pledged as security

Debentures and bank loans are secured by a floating charge over the assets of the City of Wanneroo.

Lease liabilities are effectively secured, as the rights to the leased assets recognised in the financial statements revert to the lessor in the event of default.

MATERIAL ACCOUNTING POLICIES**Borrowing costs**

Borrowing costs are recognised as an expense when incurred except where they are directly attributable to the acquisition, construction or production of a qualifying asset. Where this is the case, they are capitalised as part of the cost of the particular asset until such time as the asset is substantially ready for its intended use or sale.

Fair values of borrowings are not materially different to their carrying amounts, since the interest payable on those borrowings is either close to current market rates or the borrowings are of a short term nature.

Borrowings fair values are based on discounted cash flows using a current borrowing rate. They are classified as level 3 fair values in the fair value hierarchy (see Note 25) due to the unobservable inputs, including own credit risk.

Risk

Information regarding exposure to risk can be found at Note 23.

Details of individual borrowings required by regulations are provided at Note 29.



Notes to the Financial Report

for the year ended 30 June 2024

Note 15. Employee related provisions

	2024 \$	2023 \$
(a) Employee related provisions		
Current provisions		
Employee benefit provisions		
Annual leave	6,662,211	6,396,388
Long service leave	7,647,993	7,749,366
Workers compensation	7,489,808	5,956,132
Other Employee Leave Provision	367,933	371,508
Total current employee related provisions	22,167,945	20,473,394
Non-current provisions		
Long service leave	1,548,609	2,026,660
Total non-current employee related provisions	1,548,609	2,026,660
Total employee related provisions	23,716,554	22,500,054

Provision is made for benefits accruing to employees in respect of wages and salaries, annual leave and long service leave and associated on costs for services rendered up to the reporting date and recorded as an expense during the period the services are delivered.

Annual leave liabilities are classified as current, as there is no unconditional right to defer settlement for at least 12 months after the end of the reporting period. Assessments indicate that actual settlement of the liabilities is expected to occur as follows:

	2024 \$	2023 \$
Amounts are expected to be settled on the following basis:		
Less than 12 months after the reporting date	22,167,945	20,473,394
More than 12 months from reporting date	1,548,609	2,026,660
	23,716,554	22,500,054

MATERIAL ACCOUNTING POLICIES**Employee benefits**

The City's obligations for employees' annual leave, long service leave and other employee leave entitlements are recognised as employee related provisions in the Statement of Financial Position.

Short-term employee benefits

Provision is made for the City's obligations for short-term employee benefits. Short-term employee benefits are benefits (other than termination benefits) that are expected to be settled wholly before 12 months after the end of the annual reporting period in which the employees render the related service, including wages, salaries and annual leave. Short-term employee benefits are measured at the (undiscounted) amounts expected to be paid when the obligation is settled.

The City's obligations for short-term employee benefits such as wages, salaries and annual leave are recognised as a part of current employee related provisions in the statement of financial position.

Other long-term employee benefits

Long-term employee benefits provisions are measured at the present value of the expected future payments to be made to employees. Expected future payments incorporate anticipated future wage and salary levels, durations of service and employee departures and are discounted at rates determined by reference to market yields at the end of the reporting period on government bonds that have maturity dates that approximate the terms of the obligations. Any remeasurements for changes in assumptions of obligations for other long-term employee benefits are recognised in profit or loss in the periods in which the changes occur.

The City's obligations for long-term employee benefits are presented as non-current provisions in its statement of financial position, except where the City does not have an unconditional right to defer settlement for at least 12 months after the end of the reporting period, in which case the obligations are presented as current provisions.



Notes to the Financial Report

for the year ended 30 June 2024

Note 16. Other Provisions

	Make good provisions (Inclusive of Environmental Rehabilitation)	Headworks Levy Refund - Development Contribution Plans	Total
Current provisions	3,574,500	–	3,574,500
Non-current provisions	–	6,584,259	6,584,259
As at 30 June 2023	3,574,500	6,584,259	10,158,759
Unused amounts reversed/ Additional provision **	(1,334,500)	3,216,487	1,881,987
Balance at 30 June 2024	2,240,000	9,800,746	12,040,746
Non-current provisions	2,240,000	9,800,746	12,040,746
As at 30 June 2024	2,240,000	9,800,746	12,040,746

(**) The reversal of the unused provision amounting to \$1,334,500 includes legal fees of \$120,000 and provision for Covid 19 of \$1,214,500.

Other provisions

Amounts which are reliably expected to be paid out within 12 months of the reporting date are classified as current. Exact timing of payment of non-current obligations is unable to be reliably estimated as it is dependent on factors beyond the control of the City.

Make good provisions

Under the licence for the operation of the City waste landfill site in Wangara, the City has a legal obligation to remediate the site.

The estimated future obligations include the costs of restoring the affected areas and continued monitoring of the site.

The provision for future remediation costs is the best estimate of the present value of the expenditure required to settle the remediation obligation at the reporting date. Future remediation costs are reviewed annually and any changes in the estimate are reflected in the remediation provision at each reporting date.

Headwork Levy Refund-Development Contribution Plans

The receipted development contributions that are considered to be in excess of the requirement of the Development Contribution Plans are grouped under "Headwork Levy Refunds - Development Contribution Plans". These amounts will be refunded to the respective developers at the end of the operational period of each Development Contribution Plan.

Headwork Levy Refund-Development Contribution Plans provisions are recognised when the City has a present legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured.

Provisions are measured using the best estimate of the amounts required to settle the obligation at the end of the reporting period.



Notes to the Financial Report

for the year ended 30 June 2024

Note 17. Revaluation surplus

	2024			2024			2024			2023			2023		
	Opening Balance	Revaluation Increment	Revaluation (Decrement)	Total Movement on Revaluation	Closing Balance		Opening Balance	Revaluation Increment	Revaluation (Decrement)	Total Movement on Revaluation	Closing Balance		Opening Balance	Revaluation Increment	Revaluation (Decrement)
	\$	\$	\$	\$	\$		\$	\$	\$	\$	\$		\$	\$	\$
Revaluation surplus - Land-freehold land	108,261,013	94,180,247	-	94,180,247	202,441,260		108,261,013	-	-	-	108,261,013		108,261,013	-	-
Revaluation surplus - Buildings - non-specialised	72,107,912	37,193,900	-	37,193,900	109,301,812		72,107,912	-	-	-	72,107,912		72,107,912	-	-
Revaluation surplus - Plant and equipment	3,640,213	-	-	-	3,640,213		3,640,213	-	-	-	3,640,213		3,640,213	-	-
Revaluation surplus - Infrastructure	1,328,097,048	-	-	-	1,328,097,048		879,321,424	474,383,870	(25,608,246)	448,775,624	1,328,097,048		879,321,424	474,383,870	(25,608,246)
	1,512,106,186	131,374,147	-	131,374,147	1,643,480,333		1,063,330,562	474,383,870	(25,608,246)	448,775,624	1,512,106,186		1,063,330,562	474,383,870	(25,608,246)
Revaluation surplus - Share from investments in associates	9,004,920	214,542	-	214,542	9,219,462		7,295,370	1,710,609	(1,059)	1,709,550	9,004,920		7,295,370	1,710,609	(1,059)
	1,521,111,106	131,588,689	-	131,588,689	1,652,699,795		1,070,625,932	476,094,479	(25,609,305)	450,485,174	1,521,111,106		1,070,625,932	476,094,479	(25,609,305)

Notes to the Financial Report

for the year ended 30 June 2024

Note 18. Notes to the statement of cash flows

(a) Reconciliation of cash

For the purposes of the Statement of Cash Flows, cash includes cash on hand and cash equivalents. Cash at the end of the reporting period is reconciled to the related items in the Statement of Financial Position as follows:

		2024	2023
		Actual	Restated Actual
	Note	\$	\$
Cash and cash equivalents	3	37,784,199	42,028,275

Restrictions

The following classes of financial assets have restrictions imposed by regulations or other externally imposed requirements which limit or direct the purpose for which the resources may be used:

- Cash and cash equivalents	6,082	5,200
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(b) Reconciliation of Net Result to Net Cash Provided By Operating Activities

Net result **	74,660,099	61,804,859
Non-cash items:		
Depreciation/amortisation	49,247,380	40,560,533
(Profit)/loss on sale of asset	(7,330,476)	(2,447,582)
Share of net (profits) or losses of Associates	(1,540,874)	(1,243,273)
Adjustment to Deferred Revenue **	—	228,571
Development Contribution Plans income (incl. interest)	(10,022,651)	(5,387,065)
Development Contribution Plans expenses	4,871,049	4,207,695
Changes in assets and liabilities:		
(Increase)/decrease in trade and other receivables	(2,617,790)	(1,716,307)
(Increase)/decrease in other assets	(5,850,035)	(8,680,497)
(Increase)/decrease in inventories	(24,681)	(69,526)
Increase/(decrease) in trade and other payables	9,980,380	1,749,241
Increase/(decrease) in employee related provisions	1,216,500	700,605
Increase/(decrease) in other provisions	1,881,987	967,298
Increase/(decrease) in other liabilities **	13,073,732	10,188,035
Capital grants, subsidies and contributions	(43,647,357)	(39,645,941)
Net cash provided by/(used in) operating activities	83,897,263	61,216,646

**The comparative information is restated on account of correction of error, see note 32.

(c) Undrawn borrowing facilities credit standby arrangements

Credit card limit	550,000	550,000
Credit card balance at balance date	(6,075)	(10,161)
Total amount of credit unused	543,925	539,839

Loan facilities

Loan facilities - non-current	14	74,334,488	74,334,488
Total facilities in use at balance date		74,334,488	74,334,488



Notes to the Financial Report

for the year ended 30 June 2024

Note 19. Contingent liabilities

In compliance with the *Contaminated Sites Act 2003*, the City has identified nine (9) possible sites of contamination.

