Public Computers

Conditions of Use – Libraries

The following conditions of use apply for those accessing public computers and the internet when in the Libraries:

- Public access to computers is free of charge.
- Access to public access computers in City libraries is subject to availability and adherence to conditions including:
    - Provision of valid government provided photo ID or other Photo ID with supplementary ID.
    - Time limit with consideration to fairness and demand.
    - Parents/Guardians being responsible for their children's access.
- Supervision of children's use of public computers and/or access to the internet is the responsibility of the parent or legal guardian.
- Customers are not permitted to modify, add or delete software or tamper with computer or printer settings in any way.
- Customers using public computers should have basic computer skills, though assistance will be provided where possible.
- Customers will use earphones in the library for any files or content that include audio. Earphones can be purchased. Customers wishing to save work will provide their own external device such as a USB flash drive.
- Customers must log out at the conclusion of their sessions to protect their privacy.
- Whilst the City respects individual's rights to privacy, public access computers are within a public place, so no guarantee of privacy can be made.
- The City cannot guarantee the security and confidentiality of data transmitted online, this includes but is not limited to personal information, banking details and financial transactions.
- The City is not responsible for any fees incurred from the use of its connection to the internet.
- Customers should be sensitive to the values and beliefs of others when displaying potentially controversial information or images on computer screens located in the library.
- The City assumes no responsibility for any damage, direct or indirect, arising from use of the internet including viruses, adware or spyware.
- Customers are responsible for abiding by all relevant Federal, State and local laws and legislation when engaging in any activity within these facilities or when creating, accessing or transmitting any material.
- Customers are not permitted to access, advertise, transmit or request objectionable or restricted materials.
- Printing is charged for in accordance with the City's Schedule of Fees and Charges.

Conditions of Use – Community Facilities

The following conditions of use apply for those accessing public computers and the internet in community facilities:

- Use of public access computers may be restricted to accessing City information.
- Supervision of children's use of public computers and/or access to the internet is the responsibility of the parent or legal guardian.
- Public access to computers is free of charge; however associated courses using computers may incur charges aligned to room hire, presenters, catering, etc.
- Customers must log out at the conclusion of their sessions.
- Whilst the City respects individual's rights to privacy, public access computers are within a public place, so no guarantee of privacy can be made.
- Security and confidentiality of any transaction cannot be guaranteed.
- The City assumes no responsibility for any damage, direct or indirect, arising from use of the internet including viruses, adware or spyware.
- Customers are responsible for abiding by all copyright, censorship and other relevant laws and legislation when accessing, posting, forwarding, saving and/or printing materials.
- Customers are not permitted to access, advertise, transmit or request objectionable or restricted materials.
- Customers are not permitted to modify, add or delete software or tamper with computer settings in any way.

Public Wi-Fi

Conditions of Use

The City currently provides public Wi-Fi at the Civic Centre and a range of community facilities. The following conditions of use apply for those accessing the City's public Wi-Fi Facilities:

- Access to Wi-Fi is free and available in libraries, and a range of community facilities.
- Supervision of children's use of wireless facilities is the responsibility of the parent or legal guardian.
- The City cannot guarantee security and confidentiality of any transaction accessed via its Wi-Fi service, particularly e-commerce and Internet banking transactions.
- The City assumes no responsibility for any damage, direct or indirect, arising from customer's use of the Wi-Fi service, including viruses, adware or spyware.

Unacceptable Use

Customers using public access computers and Wi-Fi are expected to adhere to the conditions of use. In the event of any breach the City reserves the right to immediately terminate and restrict use of public access computers for a designated period of time. Where such use includes suspected illegal activity the matter may be referred to the relevant law enforcement agencies.