Until the City conducts an investigation to determine the presence and scope of contamination, assesses the risk and agrees with the Department of Water and Environmental Regulation on the need and criteria for remediation, the City is unable to estimate the potential costs associated with remediation of these sites. This approach is consistent with the Department of Water and Environmental Regulation Guidelines.

Bakotas Vs City of Wanneroo

In January 2012, the City compulsorily acquired a portion of land at Lot 3 (185) Mary Street, Wanneroo under the Land Administration Act 1997 (WA). The claim for compensation could not be settled by negotiation and so the claim was heard by the Supreme Court.

On the 23rd of December 2022, the Supreme Court ordered in favour of Bakotas, to which the City lodged an appeal. On the 23rd of April 2023, an interim order, suspending the enforcement of the Supreme Court Order was made. The Court of Appeal heard the case on 19th February 2024. The City is currently waiting on the Court of Appeal's determination, which is expected later in 2024.

Note 20. Capital commitments

	2024 \$	2023 \$
Capital expenditure commitments		
Contracted for:		
Capital expenditure projects	32,769,923	23,998,424
Plant & equipment purchases	3,331,378	1,000,675
Total capital expenditure commitments	36,101,301	24,999,099
Payable:		
Not later than one year	36,101,301	24,999,099
Total capital expenditure commitments	36,101,301	24,999,099

Note 21. Related party transactions

	2024 Actual \$	2024 Budget \$	2023 Actual \$
(a) Council Member Remuneration			
Fees, expenses and allowances paid or reimbursed to elected council members.			
Mayor's annual allowance	93,287	93,380	99,299
Deputy Mayor's annual allowance	22,365	23,345	22,999
Meeting attendance fees	488,193	510,875	480,561
Annual allowance for ICT expenses	52,500	52,500	49,000
Travel and other expenses	23,856	30,000	32,137
Total Payment of Council member costs	680,201	710,100	683,996



Notes to the Financial Report

for the year ended 30 June 2024

Note 21. Related party transactions (continued)

	2024 Actual \$	2023 Actual \$
(b) Key Management Personnel (KMP) Compensation		
The total of compensation paid to KMP of the City during the year are as follows:		
Short-term employee benefits	1,697,126	1,576,750
Post-employment benefits	187,148	184,084
Employee - other long-term benefits	376,925	294,926
Total	2,261,199	2,055,760

The increase in KMP compensation is due to appointment of new CEO, increase in payments for higher duties and long service leave accrual during the period.

Short-term employee benefits

These amounts include all salary, paid leave and fringe benefits awarded to KMP except for details in respect to fees and benefits paid to council members which may be found above.

Post-employment benefits

These amounts are the current-year's cost of the City's superannuation contributions made during the year.

Other long-term benefits

These amounts represent long service benefits accruing during the year.

The City's main related parties are as follows:*i. Key management personnel*

Any person(s) having authority and responsibility for planning, directing and controlling the activities of the entity, directly or indirectly, including any council member, are considered key management personnel and are detailed in Notes 21(a) and 21(b).

ii. Other Related Parties

Outside of normal citizen type transactions with the City, there were no other related party transactions involving key management personnel and/or their close family members and/or their controlled (or jointly controlled) entities.

iii. Entities subject to significant influence by the City

There were no such entities requiring disclosure during the current or previous year.



Notes to the Financial Report

for the year ended 30 June 2024

Note 22. Investment in associates

	City's share of net income		City's share of net assets	
	Actual 2024 \$	Actual 2023 \$	Actual 2024 \$	Actual 2023 \$
Associated entities	1,540,874	1,243,273	33,837,020	30,027,648
Total	1,540,874	1,243,273	33,837,020	30,027,648

Investment in associates

Set out in the table below are the associates of the City. All associates are measured using the equity method. Western Australia is the principal place of business for all associates.

Name of entity

	% of ownership interest	% of ownership interest	2024 \$	2023 \$
Catalina Regional Council (CRC)	16.67	16.67	10,286,618	7,806,651
Mindarie Regional Council (MRC)	16.67	16.67	23,446,438	22,119,135
Local Government House Trust (LGHT)	0.8	0.8	103,964	101,862
Total equity-accounted investments			33,837,020	30,027,648



Notes to the Financial Report

for the year ended 30 June 2024

Note 22. Investment in associates (continued)

Catalina Regional Council

The City of Wanneroo, along with the City of Perth, City of Joondalup, City of Stirling, City of Vincent, Town of Cambridge and Town of Victoria Park is a member of the Catalina Regional Council (CRC). The establishment of the Catalina Regional Council was pursuant to Section 3.61 of the Local Government Act 1995. The Catalina Regional Council formally came into existence on the 3 February 2006. The Catalina Regional Council's activities centre around the development of the subdivided Mindarie Lot 118 which was initially purchased in 1981 to provide a refuse landfill site for member councils of the Mindarie Regional Council.

The activities of Catalina Regional Council centers around the development of part Lot 118 Mindarie. This lot has been developed during the current and previous financial years with the purposes of creating new urban land lots and a new urban community. The City of Wanneroo contributes one sixth of any funding required for capital or operating costs and is entitled to one sixth of the net revenue from the sale of land lots.

On 1st August 2023, Tamala Park Regional Council's name was changed to Catalina Regional Council.

The City's interest in the Catalina Regional Council as at 30 June 2024 and 30 June 2023 is as follows:

	2024	2023
	Actual	Actual
	\$	\$
Summarised statement of comprehensive income		
Interest revenue	2,502,910	1,249,328
Finance charge	(2,913)	(3,614)
Depreciation	(37,053)	(45,082)
Profit/(loss) from continuing operations	2,556,064	1,001,970
Profit/(loss) for the period	2,556,064	1,001,970
Other comprehensive income	–	(6,353)
Total comprehensive income for the period	2,556,064	995,617
Summarised statement of financial position		
Cash and cash equivalents	22,602,158	12,294,817
Other current assets	35,992,662	32,578,497
Total current assets	58,594,820	44,873,314
Non-current assets	3,841,864	2,640,157
Total assets	62,436,684	47,513,471
Current financial liabilities	37,365	35,214
Other current liabilities	590,751	524,708
Total liabilities	628,116	559,922
Non-current financial liabilities	59,843	93,832
Other non-current liabilities	29,019	19,795
Total non-current liabilities	88,862	113,627
Total liabilities	716,978	673,549
Net assets	61,719,706	46,839,922



Notes to the Financial Report

for the year ended 30 June 2024

Note 22. Investment in associates (continued)

	2024 Actual \$	2023 Actual \$
Reconciliation to carrying amounts		
Balance at the beginning of the year	46,839,922	54,515,893
Change in member contributions	12,323,720	(8,671,588)
Share of Profit/(loss) from operating activities after tax	2,556,064	1,001,970
Other comprehensive income	–	(6,353)
Closing net assets 30 June	61,719,706	46,839,922
Carrying amount at 1 July	7,806,654	9,085,983
Share of associates net profit/(loss) from operating activities after tax	426,011	166,995
Share of associates other comprehensive income arising during the period	–	(1,059)
Distribution to participants	(5,000,000)	(3,333,332)
Contributions to equity in associates	7,053,953	1,888,067
Carrying amount at 30 June	10,286,618	7,806,654



Notes to the Financial Report

for the year ended 30 June 2024

Note 22. Investment in associates (continued)

Mindarie Regional Council

The City of Wanneroo, along with the City of Perth, City of Joondalup, City of Stirling, City of Vincent, Town of Cambridge, and Town of Victoria Park is a member of the Mindarie Regional Council (MRC). The Mindarie Regional Council's objective is to establish and operate a long-term refuse disposal site. The City of Wanneroo has contributed one sixth of the land and establishment costs of the refuse disposal facility on Mindarie Lot 118. The City uses the refuse disposal facility at Mindarie to deposit all non-recyclable waste collected by the City's domestic waste services. Capital contributions paid during establishment are represented in the accounts of the City of Wanneroo as a Non-Current Asset. The City's interest in the Mindarie Regional Council as at 30 June 2023 and 30 June 2024 is as follows:

	2024 Actual \$	2023 Actual \$
Summarised statement of comprehensive income		
Interest revenue	3,098,542	1,512,800
Finance charge	(1,255,386)	(1,074,941)
Depreciation	(8,451,384)	(7,606,255)
Profit/(loss) from continuing operations	6,676,564	6,430,026
Profit/(loss) for the period	6,676,564	6,430,026
Other comprehensive income	1,287,255	10,263,654
Total comprehensive income for the period	7,963,819	16,693,680
Summarised statement of financial position		
Cash and cash equivalents	21,681,423	20,262,141
Other current assets	57,745,265	44,011,271
Total current assets	79,426,688	64,273,412
Non-current assets	103,118,451	100,324,693
Total assets	182,545,139	164,598,105
Current financial liabilities	680,492	628,560
Other current liabilities	15,889,908	4,899,821
Total current liabilities	16,570,400	5,528,381
Non-current financial liabilities	5,702,532	6,161,220
Other non-current liabilities	19,593,578	20,193,694
Total non-current liabilities	25,296,110	26,354,914
Total liabilities	41,866,510	31,883,295
Net assets	140,678,629	132,714,810
Reconciliation to carrying amounts		
Balance at beginning of the financial year	132,714,810	116,021,130
Profit/(loss) for the period	6,676,564	6,430,026
Other comprehensive income	1,287,255	10,263,654
Closing net assets at 30 June	140,678,629	132,714,810
Carrying amount at 1 July	22,119,135	19,336,855
Share of associates net profit/(loss) for the period	1,112,761	1,071,671
Share of associates other comprehensive income arising during the period	214,542	1,710,609
Carrying amount at 30 June	23,446,438	22,119,135



Notes to the Financial Report

for the year ended 30 June 2024

Note 22. Investment in associates (continued)

Local Government House Trust

The Local Government House Trust (LGHT) is an agreement between the Western Australian Local Government Association and the vast majority of Councils in the State for the provision of an office for the Western Australian Local Government Association (WALGA).

There was no movement for the year 30 June 2024 included as financial information is not readily available at the date of this report. Furthermore, the movement is not expected to have a material impact on the financial statements as a whole.

The City's interest in Local Government House Trust as at 30 June 2023 and 30 June 2024 is as follows:

	2024 Actual \$	2023 Actual \$
Summarised statement of comprehensive income		
Interest revenue	–	150,502
Finance charge	–	(702,776)
Depreciation	–	(827,891)
Profit/(loss) from continuing operations	–	260,605
Profit/(loss) for the period	–	260,605
Total comprehensive income for the period	–	260,605
Summarised statement of financial position		
Cash and cash equivalents	984,497	3,409,086
Other current assets	5,573,352	2,123,976
Total current assets	6,557,849	5,533,062
Non-current assets	21,309,870	22,057,435
Total assets	27,867,719	27,590,497
Current financial liabilities	14,640,000	14,640,000
Other current liabilities	336,238	319,621
Total liabilities	14,976,238	14,959,621
Net assets	12,891,481	12,630,876
Reconciliation to carrying amounts		
Opening net assets at 1 July	12,891,481	12,630,876
Profit/(loss) for the period	–	260,605
Closing net assets at 30 June	12,891,481	12,891,481
Carrying amount at 1 July	101,862	97,255
Share of associates net profit/(loss) for the period	2,102	4,607
Carrying amount at 30 June	103,964	101,862



Notes to the Financial Report

for the year ended 30 June 2024

Note 22. Investment in associates (continued)

MATERIAL ACCOUNTING POLICIES

Investments in associates

An associate is an entity over which the City has significant influence, that is it has the power to participate in the financial and operating policy decisions of the investee but not control or joint control of those policies.

Investments in associates are accounted for using the equity method. The equity method of accounting, is whereby the investment is initially recognised at cost and adjusted thereafter for the post-acquisition change in the City's share of net assets of the associate. In addition, the City's share of the profit or loss of the associate is included in the City's profit or loss.

Note 23. Financial risk management

Financial risk management

This note explains the City's exposure to financial risks and how these risks could affect the City's future financial performance.

Risk	Exposure arising from	Measurement	Management
Market risk - interest rate	Long term borrowings at variable rates	Sensitivity analysis	Utilises a mix of fixed interest rate borrowings and variable interest rate borrowings.
Credit risk	Cash and cash equivalents, trade receivables, financial assets and debt investments	Ageing analysis Credit analysis	Diversification of bank deposits, credit limits. Investment policy. Credit risk on Rates and Annual Charges is minimised by the ability of the City to secure a charge over the land relating to the debts - that is, the land can be sold to recover the debt. The City is also able to charge interest on overdue Rates and Annual Charges at higher than market rates which further encourages the payment of debt.
Liquidity risk	Borrowings and other liabilities	Rolling cash flow forecasts	Availability of committed credit lines and borrowing facilities. The City manages this risk by monitoring its cash flow requirements and liquidity levels and maintaining an adequate cash buffer. Further the City has created a loan repayment cash back reserve and monitors adequacy of the reserve balance on a regular basis.

The City does not engage in transactions expressed in foreign currencies and is therefore not subject to foreign currency risk.

Financial risk management is carried out by the Finance Service Unit under policies approved by the City. The finance service unit identifies, evaluates and manages financial risks in close co-operation with the operating divisions. Council have approved the overall risk management policy and provide policies on specific areas such as investment policy.



Notes to the Financial Report

for the year ended 30 June 2024

Note 23. Financial risk management (continued)

(a) Interest rate risk

Cash and cash equivalents

The City's main interest rate risk arises from cash and cash equivalents with variable interest rates, which exposes the City to cash flow interest rate risk. Short term overdraft facilities also have variable interest rates however these are repaid within 12 months, reducing the risk level to minimal.

Excess cash and cash equivalents are invested in fixed interest rate term deposits which do not expose the City to cash flow interest rate risk. Cash and cash equivalents required for working capital are held in variable interest rate accounts and non-interest bearing accounts. Carrying amounts of cash and cash equivalents at the 30 June and the weighted average interest rate across all cash and cash equivalents and term deposits held disclosed as financial assets at amortised cost are reflected in the table below. The City has no exposure to short term overdraft facilities as at 30 June 2024 and 30 June 2023.

	Weighted average interest rate %	Carrying amounts \$	Fixed interest rate \$	Variable interest rate \$
2024				
Cash and cash equivalents	0.25%	37,784,199	24,772,300	13,011,899
Financial assets at amortised cost - term deposits	5.33%	488,000,000	488,000,000	—
2023				
Cash and cash equivalents	0.25%	42,028,275	29,611,500	12,416,775
Financial assets at amortised cost - term deposits	4.60%	440,000,000	440,000,000	—

Sensitivity

Profit or loss is sensitive to higher/lower interest income from cash and cash equivalents as a result of changes in interest rates.

	2024 \$	2023 \$
Impact of a 1% movement in interest rates on profit or loss and equity *	377,841	420,283

(*) Holding all other variables constant

Borrowings

Borrowings are subject to interest rate risk - the risk that movements in interest rates could adversely affect funding costs. The City manages this risk by borrowing long term and fixing the interest rate to the situation considered the most advantageous at the time of negotiation. Details of interest rates applicable to each borrowing is disclosed in Note 29(b).

(b) Credit risk

Trade and Other Receivables

The City's major trade and other receivables comprise rates, contractual non-statutory user fees and charges, grants, contributions and reimbursements. The major risk associated with these receivables is credit risk – the risk that the debts may not be repaid. The City manages this risk by monitoring outstanding debt and referring outstanding debts to an external debt collector. The City encourages rate payers to pay their rates by the due date.

The level of outstanding receivables is reported to Council monthly.

The City applies the AASB 9 simplified approach to measuring expected credit losses using a lifetime expected loss allowance for all receivables. To measure the expected credit losses, rates receivable are separated from other trade receivables due to the difference in payment terms and security for rates receivable.



Notes to the Financial Report

for the year ended 30 June 2024

Note 23. Financial risk management (continued)

The expected loss rates are based on the payment profiles of other receivables over a period of time and the corresponding historical losses experienced by the City. Historical credit loss rates are adjusted to reflect current and forward-looking information on macroeconomic factors such as the ability of ratepayers and residents to settle the receivables.

The loss allowance as at 30 June 2024 and 30 June 2023 for other receivables was determined as follows:

	Current \$	More than 30 days past due \$	More than 60 days past due \$	More than 90 days past due \$	Total \$
30 June 2024					
Other receivables					
Expected credit loss	0.00%	0.00%	0.00%	57.00%	
Gross carrying amount	2,467,376	667,985	39,697	931,948	4,107,006
Loss allowance	—	—	—	529,681	529,681
30 June 2023					
Other receivables					
Expected credit loss	0.00%	0.00%	0.00%	100.00%	
Gross carrying amount	1,898,174	875,086	2,087	833,292	3,608,639
Loss allowance	—	—	—	833,292	833,292

The loss allowances for trade and other receivables as at 30 June reconcile to the opening loss allowances as follows:

	Trade or other receivables	
	2024 Actual \$	2023 Actual \$
Opening loss allowance as at 1 July	833,292	824,930
Increase/ (Decrease) in loss allowance recognised in profit or loss during the year	(303,611)	—
Receivables written off during the year as uncollectible	—	8,362
Closing loss allowance at 30 June	<u>529,681</u>	<u>833,292</u>

Trade and other receivables

Trade and other receivables are written off where there is no reasonable expectation of recovery. Indicators that there is no reasonable expectation of recovery include, amongst others, the failure of a debtor to engage in a repayment plan with the City, and a failure to make contractual payments.

Impairment losses on trade and other receivables are presented as net impairment losses within operating profit. Subsequent recoveries of amounts previously written off are credited against the same line item.



Notes to the Financial Report

for the year ended 30 June 2024

Note 23. Financial risk management (continued)

(c) Liquidity risk

Payables and borrowings are both subject to liquidity risk – that is the risk that insufficient funds may be on hand to meet payment obligations as and when they fall due. The City manages this risk by monitoring its cash flow requirements and liquidity levels and maintaining an adequate cash buffer.

Payment terms can be extended and overdraft facilities drawn upon if required and disclosed in Note 18(c).

The contractual undiscounted cash flows of the City's payables and borrowings are set out in the liquidity table below. Balances due within 12 months equal their carrying balances, as the impact of discounting is not significant.

	Due within 1 year \$	Due between 1 & 5 years \$	Due after 5 years \$	Total contractual cash flows \$	Carrying values \$
2024					
Trade and other payables	58,948,106	–	–	58,948,106	58,948,106
Borrowings **	4,961,177	72,919,529	14,504,410	92,385,116	74,334,488
Lease liabilities	178,871	358,091	–	536,962	536,962
	<u>64,088,154</u>	<u>73,277,620</u>	<u>14,504,410</u>	<u>151,870,184</u>	<u>133,819,556</u>
2023					
Trade and other payables	48,967,726	–	–	48,967,726	48,967,726
Borrowings **	4,924,268	75,149,731	14,773,251	94,847,250	74,334,488
Lease liabilities	110,144	405,909	–	516,053	516,053
	<u>54,002,138</u>	<u>75,555,640</u>	<u>14,773,251</u>	<u>144,331,029</u>	<u>123,818,267</u>

(**) Due within 1 year includes future interest of contractual undiscounted cash flow amount.

Note 24. Events occurring after the end of the reporting period

There are no events after the end of the reporting period that require disclosures.

Note 25. Other Material Accounting Policies

a) Goods and services tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO).

Receivables and payables are stated inclusive of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with receivables or payables in the statement of financial position.

Cash flows are presented on a gross basis. The GST components of cash flows arising from investing or financing activities which are recoverable from, or payable to, the ATO are presented as operating cash flows.

b) Current and non-current classification

The asset or liability is classified as current if it is expected to be settled within the next 12 months, being the City's operational cycle. In the case of liabilities where the City does not have the unconditional right to defer settlement beyond

12 months, such as vested long service leave, the liability is classified as current even if not expected to be settled within the next 12 months. Inventories held for trading are classified as current or non-current based on the City's intentions to release for sale.

c) Rounding off figures

All figures shown in this annual financial report, other than a rate in the dollar, are rounded to the nearest dollar. Amounts are presented in Australian Dollars.

d) Comparative figures

Where required, comparative figures have been adjusted to conform with changes in presentation for the current financial year.

When the City applies an accounting policy retrospectively, makes a retrospective restatement or reclassifies items in its financial statements that has a material effect on the statement of financial position, an additional (third) statement



Notes to the Financial Report

for the year ended 30 June 2024

Note 25. Other Material Accounting Policies (continued)

of financial position as at the beginning of the preceding period in addition to the minimum comparative financial report is presented.

e) Budget comparative figures

Unless otherwise stated, the budget comparative figures shown in this annual financial report relate to the original budget estimate for the relevant item of disclosure.

f) Superannuation

The City contributes to a number of Superannuation Funds on behalf of employees. All funds to which the City contributes are defined contribution plans.

g) Fair value of assets and liabilities

Fair value is the price that the City would receive to sell the asset or would have to pay to transfer a liability, in an orderly (i.e. unforced) transaction between independent, knowledgeable and willing market participants at the measurement date.

As fair value is a market-based measure, the closest equivalent observable market pricing information is used to determine fair value. Adjustments to market values may be made having regard to the characteristics of the specific asset or liability. The fair values of assets that are not traded in an active market are determined using one or more valuation techniques. These valuation techniques maximise, to the extent possible, the use of observable market data.

To the extent possible, market information is extracted from either the principal market for the asset or liability (i.e. the market with the greatest volume and level of activity for the asset or liability) or, in the absence of such a market, the most advantageous market available to the entity at the end of the reporting period (i.e. the market that maximises the receipts from the sale of the asset after taking into account transaction costs and transport costs).

For non-financial assets, the fair value measurement also takes into account a market participant's ability to use the asset in its highest and best use or to sell it to another market participant that would use the asset in its highest and best use.

h) Interest revenue

Interest revenue is calculated by applying the effective interest rate to the gross carrying amount of a financial asset measured at amortised cost except for financial assets that subsequently become credit impaired. For credit-impaired financial assets the effective interest rate is applied to the net carrying amount of the financial asset (after deduction of the loss allowance).

i) Fair value hierarchy

AASB 13 *Fair Value Measurement* requires the disclosure of fair value information by level of the fair value hierarchy, which categorises fair value measurement into one of three possible levels based on the lowest level input that is significant to the measurement can be categorised into as follows:

Level 1

Measurements based on quoted prices (unadjusted) in active markets for identical assets or liabilities that the entity can access at the measurement date.

Level 2

Measurements based on inputs other than quoted prices included in Level 1 that are observable for the asset or liability, either directly or indirectly.

Level 3

Measurements based on unobservable inputs for the asset or liability.

The fair values of assets and liabilities that are not traded in an active market are determined using one or more valuation techniques. These valuation techniques maximise, to the extent possible, the use of observable market data. If all significant inputs required to measure fair value are observable, the asset or liability is included in Level 2. If one or more significant inputs are not based on observable market data, the asset or liability is included in Level 3.

Valuation techniques

The City selects a valuation technique that is appropriate in the circumstances and for which sufficient data is available to measure fair value. The availability of sufficient and relevant data primarily depends on the specific characteristics of the asset or liability being measured. The valuation techniques selected by the City are consistent with one or more of the following valuation approaches:

Market approach

Valuation techniques that use prices and other relevant information generated by market transactions for identical or similar assets or liabilities.

Income approach

Valuation techniques that convert estimated future cash flows or income and expenses into a single discounted present value.

Cost approach

Valuation techniques that reflect the current replacement cost of the service capacity of an asset.

Each valuation technique requires inputs that reflect the assumptions that buyers and sellers would use when pricing the asset or liability, including assumptions about risks. When selecting a valuation technique, the City gives priority to those techniques that maximise the use of observable inputs and minimise the use of unobservable inputs. Inputs that are developed using market data (such as publicly available information on actual transactions) and reflect the assumptions that buyers and sellers would generally use when pricing the asset or liability are considered observable, whereas inputs for which market data is not available and therefore are developed using the best information available about such assumptions are considered unobservable.



Notes to the Financial Report

for the year ended 30 June 2024

Note 25. Other Material Accounting Policies (continued)

j) Impairment of assets

In accordance with Australian Accounting Standards, the City's assets are assessed at each reporting date to determine whether there is any indication they may be impaired.

Where such an indication exists, an impairment test is carried out on the asset by comparing the recoverable amount of the asset, being the higher of the asset's fair value less costs to sell and value in use, to the asset's carrying amount except for non-financial assets that are:

- land and buildings classified as property, plant and equipment;
- infrastructure; or
- vested improvements that the City controls, in circumstances where there has been an impairment indication of a general decrease in asset values.

These non-financial assets are assessed in accordance with the regulatory framework detailed in Note 10.

Any excess of the asset's carrying amount over its recoverable amount is recognised immediately in profit or loss, unless the asset is carried at a revalued amount in accordance with another Standard (e.g. *AASB 116 Property, Plant and Equipment*) whereby any impairment loss of a revalued asset is treated as a revaluation decrease in accordance with that other Standard.



Notes to the Financial Report

for the year ended 30 June 2024

Note 26. Function and activity

(a) Service objectives and descriptions

City operations as disclosed in these financial statements encompass the following service orientated functions and activities.

NAME AND OBJECTIVES**DESCRIPTION****GOVERNANCE**

To provide a decision-making process for the efficient allocation of scarce resources.

Includes the activities of members of Council and the administrative support available to the Council for the provision of governance of the district. Other costs relate to the task of assisting council members and ratepayers on matters which do not concern specific local government services.

GENERAL PURPOSE FUNDING

To collect revenue to allow for the provision of services.

Rates, general purpose government grants, fees and charges and interest revenue.

LAW, ORDER, PUBLIC SAFETY

To provide services to help ensure a safer and environmentally conscious community.

Supervision and enforcement of various local laws relating to fire prevention, animal control and other aspects of public safety including emergency services.

HEALTH

To provide an operational framework for environmental and community health.

Inspection of food outlets and their control, provision of meat inspection services, noise control and waste disposal compliance.

EDUCATION AND WELFARE

To provide services to disadvantaged persons, the elderly, children and youth.

Maintenance of child minding centre, playgroup centre, senior citizen centre and aged care centre. Provision and maintenance of aged care programs and youth services.

COMMUNITY AMENITIES

To provide services required by the community.

Rubbish collection services, operation of rubbish disposal sites, litter control, construction and maintenance of urban storm water drains, protection of the environment and administration of town planning schemes, cemetery and public conveniences.

RECREATION AND CULTURE

To establish and effectively manage infrastructure and resources which will help the social wellbeing of the community.

Maintenance of public halls, civic centres, aquatic centre, beaches, recreation centres and various sporting facilities. Provision and maintenance of parks, gardens and playgrounds. Operation of library, museum and other cultural facilities.

TRANSPORT

To provide safe, effective and efficient transport services to the community.

Construction and maintenance of roads, streets, footpaths, depots, cycle ways, parking facilities and traffic control. Cleaning of streets and maintenance of street trees, street lighting etc.

ECONOMIC SERVICES

To help promote the local government and its economic wellbeing.

Tourism and area promotion. Provision of rural services including weed control, vermin control and standpipes and building control.

OTHER PROPERTY AND SERVICES

To monitor and control operating accounts.

Private works operation, plant repair and costs.



Notes to the Financial Report

for the year ended 30 June 2024

Note 26. Function and activity (continued)

(b) Income and expenses

	2024 Actual \$	2023 Actual \$
Income excluding grants, subsidies and contributions		
Governance	5,529,380	3,275,568
General purpose funding	176,141,288	163,429,853
Law, order, public safety	643,435	670,349
Health	402,570	372,667
Education and welfare	33,491	144,853
Community amenities	36,911,934	34,051,749
Recreation and culture	15,778,522	11,481,511
Transport	1,896,675	1,060,299
Economic services	3,202,379	2,274,158
Other property and services	9,740,262	7,005,552
	250,279,936	223,766,559
Grants, subsidies and contributions		
Governance	1,050,981	1,549,042
General purpose funding	10,475,346	12,885,617
Law, order, public safety	674,685	583,034
Health	828	1,940
Education and welfare	185,378	609,727
Community amenities	369,034	772,051
Recreation and culture	11,737,627	15,712,905
Transport	33,688,188	24,543,097
Economic services	235,264	14,025
Other property and services	157,807	439,538
	58,575,138	57,110,976
Total income	308,855,074	280,877,535
Expenses		
Governance	(15,649,025)	(16,107,495)
General purpose funding	(5,094,802)	(5,187,632)
Law, order, public safety	(7,711,640)	(7,294,182)
Health	(4,021,293)	(2,787,731)
Education and welfare	(5,933,071)	(6,415,590)
Community amenities	(56,203,755)	(58,105,776)
Recreation and culture	(74,232,587)	(69,115,147)
Transport	(45,489,906)	(39,054,643)
Economic services	(6,642,283)	(5,496,786)
Other property and services	(13,216,613)	(9,507,694)
	(234,194,975)	(219,072,676)
Net result for the period	74,660,099	61,804,859



Notes to the Financial Report

for the year ended 30 June 2024

Note 26. Function and activity (continued)

(c) Total assets

	2024 Actual \$	2023 ** Actual \$
Governance	183,378,388	175,367,828
General purpose funding	520,444,721	465,927,612
Law, order, public safety	1,989,208	1,638,507
Health	25,054	27,217
Education and welfare	6,144,218	6,420,704
Community amenities	268,049,750	212,307,233
Recreation and culture	344,890,819	315,648,223
Transport	2,023,560,094	1,986,397,437
Economic services	518,917	508,494
Other property and services	240,136,157	192,471,775
Total assets	3,589,137,326	3,356,715,030

(**) The comparative information has been reclassified as per the current year's function and activity reporting structure for consistency.



Notes to the Financial Report
for the year ended 30 June 2024

Note 27. Rating information

Rate type					2023/24 Actual Rateable Value	2023/24 Actual Rate Revenue	2023/24 Actual Interim Rates	2023/24 Actual Back Rates	2023/24 Actual Total Revenue	2023/24 Budget Rate Revenue	2023/24 Budget Interim Rate	2023/24 Budget Total Revenue	2022/23 Actual Total Revenue
	Basis of valuation	Rate in the \$	Number of Properties										
General Rates													
Rate Description													
GRV - Residential Improved	Gross rental valuation	6.68320	65,014		1,420,535,829	94,937,258	2,025,921	104,762	97,067,941	94,937,251	1,500,000	96,437,251	90,856,327
GRV - Residential Vacant	Gross rental valuation	13.36630	2,853		44,544,310	5,953,924	(214,189)	(11,149)	5,728,586	5,953,926	-	5,953,926	6,545,601
GRV - Commercial/Industrial Improved	Gross rental valuation	7.78000	3,022		365,243,662	28,415,957	578,193	67,717	29,061,867	28,305,089	500,000	28,805,089	26,500,780
GRV - Commercial/Industrial Vacant	Gross rental valuation	7.60000	164		12,001,499	912,114	(17,251)	(10,703)	884,160	912,114	-	912,114	895,524
UV - Residential Improved	Unimproved valuation	0.37550	186		157,995,000	593,271	6,262	12,781	612,314	589,892	-	589,892	571,558
UV - Residential Vacant	Unimproved valuation	0.60290	143		578,083,000	3,485,263	283,154	(12,247)	3,756,170	3,485,262	-	3,485,262	3,319,841
UV - Commercial/Industrial Improved	Unimproved valuation	0.30150	40		71,716,195	216,224	20,392	172	236,788	214,174	-	214,174	217,130
UV - Commercial/Industrial Vacant	Unimproved valuation	0.33410	10		29,380,000	98,159	5,001	-	103,160	98,159	-	98,159	78,971
UV - Rural and Mining Improved	Unimproved valuation	0.37520	376		574,599,721	2,155,898	(162,511)	48	1,993,435	2,155,898	-	2,155,898	2,081,490
UV - Rural and Mining Vacant	Unimproved valuation	0.49850	82		84,325,640	420,363	(19,883)	(16,424)	384,056	428,688	-	428,688	411,451
Total general rates			71,890		3,338,424,856	137,188,431	2,505,089	134,957	139,828,477	137,080,453	2,000,000	139,080,453	131,478,673

Notes to the Financial Report

for the year ended 30 June 2024

Note 27. Rating information (continued)

Rate type	Basis of valuation	Rate in the \$	Number of Properties	2023/24 Actual Rateable Value	2023/24 Actual Rate Revenue	2023/24 Actual Interim Rates	2023/24 Actual Back Rates	2023/24 Actual Total Revenue	2023/24 Budget Rate Revenue	2023/24 Budget Interim Rate	2023/24 Budget Total Revenue	2022/23 Actual Total Revenue
Minimum payment												
GRV - Residential Improved	Gross rental valuation	1,073.00	11,088	158,441,500	11,896,794	—	—	11,896,794	11,898,497	—	11,898,497	11,936,520
GRV- Residential Improved- Lesser Minimum Strata Titled Caravan Parks	Gross rental valuation	—	—	—	—	—	—	—	—	—	—	—
GRV - Residential Vacant	Gross rental valuation	894.00	2,753	13,907,710	2,461,182	—	—	2,461,182	2,461,182	—	2,461,182	2,269,177
GRV - Commercial/Industrial Improved	Gross rental valuation	1,461.00	914	12,508,368	1,335,354	—	—	1,335,354	1,326,588	—	1,326,588	1,226,368
GRV - Commercial/Industrial Vacant	Gross rental valuation	1,461.00	35	447,280	51,135	—	—	51,135	51,135	—	51,135	35,200
GRV - Commercial/Industrial Improved - Lesser Minimum Strata	Gross rental valuation	—	—	—	—	—	—	—	—	—	—	160,290
UV - Residential Improved	Unimproved valuation	1,073.00	1	203,805	1,073	—	—	1,073	1,073	—	1,073	2,070
UV - Residential Vacant	Unimproved valuation	894.00	5	315,500	4,185	—	—	4,185	4,470	—	4,470	72,538
UV - Commercial/Industrial Improved	Unimproved valuation	1,461.00	5	1,203,000	7,305	—	—	7,305	5,844	—	5,844	8,448
UV - Rural and Mining Improved	Unimproved valuation	1,066.00	4	658,279	4,264	—	—	4,264	4,264	—	4,264	3,081
UV - Rural and Mining Vacant	Unimproved valuation	1,008.00	32	271,614	32,256	—	—	32,256	32,256	—	32,256	32,076
Total minimum payments			14,837	187,957,056	15,793,548	—	—	15,793,548	15,785,309	—	15,785,309	15,745,768
Total general rates and minimum payments												
			86,727	3,526,381,912	152,981,979	2,505,089	134,957	155,622,025	152,865,762	2,000,000	154,865,762	147,224,441
Ex-gratia rates												
Other		—	—	—	30,021	—	—	30,021	24,000	—	24,000	29,308
Total amount raised from rates (excluding general rates)												
			—	—	30,021	—	—	30,021	24,000	—	24,000	29,308
Total rates								155,652,046	154,889,762			147,253,749

The rate revenue was recognised from the rate record as soon as practicable after the City resolved to impose rates in the financial year as well as when the rate record was amended to ensure the information in the record was current and correct.

Notes to the Financial Report

for the year ended 30 June 2024

Note 28. Determination of surplus or deficit

	2023/24 30 June 2024 Carried Forward	2023/24 Budget 30 June 2024 Carried Forward	2022/23 30 June 2023 Carried Forward
Note	\$	\$	Restated \$
(a) Non-cash amounts excluded from operating activities			
The following non-cash revenue or expenditure has been excluded from amounts attributable to operating activities within the Rate Setting Statement in accordance with <i>Financial Management Regulation 32</i> .			
Adjustments to operating activities			
Less: Profit on asset disposals	(7,808,549)	(3,412,293)	(4,325,770)
Less: Share of net profit of associates and accounted for using the equity method	(1,540,874)	—	(1,243,273)
Add: Loss on disposal of assets	478,073	1,219,165	1,878,188
Add: Depreciation	49,247,380	39,447,203	40,560,533
Non-cash movements in non-current assets and liabilities:			
Employee benefit provisions	(478,051)	—	369,791
Pensioner deferred rates	(364,642)	—	(215,099)
Contract liabilities **	10,444,760	—	2,927,777
Inventory	138,109	—	467,534
Lease liabilities	11 (47,818)	—	405,909
Non-cash amounts excluded from operating activities	50,068,388	37,254,075	40,825,590
(b) Non-cash amounts excluded from investing activities			
The following non-cash revenue or expenditure has been excluded from amounts attributable to investing activities within the Rate Setting Statement in accordance with <i>Financial Management Regulation 32</i> .			
Adjustments to investing activities			
Movement in non-current capital grant/contribution liability	—	783,971	724,054
Infrastructure received for substantially less than fair value	(26,154,871)	(26,191,189)	(20,761,287)
Non-cash amounts excluded from investing activities	(26,154,871)	(25,407,218)	(20,037,233)



Notes to the Financial Report

for the year ended 30 June 2024

Note 28. Determination of surplus or deficit (continued)

	2023/24 30 June 2024 Carried Forward	2023/24 Budget 30 June 2024 Carried Forward	2022/23 30 June 2023 Carried Forward Restated
	\$	\$	\$
(c) Surplus/(deficit) after imposition of general rates			
The following current assets and liabilities have been excluded from the net current assets used in the Rate Setting Statement in accordance with <i>Financial Management Regulation 32</i> to agree to the surplus/(deficit) after imposition of general rates.			
Adjustments to net current assets			
Less: Reserve accounts	(345,616,648)	(300,551,134)	(305,944,797)
Less: Current portion of lease liabilities	178,871	18,170	110,144
Add: Current liabilities not expected to be cleared at end of year			
Cash Backed Employee Provisions	14,389,566	16,294,906	14,145,754
Non cash movement in current liabilities	(2,240,000)	—	—
Contract Liabilities **	32,056,986	733,903	29,324,125
Term Deposit - Restricted	(120,892,801)	(94,043,666)	(114,177,891)
Cash - Restricted	(6,082)	—	(5,200)
Total adjustments to net current assets	(422,130,108)	(377,547,821)	(376,547,865)
Net current assets used in the Statement of Financial Activity			
Total current assets	559,032,609	423,804,133	507,148,821
Less: Total current liabilities	(114,000,708)	(46,224,114)	(103,242,923)
Less: Total adjustments to net current assets	(422,130,108)	(377,547,821)	(376,547,865)
Surplus or deficit after imposition of general rates	22,901,793	32,198	27,358,033

(**) The comparative information is restated on account of correction of error, see note 32.



Notes to the Financial Report

for the year ended 30 June 2024

Note 29. Borrowing and lease liabilities

(a) Borrowings

Purpose	Note	Actual Principal at 1 July 2022	Actual Principal at 30 June 2023	Actual Principal at 30 June 2024	Budget Principal at 1 July 2023	Budget Principal at 30 June 2024
Wanneroo Regional Museum & Library		10,416,178	10,416,178	10,416,178	10,416,178	10,416,178
Construct Community Centre - Butler		278,000	278,000	278,000	278,000	278,000
Develop Accessible and Inclusive Playground		222,000	222,000	222,000	222,000	222,000
Kingsway Regional Sporting Complex		23,133,603	23,133,603	23,133,603	23,133,603	23,133,603
Upgrade Aquamation		7,926,000	7,926,000	7,926,000	7,926,000	7,926,000
Yanchep Active Open Space		56,460	56,460	56,460	56,460	56,460
Kingsway Regional Playground		650,000	650,000	650,000	650,000	650,000
Yanchep Lagoon - Brazier Road Realignment		3,859,181	3,859,181	3,859,181	3,859,181	3,859,181
Yanchep Surf Life Saving Club		1,157,500	1,157,500	1,157,500	1,157,500	1,157,500
Southern Suburbs Library		6,015,422	6,015,422	6,015,422	6,015,422	6,015,422
Pinjar Road - Wanneroo & Carosa Road		728,849	728,849	728,849	728,849	728,849
Upgrade Rocca Way Dundobar Road		54,715	54,715	54,715	54,715	54,715
Flynn Drive Neerabup - Construct Road		1,623,298	1,623,298	1,623,298	1,623,298	1,623,298
Develop Industrial Estate - Neerabup		317,887	317,887	317,887	317,887	317,887
Redevelop Wanneroo Townsite		1,214,615	1,214,615	1,214,615	1,214,615	1,214,615
Redevelop Koondoola Precinct		1,293,000	1,293,000	1,293,000	1,293,000	1,293,000
Develop Wangara Industrial Area (Lot 257)		43,857	43,857	43,857	43,857	43,857
Develop Wangara Industrial Area (Lot 15)		1,785,823	1,785,823	1,785,823	1,785,823	1,785,823
Lot 12 Fowey Loop		1,800	1,800	1,800	1,800	1,800
Yanchep District Playing Fields		4,556,300	4,556,300	4,556,300	4,556,300	4,556,300
Yanchep Active Open Space Oval Ground Works		2,459,329	2,459,329	2,459,329	2,459,329	2,459,329
Yanchep District Playing Fields - CBA Loans		1,773,324	1,773,324	1,773,324	1,773,324	1,773,324
Yanchep District Sports Amenities Building Stage 1		1,556,833	1,556,833	1,556,833	1,556,833	1,556,833
Yanchep Surf Life Saving Club - CBA Loans		3,210,514	3,210,514	3,210,514	3,210,514	3,210,514
Total Borrowings	14	74,334,488	74,334,488	74,334,488	74,334,488	74,334,488

Notes to the Financial Report
for the year ended 30 June 2024

Note 29. Borrowing and lease liabilities (continued)

(a) Borrowings (continued)

Borrowing Finance Cost Payments

Purpose	Institution	Interest Rate	Date final payment is due	Actual for year ending 30 June 2024	Actual for year ending 30 June 2023	Budget for year ending 30 June 2024
Wanneroo Regional Museum & Library	WATC	6.07%	01/12/2026	705,176	705,176	705,176
Construct Community Centre - Butler	WATC	6.07%	01/12/2026	18,821	18,821	18,821
Develop Accessible and Inclusive Playground	WATC	6.07%	01/12/2026	15,029	15,029	15,029
Kingsway Regional Sporting Complex	WATC	6.07%	01/12/2026	1,566,145	1,566,145	1,566,145
Upgrade Aquamation	WATC	6.07%	01/12/2026	536,590	536,590	536,590
Yanchep Active Open Space	WATC	6.07%	01/12/2026	3,822	3,822	3,822
Kingsway Regional Playground	WATC	6.07%	01/12/2026	44,005	44,005	44,005
Yanchep Lagoon - Brazier Road Realignment	WATC	6.07%	01/12/2026	261,267	261,267	261,267
Yanchep Surf Life Saving Club	WATC	6.07%	01/12/2026	78,363	78,363	78,363
Southern Suburbs Library	WATC	6.07%	01/12/2026	410,497	410,497	415,601
Pinjar Road - Wanneroo & Carosa Road	WATC	6.07%	01/12/2026	49,343	49,343	49,343
Upgrade Rocca Way Dundobar Road	WATC	6.07%	01/12/2026	3,704	3,704	3,704
Flynn Drive Neerabup - Construct Road	WATC	6.07%	01/12/2026	109,897	109,897	109,897
Develop Industrial Estate - Neerabup	WATC	6.07%	01/12/2026	21,521	21,521	21,521
Redevelop Wanneroo Townsite	WATC	6.07%	01/12/2026	82,229	82,229	82,229
Redevelop Koondoola Precinct	WATC	6.07%	01/12/2026	87,536	87,536	87,536
Develop Wangara Industrial Area (Lot 257)	WATC	6.07%	01/12/2026	2,969	2,969	2,969
Develop Wangara Industrial Area (Lot 15)	WATC	6.07%	01/12/2026	117,647	117,647	118,085
Lot 12 Fowey Loop	WATC	6.07%	01/12/2026	122	122	122
Yanchep District Playing Fields	WATC	5.13%	23/06/2030	263,591	169,009	85,100
Yanchep Active Open Space Oval Ground Works	CBA	6.41%	08/09/2024	156,862	122,348	66,400
Yanchep District Playing Fields - CBA Loans	CBA	6.39%	08/09/2024	113,107	88,220	54,000
Yanchep District Sports Amenities Building Stage 1	CBA	6.35%	08/09/2024	99,299	77,450	58,000
Yanchep Surf Life Saving Club - CBA Loans	CBA	6.40%	08/09/2024	204,774	159,718	15,200
Total Finance Cost Payments				4,952,316	4,731,428	4,398,925

Notes to the Financial Report
for the year ended 30 June 2024

Note 29. Borrowing and lease liabilities (continued)

(b) New Borrowings - 2023/24

The Council does not have any new borrowing for FY2023/24.

(c) Unspent Borrowings

Particulars	Institution	Date Borrowed	Unspent Balance 1 July 2023 \$	Expended During Year \$	Unspent Balance 30 June 2024 \$
Southern Suburbs Library Develop Wangara Industrial Area (Lot 15) Yanchep Development Area Projects	WATC	01/12/2006	5,755,394	(250,666)	5,504,728
	WATC	01/12/2006	30,143	(25,815)	4,328
	CBA	20/12/2019	635,162	—	635,162
			6,420,699	(276,481)	6,144,218

Notes to the Financial Report

for the year ended 30 June 2024

Note 29. Borrowing and lease liabilities (continued)

(d) Lease liabilities

Purpose	Note	Actual				Budget			
		Principal at 1 July 2022	New leases During 2022-23	Principal repayments During 2022-23	Principal at 30 June 2023	New leases During 2023-24	Principal repayments During 2023-24	Principal at 30 June 2024	Principal at 30 June 2024
Aquamation Cardio Equipment		—	—	—	—	191,652	(60,599)	131,053	—
Yanchep Hub		225,778	—	(225,778)	—	—	—	—	—
Two-way radio network		—	586,724	(70,671)	516,053	—	(110,144)	405,909	50,607
Total lease liabilities	11b	225,778	586,724	(296,449)	516,053	191,652	(170,743)	536,962	50,607

Purpose	Institution	Lease interest rate	Date final payment is due	Actual for year ending 30 June	
				2024	2023
Aquamation Cardio Equipment	Fleet Commercial Gymnasiums Pty Ltd	5.20%	30/06/2026	131,053	—
Yanchep Hub	Yanchep Beach Joint Venture	2.10%	30/04/2023	—	—
Two-way radio network	CSM Crosscom	4.60%	30/10/2027	405,909	516,053
Total Finance Cost Payments				536,962	516,053

Notes to the Financial Report

for the year ended 30 June 2024

Note 30. Reserve accounts

	2024 Opening Balance Actual	2024 Transfer to Actual	2024 Transfer (from) Actual	2024 Closing Balance Actual	2024 Opening Balance Budget	2024 Transfer to Budget	2024 Transfer (from) Budget	2024 Closing Balance Budget	2023 Opening Balance Actual	2023 Transfer to Actual	2023 Transfer (from) Actual	2023 Closing Balance Actual
Restricted by legislation/agreement												
(a) Alkimos/Eglinton Coastal Corridor Community	24,223,653	8,952,761	(38,696)	33,137,718	23,871,779	2,351,758	(2,454,800)	23,768,737	20,247,766	3,987,825	(11,938)	24,223,653
(b) Cash Paid in Lieu of Public Open Space prior to 10 April 2006 Reserve	2,657,233	128,903	(9,222)	2,776,914	2,686,149	95,843	–	2,781,992	2,568,717	88,516	–	2,657,233
(c) Section 152 Reserve (formerly Section 20A Land Reserve)	767,421	37,435	–	804,856	761,818	27,182	–	789,000	744,440	22,981	–	767,421
(d) Clarkson Butler Planning District (TPS 20) Reserve	7,633,490	1,873,539	(42,113)	9,464,916	7,577,738	270,378	–	7,848,116	7,404,919	228,571	–	7,633,490
(e) Yanchep Bus Reserves	–	–	–	–	–	–	–	–	126,923	–	(126,923)	–
(f) Yanchep/Two Rocks Coastal Corridor Community Facilities	2,294,783	3,285,505	(859,564)	4,720,724	2,361,106	1,572,123	(685,110)	3,248,119	1,863,255	1,081,194	(649,666)	2,294,783
	37,576,580	14,278,143	(949,595)	50,905,128	37,258,590	4,317,284	(3,139,910)	38,435,964	32,956,020	5,409,087	(788,527)	37,576,580
Restricted by council												
(g) Asset Replacement/Enhancement Reserve	73,811,110	13,932,864	(4,414,274)	83,329,700	72,766,728	12,566,194	(9,577,677)	75,755,245	67,783,297	11,224,894	(5,197,081)	73,811,110
(h) Carried Forward Capital Projects Reserve	6,684,976	3,978,559	(6,684,976)	3,978,559	6,684,976	–	(6,684,976)	–	9,115,915	6,684,976	(9,115,915)	6,684,976
(i) Coastal Infrastructure Management Reserve	13,989,982	575,505	(3,470,259)	11,095,228	13,908,540	457,722	(4,356,224)	10,010,038	15,851,639	478,855	(2,340,512)	13,989,982
(j) Domestic Refuse Reserve	13,056,511	4,782,365	(3,460,780)	14,378,096	10,066,737	3,053,359	(4,435,000)	8,685,096	12,556,005	3,732,809	(3,232,303)	13,056,511
(k) Golf Course Reserve	2,607,808	920,461	(470,000)	3,058,269	2,625,804	991,906	(470,000)	3,147,710	1,309,161	1,372,265	(73,618)	2,607,808
(l) Strategic Land Reserve	13,289,638	2,084,186	(3,058,747)	12,315,077	13,177,339	1,966,345	(167,326)	14,976,358	10,969,385	2,392,636	(72,383)	13,289,638
(m) Leave Liability Reserve	15,553,972	758,731	–	16,312,703	15,540,415	754,491	–	16,294,906	15,088,204	465,768	–	15,553,972
(n) Loan Repayment Reserve	55,536,080	10,784,628	–	66,320,708	54,264,722	8,187,476	–	62,452,198	47,857,222	7,678,858	–	55,536,080
(o) Neerabup Development Reserve	6,302,006	2,379,024	(444,986)	8,236,044	6,047,236	2,195,604	(1,430,029)	6,812,811	4,808,579	2,190,073	(696,646)	6,302,006
(p) Plant Replacement Reserve	14,416,610	3,780,538	(2,463,489)	15,733,659	15,727,169	6,723,479	(1,350,939)	21,099,709	15,725,024	5,013,064	(6,321,478)	14,416,610
(q) Regional Recreational Reserve	27,327,382	4,458,030	(300,000)	31,485,412	27,088,887	3,966,547	(600,000)	30,455,434	24,516,489	2,810,893	–	27,327,382
(r) Strategic Projects/Initiatives Reserve	18,601,036	3,624,784	(5,894,536)	16,331,284	7,249,634	2,703,993	(4,667,028)	5,286,599	336,432	22,453,012	(4,188,408)	18,601,036
(s) Information, Communication & Technology Reserve	7,191,106	5,530,589	(584,914)	12,136,781	6,856,799	5,231,779	(4,949,512)	7,139,066	–	9,179,934	(1,988,828)	7,191,106
	268,368,217	57,590,264	(31,246,961)	294,711,520	252,004,986	48,798,895	(38,688,711)	262,115,170	225,917,352	75,678,037	(33,227,172)	268,368,217
Total	305,944,797	71,868,407	(32,196,556)	345,616,648	289,263,576	53,116,179	(41,828,621)	300,551,134	258,873,372	81,087,124	(34,015,699)	305,944,797

All reserves are supported by cash and cash equivalents and financial assets at amortised cost and are restricted within equity as Reserve accounts.

In accordance with Council resolutions or adopted budget in relation to each reserve account, the purpose for which the reserves are set aside and their anticipated date of use are as follows:

Notes to the Financial Report

for the year ended 30 June 2024

Note 30. Reserve accounts (continued)

Name of Reserve	Purpose of the reserve
Name of Reserve	
Alkimos/Eglinton Coastal Corridor Community	To be used for accumulating Developer Contributions for the capital funding of community facilities and associated costs related to the administration and implementation of the Developer Contribution Plan in the Alkimos/Eglinton Development Contribution Area.
Cash Paid in Lieu of Public Open Space prior to 10 April 2006 Reserve	To be used for holding any remaining unexpended funds received in lieu of Public Open Space prior to 10 April 2006 under the Town Planning and Development Act 1928. Separate sub-reserve accounts are maintained for each sub-division.
Section 152 Reserve (formerly Section 20A Land Reserve)	To be used for capital improvements on recreation reserves in the general locality from which funds were sourced
DCP 20 - District Distributor Road Headworks Reserve	To be used for the construction of District Distributor Roads associated with Town Planning Scheme 20.
Yanchep Bus Reserve	To be used for the Yanchep Community for the costs associated with the replacement of the community bus.
Yanchep/Two Rocks Coastal Corridor Community Facilities Reserve	To be used for the purpose of accumulating Developer Contributions for the capital funding of community facilities and associated costs related to the administration and implementation of the Developer Contribution Plan in the Yanchep/Two Rocks Development Contribution Area.
Asset Replacement/Enhancement Reserve	To be used for the funding of renewal, upgrade and acquisition of new or replacement assets for the City.
Carried Forward Capital Projects Reserve	To be used for the municipally funded carried forward capital works.
Coastal Infrastructure Management Reserve	To be used for Coastal Infrastructure capital works.
Domestic Refuse Reserve	To be used for requirements specifically needed for the provision of the domestic collection service.
Golf Course Reserve	To be used for the capital improvements of the Carramar and Marangaroo Golf Courses.
Strategic Land Reserve	To be used for receiving the proceeds of the sale of significant property assets, acquisition, leasing, development and/or disposal of land under the City of Wanneroo Strategic Land Policy.
Leave Liability Reserve	To be used for long service leave and annual leave liability of the City.
Loan Repayment Reserve	To be used for setting aside adequate funds over time to repay loan commitments.
Neerabup Development Reserve	To be used for meeting the associated cost of developing the City's investment land in Neerabup.
Plant Replacement Reserve	To be used for replacing City's plant and equipment.
Regional Recreational Reserve	To be used to support regional recreational capital works.
Strategic Projects/Initiatives Reserve	To be used for the introduction of new or upgrade of existing services, maintenance, renewal, upgrade of existing assets and purchase of new assets or project works of the City over an expected period of 20 years. The annual funds transfer is derived from the rate setting surplus less municipal funding of capital works carried forward.
Information, Communication & Technology Reserve	To be used for the purpose of Information, Communication and Technology capital and operating projects.

Notes to the Financial Report

for the year ended 30 June 2024

Note 31. Trust funds

	1-Jul-2023 \$	Amounts received \$	Amounts paid \$	30 June 2024 \$
Funds held at balance date which are required to be held in trust and which are not included in the financial statements are as follows:				
Miscellaneous/Appeals	36,449	2,114	(827)	37,736
Public Open Spaces	837,076	2,100	—	839,176
	<u>873,525</u>	<u>4,214</u>	<u>(827)</u>	<u>876,912</u>

MATERIAL ACCOUNTING POLICIES

Money Paid in Lieu of Public Open Space

Section 154 of the Planning and Development Act 2005 was amended on 20 July 2020. Prior to 20 July 2020, all money received by a local government under section 153 of the Planning and Development Act 2005 was to be paid into a separate account of the "trust fund" of the local government established under section 6.9 of the Act.

In accordance with the amended Section 154 of the Planning and Development Act 2005, unexpended funds received in lieu of public open space prior to 10 April 2006 and after 12 September 2020 will be transferred to a separate reserve account. Funds received from 10 April 2006 until 11 September 2020 will remain in trust funds. Refer to Note 30 for details on the reserve.

Note 32. Correction of error

The following prior period adjustment is related to non-current contract liabilities (Note 13).

Nature of prior-period adjustment

The City has identified two material prior period corrections, in relation to Clarkson/ Butler Planning District (TPS 20) and Yanchep/ Two rocks Development Contribution Plan (DCP), which have been adjusted in the relevant prior periods. This adjustment has been performed in accordance with the requirements of AASB 1058 (Income of Not-for-Profit Entities) and AASB 108 (Accounting Policies, Changes in Accounting Estimates and Errors).

Clarkson/ Butler Planning District (TPS 20)

The Clarkson/ Butler development scheme has been in progress since pre1999. Since this planning scheme was developed, developers' contributions in full and interest earned on unspent amounts had been recognised as revenue on receipt as per the accounting standards prevailing at the time. Prior to 2024 financial year, no funds were received since 2007/2008 other than interest earned.

However, the administration is of the view that the unspent amount of revenue from developers' contributions and interest earned on unspent balances should be accounted as contract liabilities, until such time that the construction obligations are satisfied. The required adjustment to the above correction is \$7,633,725 of which \$228,571 (interest) was adjusted during the period of 2022/23 and \$7,405,154 relating to prior periods.

Yanchep/ Two rocks Development Contribution Plan (DCP)

Contributions received from the Yanchep/ Two rocks DCP in the 2022/23 financial year had been accounted as contract liabilities (\$407,681), whilst the expenditure had already incurred during previous financial years. This has been corrected by reversing contract liabilities as Development Contribution Plan Income.

The following tables summarise the effect on City's Financial Report.



Notes to the Financial Report

for the year ended 30 June 2024

Note 32. Correction of error (continued)

Changes to the Statement of Financial Position at 1 July 2022

Statement of Financial Position

	Original Balance 1 July, 2022 \$	Impact Increase/ (decrease) \$	Restated Balance 1 July, 2022 \$
Other liabilities	82,811,797	7,405,154	90,216,951
Total non-current liabilities	165,154,615	7,405,154	172,559,769
Total liabilities	268,233,670	7,405,154	275,638,824
Net assets	2,562,309,875	(7,405,154)	2,554,904,721
Retained surplus	1,232,810,571	(7,405,154)	1,225,405,417
Others	1,329,499,304	–	1,329,499,304
Total equity	2,562,309,875	(7,405,154)	2,554,904,721

Adjustments to the comparative figures for the year ended 30 June 2023

Statement of Financial Position

	Original Balance 30 June, 2023 \$	Impact Increase/ (decrease) \$	Restated Balance 30 June, 2023 \$
Other liabilities	95,699,993	7,226,044	102,926,037
Total non-current liabilities	179,051,309	7,226,044	186,277,353
Total liabilities	282,294,232	7,226,044	289,520,276
Net assets	3,074,420,798	(7,226,044)	3,067,194,754
Retained surplus	1,247,364,895	(7,226,044)	1,240,138,851
Others	1,827,055,903	–	1,827,055,903
Total equity	3,074,420,798	(7,226,044)	3,067,194,754

Statement of Comprehensive Income

	Original Balance 30 June, 2023 \$	Impact Increase/ (decrease) \$	Restated Balance 30 June, 2023 \$
Interest revenue	13,100,283	(228,571)	12,871,712
Development Contribution Plan Income	4,979,384	407,681	5,387,065
Net results for the period	61,625,749	179,110	61,804,859



Notes to the Financial Report

for the year ended 30 June 2024

Note 33. Development Contribution Plans

Development Contribution Plans:

The Development Contribution Plans are related to the development of district community facilities.

East Wanneroo Development Area Cells 1-9 are governed by Schedule 14 of District Planning Scheme Number 2 (DPS2) which do not require the City to establish and maintain a reserve account for each DCP. However, the Yanchep/Two Rocks Community Facilities and Alkimos/Eglinton Community Facilities (DCPs) are governed by the State Planning Policy 3.6 Development Contributions For Infrastructure 2021 (SPP 3.6) and Schedule 12 and 13 of DPS2 whereby Clause 16 of Schedule 12 of DPS2 requires the City to establish and maintain a reserve account for each DCP in accordance with Act.

Annual reviews are completed for East Wanneroo Development Area Cells 1-9, Alkimos/Eglinton Coastal Corridor Community Facilities and Yanchep/Two Rocks Coastal Corridor Community Facilities.

Final Income and Expenditure Statements are published on the City's website once the Annual Financial Statements are audited and adopted by Council.

Other Development Areas:**(a) Town Planning Scheme No 5 - Landsdale**

An industrial zone guided development, which was gazetted in 1973. The works involved local infrastructure, servicing and upgrading of the abutting section of Gnangara Road. The total area of the scheme is approximately 100 hectares (ha). An internal audit of the remaining works has occurred and all works are complete with the exception of several minor land acquisitions along Gnangara Road (between Atwell Street and Mirrabooka Avenue). The upgrade/construction of Gnangara Road will be partly funded by DCP5 and the East Wanneroo Cell 8 Cost Sharing Arrangement.

Statement of Comprehensive Income -

	2024 Actual \$	2023 Actual \$
Operating Income		
Development Headworks Levy Including Interest on Investments	124,116	34,852
Transfers to Deferred Revenue	—	—
Subtotal	124,116	34,852
Operating Expense		
Administration Allocation	(124,116)	(34,852)
Subtotal	(124,116)	(34,852)
Net result	—	—

(b) Berkley Road Local Structure Plan

The Berkley Road Local Structure Plan rationalises the drainage sumps, road system and public open space requirements for the residential development of the area. All subdividing landowners in the area pay a development headworks levy to the City and those funds are used to compensate those owners who actually provide the drainage, regional road and public open space sites.

Statement of Comprehensive Income**Operating Income**

Development Headworks Levy Including Interest on Investments	78,999	18,233
Subtotal	78,999	18,233

Operating Expense

Administration Allocation	(78,999)	(18,233)
Subtotal	(78,999)	(18,233)

Net Result

—	—
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Notes to the Financial Report
for the year ended 30 June 2024

Note 33. Development Contribution Plans (continued)

(c) Neerabup Industrial Area Structure Plan

The Neerabup Industrial Area Structure Plan No 17 is designed to provide for the industrial development contained within an area bounded by Wanneroo Road, Flynn Drive, Old Yanchep Road and Wattle Avenue. This industrial area will be a major employment centre for the North West residential corridor.

The format, structure and environmental aspects are being finalised for the ongoing development of the area. All landowners in the area will pay an infrastructure development contribution to the City for the provision of the shared infrastructure to service the industrial area.

The Neerabup Industrial Area Structure Plan has no operating transactions either in financial year 2023/2024 or 2022/2023.





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